

MACWORLD

The Macintosh[®] Magazine

July 1989 \$3.95

Canada \$4.95

Hard Disk Alternatives

The Future of Storage

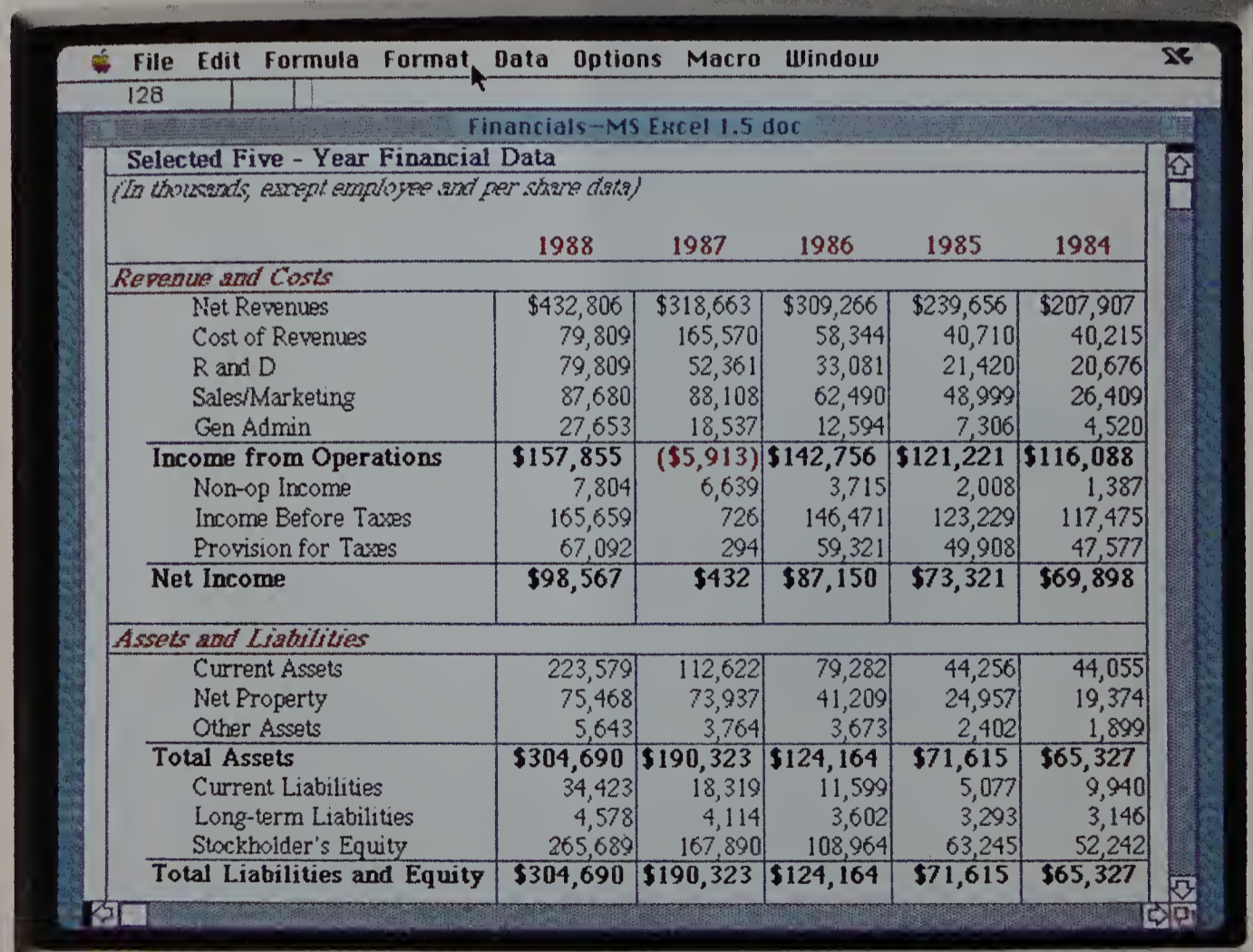
**CAPTURING
COLOR:
TEN SCANNERS
COMPARED**

**9600-BAUD
MODEMS:
ARE THEY READY?**

90 NUBUS CARDS

**SEVEN FILM
RECORDERS:
WHICH ONE TO BUY?**

90% of Macintosh spreadsheet users have been working on this program.



Financials - MS Excel 1.5 doc					
Selected Five - Year Financial Data					
<i>(In thousands, except employee and per share data)</i>					
	1988	1987	1986	1985	1984
Revenue and Costs					
Net Revenues	\$432,806	\$318,663	\$309,266	\$239,656	\$207,907
Cost of Revenues	79,809	165,570	58,344	40,710	40,215
R and D	79,809	52,361	33,081	21,420	20,676
Sales/Marketing	87,680	88,108	62,490	48,999	26,409
Gen Admin	27,653	18,537	12,594	7,306	4,520
Income from Operations	\$157,855	(\$5,913)	\$142,756	\$121,221	\$116,088
Non-op Income	7,804	6,639	3,715	2,008	1,387
Income Before Taxes	165,659	726	146,471	123,229	117,475
Provision for Taxes	67,092	294	59,321	49,908	47,577
Net Income	\$98,567	\$432	\$87,150	\$73,321	\$69,898
Assets and Liabilities					
Current Assets	223,579	112,622	79,282	44,256	44,055
Net Property	75,468	73,937	41,209	24,957	19,374
Other Assets	5,643	3,764	3,673	2,402	1,899
Total Assets	\$304,690	\$190,323	\$124,164	\$71,615	\$65,327
Current Liabilities	34,423	18,319	11,599	5,077	9,940
Long-term Liabilities	4,578	4,114	3,602	3,293	3,146
Stockholder's Equity	265,689	167,890	108,964	63,245	52,242
Total Liabilities and Equity	\$304,690	\$190,323	\$124,164	\$71,615	\$65,327



So have we. Introducing Microsoft Excel 2.2.

In 1985, not long after the Macintosh® was unveiled, Microsoft® Excel became the most compelling reason to buy one.

Within minutes, it became a standard on the Macintosh. Before we knew it, a full 9 out of 10 Macintosh spreadsheet users were swearing by it. Not surprisingly, they still are.



Used to be, 1MB was enough. Now with Microsoft Excel 2.2, you can take full advantage of the 8 megs in today's most powerful Macintoshes.

But, of course, we weren't satisfied to leave well enough alone — and Microsoft Excel version 2.2 has come to the small screen. In a big way.

In mathematical terms, 2.2 is greater than 1.5. In technical terms, your spreadsheets aren't limited to 1MB of memory — version 2.2 makes the most of even 8meg machines.

Which translates into spreadsheets of outrageous proportions.

Equally outrageous: 40% faster calculations — thanks to advanced intelligent recalc.

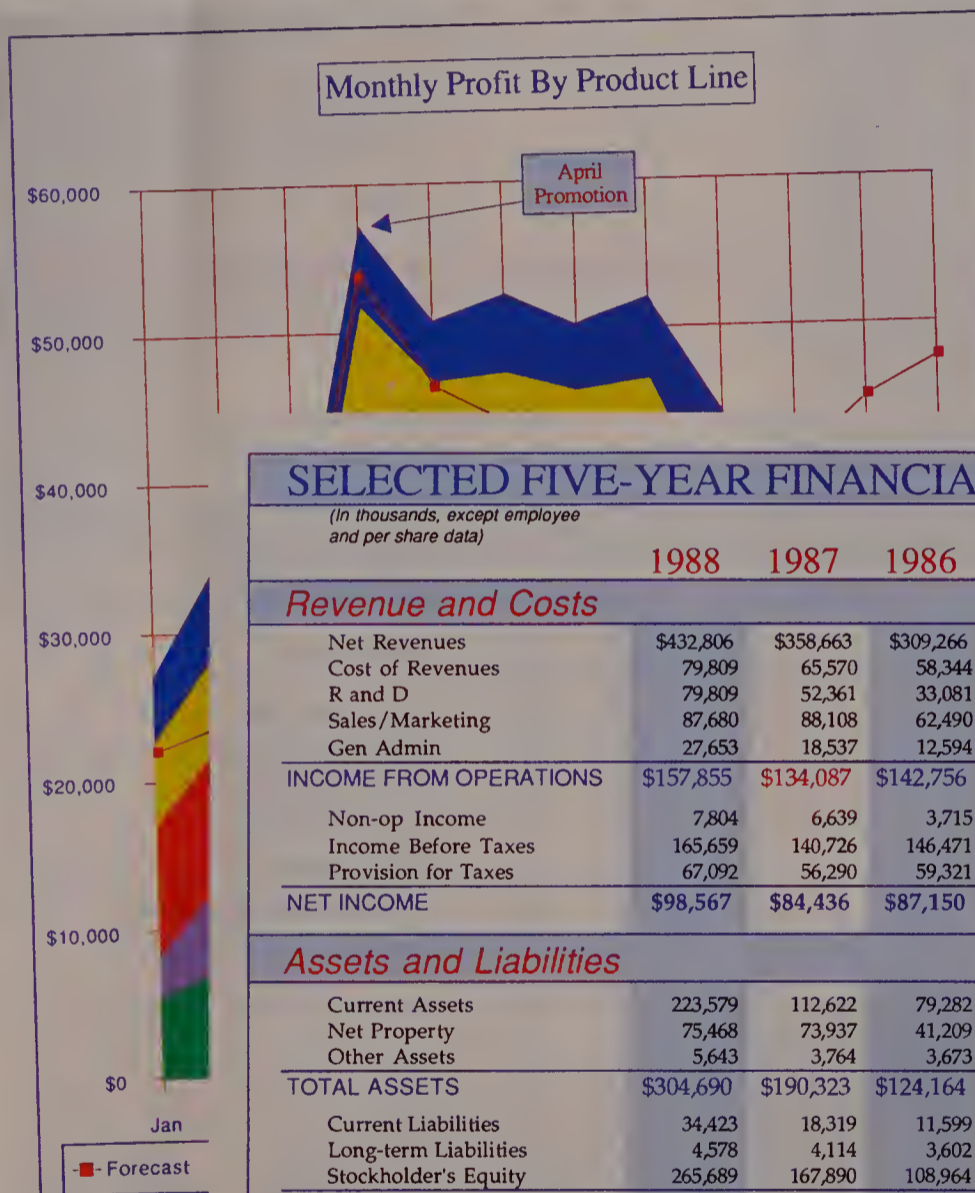
As for presentation? Version 2.2 also lets you highlight data in ways well worth highlighting: You can pick up to 256 different fonts per sheet, including up to six styles and eight colors. You can change row height. You can shade. And basically pack your documents with more visual punch than ever before.

Microsoft Excel version 2.2. Another improvement designed to make Mac® enthusiasts even more enthusiastic.



Something 90% of you are already used to. And you other 10% easily can be.

Microsoft
Making it all make sense.™



SELECTED FIVE-YEAR FINANCIAL DATA

(In thousands, except employee and per share data)

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Current Assets	223,579	112,622	79,282	44,256	44,055
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Stockholder's Equity	265,689	167,890	108,964	63,245	52,242
TOTAL LIABILITIES & EQUITY	\$304,690	\$190,323	\$124,164	\$71,615	\$65,327
Working Capital	189,642	173,468	127,766	119,489	77,041
Number of Employees	3,456	2,727	1,681	1,390	1,086
Common Stock Data					
Net Income per Share	\$1.13	\$1.64	\$1.94	\$1.90	\$2.59
Book Value per Share	\$4.56	\$3.56	\$2.29	\$1.46	\$0.78
Cash and Investments	\$2.65	\$1.60	\$0.83	\$0.64	\$0.48
Average Shares Out	87,535	83,258	44,956	38,634	26,984
Shares Out/Year-end	86,790	51,305	26,589	15,905	9,082
Key Ratios					
Return on Net Revenues	23%	23%	28%	31%	34%
Return on Total Assets	32%	44%	70%	102%	107%
Return on Stock Equity	37%	50%	80%	116%	134%

Now pick from 256 fonts. Change row height. Shade. Add notes. And get used to the sound of applause.

MACWORLD

The Macintosh® Magazine

July 1989

DEPARTMENTS



With so many options available in removable storage media, is an erasable optical disk worth the price? To find out how to assess your data storage needs, see page 116. (Photo by David Bishop.)

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Reprints, subscriptions, *Macworld* in micro-form, editorial contacts.

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Looking ahead to the new system software.

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By Deborah Branscum/An old-fashioned character enters the computer age.

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By Steven Levy/A simple soul is confused by too many Macs.

Conspicuous Consumer 57

By Deborah Branscum/How to protect your investment.

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By Thom Hogan/How to prolong the life of your machine.

New Products 181

A quick look at new Macintosh hardware, software, and accessories.

HOW TO/Quick Tips 195

By Lon Poole/Fast redrawing in Illustrator 88, RAM virus detection, check boxes in HyperCard, and more.

HOW TO/Getting Started with Desktop Presentations 209

By Jim Heid/Learn to create slick presentation aids that get your message across.

HOW TO/Insights on AppleShare 221

By Dave Kosiur/Making the most of Apple's versatile file server.

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The latest software upgrade news.

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Learning surgery with help from videodisk stocks, page 89.



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Late-breaking news.

Macworld News 83

■ **More Colorful Publishing** PageMaker's add-on does color separations. ■ **An Engine in Every Application** HyperCard-like shop management. ■ **Not Just the Fax, Ma'am** Turn E-Mail into a fax. ■ **A Sharply Accelerated Mac II** Faster processing. ■ **A Little Learning Goes a Long Way** OCR software reads handwriting. ■ **Fractals, Anyone?** All the news that's fit to split. ■ **Texas School Network** and CD ROM Connecting over cable TV wires. ■ **Mac the Knife** HyperCard as surgery tutor. ■ **CL/1 Support Grows** Mac-to-VAX links. ■ **Your Best Stacks** Japanese landscape design. ■ **Reach Out, Reach Out and Crush Someone.** . . A novel input device for games. ■ **The Kindest Cut of All** MultiClip improves on Clipboard. ■ **Reader Survey: Apple's 90-Day Warranty** Most pan Apple's guarantee.



Are you adequately insured against computer equipment loss? Don't wait until your dog chews up your keyboard to find out. See page 57.

FEATURES

From Screen to Slide 108

By Cheryl England Spencer/Is making your own slides worth the trouble and expense? Find out which of the seven film recorders reviewed here make the grade.

Hard Disk Alternatives 116

By Charles Seiter/If you're in the market for mass storage, a hard disk may not be your best bet.

New Life for the NuBus 123

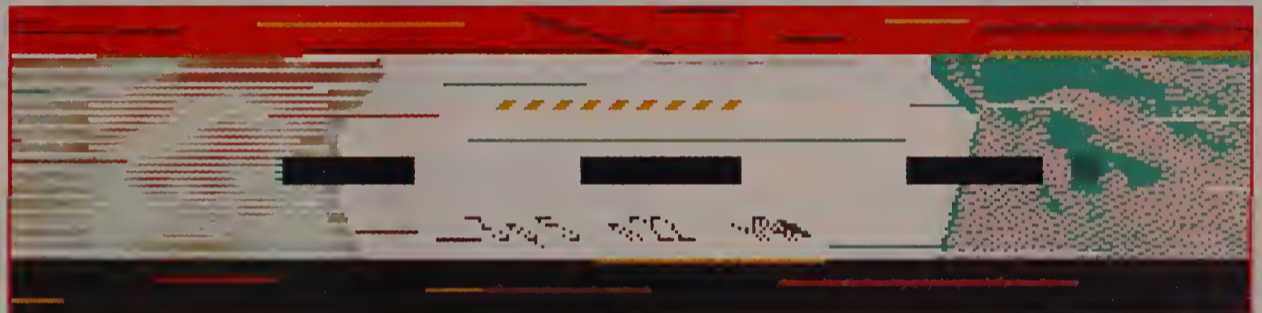
By Brita Meng/Thanks to the NuBus, a host of add-in boards can enhance the Mac II's performance.

Communicating at Speed 128

By Dave Kosiur/The pluses and pitfalls of high-speed communication. While 9600-bps modems are built for speed, you may get bogged down in a morass of communications protocols.

Capturing Color 134

By Steve Roth/The brave new world of color scanners, what they're good for (and what they're not), how they work, and what to look for when you buy.



Communicating at 9600 bps—do high-speed modems really outdistance their sluggish competitors? See page 128.

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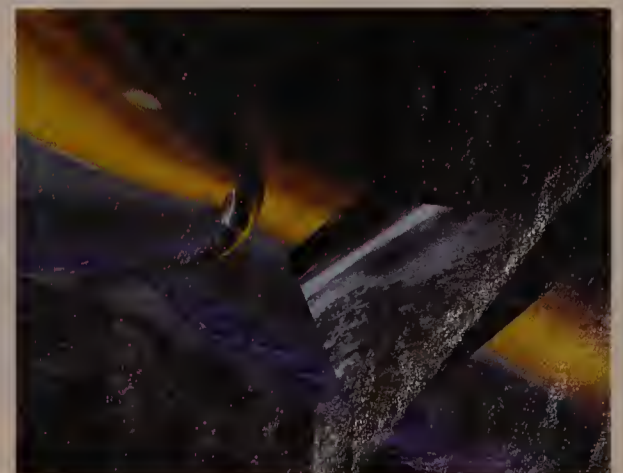
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Scrapbook alternative.

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Considering a 24-bit color scanner? Discover the advantages and the pitfalls, page 134.



Extend the power...

The ultimate utility...

How To Break The Font, DA, F-Key And Sound Barriers With Your Mac

If you're a power user, there are a couple of indispensable utilities designed to quicken your pulse and take you further and faster than ever before. Both are from ALSoft, the leader in resource optimization software design.

The first utility of its kind was Font/DA Juggler Plus. With it, you'll gain unlimited access to all your resources. Way beyond the ordinary

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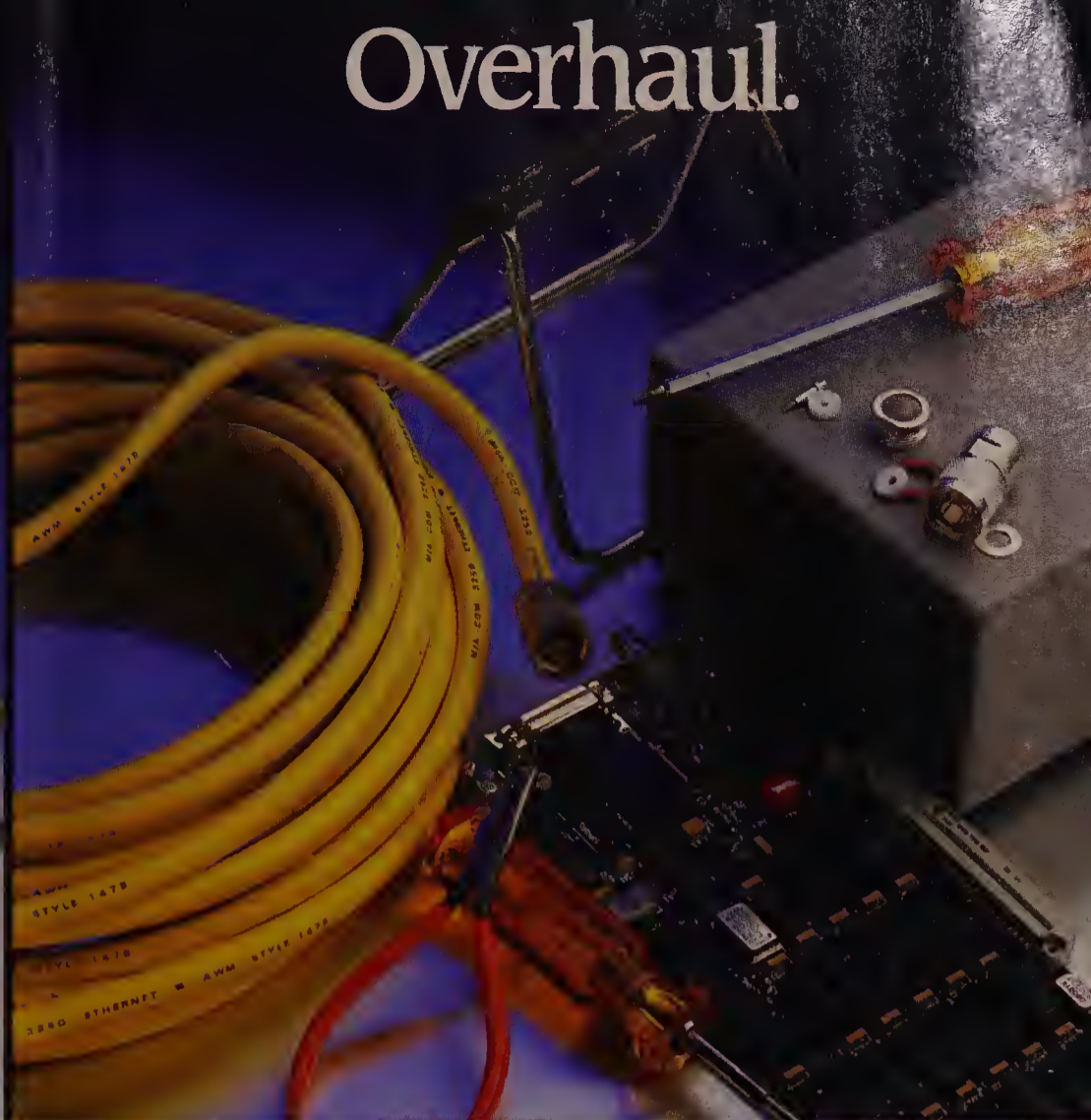
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Publisher's statement can be found on page 10.

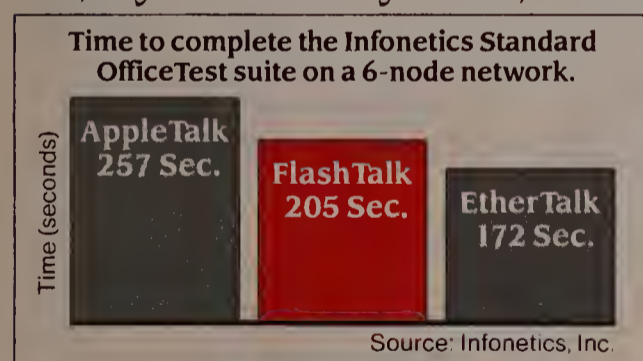
Upgrade.

Overhaul.



How to give Ethernet a run for the money.

Some people may think the way to rev up a LocalTalk network is to rip the whole thing out, lay some heavy cable, and send your computers out for an Ethernet implant. Spending big bucks in the process.



TOPS suggests a less traumatic alternative: FlashBox, the fast and easy LocalTalk *upgrade*.

For just \$189 per node, FlashBox delivers fully 80% of Ethernet performance for just 20% of the cost. How? By turning your LocalTalk network into a high-speed freeway moving data at FlashTalk rates of 770 Kbps.

Installation won't slow you down either. FlashBox plugs right into the back of your Mac and runs over your existing twisted-pair wire. It's 100% compatible with your current applications. It communicates at FlashTalk rates with PCs using TOPS FlashCard. And, unlike Ethernet, it lets you continue printing to your LaserWriter® without buying a costly gateway.

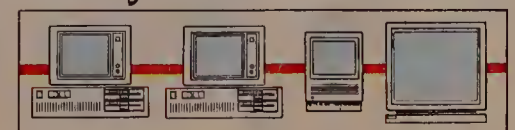
Best of all, FlashBox is available now. So stop by your nearest TOPS dealer and find out how to rev up your network without overhauling your budget. Or call the TOPS Division of Sun Microsystems at 1-800-445-TOPS, extension 107 (from outside the U.S. and Canada, call 1-415-769-8700, ext. 107).

Actual performance of your network may vary depending on the quality and length of network cable, network size and configuration. To achieve best performance, you should connect a FlashBox to each Macintosh. Using FlashBox with bridges, gateways, or other AppleTalk-only devices may require network reconfiguration or the addition of repeating devices. Copyright ©1989 Sun Microsystems, Inc.



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ROLL OVER BEETHOVEN.

**LightningScan. Thunderware's
hand-held scanner for the Mac. Now
with gray scale conversion.**

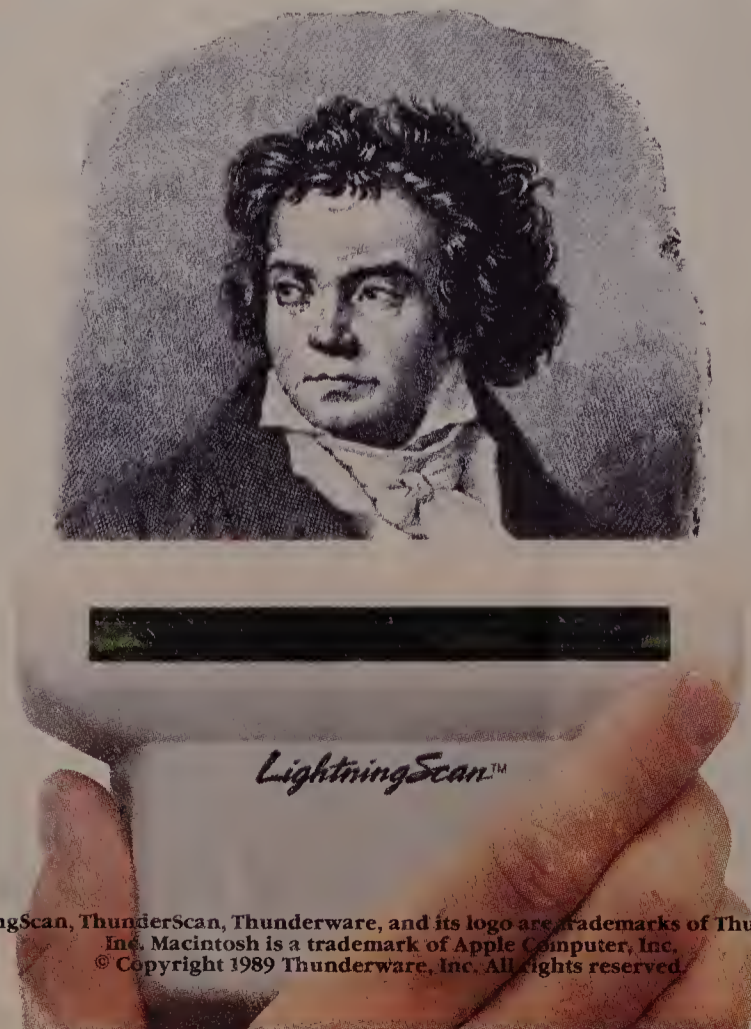
Our new product roll-out is worth a little arm waving. That's because LightningScan lets you scan images up to four inches wide from books, mounted artwork, or anywhere else. You get switchable resolution up to 400 DPI. Software conversion to gray scale. A setting for text and line art. Plus three dither patterns that put limitless special effects right at your fingertips.

LightningScan comes with the application that helped make ThunderScan famous. Along with desk accessory software that works in concert with any Macintosh program. And to end this ad on an upbeat note, LightningScan can be yours for just \$549 suggested retail. So get rolling to your dealer and pick one up today.



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Hand Scanner for Macintosh®

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Macworld Catalog Caral Felde, Niki Stranz
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Steven Bobker, Chief Scientist, MacUser Magazine, 9/88, 5 Mice, Highest Possible Rating



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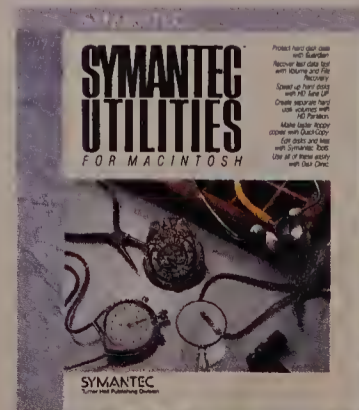
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THE FUTURE OF POSTSCRIPT. BY THE PRINTER THAT WILL TAKE IT THERE.

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GET NETW

Until now, there have been two kinds of personal computer networks. Inexpensive ones that aren't quite real. And real expensive ones.

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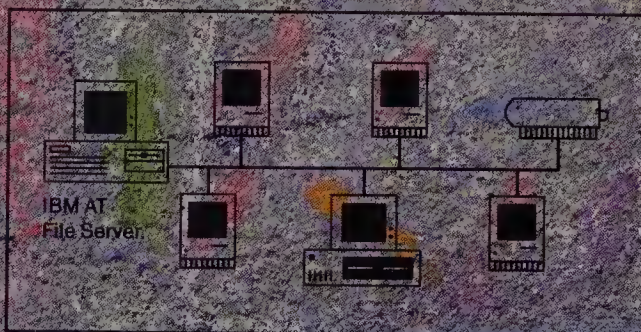
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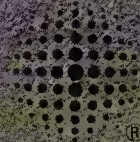
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For LocalTalk



NET
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For LocalTalk



Bob LeVitus, former editor of MACazine; author of Dr. Macintosh; Tips, Techniques, and Advice for Mastering Your Macintosh.

“The Jasmine DirectPrint is not as good as a laser printer. It’s better.”

“Ever since the day they came out, I’ve been using PostScript® laser printers. I edited a magazine that was desktop-published from cover to cover, so I lived and died by laser printers daily. Over the last three years, I’ve had experience with at least 15 or 20 different models. And the Jasmine DirectPrint™ is better than any of them.

“It’s the fastest, most capable, most reasonably-priced 300-dot printer I’ve ever seen. Text and graphics are clear, sharp, and vivid, and the black and gray tones are incredibly rich. And the amazing thing is, it’s not even a laser printer, but uses liquid crystal technology that requires fewer moving parts. So I expect to have fewer problems with it.

“I’ve been using this printer for proofing all of the drafts of my new book. I’ve thrown some pretty complex PostScript graphics at it, using programs like FreeHand™ and Illustrator88,™ and nothing I’ve created has slowed

it down in the least. There’s no question in my mind that the DirectPrint is as fast or faster than even Apple’s® fastest laser printer.

“Another thing I like about the DirectPrint is that it’s about half the size of any laser printer, and actually fits on my desk. And it’s only \$3495, so it fits within this freelance writer’s budget, too. In fact, if I make any more flattering statements about the DirectPrint, people will think I’m taking up a second career as an ad copywriter!”

 **Jasmine**
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MAC BULLETIN

INDUSTRY NOTES

Apple's Profits Fall Less Than Expected...

Apple reported that its profits for the quarter ending March 31 were down from a year ago; however, the 29 percent drop was less than predicted. Sales for the quarter increased by 44 percent. The company is still blaming its reduced profits on miscalculations made during 1988 in its purchases of DRAM chips.

And Sculley Hauls Down the Bucks

Apple chairman John Sculley had the highest salary in the computer industry for the second year in a row, according to an annual salary and stock survey in Computer Reseller News. Sculley earned \$2,479,000 in 1988, far outdistancing IBM chairman John Akers, who earned \$1,525,500. Microsoft chairman Bill Gates was the executive with the most valuable stock holdings, worth \$1,023,807,451.

TOPS: It's Broke but We're Fixing It

TOPS has confirmed reports of very large, multiuser databases being corrupted while running TOPS under version 2.1 in high-transaction situations. The problem affects databases built in applications (such as Omnis and 4th Dimension) that use a procedural language. Version 2.2 will be delayed while Blyth, Acius, and other developers consult with TOPS to fix the problem. Users with data-integrity problems should call TOPS at 415/769-8711.

AST Sells Mac Division to Orange Micro

Orange Micro has purchased AST Research's entire Macintosh product line. AST cited its desire to focus on its industry-standard architecture (ISA) line of products as the reason for the sale. Mac products changing hands include the NuView video board—featured in John Sculley's speech at Macworld Expo in January—and two MS-DOS coprocessor boards, Mac86 and Mac286.

Apple Takes Anticlone Measures

Apple is trying to thwart the threat posed by Mac clones by incorporating a new clause in authorized Mac dealer contracts sent out in April. The clause prohibits dealers from **using Apple replacement parts for purposes other than servicing Apple products.** In recent months, two companies, Powder Blue of Salt Lake City and Akkord Technology in Taiwan, have displayed Mac clones that employ Mac 128K ROM chips to emulate the Mac.

Cricket Announces Illustration, Color Paint Packages

Cricket Software announced a new PostScript-based drawing package to be called Cricket DrawMaster. Early specifications suggest that the application will compete with Deneba's Canvas. Cricket DrawMaster **will support 8-bit color and Apple's 32-bit QuickDraw standard.** The program will allow mixing the familiar Macintosh object-oriented drawing primitives with bezier curve-controlled objects, and converting object primitives into beziers. It will also incorporate a full-featured text processor. Special features include the star-burst, grate, and polygon tools found in the original Cricket Draw, and improved access to Cricket Draw's special PostScript features such as fountains and shading. Cricket DrawMaster is slated to ship by the end of June. It will list for \$295, and Cricket Draw owners will be able to upgrade for \$99.95.

After surprising Mac fans last winter with the release of its black-and-white bitmapped Cricket Paint, Cricket ran its true flag up the pole recently when it shipped a color version of the program, called (of course) Cricket ColorPaint. Cricket ColorPaint lists for \$295. For more information, contact Cricket Software at 215/251-0678.

Ashton-Tate Upgrades for FullWrite and Full Impact Ship

Version 1.1 of Ashton-Tate's sophisticated word processor FullWrite Professional eliminates some pesky bugs that plagued the first release, and version 1.1 of the company's Full Impact spreadsheet adds a powerful new macro feature. FullWrite Professional 1.1 is more robust and **should be able to produce large documents without crashing,** according to the company. The program no longer has a ceiling on the number of notes in a document, and Ashton-Tate is preparing foreign language dictionaries for FullWrite.

Full Impact 1.1's new XMacro feature lets you call routines that are written in standard programming environments from within the spreadsheet's FullTalk macro-scripting language. For information on upgrading, call Ashton-Tate at 213/329-9989. For other information, call Ashton-Tate's Macintosh division at 408/268-2300.

Fujitsu Jumps into Mac Fray

Fujitsu America has introduced **its first products for the Macintosh**—an 800K floppy drive and a Mac-compatible laser printer. Called the Fujitsu America 800K External Disk Drive, the 3½-inch external floppy drive lists for \$265 and is compatible with both the Mac Plus and the SE. The RX7100PS laser printer comes with 2MB or 4MB of RAM and includes 35 resident fonts, dual paper trays, and built-in AppleTalk, RS-232, RS-422, and parallel ports. Prices for the printer start at \$4495. For more information, contact Fujitsu at 800/626-4686.

Apple Drops High-End IIx Price

Apple has **lowered the price of its high-end IIx configuration**—which comes with an 80MB internal hard drive and 4MB of RAM—by \$200 to \$7669. Apple gave no reason for the price drop. In
(continues)

INDUSTRY NOTES

Oracle and Banyan Become Partners

Oracle Corporation and Banyan Systems are joining forces to integrate the Oracle database-management system with Banyan's VINES network operating system. The Oracle Server for VINES, based on Oracle version 6.0, will support MS-DOS, Mac, and UNIX-based client applications. According to the two companies, it will be available in May.

Full Impact All Ashton-Tate's

A federal court ruling in favor of Ashton-Tate has settled a dispute with Bravo Technologies over ownership of Full Impact. Bravo claimed that Ashton-Tate misappropriated trade secrets when an independent software developer, who had worked with Bravo on a similar project, was hired by Ashton-Tate to work on Full Impact.

MacPeak Systems Closes Down...

MacPeak Systems ceased operations in March. At the same time, former employees of MacPeak Systems formed a research and development company, MacPeak Research, and granted worldwide marketing rights for its products to Irwin Magnetics Systems. Irwin currently sells several MacPeak-designed accelerator boards under the Excelsator brand name.

And Rodime Is in Trouble

After sustaining an operating loss of \$2.4 million last year, hard disk manufacturer Rodime PLC is looking for help—from either an outside financier or a willing buyer. The company also lost its chairman and managing director in March. Rodime PLC is the parent company of Rodime, Inc., which has supplied hard disks to Apple and Jasmine, and directly to users.

Dest Goes Chapter 11

To protect itself from creditors, Dest Corporation has filed under Chapter 11 of the U.S. Bankruptcy Code. The manufacturer of scanners and optical character recognition software claimed to have \$18 million in assets and a burden of \$16.8 million in debt. Dest will continue operations while reorganizing and looking for a possible buyer for its technology.

April, Apple also announced price reductions for the Mac Plus, Mac SE, and Mac SE/HD20 to schools participating in its Higher Education Purchasing Program.

More Math for the Mac

MathSoft has introduced a Mac version of its mathematical software MathCAD. MathCAD **allows users to define variables and to input formulas and text**; the program formats equations as they are typed, and calculates and displays results. Computations supported include integrals and derivatives, Fourier transforms, matrix arithmetic, linear and log plots, and three-dimensional surface plots. MathCAD costs \$495 and runs on the Mac Plus, SE, or II with 1MB of RAM. For more information call MathSoft at 617/577-1017 or at 800/628-4223.

Film Recorders to Accept PostScript Images

Agfa Matrix has introduced a \$17,900 stand-alone PostScript raster image processor (RIP) that makes Agfa Matrix film recorders **the first to be able to render PostScript images from programs such as Aldus FreeHand, Adobe Illustrator, and desktop publishing applications**. The RIP, which is scheduled to be available in September, works with the company's entire line of film recorders for both the Mac and IBM PCs. The company also announced MacHarmony (\$1995), a device that lets Mac users run the Agfa Matrix film recorders designed for IBM PCs. For details, contact Agfa Matrix at 914/365-0190.

Iomega Gets Bernoulli-Happy

Iomega Corporation **has doubled the storage capacity** of its Bernoulli Box removable disk drive with a new drive, the Bernoulli Box II 44. The \$1799 drive provides 44.5MB of formatted storage capacity on each disk cartridge. At the same time, Iomega and Aldus Corporation signed an agreement that gives Iomega permission to sell PageMaker 3.0, additional fonts, clip art, and templates on its Bernoulli disk cartridge series. For more information, call Iomega at 801/778-1000.

Generation X Announces SE/30 Monitor Boards

Generation X Technologies has announced **boards that drive Apple's monitors from the SE/30's Direct Slot**. The Publisher '030, a 78Hz board, is compatible with Apple's 15-inch and 21-inch monochrome monitors, as well as Generation X's HRM-19, a \$1395 19-inch monitor. The Publisher '030 lists for \$525, and it and the HRM-19 are available now. The Visian '030A is an 8-bit, 640-by-480-pixel color board with 72 dpi resolution that is compatible with Apple's standard 13-inch RGB monitor. It lists for \$995 and comes with special software for creating and managing a virtual desktop. Finally, the Vision '030X is a 1024-by-768-pixel 8-bit color board that refreshes at 74Hz and comes with virtual-desktop software. It lists for \$1795. The '030A and the '030X should be available by the time you read this. For more information, contact Generation X at 408/739-4570.

Buffer/Spooler Adds Memory

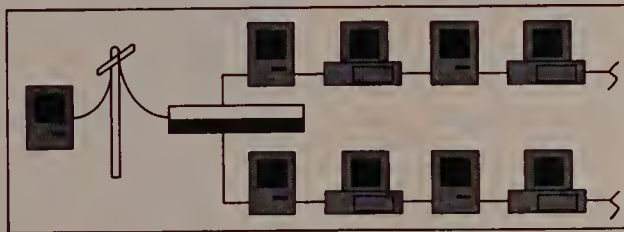
Fifth Generation Systems has bumped up the memory in its Logical Connection print buffer/spooler to 1MB from 512K. The Logical Connection is a stand-alone device that **enables Macs, PCs, and minicomputers to share peripherals without a local area network**. The device has four serial and four parallel ports, and you can hook as many as 45 units together. New configuration software provides a desk accessory for switching between ports. The Logical Connection's list price is \$1095. For more information, contact Fifth Generation Systems at 504/291-7221 or 800/873-4384.

Adobe Updates Illustrator 88

Adobe Systems is sending registered users a free update of Adobe Illustrator 88 that **fixes incompatibilities with 68030-based Macintoshes**—the SE/30, IIfx, and IIfx. Version 1.83 adds two new features. Split Path automatically examines and cuts the length of paths in illustrations, eliminating some errors with high-resolution printers; also included is the ability to show EPS files while in artwork mode. **M**

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No matter where in the world you go, now you can take your office network with you. Because Dial-In Network Access™ from Shiva lets you access your office PhoneNet® or AppleTalk® network from anyplace you happen to be. Dial in from home, a customer's office, a motel room or the middle of nowhere. Use Microsoft Mail,™ TOPS,™ AppleShare,™ a LaserWriter,® or any other network resource just as if you were right there in front of your office Mac. All you need is a phone line, a Macintosh® or IBM-compatible PC and a modem. If you have



an IBM-compatible laptop, you don't even need a power outlet! Your office network will need a NetModem™ or a TeleBridge™

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Circle 421 on reader service card

"Cirrus Drives-the cream of the crop."

Macworld, May 1989



La Cie products are the choice of professional critics and critical professionals. But don't take our word for it, take Macworld's, MacUser's and La Cie customers. You will find that La Cie creates the standards for excellence.

"Sure winners, the lightweight, silent and inexpensive Cirrus drives from La Cie come with first-rate utility software."

Macworld, May 1989.

Cirrus drives are fast and quiet – most models boast a 1:1 interleave and 15 ms seek time. Cirrus drives are first in speed and silence in the Macworld tests. We achieve speed by pairing the finest 3-1/2" drive technology with the best software drivers available exclusively from La Cie. Cirrus is silent because La Cie uses 1/2 speed fans–found only in Cirrus drives.

"There's no benchmark test for hardware design, but the elegance and convenience of a drive – an external one in particular – should concern you."

Macworld, May 1989.



La Cie offers you mass storage solutions from 30 to 610 megabytes. Except for the 610, all drives weigh under 4-1/2 pounds and measure less than 3"x6"x9". These compact units don't clutter up your desk-top and fit into our shoulder-strapped Cordura carrying case or inside your briefcase for easy portability.

Capacity(Mb)	Speed(ms)	Price(\$)
32	40	599
42	15	699
70	25	799
84	15	999
111	15	1,199
142	15	1,499
177	15	1,799
613	15	3,199

"The best hard drive software available for the Macintosh."

Tom Santos, MacUser reviewer.

All Cirrus drives include our Silverlining™ hard-disk-management and Silverserver™ hard-disk-sharing software.

"Good software can make using a hard disk a joy. La Cie's Cirrus drives include an outstanding set of utilities."

Macworld, May 1989.

Silverlining performs hard-disk management tasks like formatting, partitioning, diagnostics, password protection, defragmentation and much much more.

"The best survival history of any drive purchased."

Al Forster, Dow Chemical.

All Cirrus drives are burned in for 24 hours before shipping, include a **2 year warranty, money back guarantee** and most drives offer you the reassurance of 50,000 hours of continuous use—that's 5.7 years!

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MacUser, March 1989.

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Circle 145 on reader service card

Classic Mac

Another vintage year
for Macintosh products

by Jerry Borrell

In May Apple announced a host of fundamental changes to its operating system—ranging from software architecture for printing, to changes in the interface. Significant as these changes are, by the time the new software is released through Apple dealers (this fall?), still more features will have been added.

PRINTING STRATEGY

The most ballyhooed change is in printing technology. Over the last several years Apple has made known its concern with Adobe Systems and PostScript: the high level of royalty payments to Adobe; Apple's lack of control over the destiny of its own printing technology; and user demands for more third-party suppliers of high-quality fonts. Although there continue to be admirers of both Adobe and PostScript at Apple, Adobe's push to have Apple adopt Display PostScript as a replacement for QuickDraw seems to have been the final straw. Indeed, had Apple implemented Display PostScript, it would today find itself in close competition with Next and a soon-to-be-announced family of IBM workstations.

Instead, Apple has announced a new font strategy based upon QuickDraw and an "open" (that is, publicly available) font

format. This strategy is predicated on the concerns mentioned above, as well as Adobe's long-standing (and understandable) reticence to share the font-encryption techniques that enable raster imaging devices (namely PostScript printers) to produce the best fonts available. So-called PostScript

clones attempt to do this, but just how effective they can be in printing graphics, gray scale, color, special effects, and text remains questionable. In fact, Adobe's success in licensing its RIP (raster image processing) technology so widely has, ironically, been an impetus for clones.

Although the use of PostScript technology in many of today's printers prevented an IBMPC-like cacophony of competing standards, Adobe's small staff

of 150 people became a bottleneck for many printer manufacturers who had to wait in line for an Adobe-licensed RIP.

Similarly, URW, ITC, and other type vendors chafed at the need to produce PostScript fonts, particularly as Adobe was most firmly allied with Linotype (formerly Mergenthaler). And with new PostScript typefaces coming into the market so slowly, users of type were also frustrated. (Adobe is addressing this issue by designing and selling systems that will allow others to produce PostScript typefaces.) Buyers of printers were frustrated as well—thanks to the relatively high price of PostScript printers as compared to DOS printers (due, in large part, to the cost of a PostScript RIP).

By adopting an open method of rasterizing type on laser printers Apple believes it will bring a large number of printer and type manufacturers into the market. And that it, a company not known for consorting with the likes of Steve Jobs or IBM, will have control over the future of that market. Having said all of that, the next question to ask is: What about the installed base of PostScript printers and PostScript typefaces at publishing businesses? What of Apple's next generation of printers: will they be PostScript or QuickDraw, or a combination? And the inevitable question: Will Apple's QuickDraw printing be as good, and as fast (yes fast, PostScript and the LaserWriter driver have improved quite a bit over the last year), as today's PostScript printers? Finally, what role will Adobe play?

The answers: Today's PostScript printers will work with the new QuickDraw fonts and new applications, but some necessary PostScript interpretation will result in PostScript working less efficiently. I believe that Apple has designed its last PostScript-only printer, but Apple will not *(continues)*



From left to right, the Apple system software team: Gifford Calenda, Jim Davis, Charlie Oppenheimer, and Mike Potel.

abandon PostScript. Those of us with large investments in PostScript font libraries are safe for the time being. And the service bureaus with Linotronics should remain viable for quite a while. But, longer term, we will be tempted to move to QuickDraw printers and libraries of type based on the new format. There will also be many problems in application software until developers learn what will make the new fonts break. Perhaps most oddly, Apple will adopt a position that erodes a widely accepted standard—PostScript—that it helped to promulgate.

As for Adobe, it will continue to derive royalties from the sale and licensing of PostScript fonts and from licensing PostScript RIP technology and font-encryption techniques (although Apple will no longer be one of the licensees). Adobe will design and sell fonts in Apple's new open font format. Adobe has the opportunity to be a strong Macintosh developer with a lineup that includes a new prepress application called PhotoShop, a forms-production package acquired from Spectrum Digital, and, of course, Illustrator. But in spite of all this, Adobe's overall share of the Apple market will decline.

While Apple QuickDraw printing and display technologies are not perfectly analogous to PostScript as a unified approach to display and printing, Apple has effectively ended any speculation that it may consider PostScript as an alternative to QuickDraw. And few applications developers relish the thought of supporting yet another programming environment, let alone one that competes with Apple's own approach. The question of whether Apple will attempt to market Display PostScript for the Macintosh has been answered: it will not.

INTERFACE CHANGES

Next on the list are changes to the Finder. So often have I moaned about the need to evolve the interface that it would be hypocritical of me not to recognize these proposed changes now. Apple is, in short, retaking the high ground in the fight for the best user interface. While there are changes to the interface itself, the most important changes have to do with the underlying functionality of the interface.

The best example is what happened to the Font DA/Mover mechanism. Basically, it is gone. Ed Birss, vice president of engineering at Apple, says that Apple's goal is to simultaneously simplify how users interact with the computer while increasing the power they have available. To install fonts, for example, you will merely drag them into the System Folder. No more dialog box routine or trying to remember how Font/DA Mover works since you only use it once every three months.

APPLEMAIL

Apple staffers have long mentioned that they see mail functions as being within the realm of system software. The prospects are tantalizing. When you boot-up your system, little "in" and "out" boxes appear. You open one to check your messages, you open the other to send messages. Will Apple spend the time to develop the kind of network dialog boxes and underlying services already provided by electronic mail developers? Apple's discussions about mail functions in its new system software bring an incredible array of reactions. Many in the developer community are again looking over their shoulder, trying to determine whether Apple might covet their turf.

Apple makes a valid point in saying that the underlying functionality—that is, file formats and translations, the techniques through which data is passed between machines; network functions; and the interaction of applications and system software—must be defined by *Apple*. Microsoft, CE Software, and TOPS (they own InBox, remember?) also rightfully ask whether Apple will content itself with providing underlying functionality—or does it intend to get into the electronic mail business? They want to know what portion of the market will be willing to purchase additional mail functions, beyond those provided in system software. Certainly, third parties will always be able to provide a richer set of features. But will the number of users who demand something beyond the basic messaging Apple provides be a sufficient economic base to encourage third parties to incur development costs?

Closely related to messaging are issues

also fundamental to multitasking. Inter-process communications (IPC), inter-process messaging (IPM), and interprocess applications communications (IAC) are the approaches that underlie multitasking. IPM is necessary if mail functions are to reside in system software—since computers must be able to detect when target machines on the network are available to receive messages, or know that when a machine becomes available messages can be sent to it.

Next, those of you who curse when Microsoft Mail crashes your application by interrupting with a "message arrived" dialog box will appreciate the need for crash-free interaction with busy machines on the network (IPC). By discussing IAC and IPC functions with its developers, Apple is laying the groundwork for the multitasking world. IAC, describing how communications can be exchanged between running applications (not merely from computer to computer), appears to be further away. Nevertheless, even it is being discussed.

VIRTUAL MEMORY

Another long-sought addition, virtual memory, is crucial to Apple's commitment to retain a low-cost CPU that will run with only 1MB of main memory. With system software and applications both requiring more memory than ever before, the only way to accomplish this is by introducing virtual memory, which would allow the CPU to switch the operating system of applications in and out of system memory from the disk as needed—squeezing more out of the same amount of memory. Apple's virtual memory scheme will be integrated into system software beginning with release 7.0. It will allow all 68020- and 68030-based CPUs to take advantage of virtual memory, as long as they have a PMMU chip. While there are trade-offs to be made between disk-swapping of data and high-cost RAM, now we will have a choice. Unfortunately, models based on the 68000 chip (the SE and below) will not be able to take advantage of this feature. But if Apple's preannounced "low-cost" Mac is, as predicted, based on a 68020, then future users will have access to virtual memory. ■

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MUSICAL NOTE

Travel

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QUARTERLY REPORT ARTICULATE DESIGNS

• Second Quarter • 1990 •

The Second Quarter of 1990 saw Articulate Designs strengthening its position as the leader in marketing communications in the Bay Area. The most significant event was the completion of negotiations with the Oakland Rebels,^[1] a new football franchise, that will have Articulate Designs create the complete team image for the club—logo, uniforms, tickets, and marketing materials. The \$5 million deal calls for the consulting and design work into the mid-1990's.

The company posted profits of \$.15 per share this quarter, on \$244,568 of revenue, marking the third quarter in a row that profits have been increased. The acquisition of PeachTree Printing in the

Fourth Quarter 1989 began to pay dividends, as the in-house production facility is lowering costs in half.

Product Comparison Chart

FEATURE			
Text Wrapping	✓	No	No
Outlining	✓	No	No
Smart Search	✓	No	No

The world of Macintosh word processing just got a lot more sophisticated. And a lot simpler.

Presenting FullWrite Professional™. It's the first word processor that fully utilizes the power of the new generation of Macintosh. Yet it's as intuitive as the Macintosh™ itself.

IN WRITING: FULLWRITE.

FullWrite gives you the power to create persuasive, hard-hitting communications in a lot less time. With a lot less effort.

How? With advanced page layout features that let you format a single page memo or a 400-page manual in seconds. And as you make changes, FullWrite updates the entire document immediately, re-wrapping text around illustrations and remembering things like page references and footnote numbering.

Best of all, you see your output on screen as you work. From indexes to hairline rules; from redline markups to kerning and leading control.

Layout, graphics, and outlining are all there when you need them.

But like the newest generation Macintosh, FullWrite is more than just the sum of its parts. It's a whole new way to communicate your ideas.

Free FullWrite Sampler.

Seeing is believing. Give us a call at 800-437-4329, ext. 2100*. We'll send you a full-capability product sampler, absolutely free.

There. You've got it in writing.



ASHTON-TATE

FULLWRITE PROFESSIONAL SAMPLER



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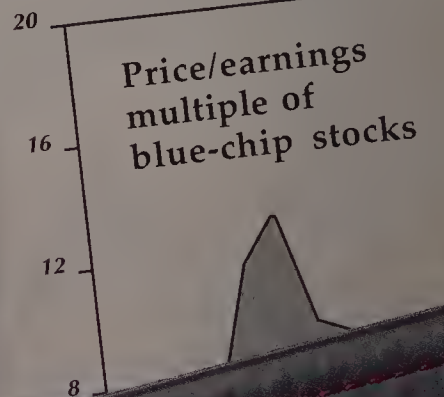
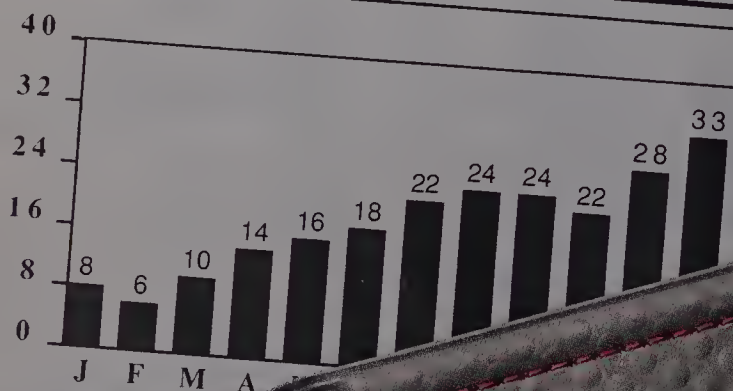
*In Colorado, call 303-799-4900, ext. 2100. Trademarks/Owner: FullWrite, Ashton-Tate, Ashton-Tate logo/Ashton-Tate Corporation; Macintosh/Apple Computer, Inc. © 1989 Ashton-Tate Corporation. All rights reserved.

WITH THE NUMBERS TO

Economic Review

THE MEDINA GROUP

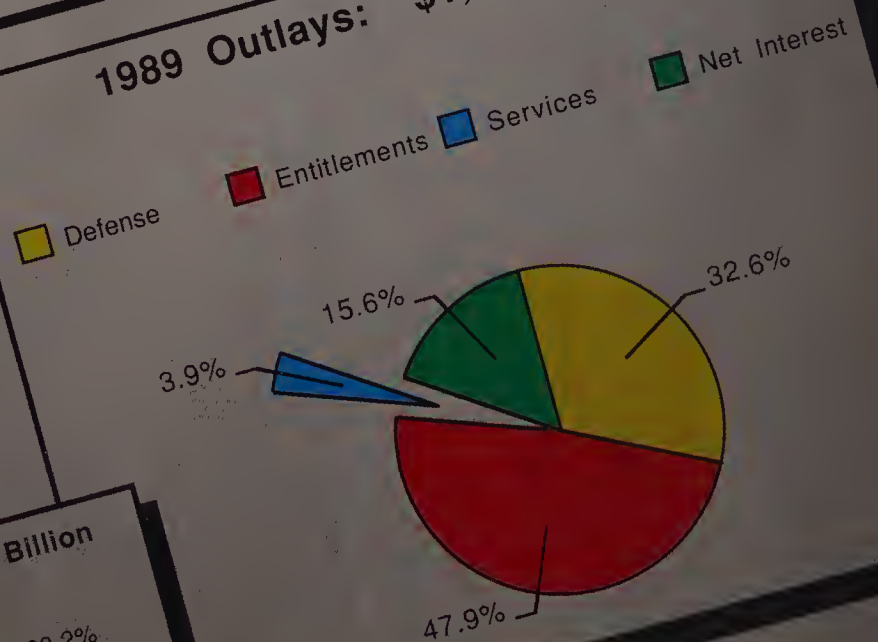
Summary of Results



As you can see by the accompanying chart, the introduction of new products has been a significant factor in our success.

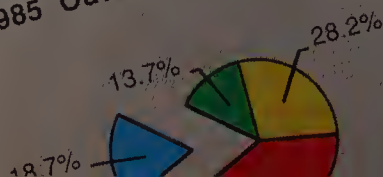
Close-Up on Government Spending

1989 Outlays: \$1,023 Billion



Entitlements have become increasingly burdensome as a percentage of total government outlays. As a result, funds for social services have been reduced.

1985 Outlays: \$946 Billion



Finance

	Annual Deficit	Addenda GNP
at		990.5
ays	-2.3	1057.1
195.6	-23.1	1151.2
210.2	-23.4	1285.5
230.7	-14.9	1417.0
245.7	-6.2	1523.5
269.4	-53.2	1699.6
332.3	-73.7	1935.8
71.8	53.6	2173.4

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Presenting Full Impact.[™] It's the first spreadsheet to truly harness the power of the new generation of Macintosh computers. To convert the complexity of numbers into the power of communication.

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Beginning, of course, with your numbers. Because now you can take them places they've never been before—quickly and intuitively. For example, create a chart—or several charts. Place them exactly where you'd like. Make your point clear with a paragraph of text. Then make it clearer by using different fonts. Or sizes. Or styles. Or all three. Sign your work with the company logo. And print it all on a single impressive page.



It's that powerful. And as easy as clicking on an icon.

Free Full Impact Sampler.

There's a lot more we could say. Like how we succeeded in inventing an intuitive way to create macros. Or how virtual memory lets you create

the largest Macintosh spreadsheets ever. But we'd rather let Full Impact make its own first impression.

So give us a call at 800-437-4329, ext. 3600* and we'll send you a full-capability product sampler, absolutely free.

We think you'll be impressed with our numbers.



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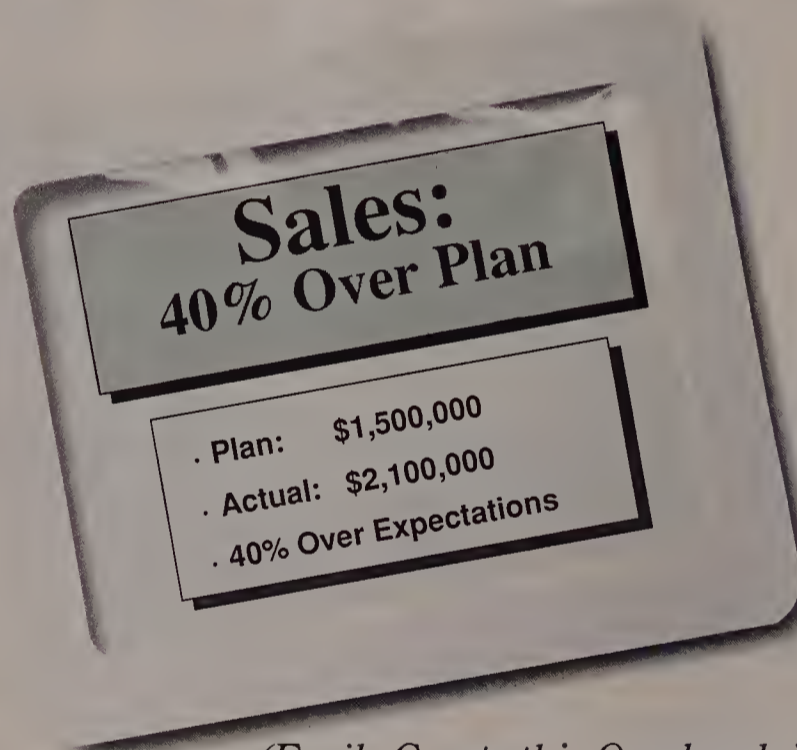


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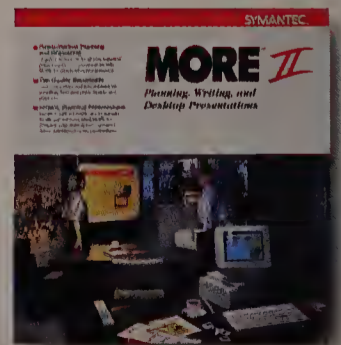
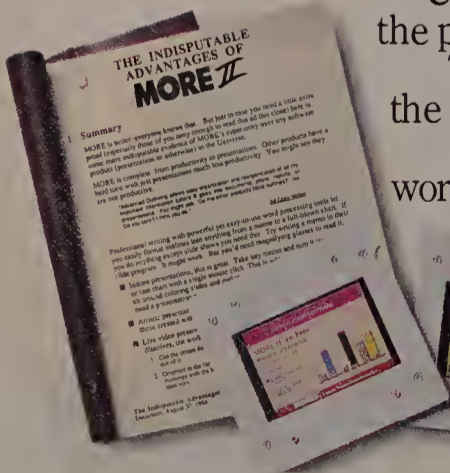
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LETTERS

A Forum for Macworld Readers

Responsibility First

David Bunnell's recent editorial, "Safety Last?" (March 1989), left me with a very uneasy feeling. Despite Bunnell's contention that Robert Morris is not to be regarded as a folk hero (à la D. B. Cooper), his essay seems quite pointedly aimed at painting that very picture. Bunnell claims that Morris "never intended his virus to cause massive havoc" and is "apparently remorseful." He has every reason to be. As to whether he intended his prodigious creation to travel so far and wide, or to wreak the havoc it did, I really don't care.

As Bunnell admits, Morris is an extremely bright fellow. The power to program that he possesses is far beyond what most computer users can understand. But power begets responsibility. Robert Morris knew exactly what he was writing, and he knew exactly what it could (and would) do. Morris is guilty of breaking and entering, and despite his massive intelligence, he must bear the responsibility for the crimes he has committed. Rather than congratulate him for showing me how defenseless I really am, I say please protect me from common criminals like Robert Morris.

Seth D. Madell
Springfield, Pennsylvania



MICK WIGGINS

More Than a Tweak

In his discussion of Robert Morris's worm, David Bunnell made several errors.

First, the correct term for Morris's program is indeed *worm*. A worm is a program that may replicate and appropriate large amounts of memory and CPU cycles. The key difference between a worm and a virus is that a worm will not infect other programs.

Second, Bunnell's assessment that a virus "is intended to be more of a nose tweak than a punch to the solar plexus" is a naive appraisal of the depravity of some computer users. The Trojan horses (programs that appear to be one type of program when they are actually another, possibly harmful) that have

been propagated over bulletin boards have been extremely destructive, and those unfortunate people who were "hit" certainly felt as if more than their noses were tweaked.

Finally, there are many programmers with more than enough skill to create an even more subtle, sophisticated virus that would not necessarily have been found so readily. This problem will not go away but may indeed become worse. Computer users must take steps to protect themselves and their software.

Dean J. Miller
Canton, Massachusetts

Virus Protection

In the November 1988 issue of *Macworld* you listed a number of freeware pro-

grams that protect your Mac from the virus threat ("Mad Macs"). How can I obtain these programs?

N. Calvin Han
Los Angeles, California

Most major BBSs and user group libraries carry antiviral freeware and shareware. For a disk containing several of these products along with information on viruses, send \$6 plus \$1.50 for shipping and handling to The Shenandoah Macintosh Users' Group, c/a Fred Shawker, 15 Southgate, Harrisonburg, VA 22801. For \$2 plus \$2 shipping and handling, a similar disk is available from MacPack/RR Software Resources, 1706

(continues)

Corrections

Computerized Classic Bookkeeping by Absolute Solutions Inc. (Macworld News, May 1989) is available in three versions: Client WriteUp \$695, Small and Medium-size Business Solution Package \$995, and General Ledger, A/R, A/P, Inventory Control \$1295. Outside California, call 800/633-7666; in California call 800/458-3399.

	Excel	Full Impact	Wingz
Mac SE			
Open	39	5	5
Recalc	8	10	7
Save	56	5	5

These are the correct times for opening, recalculating, and saving files on a Mac SE as they should have appeared in the "Wingz Benchmarks" table (Reviews, June 1989).

Delaford, Carrolltown, TX 75007.

Two commercial products promise to offer updates as new viruses emerge. Virex by Robert Woodhead, the author of Interferon, is available from HJC Software, P.O. Box 51816, Durham, NC 27717 (\$99.95; updates \$15 each). AntiToxin (\$99.95) is distributed by Moinstoy, 5311-B Derry Ave., Agoura Hills, CA 91301.—Ed.

SANE or Insane?

In response to Thom Hogan's "Pondering Performance" (State of the Mac, March 1989): numerical enthusiasts within Apple conceived of SANE, the Standard Apple Numerics Environment, almost ten years ago to ensure numerical compatibility across Apple's entire line of computers.

Is this all not so sanely designed, as Hogan suggests? He claims that SANE "uses much higher precision than that specified by the Institute of Electrical and Electronics Engineers (IEEE) standard used by most

other personal computers." This simply isn't true. There is just one binary floating-point standard and SANE adheres to it scrupulously.

Hogan says "SANE doesn't always call the numeric coprocessor to do the work, even when the 68881 chip is present and could handle the task." This is an apparent reference to elementary functions. We stuck with the original SANE algorithms so that an application making SANE package calls would produce identical results on all Macs. The faster but less accurate 68881 functions are available to developers compiling directly to coprocessor instructions. Hogan says that the 68881 numerical coprocessor in the Mac II seems to give only a marginal (under 25 percent) improvement in system speed. His findings are neither in conflict with Apple's nor

surprising. Tasks that spend only 50 percent of their time doing floating-point operations—not unreasonable for "typical" Mac applications—can be speeded up at most two times, while compute-intensive tasks will reflect whatever speedup is achieved for floating point.

Hogan and others would like us to pursue raw performance at all costs, but this trade-off has failed too often in the past to be reasonable on personal computers. We'd prefer not to subject our users and developers to the caprices of ad hoc arithmetics designed for each short-term circumstance.

Jerome Coonen, Jim Thomas
Apple Computer
Cupertino, California

Bad Timing

Due to disastrous timing, "The Big Match: Illustrator 88 vs. FreeHand" (February

1989) is essentially an irrelevant comparison. By comparing Illustrator 88 to FreeHand 1.0 rather than 2.0, Macworld has done a disservice to those interested in finding out which is the best package available today.

In addition, the article incorrectly states that Illustrator 88 has the ability to place TIFF images. In fact, it is possible to place TIFF images only if they are saved as EPS files. This is certainly different from placing them directly, and in any case, FreeHand 1.0 can do precisely the same thing.

The article goes on to say that "many people find Illustrator's single-pen tool easier to master and more intuitive to draw with than FreeHand's four basic drawing tools." FreeHand's combination tool does everything Illustrator's pen does (continues)

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Design. Surprisingly, with all its unparalleled power, MicroPhone II is simple to use. Menus, dialog boxes and on-screen controls are well organized and pleasant to look at. Its "outstanding" manual is easy to read, clearly laid out and contains a thorough index.

Speed. Routinely clocked at 18,000 bits per second over ordinary telephone lines, MicroPhone II is the fastest telecom software around. Its file transfer protocols — XMODEM, 1K XMODEM, YMODEM, YMODEM-G, Kermit and ZMODEM — are all optimized to make your files fly across the country or around the world. The intelligent ZMODEM negotiates the most treacherous channels of a packet-switched network and resumes broken transfers with no loss of data.

Color options. MicroPhone II lets you assign color icons to your scripts, thus turning the *icon bar*, shown here, into your control panel. The icon bar can be scrolled,



resized and placed vertically or horizontally anywhere on the screen, awaiting your next click. Choose icons from the large collection provided with the software, or create your own.

Cruise control. Flexible scripting means that MicroPhone II can run on *automatic* while you're taking care of other important business. Whether collecting your electronic mail in the background, or calling Paris at midnight to transmit the daily sales report in French, the program is always at your service, saving you time and money.

Reliability. Because Software Ventures' engineers value your time on-line, they spend countless hours applying the most rigorous testing procedures to ensure that the program is crash-resistant. In the words of *The Macintosh Buyer's Guide*, MicroPhone II is "the most reliable of all the telecom programs we tested."

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"... arguably the best communications software ever written."

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and then some. Illustrator's blend tool and pattern fills are mentioned, but FreeHand's graduated and radial fills are not. This is unfortunate because anyone who needs to do a simple graduated or radial fill will discover that it's vastly easier to do in FreeHand.

The section on color strongly recommends Illustrator 88. To get the correct colors in Illustrator 88, David Smith consulted his Pantone color-sample book, found matches for the original colors, and typed the numeric values into his document. For FreeHand, Simon Tuckett consulted his printer's color chart and keyed in the percentages of cyan, magenta, yellow, and black. To me there isn't a whole lot of difference between typing in Pantone numbers and typing in process colors. The article also fails to mention FreeHand's

three color models (RGB, HLS, and CMY) versus Illustrator's one, or FreeHand's templates with colors predefined.

Finally, the article's most extraordinary oversight was in ignoring ease of use. Every prior review has immediately mentioned how much easier FreeHand is to use than Illustrator, and what an important advantage that is.

Pete Mason

*Altsys Corporation
Plano, Texas*

An Easy TKO for FreeHand

Having just read your comparison of Illustrator and FreeHand, I felt compelled to write. A reader with the funds to purchase only one of these programs would be far better off with FreeHand.

As a professional designer I rarely use Illustrator except for the stroking capability when

working with letter-forms. Illustrator uses gobs of memory—even with 2.5MB, I constantly get “out of memory” and “unable to print” messages. I can't preview anything but a simple illustration in a second window.

Having to create gradations using the blend tool is ridiculous. Furthermore, Illustrator users had better make sure they've created a sufficient number of blend steps prior to sending their files to a typesetter or their output is going to have banding.

Autotrace? You have to spend so much time cleaning up the result that you might as well do it by hand; that is, if you even have enough memory to complete the trace in the first place.

I could go on about FreeHand's multiple layers, alignment functions, clipping paths,

and text handling. And it does all this using far less memory. With FreeHand 2.0 this contest would have been a second-round knockout—I'll grant the superiority of Illustrator's freehand drawing tool. As it is, FreeHand 1.0 still beats Illustrator 88 in an easy TKO.

C. Thomas Tyler

Pacific Grove, California

More on Word

It might be worth warning any of your readers who are considering buying More II that it is not compatible with Microsoft Word because More II's dictionary has the same name as Word's.

James Long

Sunnyvale, California

According to Symantec product manager John Leddy, if you put the More II main dictionary in (continues)

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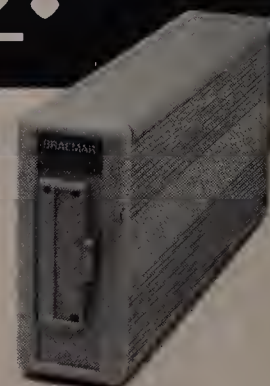
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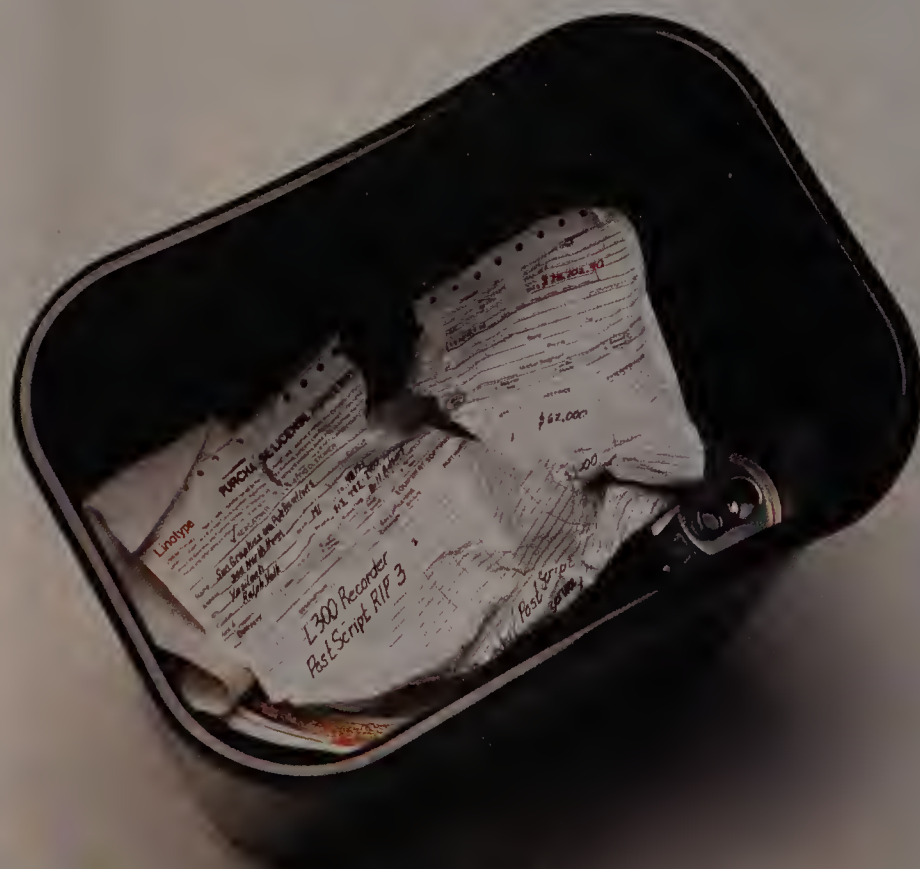
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Slides and Service Bureaus

Franklin Tessler's article, "Step-by-Step Slides," in the December 1988 issue, was concise, informative, and timely, but it failed to address a major source of confusion: the true cost of service bureau slides. Both firms mentioned in the article, Genigraphics and Autographix, charge customers (beyond the base cost of the slide) for the time they are connected to the service. Customers employing bitmaps in their files can easily add several dollars (tens of dollars, in some cases) to the cost of a slide from either service. Furthermore, it's extremely difficult to determine in advance what these costs will be. Caveat emptor.

Karl Lautman
Elmsford, New York

The High Cost of Computing in Japan

In Japan, a Mac Plus with 2.5MB costs about \$3000. (In order to run KanjiTalk, the Japanese Mac operating system, 2.5MB and a hard disk are required.) An ImageWriter II costs about \$692. A full 4MB of RAM will cost me \$1230. The 20MB hard disk I plan to buy costs \$754. For that price, I could get a 60MB hard disk in the United States.

Macs are expensive in the United States, but they're double the price here. I'm a Macintosh fan, but at these prices "the rest of us" must mean those with no children, no wife, no car, and no house—nothing except a computer and software. People in the United States should not complain. Or maybe they should complain louder to Apple—for its shoddy workmanship

and high prices. Let's get some decent machines for a decent price.

Sidney K. Higa
Kumamoto, Japan

New, Improved Macworld

A few years ago, I received a phone call from your offices. The caller was conducting a survey, collecting opinions about what *Macworld* was doing right, what it was doing wrong, and how it might be improved. She must have called many others before she rang my line, and subscribers were likely letting her have it from both barrels. You deserved it.

In those days, *MacUser* was on the ascendancy. On the whole, *Macworld's* content was thin and uninspiring. I could get through your magazine, cover to cover, in maybe 30 minutes, while *MacUser*

kicked around the reading table for days. My, how things change! Now *Macworld* is doing substantial and outstanding work, with a level of maturity that *MacUser* seems to have rejected consciously (perhaps to distinguish its editorial tone from yours?). Cute and glib get old as a steady diet. In recent years, your columns have evolved into useful and interesting parts of the magazine, while *MacUser's* columns are strangely devolving into whining and one-brave-man's-opinion pieces.

I can imagine the sustained commitment and work required to produce a fine magazine issue after issue. Congratulations on the status you have achieved. I look forward to the next issue.

Frederick A. Larson
College Station, Texas
(continues)

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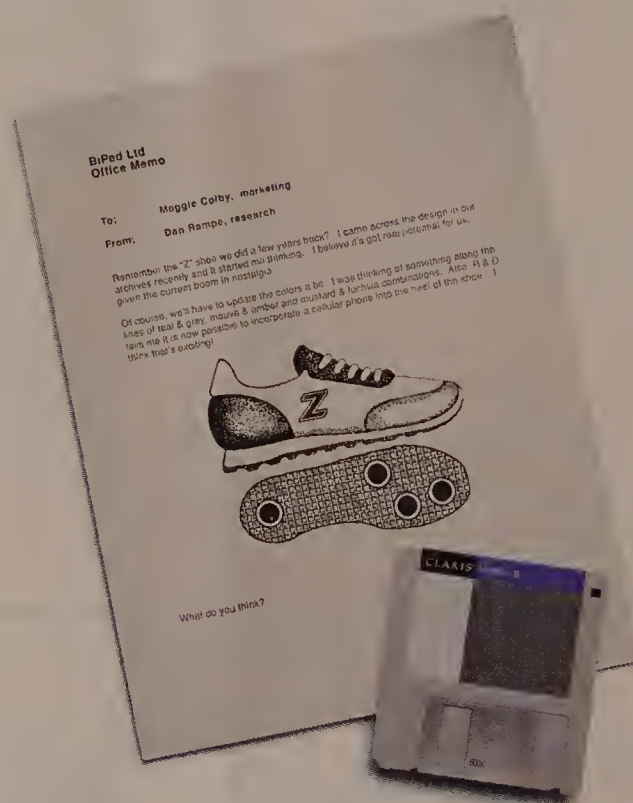
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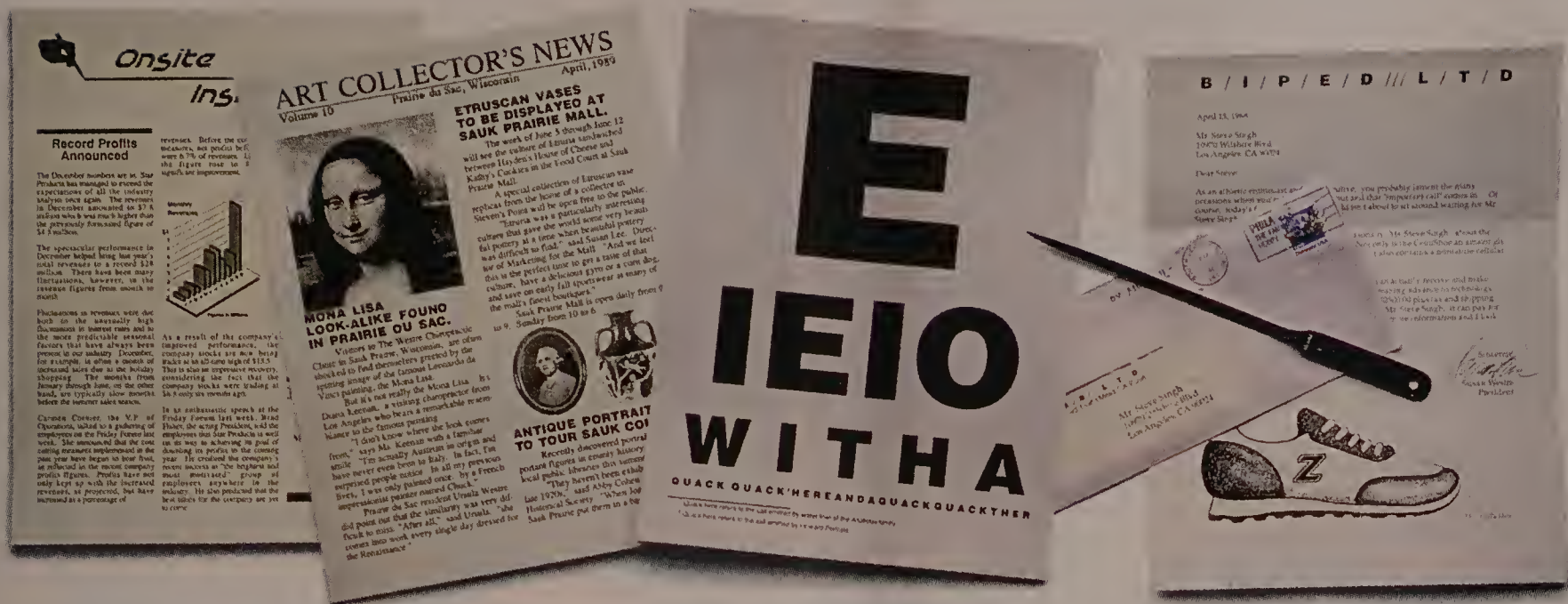
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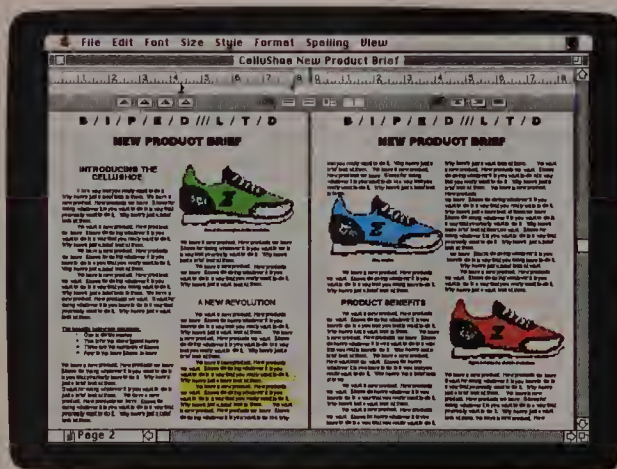
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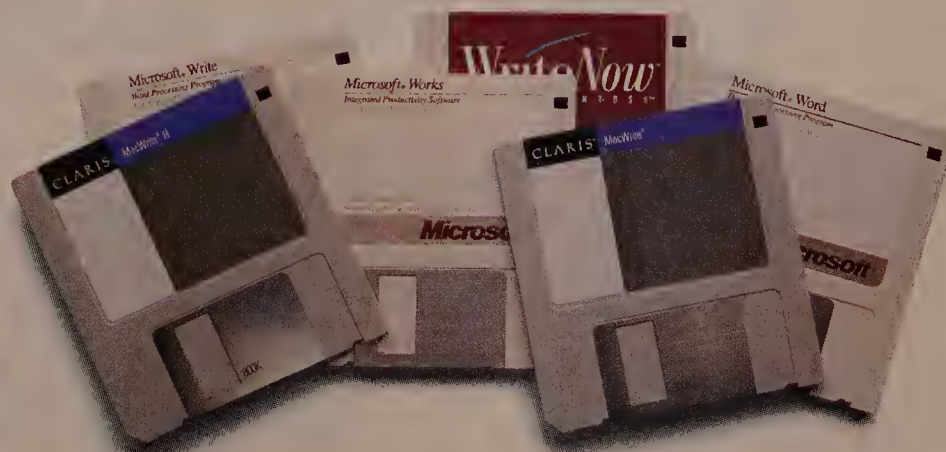
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False Advertising

Those interested in using a frame grabber to acquire images from a VCR in pause mode should be wary of advertising claims. A colleague and I each bought Data Translation's QuickCapture board for the Mac II after being assured that it had no difficulty doing this. We found out otherwise, and Data Translation's engineers have now admitted that it's a problem they are working on.

This misrepresentation is inexcusable, especially since the problem is not new. The same thing happened with PC Vision's frame grabber, and it took a year for its engineers to redesign the board so that it had that capability.

I have found that the problem with QuickCapture can often be solved by using an expensive time-base corrector or an editing processor such as the Panasonic MX 10. I have also had good luck with Sony's \$350 digital video adapter, the XV-D300.

Geoffrey R. Coulter
Rochester, New York

Laser Printers Win Out

I noticed in February's *Macworld News* the results of a printer survey that I feel may need some qualification.

You claimed that 66.3 percent of those queried used ImageWriters most often at home and 26.6 percent used them most often at work, while the remainder used various types of laser printers most often. I'm sure these figures are accurate, but I found the captions assigned to them misleading. You state: "Of those who responded to our survey, 66.3 percent favored the ImageWriter I or II for home use, ... and 26.6 per-

cent favored the ImageWriter I or II for use at work." Get real. Not many people would favor using an ImageWriter given the choice between a dot matrix and any brand of laser printer. Probably the ImageWriter is the only printer available to them.

Jan Kiefhaber
Cincinnati, Ohio

Statistics Update

Regarding your review of statistical analysis software (*Reviews*, February 1989): Mystat (the demo program included with Systat 3.2) handles up to 50 variables per analysis and as many cases as you can squeeze onto your disk; it now sells for \$5.


Systat now offers Fastat, which lets users work without switching modules. It offers summary statistics, tables, regression, nonparametric tests, forecasting, plotting, MacDraw-like tools, and online help.

Lucy Saunders
Systat
Evanston, Illinois

News on LightningScan

The suggested retail price of LightningScan (*Macworld News*, March 1989) is now \$549. Also, the scanner will capture a 4.1-inch rather than a 4.5-inch strip.

Ann D. Rascher
Thunderware
Orinda, California

.....
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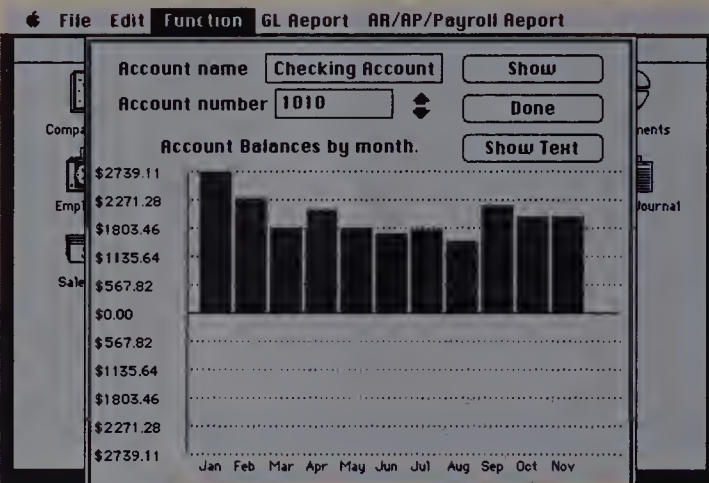
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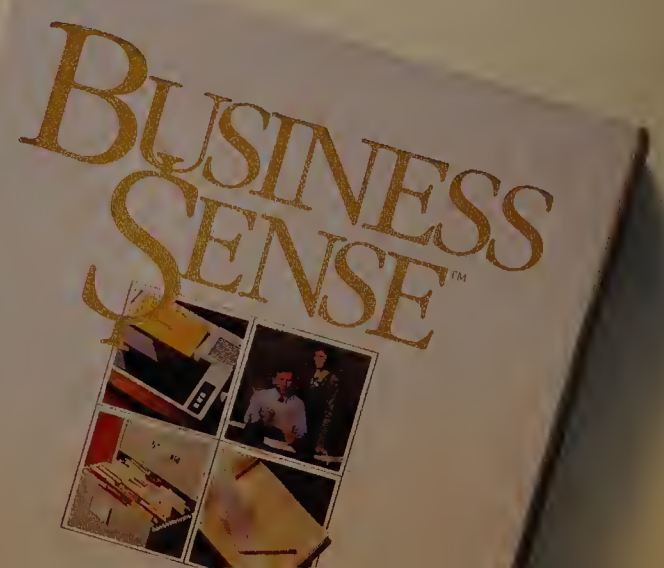
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ART BEAT

by Deborah Branscum

This column examines the tools and the talent behind Macworld's graphics and the techniques that make them possible.

Artist: Award-winning illustrator John Craig lives on a sheep farm in Wisconsin. In his studio in the upper half of a remodeled barn he concentrates on collage.

Tools: Mac II, ThunderScan scanner, and PixelPaint.

How It Was Done: "Sometimes I think doing collage is an excuse to collect," says Craig, who hoards engravings found in old books and catalogs. He needed an old-fashioned character to illustrate this month's *Iconoclast* column, which is based on an 1853 short story. As it turned out, there was a likely candidate on the illustrator's hard disk as a paint file, scanned in earlier with ThunderScan.

Craig wanted a swirling ring of letters, representing the confusing number of Macintosh models, to surround the character. He started by using PixelPaint to draw a circle from the center point, then filled the circle using the fill effect in the Sunburst mode. Once the circle was filled with repeating waves of color, he

used the Trace Edges feature to create the effect of color rings. Craig experimented with several palettes.

The artist used a gray grid as a backdrop for tracing and designing the lettering. After coloring the letters, he copied them and used the shrinking effect to reduce some letters to a third of their original size. Then he used PixelPaint's Flop and Rotate commands to change the direction of selected letters. Once satisfied

with the lettering, Craig imported the figure paint file into PixelPaint.


He duplicated the man, used the Trace Edges command to outline the image,

then colored the outline with a light tint by using the paint bucket. Craig placed the original over the copy with traced edges to make the man look cut out (a process he also followed for the lettering).

Once he had the figure and the lettering positioned correctly, Craig colorized the man using a custom palette. The artist uses Pantone colors for overlays in his more traditional illustrations, so he looks forward to the Pantone color matching system included in the latest version of PixelPaint. **M**



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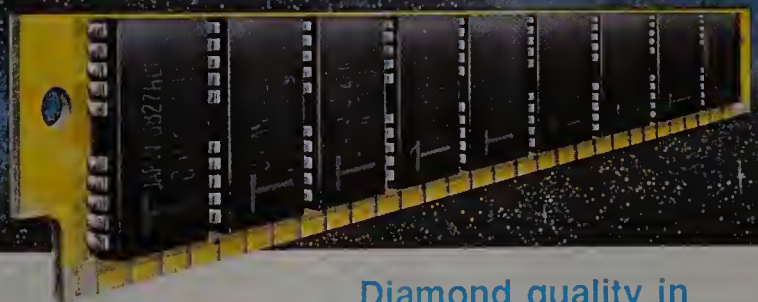
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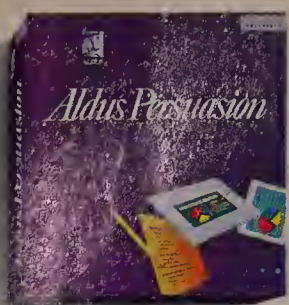
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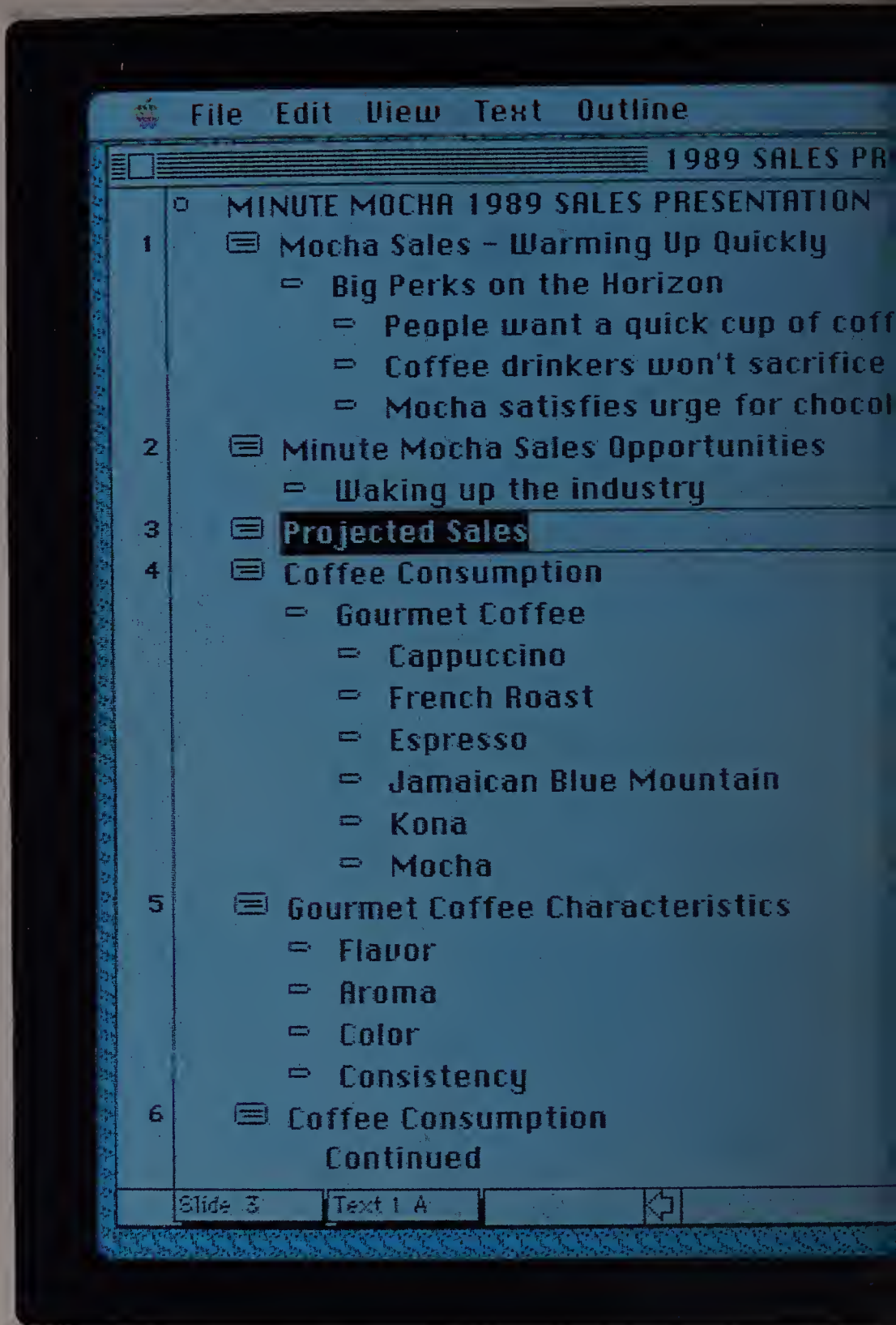
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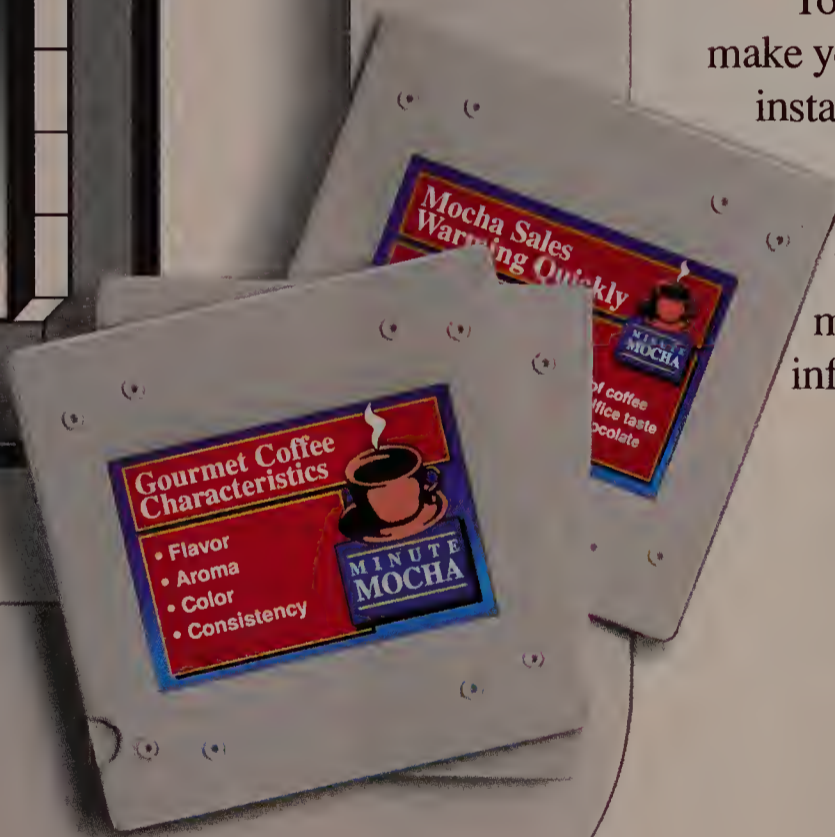
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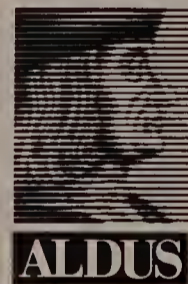


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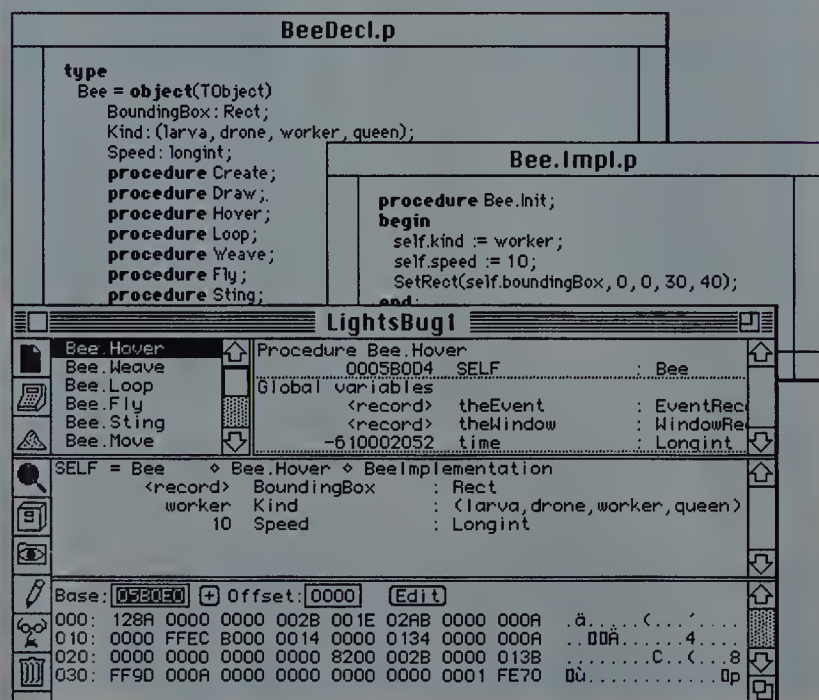
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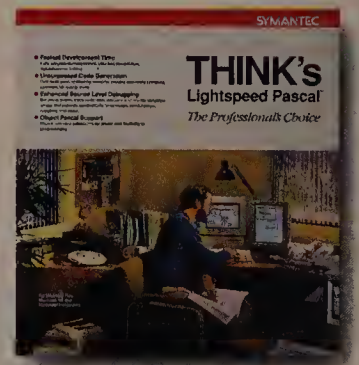
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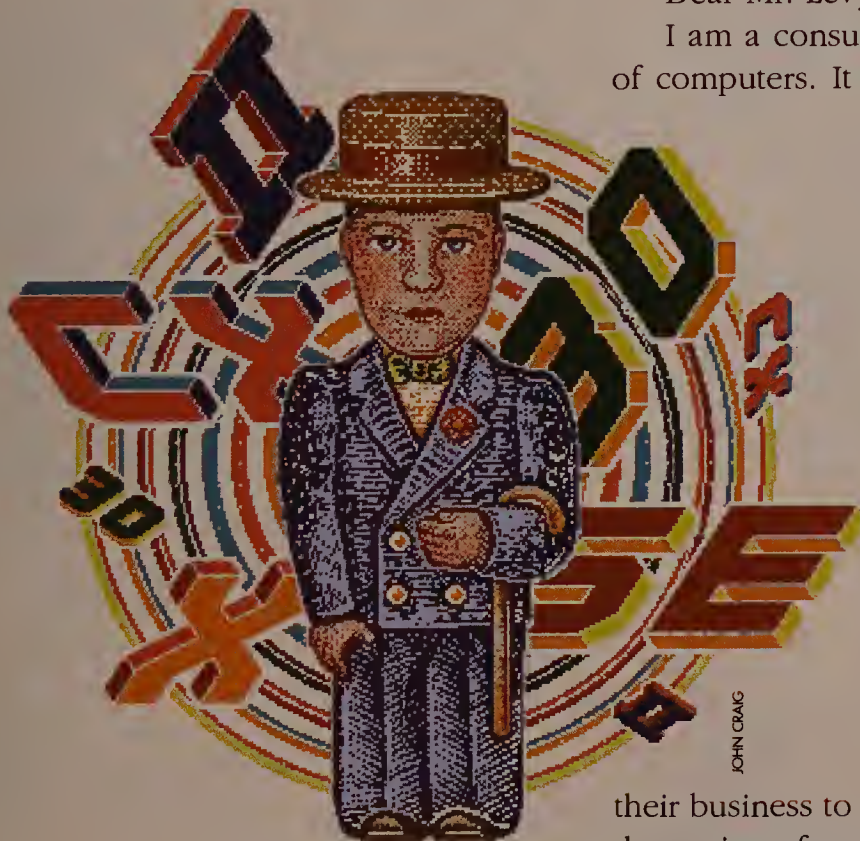
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Too Many Macintoshes

Is choosing a Mac
an invitation to confusion?

by Steven Levy



I may not answer all my mail, but I do read it. Every so often, among the press releases, gripes from aggrieved subjects of former columns, and requests for names of technicians who still upgrade 128K Macintoshes, I receive something truly startling. Such was the case with a plain brown envelope that arrived at my electronic cottage. It just so happened that it came the day after the announcement of the Macintosh IIcx.

At this point I had lost count of how many different Macintoshes Apple had offered to the public. (I vowed one day to use Mathematica to help calculate the number.) Though, of course, I was thrilled at another major milestone in this "Year of the CPU," I admit that the introduction of yet another Mac spurred a dark thought to scamper across my mind: had we finally reached the point where we have too many Macintoshes?

So you could see why the following letter, extraordinary in its own right, demanded my attention. I immediately contacted its author and requested permission to print it in its entirety.

Dear Mr. Levy:

I am a consultant to potential buyers of computers. It is not an arduous task, and it is pleasantly remunerative. It does require extensive knowledge of those myriad varieties of microcomputer available to the general purchaser, and in that matter my labors have grown complex indeed. Yet by virtue of subscription to your magazine and frequent correspondence with those who make it their business to maintain familiarity with the various forms of computers, Macintoshes in particular, I have been able to justify my claim to competence.

The nature of my avocation frequently brings me into contact with what would seem a singular sort of human, seldom

written about; men and women who, if I revealed their diverse histories, would evoke smiles from good-natured gentlemen and tears of pity from sentimental souls. Yet none struck me as deeply as a bedraggled fellow who lumbered into my suite on Wall Street on a blustery winter's day.

He announced himself as a scrivener requiring a computer for his copying work, as well as for drafting tasks, and possibly desktop publishing. His name, he announced in a mild, firm voice, was Bartleby.

ROMANCING THE SCRIVENER

"Well, Bartleby," I began, ushering him into my sanctum, "there are many computers from which to choose, and I shall explain them to you. May I assume that you are interested in a Macintosh?"

Bartleby said nothing, and I took his silence as assent.

"Well, then, I must inform you that your choice will not be as simple as it once was. You should know that the original designers of this marvelous machine intended that there be only one Macintosh. Those wishing to acquire it would need only to intone the single word. Everyone owning a Macintosh would own the same Macintosh, and there would be no question, when acquiring software or peripherals to attach to the device, whether or not these appurtenances would fit with this particular Macintosh. They would. Do you understand what I say to you?"

No answer. I continued.

"You should know that the original Macintosh, the 128K, and its successor, the professed Fat Mac, are no longer sold. Hapless owners of those machines are forced to upgrade, which costs them dearly, or stumble by. They cannot even hope to use the current system software. However, if you are extremely low of funds, these sometimes become available. Peruse the classified ads, brokerage services, or cybernetic flea markets."

(continues)



His silence signified that he was wisely refusing this option.

"So, we shall examine the new machines," I said. "There is the Mac Plus, which I consider a bargain at \$1799. Marketeers often part with the computer for \$1300 or a like price. It has 1 megabyte of memory. It has the hardy, yet increasingly overmatched, 68000 processor. It will run your standard software, but you may notice that some newer software, re-

quiring a more estimable processor, runs slowly, almost to the point of distraction. And it has no slot. Many people require none but are extremely uncomfortable at the notion of having none. Moreover, Apple Computer seems eager to divest itself of this machine, as if the spectacle of customers spending under \$2000 for one of its products is some sort of discredit to the company. Yet you might still consider it if your purse is thin."

Bartleby shifted in his chair and said nothing.

SURVEYING THE SE

"Shrewd, Mr. Bartleby, very shrewd," I continued. "You prefer not to consider a computer whose doom is imminent. Then I should say that you would also be wise to avoid the standard models of the Macintosh II. I am referring to the Macintosh II in its many configurations; in short, any Mac II with the orphaned 68020 processor. These lack the estimable 'Superdrive,' which stores more scrivenings on a floppy disk and can read scrivenings from other systems as well. When introduced, the Mac II was proclaimed the inheritor of Apple's future, and indeed it had such potential; but Apple, in its haste to bury the market in editions of the Macintosh, soon deemed the superior 68030 processor as its standard, and those who purchased the Macintosh II have been, in effect, snookered."

Bartleby squirmed in his chair. Such was his discomfort that I wondered whether he or a relative had owned one of the godforsaken machines, and I had thus offended him.

"It is not so dire," I assured him. "Apple has announced an upgrade path for those poor souls. But the cost is unconscionably high."

That said, I proceeded to describe the standard Macintosh SE to poor Bartleby, whose visage was beginning to assume a severe melancholy. I informed him that among the virtues of the SE was its compact form, its single slot that accepts boards for communications and accelerators, and the fact that, unlike the Mac Plus, it can be upgraded to more powerful versions. It is available in various configurations—poor Bartleby, faced with yet another decision!—but most prefer it with a single floppy drive and a 20-megabyte hard disk. I suspected that this might be ideal for Bartleby and suggested as much.

But my proposition was met with only silence.

MORE AND MORE MACS

So I continued; there were yet *more* Macintoshes to ponder. Perhaps the scriv-
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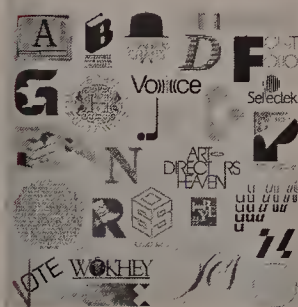
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PHONE

ener might prefer the SE's more powerful cousin, the oafishly named SE/30. The SE/30 has the advantage of the powerful 68030 processor and the Superdrive. Its speed is quite pleasing. Yet its price is daunting. Depending on the memory, it could well cost \$5000. No wonder Bartleby responded with a glazed look.

"Well, my good man, if you are immune to the charms of the SE/30, I am sure you will not approve of my next suggestion, the top-of-the-line Macintosh IIfx. This resembles the Macintosh II, but includes the powerful processor and the Superdrive. But with the ducats it takes to purchase one, you may well be able to buy a Honda Accord. In other words, though its performance is no better than some other models, its cost is higher."

It was no surprise that Bartleby withheld comment.

"Well, Bartleby, I have only one more Macintosh to offer you, the newly unveiled Macintosh IIfx. Its name is unsightly, but I assure you that this is perhaps the neatest of all the Macintosh computers. It allows one a choice of monitor, and its three slots are quite sufficient for most uses. It is as powerful as any of the Macintoshes. It has the desirable Superdrive. Yet it requires little space on your desk. And as Apple's newest model, it has many wonderful little features, some of which will never be available at any price on the other kinds of Macintoshes. Its price is between the Macintosh SE/30's and the Mac IIfx's—that is, it's overpriced. But its obsolescence will be slow in coming. It is the computer that I would prefer myself, if I but had the dollars."

THE FINE PRINT

I had hoped that this testimonial would bring Bartleby to a decision. But confronting him with the relative virtues and blemishes of each one of the six different kinds of Macintosh had only put him in a tizzy. And I had not even begun to explain some of the finer distinctions. How future versions of system software will give certain users powers forever denied to others. Or why certain programs promise that they run on some of the lower-cost Macintoshes, but do so at a speed so tardy one

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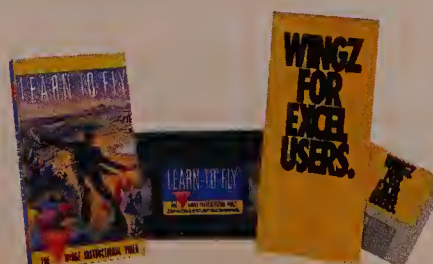
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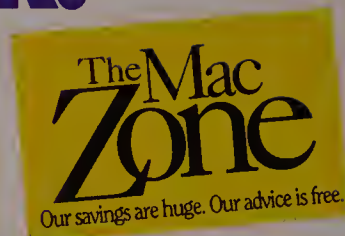
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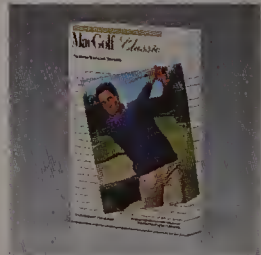
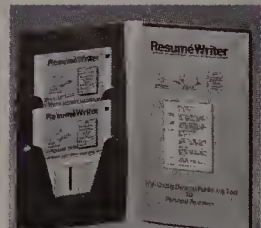
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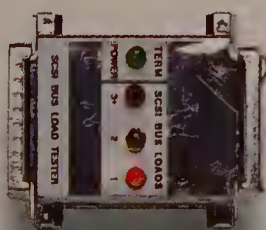
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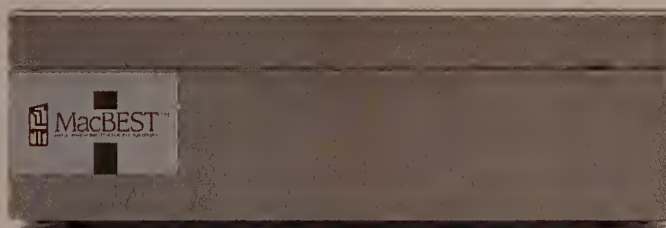
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might as well not even bother.

Nor did I bedevil him with the situation regarding the add-on cards that enhance the various Macs. What good would it have done to inform him that a card that works on the SE will not work on the SE/30 nor on the various Mac IIs. In fact, no card that works on one will work on the others.

And I certainly did not confront him with the impending announcement of yet

another family of Macintosh products, which purportedly will sit on one's lap, if one's lap is accustomed to luxury.

In short, if the designers of Macintosh ever hoped to simplify the task of computing by offering one sort of computer, their goal in that respect has been unmet. True, many of these difficulties have been confronted while wooing dame Progress. Yet difficulties they are, and the situation is lamentable.

Finally, in order to help Bartleby decide, I laid out a poster presented to me by Apple, a fine document that pictured the various Macintoshes and detailed the features of each. Bartleby gazed at one, then another, for what seemed an interminable interval. Then, finally, inexorably, he spoke.

"I prefer not to," he said, and left my domain immediately.

AH, BARTLEBY! AH, SCULLEY!

Of course, I was stunned, but not a little intrigued. Perhaps the sheer gravity of the decision was the reason for his refusal. Certainly any of the Macintoshes I described would have helped him in his work. So I vowed to make inquiries into the fate of poor Bartleby to see if he eventually solved his problem. Alas, I was unable to gain any verifiable information. The only rumor of any kind I heard was from the mouth of an unreliable sort who had purportedly spotted Bartleby shambling near the World Trade Center, an inexpensive Toshiba portable in his hand.

If this were true, I lament it. I truly believe the Macintosh to be the finest computer available. But I fail to understand the need for so many of them. Perhaps one day good Mr. Sculley will deign to make sense of the alarming proliferation of computers in his company so that this humble consultant will be better able to serve scribes and any others who wander into his office.

That's the letter. The author told me to withhold his name and warned me that if I printed his missive, many of my readers would think I had totally lost my mind, especially if they weren't familiar with the famous Herman Melville short story entitled "Bartleby the Scrivener," written in 1853. But I disagreed, insisting that my readers were sufficiently literate to get the reference, and that if they somehow missed it, they would rush to the library to read the story. ■

Steven Levy is a Macworld columnist and the author of The Unicorn's Secret: Murder in the Age of Aquarius (Prentice-Hall, 1988).

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Protecting Your Investment

Advice and information
for the Macintosh owner

by Deborah Branscum

Last weekend several Macintoshes were stolen from an architectural firm two floors up. It was a powerful reminder that ownership isn't necessarily forever. A dog may drool on your keyboard. A power surge may fry your electronics. Or a thief may break into your apartment. But such sob stories don't have to end in heartbreak. Smart souls protect their investments with insurance.

Most homeowner and renter policies include computer equipment coverage, but it's often inadequate. Allstate offers only \$5000 basic coverage, for example. So carefully add up the value of all your hardware and software and make allowances for future purchases when deciding how much coverage you need.

One important question to always ask is whether the policy covers damage from power surges. Hartford says yes, State Farm says no. People who bring work home or who free-lance may run into a business-use clause. Farmers' basic policy doesn't allow you to use your computer for business. Allstate's, however, does. There are plenty of other issues to consider as well. What's the deductible? Does the policy cover full replacement

cost or depreciated value? Is your equipment covered if you use it while away from home?

If playing consumer detective doesn't sound appealing, you can always turn to a computer insurance specialist. Safeware (800/848-3469 or 614/262-0559 in Ohio) and Data Security Insurance (800/822-0901 or

303/442-0900 in Colorado) have policies that cover such real-life hazards as virus damage and animal mayhem. Dave Johnston, Safeware founder and CEO, offers the story of a couple who moved to Pasadena from the Midwest. They packed all their software into a box for

the move, and once there the cat mistook it for a litter box. Safeware paid up.

Both companies offer comprehensive coverage. Safeware's basic policy doesn't cover normal wear and tear, nuclear radiation (perhaps understandably, though who would be left to pay up if they did?), or theft from an unattended vehicle, which is covered by Data Security. Data Security also covers the loss of custom programs and the loss of data, such as accounting files. However, insuring your machine through one of these companies is more expensive than adding to an existing policy. Beefing up Allstate's policy to \$10,000 coverage will set you back an additional \$10 a year; that same coverage will cost you \$100 from Data Security and more from Safeware.

Half of Safeware's claims are for power surges. "That number is going up, even though people have surge protectors, because people are leaving their computers on all the time and using modems," Johnston says. "If you have a modem, that's another line that can take surges into the computer." Theft accounts for roughly a quarter of the claims.

Data Security's claims shake out a little differently. Most claims are for theft, with data loss running second because many people don't back up properly, according to Arrone Appel, an executive vice president with the company. Appel says Data Security gets very few claims for power surges. With the number of claims for viruses still few but increasing, virus protection may be withdrawn in the future.

As a good Californian, I hate insurance companies and can't vouch for any of them. But I was struck by the fact that Safeware doesn't require itemized serial numbers for equipment it insures. Johnston, a former computer professional, doesn't seem to think they're necessary because "computer owners are pretty good folks—much brighter and more detail oriented than other people."

(continues)



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Frank Kofsky of Benicia, California, has kind words about Working Software. When he reported problems with Lookup, a spelling checker, the company called Kofsky to discuss the problems (a first for him) and then sent two floppies. "One contained a new copy of Lookup; the second contained a copy of Working Software's Expanded Dictionary—a reward (I was told) for locating a defect in the former application." Kofsky was stunned. "Working Software is evidently so eager to improve its merchandise that instead of greeting customer complaints with defensiveness, it presents them with a bonus when they find a shortcoming in a program."

George S. Lewbel of Santa Cruz, California, was impressed by the support he received from Ehman Engineering, which makes

both Ehman and Cutting Edge drives. Lewbel was having problems with several programs, so he called the company late one afternoon to find out if his hard drive might be defective. Senior production technician Johan Mekel "patiently walked me through several diagnostic and initialization procedures and then asked me to hold the receiver up to the drive while I turned it off and on. He determined that the drive was on the edge of mechanical failure." After Lewbel explained he was working against a deadline, Mekel said he would assemble a replacement drive because none were on hand. "Sure enough, I had the new drive in my hands the next morning at 10 a.m., reloaded it from my DiskFit backup floppies, and was back in business by noon. No one could possibly ask for better service."

Consider a security system if you live in a dorm or keep dubious company. Several companies make them for less than \$50, including Secure-It (800/451-7592) and Mac Products (714/595-4838). They sell kits with hardware, cabling, and a lock for securing your computer and peripherals to a desk or table. Doss Industries (415/861-2223) and FMJ Security Systems (800/322-3365) offer sturdier (and more expensive) metal pad systems. FMJ's limited three-year warranty covers your equipment for up to \$5000 per machine if the equipment is stolen "due to a compromise" in the security system.

(Thanks to Wendy Monroe for her research assistance.)

CALL TO ACTION

Recently we asked selected readers what they thought about Apple's 90-day product warranty (see *Macworld News*, in this issue). More than 90 percent of the respondents said Apple should extend its warranty. But Apple's not impressed with the survey. Mike Torgersen, manager of customer service, says Apple's warranty meets customer needs. Here's why. First, "Apple is committed to building quality

products." Second, Apple argues that a longer warranty would force consumers to use authorized dealers for service when they might want to go elsewhere. "Some customers rely on resellers, some do their own service, and some prefer to work with third parties," says Torgersen.

AppleSpeak may be one reason why 1989 is like 1984. A one-year warranty does not suggest shoddy goods but quite the opposite. And a note to the confused: yes, this is the same company that tells us to call our dealer whenever we have a problem.

Macintosh buyers outside the United States get a full year of protection, and U.S. consumers deserve no less. In a recent interview in *The Exchange*, the APX newsletter, John Sculley defends this double standard. Apple products are sold at higher prices in Europe, he says, and "we build in a lot of things for free for the users that you don't get from other computer vendors." Sculley adds that "we think our products are designed from the beginning to have very high reliability [and] there is not enough broad demand for us to raise the prices of our products for

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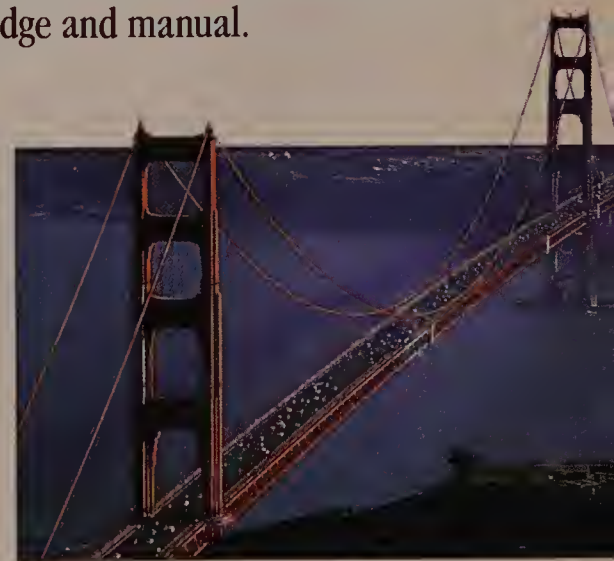
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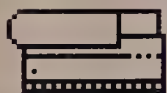
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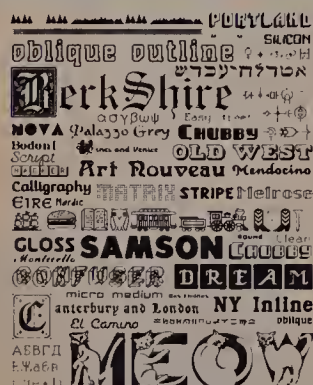
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COMPLAINT CORNER

Recently *Macworld* heard from Greg ArBuckle of Cedar Rapids, Iowa, about problems he was having with Jasmine.

"November 9, 1988. I ordered my Jasmine DirectDrive 70. The salesperson on the phone said they were in stock and gave me an order number. I was told I would receive the drive in about three
(continues)

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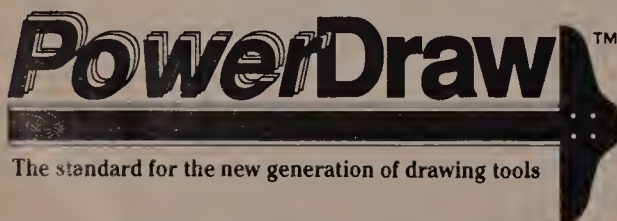
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working days. . . . December 5: I finally got my DirectDrive 70. It worked great for 12 days and then stopped mounting correctly at boot-up. . . . December 19: Called Customer Support to exercise my 30-day love-it-or-leave-it option. . . . January 18, 1989: Called Customer Support to find out why I hadn't received my refund."

ArBuckle's letter was forwarded to Jasmine, which promptly sent a letter of apology, a refund for the drive, and reimbursement for shipping and telephone costs.

Scott Steward, customer service supervisor, says that Jasmine usually ships its products on time but sometimes experiences delays because of parts shortages. "This was the case with DirectDrive 70s in November," he wrote in a letter to ArBuckle. "This delay was sudden and the salesperson assumed we would continue to be in stock. Normally this would be a safe assumption, but unfortunately in this case it was not. Jasmine should have informed you of the delay."

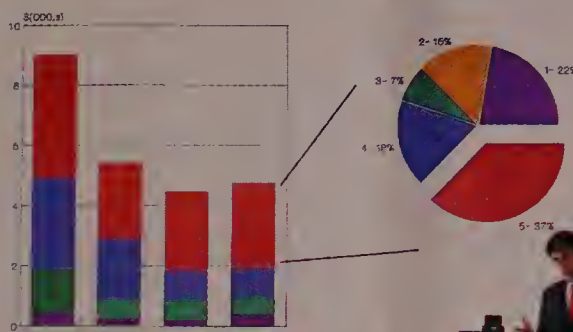
Jasmine's Scott Gaidano told me that 25 percent of Jasmine's staff (not including secretaries) is devoted to tech support and customer service. There may be some dissatisfied customers, he says, but the vast majority are very well taken care of. Jasmine's repeat business shows that "unhappy customers are the exception, not the norm."

DEVELOPERS HEAD DOWNTOWN

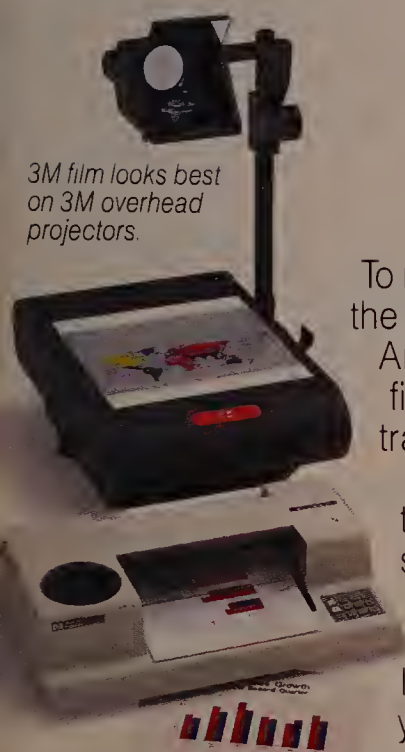
Seattle's Macintosh Downtown Business Users Group is hosting its annual Local Developer Night on July 12. All Macintosh developers in the Northwest are invited to this informal event, where they will have the opportunity to exhibit and demonstrate their wares. Just pop by the Seattle Center at 6:30 p.m. to attend; there is no admission charge. (Call 206/624-9329 for more info.) **M**

I love happy endings. Send your nominees for sainthood to Service Heroes, Macworld, 501 Second St., San Francisco, CA 94107 or via AppleLink (Macworld1) or MacNet (Branscum). Conversely, drop me a line if a company is ignoring you. I will help solve your problem, if I can. If your user group is sponsoring an event, please get in touch. Attention Mac-only dealers: I'm compiling a list, so let me know that you're out there.

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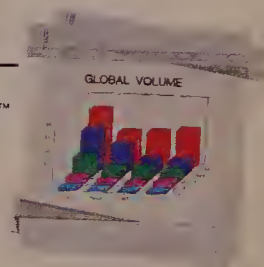
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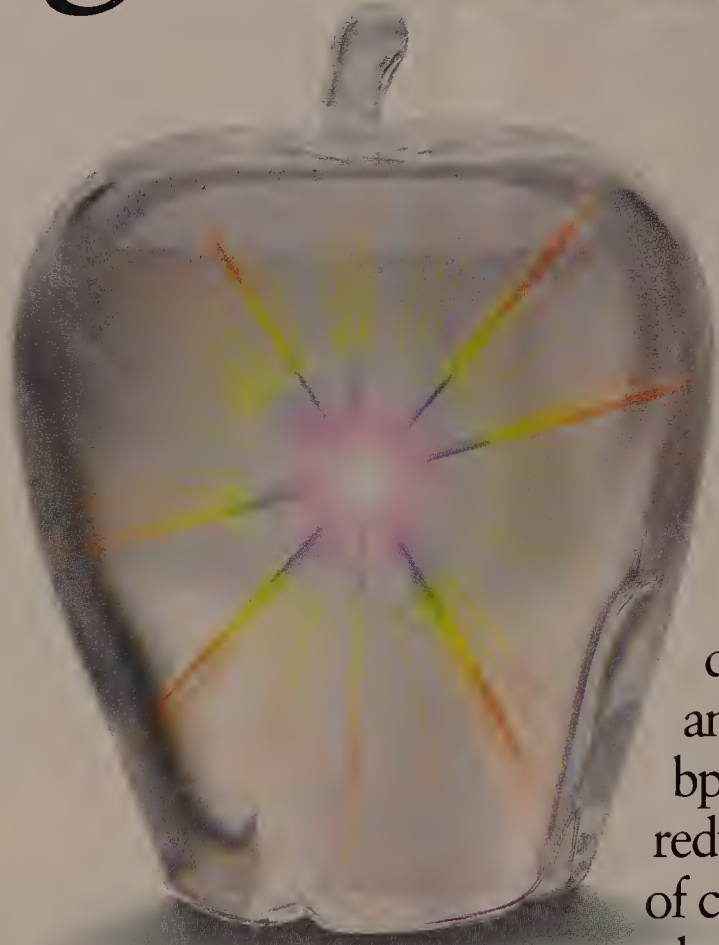
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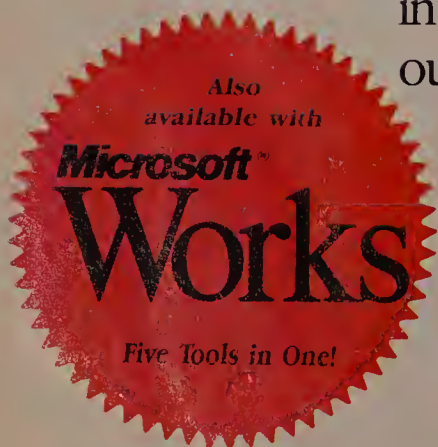
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Keep Your Mac Healthy

Bad habits
erode the life
of your machine

by Thom Hogan

The Macintosh, despite proclamations to the contrary, is not an appliance. You don't just plug it in and use it as you do a toaster. You need to take care of your machine, do a little preventive maintenance, and know what to do when it starts to break.

You might drool appropriately as I describe faster-than-the-speed-of-light disk drives, but it doesn't make any sense for me to write about the latest state-of-the-art, technowonder hardware if you aren't prepared to deal with what you've already got. Therefore, dear readers, today's topic is maintenance.

SMOKE GETS IN YOUR DRIVES

Let's get the nontechnical issue out of the way first: just what kind of environment have you put your Macintosh into? There are any number of environmental factors the Mac is eventually going to complain about, but the big ones are smoke, dust, temperature extremes, humidity extremes, power problems, and bad habits. The more sophisticated your equipment, the more likely it will fall prey to one of these factors.

Certain peripherals, such as removable hard disks, are especially vulnerable. Smoke and dust tend to settle over a hard

intensity relates inversely with the square of the distance, so even a small increase in head-to-media distance can lead to a large decrease in signal strength.)

The disk will become first unreliable, then unusable over time.

Environmental problems are likely to show up as disk errors. On floppy and removable media, you might get the "This disk is unreadable" message. Or maybe you'll start getting the "Sorry, a system error occurred" message (ID numbers 36, 52, 57, or between 59 and 80 almost certainly indicate a disk media problem).

If you let your disks get to this stage you have only one course of action: back up everything you still can and use a disk-recovery product like Symantec Utilities for Macintosh or 1stAid Software's 1stAid Kit to attempt to resurrect the bad file or sector. Failing that, try reformatting the disk. (You can't recover data if you reformat the disk. There's a good chance you can recover data if you don't.) If you've really abused your disk, even this last step won't solve your problem, and your only choice is to buy another disk and take better care of it. And one other thing: *never* automatically click on the Reformat button unless you're absolutely sure that the disk you inserted is blank or you're willing to lose the data it contains.

To keep the damage to a minimum:

1. Make sure all your floppy (and removable) disks are stored in a dry, cool place that is not open to the air. Dry and cool is better than hot and moist because the media will retain its natural barriers against absorbing and collecting particles. Removable hard disks, like those used by drives from Mass Micro and PLI, should *always* be in airtight containers when not in use. The corollary: don't leave disks lying about.

2. Leave hard disks on as much as possible. A spinning platter (especially one spinning at 600 revolutions per second) is not a likely place for dust or smoke particles to land. The spinning creates an

(continues)



JEFFERY NEWBURY

disk's surface evenly and build up in layers, not rocky mounds. The real danger is that those layers build up over time. Eventually, the layers get so thick that the distance between the heads and the magnetic signal is no longer within the range the electronics can resolve. (Signal

air wave that repels falling particles.

3. If your drive has a filter over its fan (the better ones do), clean it periodically. If the filter gets clogged or overloaded with dust, it will stop working or, worse still, simply discharge dust into the drive.

4. I don't recommend vacuuming or dusting your equipment yourself (except for the keyboard), since it's easy to get careless and cause other damage while zealously cleaning. If you think your

machine needs a good cleaning (you can see a layer of dust on the internal components, for example), take it to a reputable dealer or repair shop. While the machine is in the shop being cleaned, ask the dealer to run the Apple diagnostics overnight—you'd be surprised how often this will spot a problem about to happen. Expect to pay \$50 to \$100 for a routine cleaning and checkup.

5. For heaven's sake, back up your

disks regularly! Even with proper maintenance, hard disks don't last forever. (I know, I've had three die of natural causes during the past eight years.)

BE KIND TO ELECTRONICS

You can divide the Mac's hardware devices into two basic types: electronic (or passive) and mechanical (or active). The system board, for example, is electronic. The ImageWriter II printer has some electronics but is highly mechanical. The rule of thumb here is that electronic components, if treated correctly, can be ignored virtually forever. Mechanical things eventually wear out or need adjustment.

First, let's make sure you know the things to avoid if you want to ignore the electronics: (1) keep them out of the heat (don't disconnect your fan); (2) keep them away from liquids, especially liquids that conduct electricity (which include water, coffee, sodas, and so forth); and (3) give them good, stable power (buy a surge protector at the least, a power-line conditioner if you live in a known problem area, like Indianapolis, and a static guard if static electricity is a common event, as it is in Las Vegas, Nevada, in the winter). If you follow these simple rules, it's likely the electronic portion of your computer will last many years longer than you will.

Hot, humid climates are often a problem for electronic devices. None of the Macintosh equipment is rated to be operated at more than 90°F. Moreover, hot, humid climates tend to be the site of afternoon thundershowers. The heat is bad for the electronics, the combination of heat and humidity makes disks vulnerable to damage, and the thunderstorms often send harmful voltage spikes down electrical lines.

I thought I was being careful when I unplugged all my computer equipment from the wall sockets during electrical storms until one day a lightning bolt hit the cable TV hookup, sizzled its way down the cable into the house, jumped from the TV cable to a printer cable, and fried my computer. To add insult to injury, I was sitting next to the computer at the time, so I got to see the lightning bolt, hear the thunderclap, and a fraction of a second (continues)

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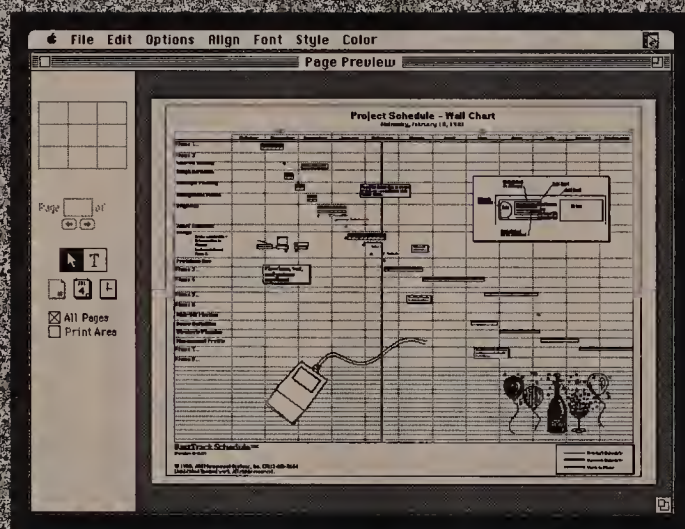
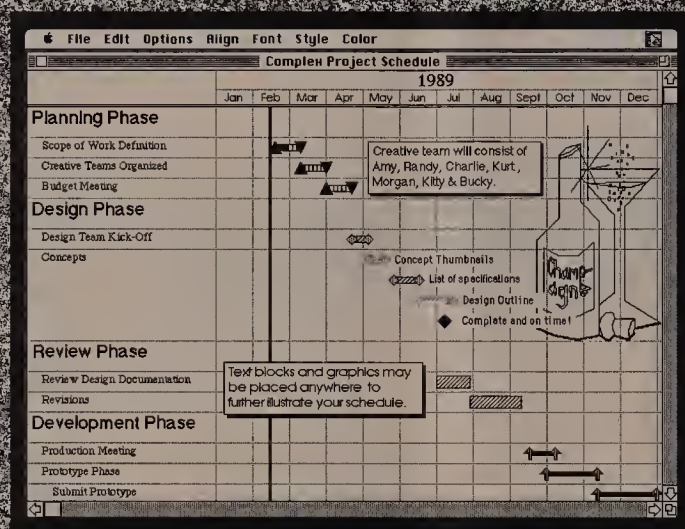
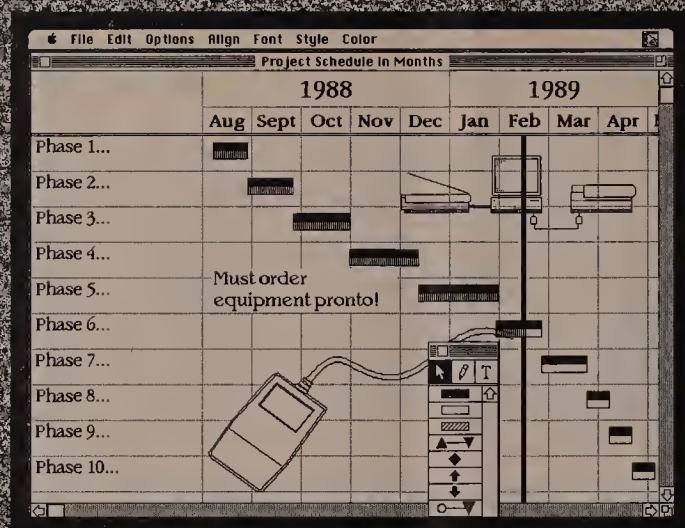
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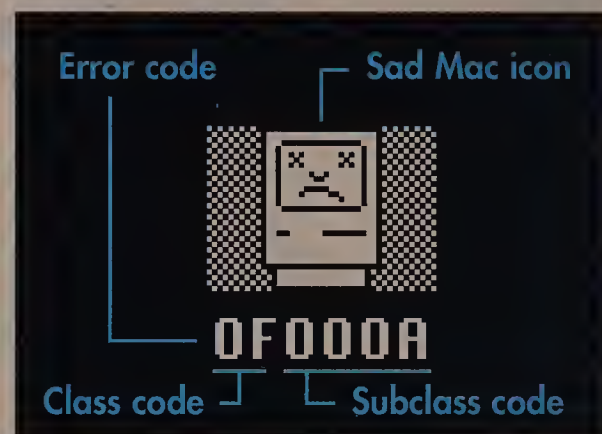
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STATE OF THE MAC

later watch the smoke waft out of my machine.

So how do you know you've had an electronic component failure? Short of smoke billowing out of the casing, normally you'll get a Sad Mac Icon on start-up (see "Bad News"). The first two digits



Bad News

A Sad Mac Icon on start-up means problems. A class code of 0F indicates a software-related error. Perhaps the ROM chips are no longer valid or some add-in equipment is installed incorrectly.

underneath the icon are the class code, while the last four digits are the subclass code. The most likely class codes you'll encounter are 02, 03, 04, and 05, all of which indicate a RAM problem. For these class codes, the subclass code indicates a particular memory location, but that's not really important to know, since there's no way to replace individual memory chips in the Macintosh. If you get any of these class codes, your best bet is to open up the Mac, remove the SIMMs from their sockets, rub the connection area on the SIMM with a pencil eraser, then reseat the SIMMs in the sockets. If this doesn't correct the problem, try substituting known good SIMMs one at a time to isolate the bad SIMM.

A class code of 01 indicates that the ROM test done at system power-up failed. Turn off the machine and take it to your nearest Apple repair center.

A class code of 0F indicates a software-related error. Perhaps the ROM chips are no longer valid or some add-in equipment (like large-screen displays or accelerators) has been installed incorrectly. Again, there's not much you can do except take the machine down to the shop.

Recently, a number of users have asked me about system lockups. You'll be (continues)

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Circle 263 on reader service card

working, with no problems, and suddenly the mouse and keyboard go dead—that is, the machine stops responding. Pushing the Reset button or turning the power off and back on usually, but not always, seems to fix the problem. I say seems because in almost every case I've heard of, one of two things really went wrong: (1) someone unplugged or turned off a SCSI device while it was still connected to the machine, which temporarily caused a termination problem the Mac didn't know how to handle; or (2) the system board was about to die, usually because someone had been plugging in ADB peripherals (keyboard and mouse) while the machine was on (a big no-no and an almost-guaranteed electronics killer at some point in your future). The first problem is easily corrected: leave all SCSI devices connected and on while the Mac is running. The second problem is going to require a new system board.

SERVICING THE MECHANICS

Now for the mechanical stuff: have your printer serviced regularly by an author-

ized repair center. Printers of all sorts ought to get a thorough cleaning and checkout once a year, more if you are running paper through them constantly. After 20,000 copies, two pinch rollers had to be replaced on my laser printer, and the whole thing needed a realignment. Expect the cost to be in the \$100 to \$200 range for this servicing, but also expect the printer to work like new after the servicing has been completed. I stopped counting pages many years ago when I found that I was printing an average of several hundred pages a week. I figure I'm a pretty tough test site for printer longevity—and not a single one of my printers ever died a sudden death on me, either. Properly maintained, a good printer will last you ten or more years.

It's just possible that you might be able to do some of the printer servicing yourself, although I caution against it if you have no experience in this area. Apple doesn't sell service manuals for its printers, but you can get the HP LaserJet service manual from virtually any authorized Hewlett-Packard dealer. The LaserJet's

internal mechanism is the same as the Apple LaserWriter SC, IINT, and IINTX printers—only the electronics and plastic case are really different. The LaserJet service manual will help you clean and adjust the paper path of your LaserWriter and align the laser and print drums, if that should become necessary.

Unfortunately, no such manuals are currently available for the ImageWriters. The good news is that these printers are relatively simple to take apart and adjust. The only tricky part is the print head, which is a pain in the butt to adjust properly. If you find that one line of dots in your characters is missing or slightly out of position, you'll have to completely replace the print head. If characters are darker on the top than they are on the bottom, or vice versa, you'll need to adjust the print head. I've managed to perform both operations on my old ImageWriter I with good success.

Disk drives are also mechanical devices, but there isn't a lot that can be done with them that won't cause you more problems than you already have. For

INTRODUCING SYMANTEC ANTIVIRUS FOR MACINTOSH (SAM).

A virus. It sneaks in on a floppy, by modem or over your network. At first, you see nothing. Or maybe a few glitches. Then it spreads, replicating in every file, in every folder. Destroying irreplaceable data. Permanently. Left unchecked, it could ruin all of your hard disk data. And shut down an entire network.

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example, let's say that your floppy drive has slowly gone out of alignment. It still reads and writes your disks okay, but it seems to have problems with disks from other machines (the classic symptom). Well, if you have the drive realigned by a dealer, the disks you wrote when it was out of alignment will now be unreadable.

If you suspect you have this problem, the only rational solution is to borrow a good external drive, connect it to your computer, copy all your floppies to the external drive, then bring your drive to a dealer for realignment. Failure to follow this whole procedure may result in a lot of lost work. I know one fellow who proudly backed up his 90MB drive to floppies (as I recall, about 100 of them), took his machine in to be serviced, got it back, and found that his reformatted hard disk couldn't read a single one of the backup floppies. Fortunately, his dealer was able to unalign the drive to restore the data and then realign it immediately afterward. My friend paid an extra \$150, he lost a lot of time, but he was also extraordinarily lucky—usually it's not possible to unalign

a drive correctly to recover data.

Attempting to realign your own floppy drives without the proper diagnostic tools is ill-advised. It can be done, but it's more likely that you'll botch the job. A few tools exist to realign IBM PC disk drives, but to date I haven't found any that are available directly for Macintosh users.

One thing you should do is periodically run recovery procedures to block out bad sectors on hard disks. The software that comes with 1st Aid Kit always blocks out bad sectors. By blocks out I mean it makes these sectors of the disk unavailable to the system, which basically skips over them as if they weren't there. The important thing to understand is that all hard disks eventually develop a few bad sectors. If you've been backing up regularly, encountering a bad sector won't have much effect on you. Use 1st Aid Kit to diagnose and recover the sector, if possible. Then restore the affected file (or files) from your backup.

I actually go further than this. About once every two or three months I do a full backup, then I perform a new low-level

format of the drive. Afterward, I restore my files back to the disk. Not only does this get rid of any file fragmentation, but the formatting software that came with my drive has an option that lets me test for bad or nearly bad sectors overnight. This is sort of like what your dentist preaches: regular preventive maintenance keeps your equipment healthy.

Okay, those are the ground rules. There's enough extra material left over to fill a book on computer maintenance, but you've got the basics. Protect your valuable data. Avoid extremes. Have mechanical devices serviced regularly. The truth of the matter is, if you take even modest care of your equipment, in all likelihood you'll be replacing it with new goodies long before the old stuff dies. **M**

Thom Hogan is president of Macreations, a Macintosh software developer, and publisher of the Macintosh II Report. His reference book, Programmer's Macintosh Sourcebook, was recently published by Microsoft Press.

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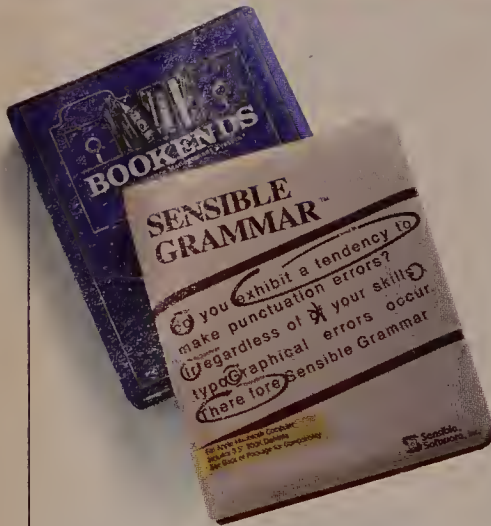
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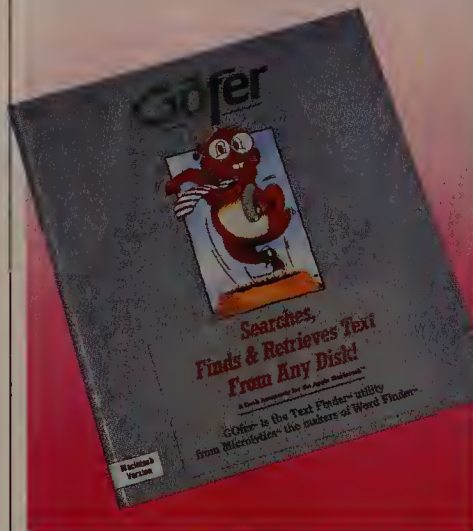
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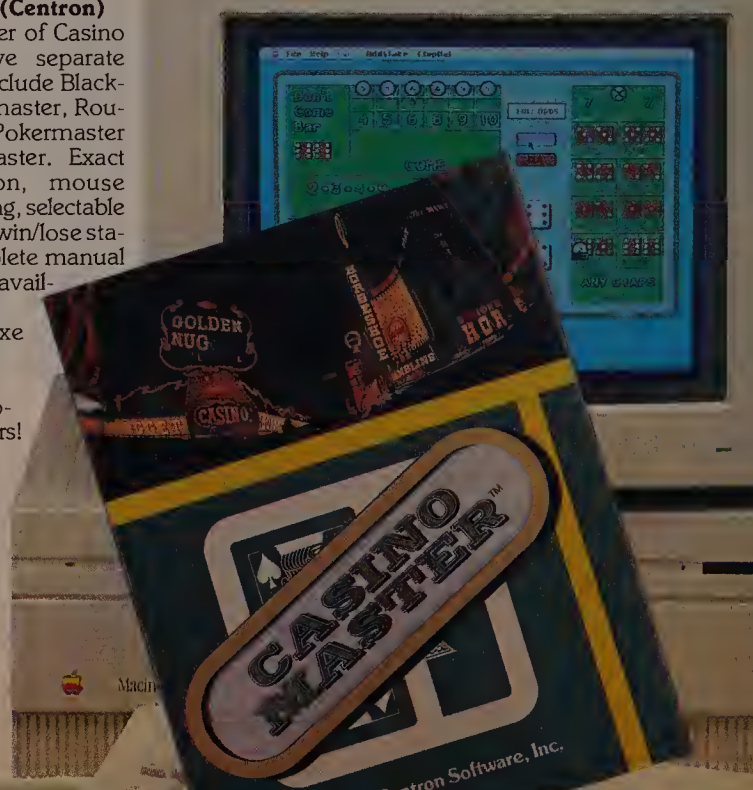
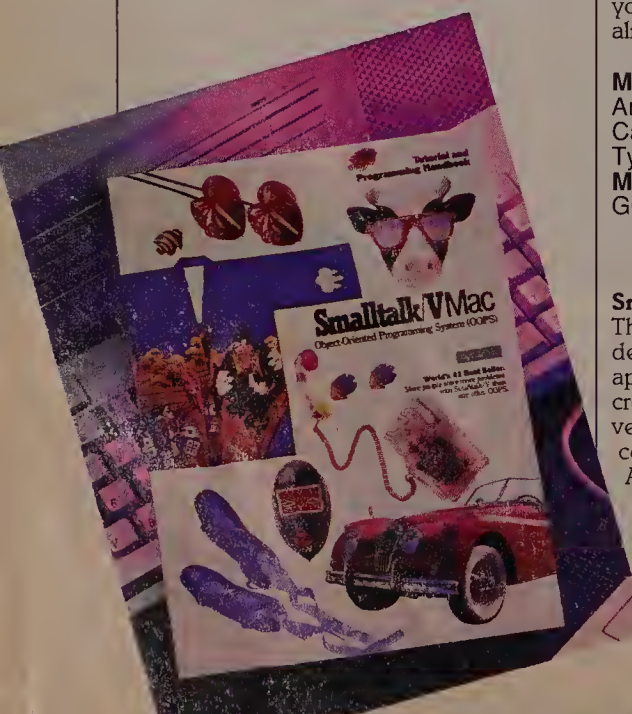
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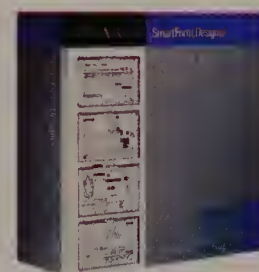
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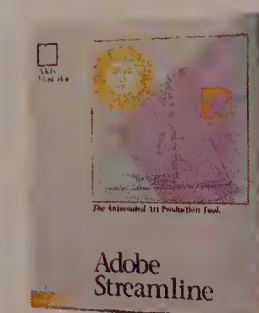
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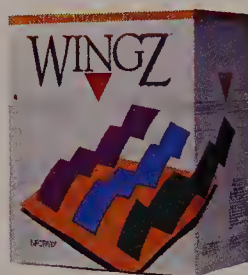


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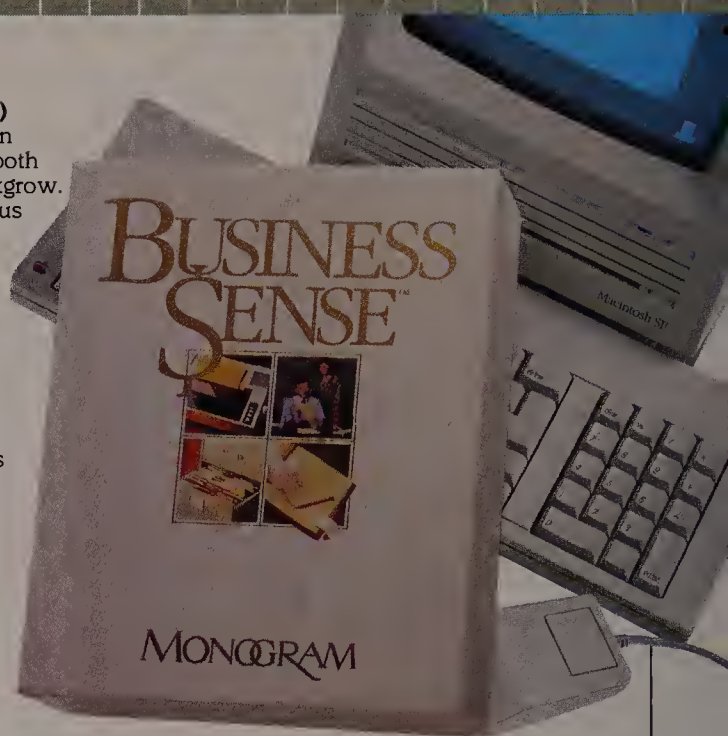
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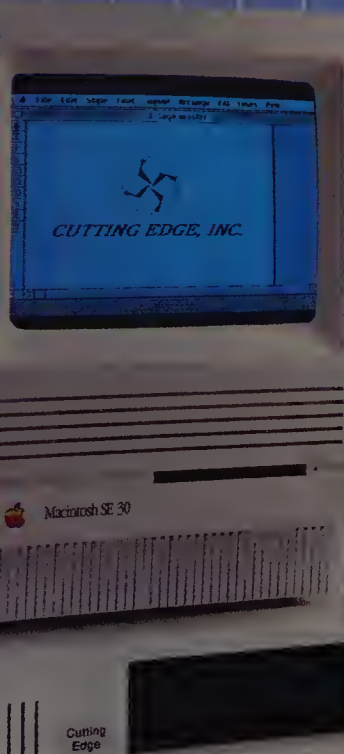
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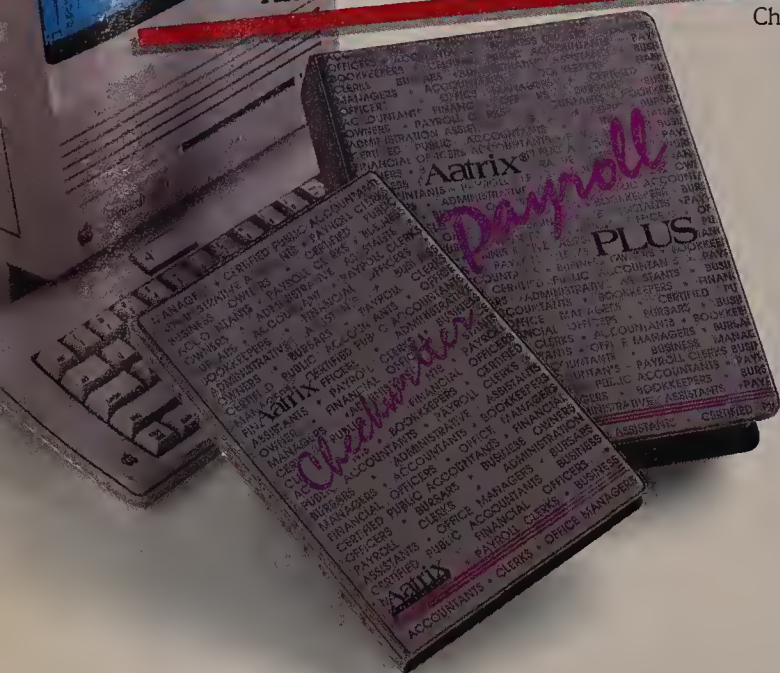
Saves your print file to disk, and returns control of your Mac to you. SuperLaserSpool works in the background to send out chunks of data to the LaserWriter whenever the Mac has a few microseconds to spare (which is fairly often). Or, you can store a batch of files and print them all out later, when the LaserWriter is not busy, or when you go out to lunch. (utilities) \$79.



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Shadowgate, Uninvited ea 30.

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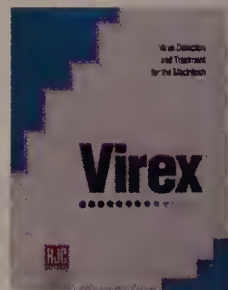
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PT109 or Gato ea 26.
Solitaire Royale or Tetris ea 20.

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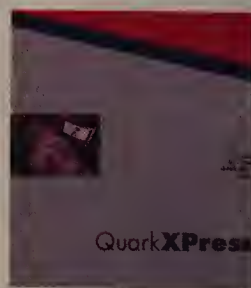
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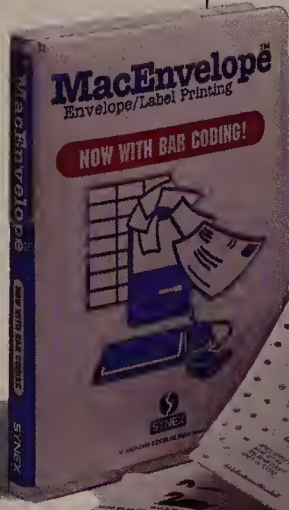
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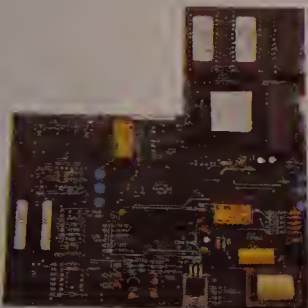
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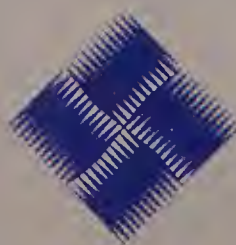
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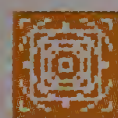
*Good on Macintosh II models only. SE Drives also available.
All product names mentioned are trademarks of their respective holders.
PC Tools / Mac not included with 20 MB drives.



MACWORLD NEWS

by Tom Moran

More Colorful Publishing



Aldus Corporation's new Color Extension for the Macintosh makes it possible for the first time to spec four-color separations in PageMaker documents. Color Extension, a \$195 add-on for PageMaker 3.0, lets users create color text and specify color for black-and-white graphics within PageMaker 3.0. Imported EPS files, which show up in black and white in PageMaker, appear in color once Color Extension is installed. With the extension, PageMaker can import 24-bit TIFF images and translate a good approximation of them onto 8-bit displays. Users will be able to specify colors using Pantone's color matching system. RGB, HLS, and CMYK color models are also supported.

Color Extension lets you use the Pantone Matching System to specify colors on a monochrome system. When the same file is displayed on a color system, its true colors appear.



Film for a four-color separation (left) was made from the onscreen image using Aldus' Color Extension.

Color Extension lets you print out full-color comps on any PostScript color printer. Color Extension Separator, a utility program that comes bundled with the new soft-

ware, produces CMYK separations of color type, black-and-white graphics colored in PageMaker, and imported EPS art on image-setters such as the Linotronic 300. Color TIFF images placed in a PageMaker document can also be separated and output to image-setters using PrePress Technologies' SpectreSeps/PM.

For higher-resolution color output, Aldus has announced the Open Prepress Interface (OPI), a proposed standard method for letting high-end prepress systems produce four-color separations for documents contain-

ing TIFF images. Supported by Crosfield, Diadem, Dainippon Screen (DS America) and PrePress Technologies, OPI will enable desktop publishers to send their documents on disk, along with the original TIFF files, to the high-end prepress system of their choice. Page geometry information goes to the prepress system, which positions the TIFF image correctly on the page, leaving design control in the hands of the desktop publisher while offering high-quality color output for the finished product.

(continues)



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For further information, contact Aldus Corporation in Seattle, at 206/622-5500 or PrePress Technologies in Encinitas, California, at 619/753-0194.

—Liza Weiman

And an Engine in Every Application



In the course of designing auto-repair-shop software, Micron Computer added a series of HyperCard-like screens to give its TurboMac the look of a real repair shop. The screen images used are so common to auto mechanics that even those with no computer background find TurboMac easy to use.

To get stored information about a customer's preferences, for instance, the mechanic can click on the image of two customers waiting on a couch inside a repair shop's office. Similarly, by clicking on a door labeled Parts Department, a user can enter the parts room and check for an item in inventory; or to add a task to the repair order, the



John Accadian of Sheaff's Service Garage in Oakland, California, uses TurboMac to coordinate an auto repair order.

user can click on an image of a car's engine.

All of TurboMac's data fields are linked. Entering data in one part of the program automatically updates that information. When writing up an estimate for a tune-up, for instance, the mechanic enters the necessary number of spark plugs on the repair order and the program sub-

tracts the same number from the parts inventory. Recognizing the repair order as the key element that ties together every aspect of the repair shop (customer, vehicle, parts, supplies, labor), Micron built TurboMac completely around this central document.

Although TurboMac is tailor-made for the automotive repair industry, its basic application engine could be used to build other retail applications. The program's HyperCard-like interface and relational database would be well suited to just about any inventory-intensive business.

But because the key ingredient is expertise in a particular business, Micron's present plans are to stick with its automotive focus. The company has not ruled out licensing the application engine to other developers, however.

An updated version of TurboMac that can access thousands of pages of information from Mitchell's

Automotive Repair Guides on CD ROM in Macintosh presentation format is scheduled for release this spring.

With a Mac SE, an ImageWriter, and the latest version of the software, TurboMac sells for around \$10,000. For more information, contact Micron Computer, in Camarillo, California, at 805/482-0702.

—Mary Margaret Lewis

Not Just the Fax, Ma'am

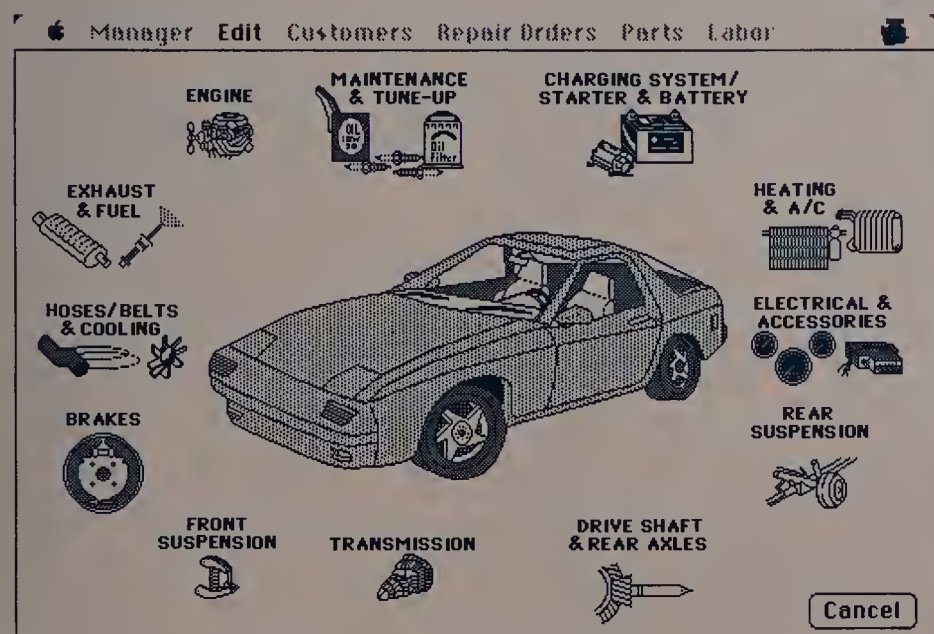


E-mail users will soon be able to send and receive faxes over Novell NetWare networks, thanks to PC-based products now available for the Mac. cc:Mail, which recently adapted its IBM PC E-mail software to accommodate the Mac, now integrates fax capabilities with E-mail through cc:Mail Faxlink.

To send or receive faxes via cc:Mail Faxlink, you need Intel's Connection Coprocessor board in a PC-based NetWare server on the network. Once cc:Mail users are linked to that server, both PC and Mac users can turn their E-mail messages into faxes, and vice versa. The Connection Coprocessor board works with cc:Mail's software to translate both the text and graphics portions of an E-mail message to facsimile format for transmission. NetWare-based Faxlink Manager software also routes incoming faxes to the right addressee on the network.

Although both text and graphics can be converted into outgoing faxes, unfortunately, cc:Mail Faxlink has no way to extract text as a file

(continues)



When you click one of the repair jobs shown, TurboMac brings up an estimate form. As you fill out the form, TurboMac calculates the cost and subtracts from inventory.

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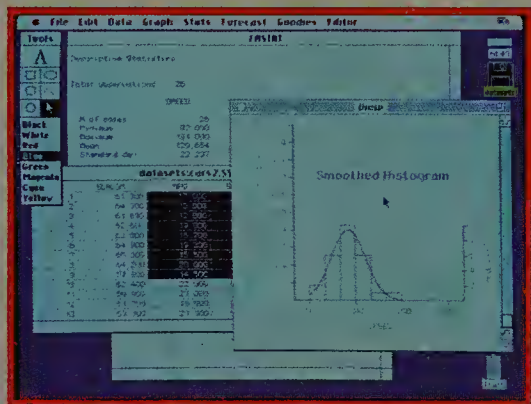
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Click on a variable name, and you get a histogram or a box plot of the variable. Click on a regression output or a cell in a correlation matrix, and you get a scatterplot of the variables.



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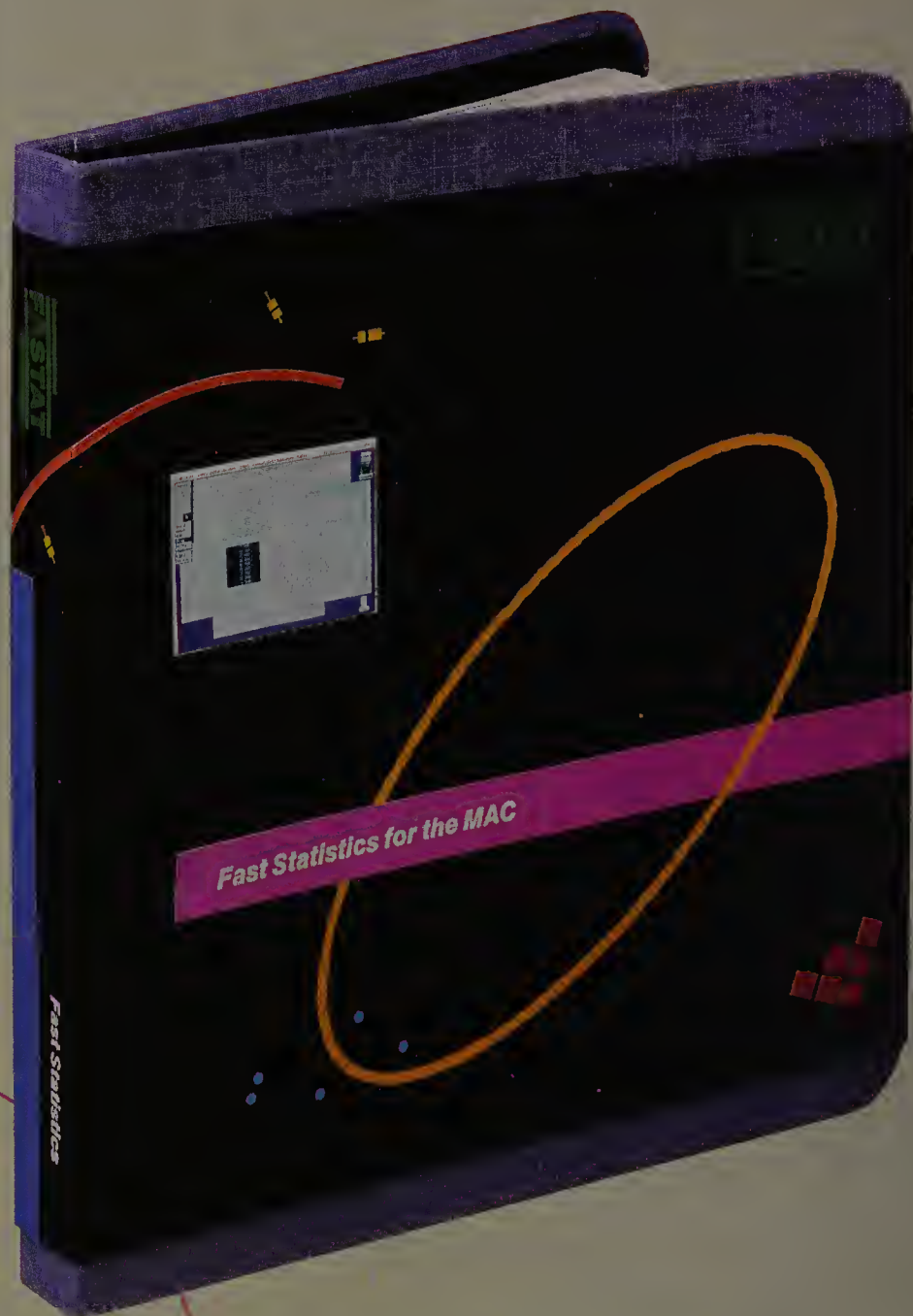
With FASTAT's MacDraw-like tools you can color, draw, add text, and move things.

Need help understanding a statistic?

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System requirements: 1 megabyte of memory and hard drive.
Mac II version available. Unlimited free technical support.

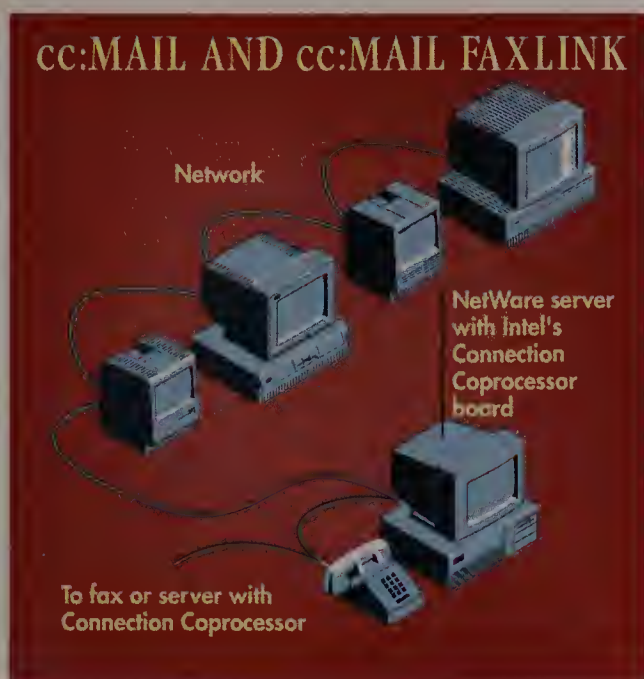
Dealers circle 492 on reader service card
End users circle 491 on reader service card

*MacWeek September 13, 1988

**Suggested Retail Price



cc:Mail's Faxlink software works with Intel's Connection Coprocessor (for the PC) to let Mac users send faxes over Novell networks.



from incoming faxes. That means both Mac and PC users of cc:Mail Faxlink will be restricted to viewing their incoming faxes as graphics files only.

cc:Mail Faxlink is scheduled for delivery this summer, and will cost \$995 per LAN. For details contact cc:Mail in Palo Alto, California at 415/321-0430.

—Dave Kosiur

A Sharply Accelerated Mac II



Dash 030, a Mac II repackaged and accelerated by Sixty Eight Thousand Inc., offers about three times the processing speed of the original. The main reason for Dash 030's higher performance is its custom version of DayStar's 33 accelerator board. However, it's the inclusion of a Golden Triangle Pronto SCSI accelerator board that increases SCSI transfer speeds to 2.6MB per second, compared to just under 1MB for the Mac II and IIX. A 180MB hard drive with an average access time of under 15 milliseconds also helps pep

things up, and integration software ensures that all the parts work well together, as well as supporting access to multiple NuBus master processors.

According to Sixty Eight Thousand, Inc., the Dash 030 drives its Motorola 68030 processor at 36MHz, faster

than the 33MHz at which Motorola currently rates the fastest 030 chip that's available in commercial quantities.

The machine also includes a 68882 math coprocessor chip, RAM cache, a direct memory access channel, and Connectix virtual memory, which lets disk memory seem like extra RAM to the system.

A basic Dash 030 lists for \$15,000 with 4MB of RAM, the 180MB hard disk, a keyboard, a mouse, five available NuBus slots, space for ten half-height 5 1/4-inch or 3 1/2-inch drives, and a Mac-compatible 800K floppy drive. The system is covered by a two-year warranty, and service contracts will be available through Honeywell Bull. For further information, contact Sixty Eight Thousand, Inc. in Carmel, California, at 408/626-1780.



Sixty Eight Thousand, Inc.'s Dash 030 is an accelerated Mac II whose 68030 processor runs at 36MHz, faster than Motorola currently rates the chip.

A Little Learning Goes a Long Way



Optical-character-recognition (OCR) systems can read varying forms of typed and typeset text in multiple columns and multiple fonts, but so far they've been unable to recognize handwriting or different character systems.

However, neural network technology is now being used to develop OCR systems that recognize handwriting and different languages and characters. The Nestor Learning System is trained on handwriting and then learns to recognize more individuals' handwriting on its own.

Using a Nestor Learning System, BancTec, in Dallas, is developing an application that will read handwritten numeric amounts on checks and remittance slips. The Industrial Vision division of AEG, located in Orlando, Florida, has also used the Nestor technology to write a signature-verification system for checks.

Because neural networks imitate human learning and classification, they work well in situations, such as those involving handwriting, where large and complex data sets make wholly rule-based systems impractical. Not only do neural nets have the ability to learn, Nestor claims that these systems can deal with variability and noise (such as dirty paper), an ability that's necessary for trying to recognize handwriting. Neural nets can also be trained to recognize symbols (like shorthand) as well as a person's "unique sloppiness."

(continues)

The power and performance of big system CADD...MicroStation Mac

Intergraph introduces MicroStation Mac — microCADD software merging the power of 2D/3D engineering design software with the ease of the Macintosh user interface.

Multiple-screen graphics

MicroStation Mac supports a maximum of eight separate views of a design. These are resizable and can be placed on any of up to six graphic screens, the maximum supported by the Macintosh. This allows for better display flexibility, resulting in more productivity and less design time.

Reference files

MicroStation supports 2D and 3D design and reference files so a user can attach up to 32 design files to the current file for reference. Reference files can reside locally or be accessed remotely over a network, thus allowing users working on the same project to view all the files simultaneously.

Image showing the Apple Macintosh user interface.

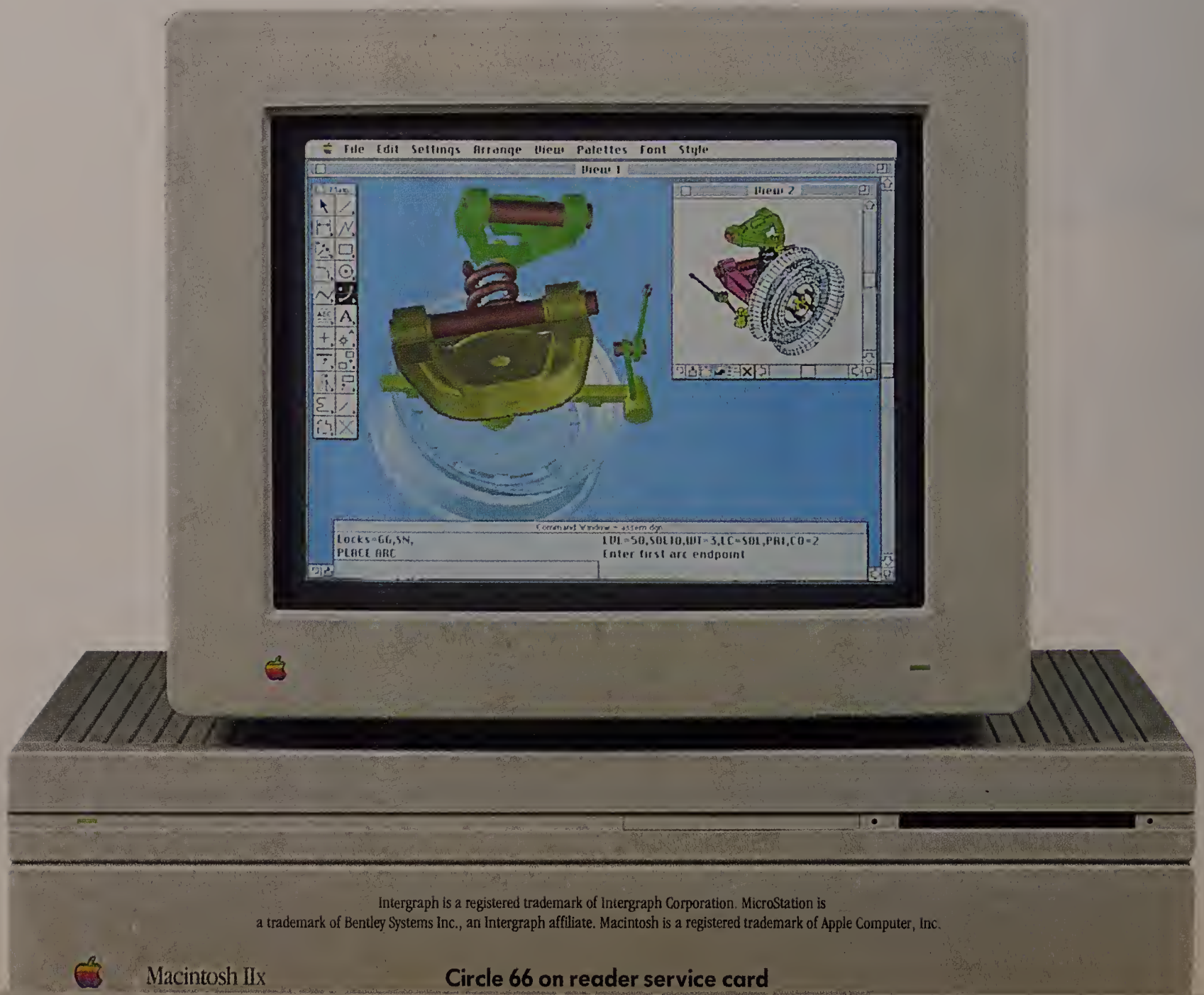
Fully Intergraph-compatible

Files are maintained in the same binary format on every platform so that MicroStation/IGDS files can be freely transferred between the VAX, PC, Intergraph workstation, and Macintosh with no translation required.

With over 450 commands and features to meet your design needs, MicroStation Mac exemplifies the most complete functionality of any CADD package available for the Macintosh, making MicroStation Mac your best choice for design needs.

For further information on MicroStation and the Intergraph Education Center and Reseller programs: in the U.S., call 800-345-4856; in Alabama only, call 800-345-0218; outside the U.S., contact an Intergraph sales office.

INTERGRAPH



Intergraph is a registered trademark of Intergraph Corporation. MicroStation is a trademark of Bentley Systems Inc., an Intergraph affiliate. Macintosh is a registered trademark of Apple Computer, Inc.



Macintosh IIx

Circle 66 on reader service card



Subscribers to the *Amygdala* newsletter, dedicated to the geometric system called fractals, also receive 24 fractal-related color slides.

Nestor plans to bring a version of its neural network development environment—now on the IBM AT and PS/2—to the Mac within the next six months. When that happens, the handwriting will be on the Mac's screen. For further information, contact Nestor, in Providence, Rhode Island, at 401/331-9640.

—Brita Meng

Fractals, Anyone?



For you fractal fans, there's *Amygdala*, a newsletter on fractals, a system of geometry devised by Benoit Mandelbrot, IBM mathematician and professor of mathematics at Harvard University. *Mandelbrot* in Yiddish means almond bread, hence the pun with *Amygdala*, which refers to an almond-shaped part of the brain.

Many articles in *Amygdala* are written with the Macintosh II in mind. The Mac II's graphics capacity, math co-processor, and dazzling color make it a favorite machine for generating images of complex

fractal patterns. The newsletter includes an extensive fractal bibliography, pictures of fractals, reviews of programs for generating fractals on computers, and even fiction stories—usually science fiction—that relate to fractals.

Subscriptions are \$25 for ten issues or \$45 for ten issues plus 24 color slides. Prices overseas are higher. The newsletter comes out every four to six weeks. To subscribe or for more information, contact *Amygdala*, Box 219, San Cristobal, NM 87564; 505/758-7461.

—Amacker Bullwinkle

Texas School Network and CD ROM



The Hurst-Euleless-Bedford Independent School District in Texas, which plans to use Cactus Computer's Ethernet-to-BroadTalk Gateway for linking its Hewlett-Packard minicomputers, recently discovered that the same system could link the Macintoshes scattered throughout the district's 27 campuses.

Part of the plan entails using the same commercial cable used by cable TV networks. Cactus' BroadTalk Gateway boards for the Mac II seemed like the best bet for linking the Hewlett-Packard Ethernet networks through the video channels on commercial broadband cable.

Taking the link one step further, the district has successfully connected some of its Macs via commercial cable to a Mac II equipped with Apple's CD ROM drive in the main administration building.

As the network evolves, each school will probably use

Mac the Knife



Long hospital shifts and thousands of medical facts make the typical medical student's life a nightmare of cramming. At Case Western Reserve University in Cleveland, one professor is experimenting with HyperCard/videodisk applications.

Traditionally, third- and fourth-year medical students spend two months in a crash course that introduces the basics of surgery, learning from books, articles, lectures—and by observing



ROBBIE MCCLARAN

Dr. Forrest Watson, superintendent of the Hurst-Euleless-Bedford Independent School District, navigates the network.

Macs as remote workstations for accessing the district's central administrative database when a DEC VAX replaces the HP 3000. Thanks to the successful linkup in the administration building, the district is now considering using CD ROM as a repository of test questions. Using Macs connected via commercial cable, the teachers in each school would then be able to create new tests by selecting and combining test material from the CD ROM test bank in the district office.

—Dave Kosiur

operations. Unfortunately, however, operating rooms are usually crowded, surgical openings are often very small, and the fast-paced action is often hard to follow. Medical schools do keep videotapes of operations, but, according to Joel Weinstein, assistant professor of surgery, "Medical students don't have time to watch movies."

The most important part of learning about surgery is the looking, Weinstein notes. That's why he put together his two HyperCard/videodisk

(continues)

Before Adding MacIRMA To Your Workstation Communications File, Remember That Necessity Isn't The Only Mother Of Invention.



We invented IRMA™ to connect IBM® PCs and compatibles to mainframes. But when Macintoshes® arrived, our invention had to be reinvented. So out of IRMA technology, MacIRMA™ was born. With complete terminal emulation and file transfer functions. Plus IBM mainframe graphics and industry standard APIs. **DCA.** All of which should make it a necessity to add this to your DCA® file.

PC WEEK

DCA Enhances Mac-to-Mainframe Offering

New MacIRMA Emulation Board Includes Background File Transfer

By Tara Sexton

Digital Communications Associates Inc. (DCA) last week expanded its Macintosh-to-mainframe connectivity options with a new version of its MacIRMA 3270 terminal-emulation board.

The MacIRMA 1.2, which is compatible with the Apple Macintosh II, IIx, SE, SE/30 and Macintosh IIfx, announced last week, offers a wide range of new functions including background file

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MAINFRAME CONNECTION
Macintosh: DCA MacIRMA

MacIRMA™



Best
Communications
Board

A Announces API for Mac Irma Card Users

Robert Snowden Jones

Communications
DCA

PC WEEK

Mac-to-Mainframe Connectivity

Using the Mac as a Front-End Processor to an IBM Host

Company's
financial
data

3270 coaxial
connection

MacIRMA board

MacIRMA
API software

Accesses
host-based
data and
generates
monthly
financial
reports

Using Digital Communications Associates' MacIRMA board and software tool kits from DCA and Apple, programmers can create custom applications in which the Mac serves as a front-end processor to the host. An application might, for example, let the Mac automatically collect host-based financial information, produce monthly financial reports. The Mac could access the host, compile it in a graphical format, and automatically send the results to a predetermined list of users.

DCA's Mac Irma Graphics permits users to access IBM mainframe graphics applications from the Mac II and Mac SE, cutting and pasting between those applications and Mac programs.

DCA Unveils Graphics Emulation for the Mac

Lets Users Access IBM Mainframe

BY LAURIE FLYNN

Mac users are no longer locked out of IBM mainframe graphics applications after last week's announcement of emulation software from DCA Inc.

The program, called Mac Irma Graphics, is used with DCA's Mac Irma card for the

Customer Representative
Marketing Information Group

DCA

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DCA (MacIRMA)



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FoxReport lets you create virtually any columnar or free-form report—without *any* programming! FoxReport includes:

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Footer, then bring in other bands like Title, Summary, Column Headers and Footers, etc.

- **Object Menu:** Control the Type Font, Sizes and Styles of text objects. Fill and Pen options let you change the color and shading of almost every object!
- **Page Preview:** "What-You-See-Is-What-You-Get" design ensures that the report on your screen is *exactly* as it will appear in print!
- **Label Generator:** Create labels of almost any size and configuration. You can even include pictures *anywhere* on the label space!

New Features!

- **Enhanced XCMD/XFCN Support:** Load up to 16 external XCMD's and XFCN's, then access them directly from within FoxBASE+ /Mac 2.00 programs!
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To order your copy (or ask for a **FREE** demo disk), call (419) 874-0162. Or visit your local quality software dealer.

After all, when it comes to the Macintosh, *Nothing Runs Like a Fox!*

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Circle 152 on reader service card



Dr. Joel Weinstein brought together masses of information from various sources for HyperCard/videodisk surgical training.

training programs—one on acute appendicitis, and one on an operation to correct incorrectly positioned arteries on a newborn's heart.

In his two Hyper Card/videodisk training programs, Weinstein integrates text, diagrams, abstracts of articles from medical journals, a glossary, and the video images. He brings together information students must otherwise hunt for in as many as a dozen different textbooks and journals. And the stack goes one better than the books, because students can look at closeups of the videotaped operation, or repeatedly view a single step in the operation.

The Surgical Information Management Project, as Weinstein has dubbed his

effort, is meant to supplement traditional methods. The whole idea is to take a textbook and expand it so it includes everything you need to know. Macs and videodisk players will be placed right outside the operating room at Cleveland Metropolitan General Hospital so Weinstein's students can prepare immediately before an operation or quickly refer to the stack when they need more information.

So far his students have responded enthusiastically, asking for more information in the stacks and for more stacks on other operations. Weinstein will add more graphics to his existing stacks, X rays and other diagnostic images; he plans another application on pancreatic

tumors, and an associate has begun one on ectopic pregnancy. For future videodisk stacks, Weinstein has obtained the right to use any of the approximately 400 videotapes in the American College of Surgery library. The results of his efforts will be available to students at other medical schools; beta testing is underway at Stanford, Cornell, and the University of Michigan. The appendicitis application, which works with the appendectomy disk distributed by Miles Laboratories, is available now to any medical school. For further information contact Joel A. Weinstein, M.D., Department of Surgery, CMGH, 3395 Scranton Rd., Cleveland, OH 44109.

—Nancy E. Dunn

CL/1 Support Grows

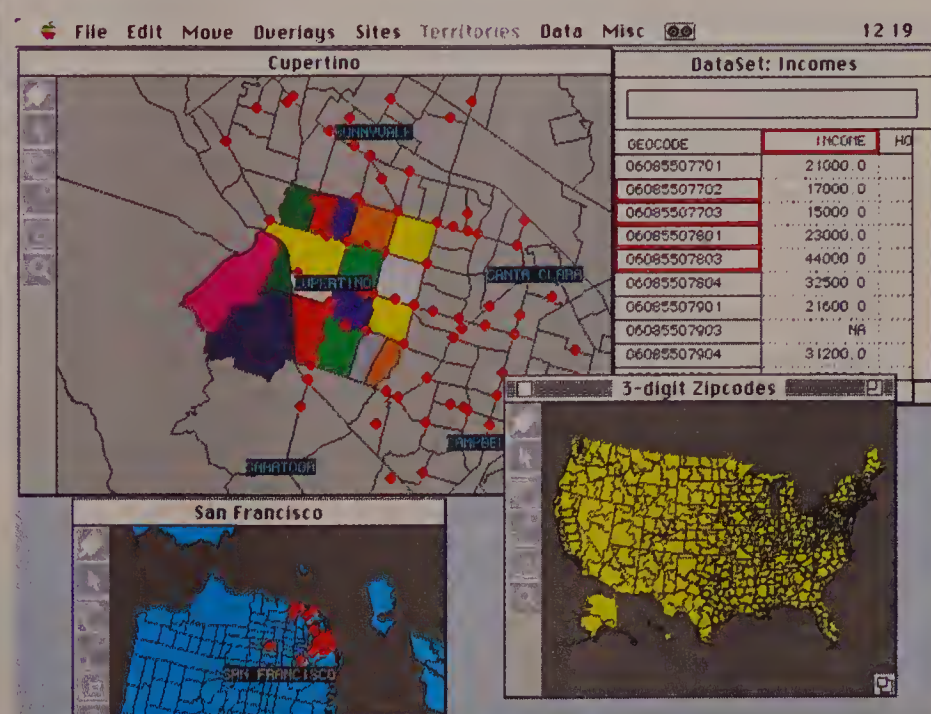


At Dexpo East in New York City, five Macintosh developers jumped on the CL/1 bandwagon, showing applications taking advantage of CL/1,

Network Innovations' SQL-based database connectivity language. CL/1 provides transparent access to data in VAX-resident databases from within Macintosh applications. VAX host databases supported include Informix, Ingres, Oracle, VAX Rdb, and VAX RMS.

The new developers are Andyne Computing with GQL, a graphical database query language; Fairfield Software with ClearAccess, a desk accessory with built-in CL/1 functionality; Neuron Data with Nexpert Object, an expert-system shell; Odesta Corporation with its business-mapping software GeoQuery; and Tactics International's Fastmap, a geographical marketing tool. Those applications join the ranks of others that support CL/1, including Access Technology's MacDBC, Acius' 4th Dimension, Ashton-Tate's Full Impact, and HyperCard.

For more information, call Network Innovations in Cupertino, California, at 408/257-6800; Andyne Computing (continues)



Among the CL/1 applications shown at Dexpo East was Tactics International's Fastmap, designed to aid in geographical marketing.

What happens when Macintosh performance becomes a National priority?



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Maccelerate.™ It's the SCSI/DMA
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Dealer inquiries welcome.

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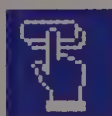
Maccelerate is a trademark of National Semiconductor Corporation. Apple, Mac and Macintosh are registered trademarks, and A/UX is a trademark of Apple Computer. NuBus is a trademark of Texas Instruments, Inc.

Circle 196 on reader service card

in Kingston, Ontario, at 613/548-4355; Fairfield Software in Fairfield, Iowa, at 515/472-7077; Neuron Data in Palo Alto, California, at 415/321-4488; Odesta Corporation in Northbrook, Illinois, at 312/498-5615; or Tactics International in Andover, Massachusetts, at 508/475-4475.

—Brita Meng

Your Best Stacks



The best stack from the *Macworld News* mailbag recently is Japanese Garden Design, created by Kathy Wolf, a doctoral candidate in landscape architecture at the University of Michigan. Wolf's stack teaches the design principles that creators of traditional Japanese gardens follow. The stack won the student division of a campuswide contest last year and offers a good example of HyperCard realizing its potential.

Digitized music evokes the moods of the three garden styles—hill and water, flat, and tea gardens—described in this 800K chunk of a much larger application Wolf keeps on her hard disk. Short pieces of Japanese music play when you turn to cards illustrating or describing gardens. To further set the stage, Wolf used large *kanji* characters to act as buttons that lead to more information. (Unfortunately, she didn't always put the *kanji* buttons in the same spot on the card, so sometimes viewers may miss them.) The sounds and custom graphics establish a tone consistent with the stack's subject matter.

Japanese Garden Design includes details that put the

landscape design into historical perspective. Scanned-in eighteenth- and nineteenth-century woodcuts of gardens convey an idea of what the gardens originally looked like and add another layer to the historical veneer of the stack's design. The stack is easy to navigate, and I had no trouble figuring out how to use it just by looking and clicking. I recommend that anyone planning an educational stack review the Japanese Garden Design's effective integration of audio and visual elements.

This stack and all other stacks reviewed in this column are available on my BBS at 408/253-3926 at 1200/9600 baud. The stack is also avail-

Reach Out, Reach Out and Crush Someone...



Although not currently intended for the Mac, a new input device designed for the Nintendo Entertainment System may have applications for all computer systems. To be marketed by Brøderbund Software, U-Force is a revolutionary controller that eliminates all physical contact with the machine by detecting the player's exact motion, velocity, and relative position of the player and transforming the information instantly into on-screen action.

Nintendo demonstrated the U-Force controller with



U-Force senses the location of the user's hands, replacing a mouse or joystick.

racing is simulated via simple hand motions within the invisible 3-D force field.

U-Force is able to detect player response by generating a three-dimensional infrared light grid that picks up and measures all movement within its field. The player does not have to touch, wear, or hold anything in order to interact with the machine. Nintendo claims that the new controller will work with many of its existing games and promises that "any game you thought you mastered is going to be a lot more intense and a lot more fun."

To appease players who feel more comfortable with a traditional arcade handgrip, the U-Force system comes with three accessories, including firing handles and a T-bar. You can play three ways—using only your hands, with just the firing handles, or using the handles in conjunction with the T-bar.

Although the proprietary technology behind the U-Force process still has two (continues)

Samurai and Garden Design

Samurai had earned a reputation as being a group of fierce warriors. The same drive and self-discipline was also focused on gardening and horticulture activities.

Buddhist symbolism and the personal vision of the designer appeared in the Flat Gardens designs.

Samurai became skilled horticulturists, developing the arts of ikebana and bonsai.



Kathy Wolf's Japanese Garden Design stack leads you through the classic garden styles of Japan in the age of the samurai.

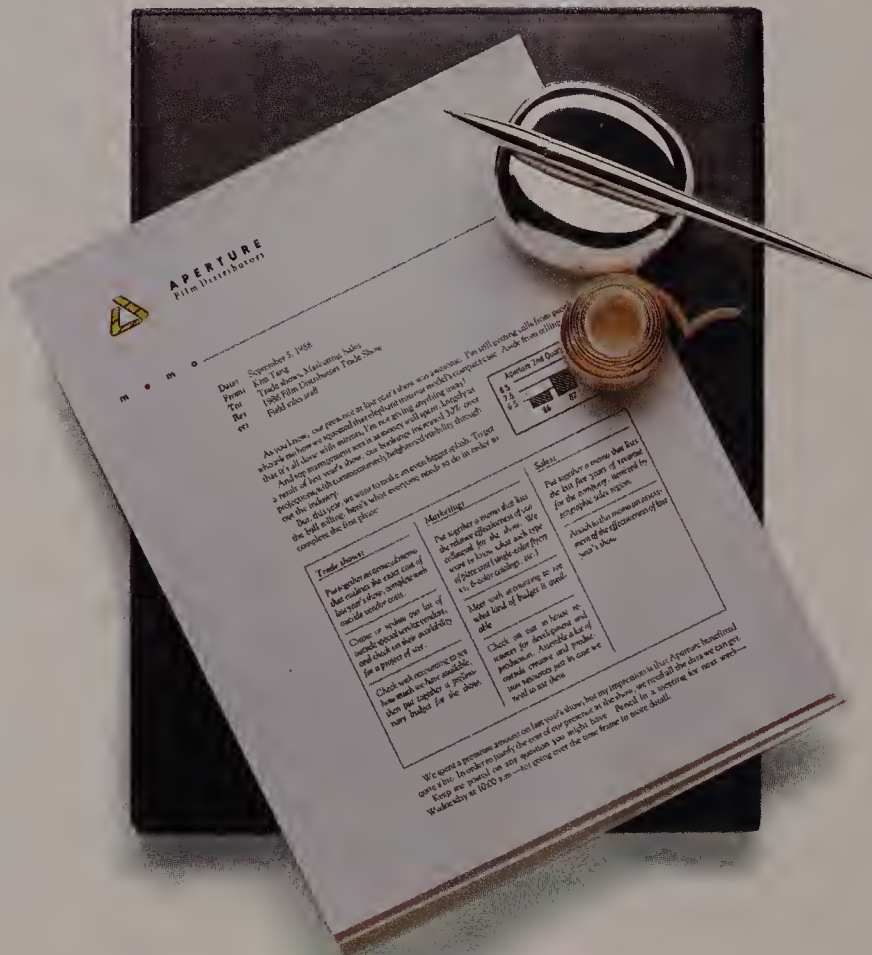
able by mail from the A-32 user groups, P.O. Box 634, Santa Clara, CA 95052. Ask for disk number M-1.

Macworld wants to see your HyperCard stacks. To submit them for possible inclusion in this occasional section, send them to Your Best Stacks, c/o News Editor, *Macworld*, 501 Second St., San Francisco, CA 94107.

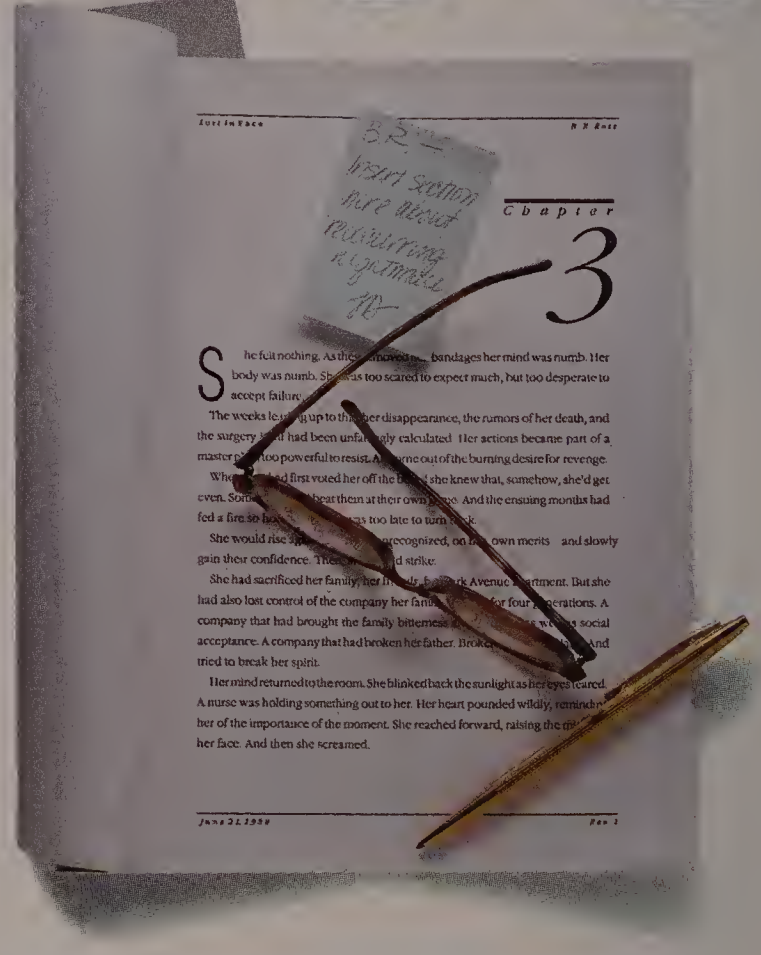
—Robert Murrow

three of its hottest games—Mike Tyson's Punch-Out, Top Gun, and Rad Racer. In Punch-Out, you actually punch the air within the special U-Force grid. This translates into punches thrown by the player against Tyson, who's on the screen. In Top Gun, subtle thumb movements are rendered as machine gun or missile fire. In Rad Racer, high-speed car

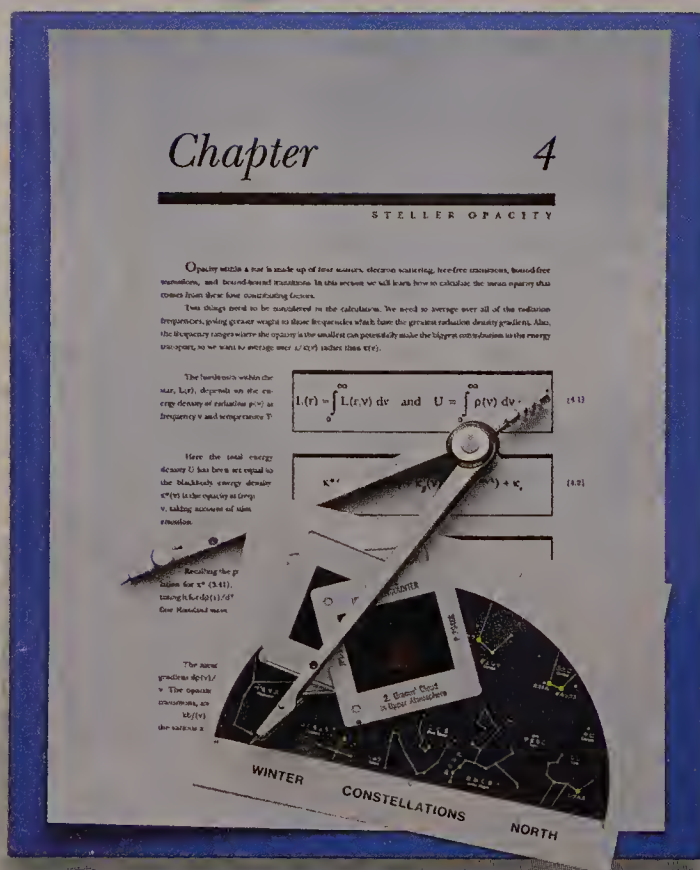
For heavy users of the English language.



Anyone can create side-by-side paragraphs without having to worry about tabs. And you'll always find the right word—the thesaurus boasts 220,000 of them.



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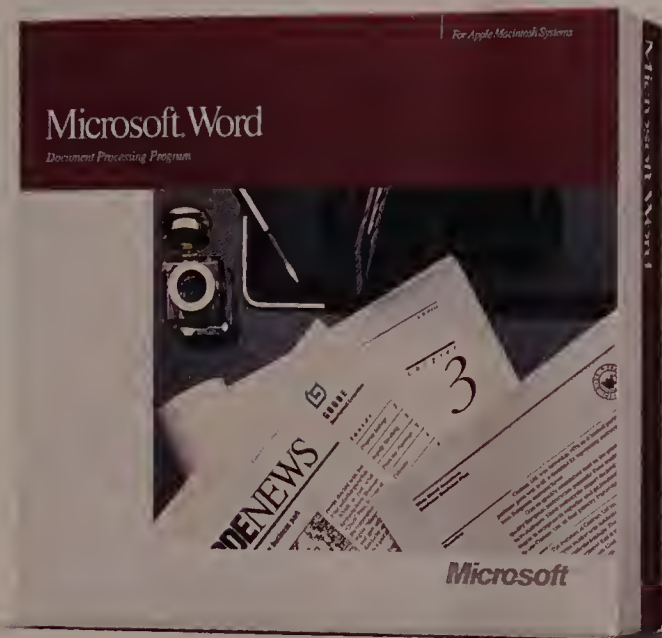


Our formula typesetting feature can handle symbols and notations so you technical writers won't have to rely on a typesetter.



Absolute positioning of graphics and text is the absolute best if you're involved with page layout. The text wraps around any object as you type.

A new Word.



The expression that you can't please all of the people all of the time just got redefined.

In developing Microsoft® Word version 4.0, we took input from the over 400,000 Word users who made Word the best-selling Macintosh® product in history. Added startling, cutting-edge technology. And the result is a gracious, easy-to-use word processing program with features as dynamic and diverse as its users.

Unleash those features, and you push the envelope of word processing. You can set up tables automatically, without worrying about tabs. Reformat an entire document with one command. And choose from four editing views—including one that shows you exactly what your document looks like, so you can organize and revise your documents without any guesswork.

What's more, Word is completely custom-

izable—any command can be placed on any menu or assigned any keyboard command.

And, software fans, the best-selling word processing program for the Macintosh now comes with the best-selling paint and draw program for the Macintosh—SuperPaint by Silicon Beach Software™.



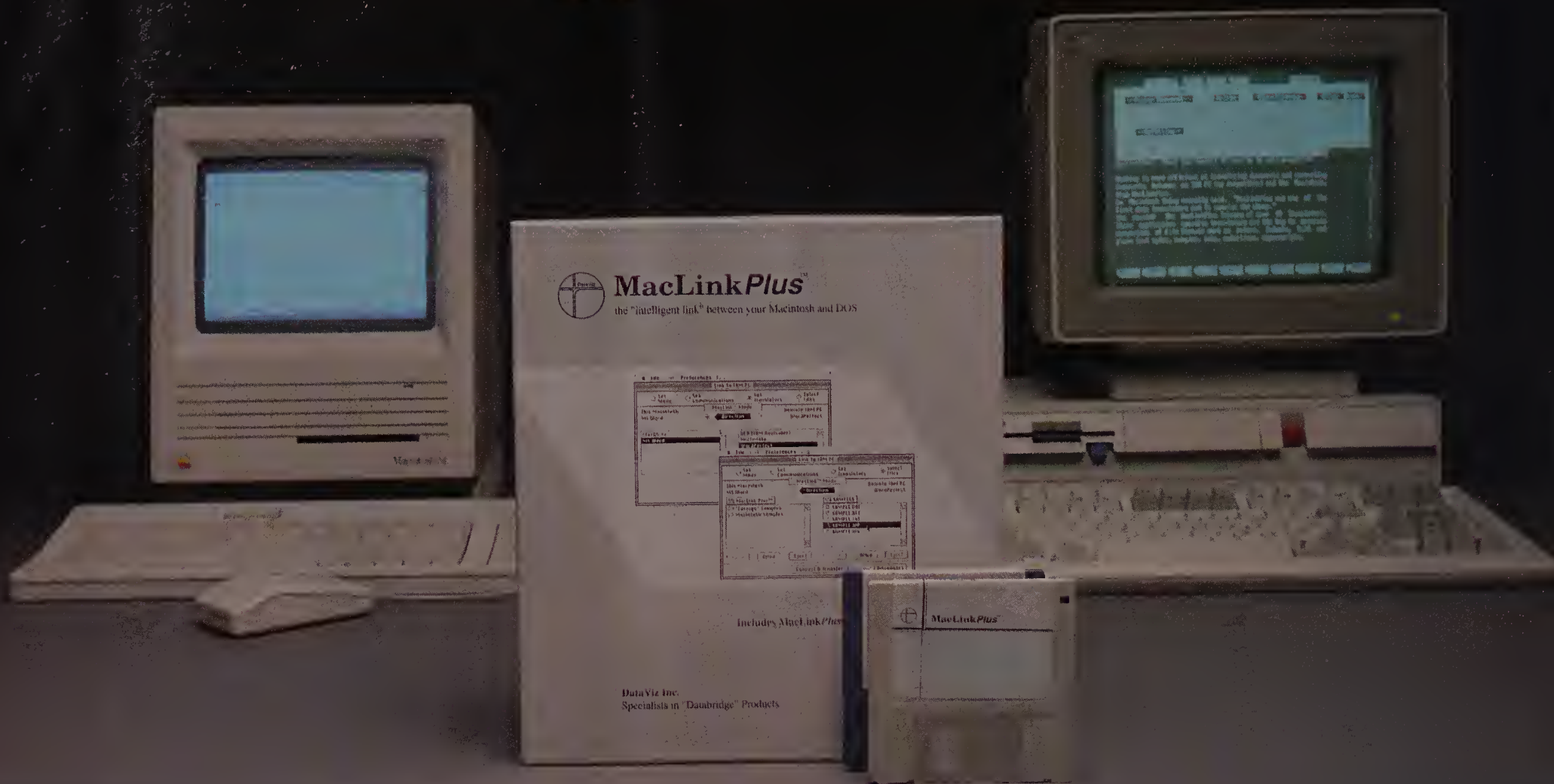
And keep in mind Microsoft Word is part of an entire line of Microsoft products that work seamlessly together, so you can do more with your Macintosh.

Microsoft Word 4.0 can emphasize, articulate, clarify and organize your words. In fact, practically the only thing it can't do is think for you. Yet.

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Making it all make sense.™

MACLINK^{PLUS}TM

PROOF YOU DON'T HAVE TO BE RICH TO BE WELL CONNECTED



Whatever Macintosh-PC setup you have, MacLink^{Plus} — at \$195 — provides the very best solution for transferring and translating files and documents between the two.

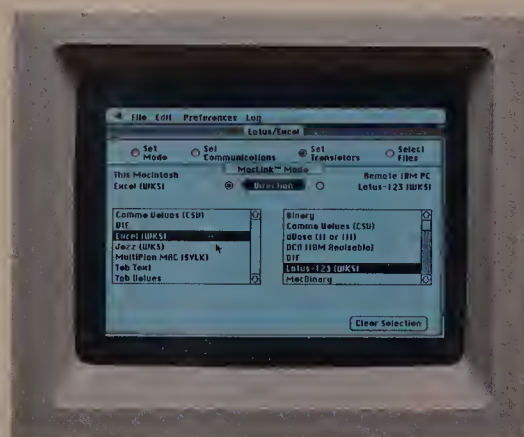
If you want to connect a single Mac to a PC or laptop, MacLink^{Plus} provides everything you need — a direct connect cable (you can use a Hayes or compatible modem if you prefer) and software, including translators, for both the Macintosh and the PC.

If you have a DOS disk drive, then the MacLink^{Plus} library of over 40 translators is the solution to accurate conversion of your files.

Formats and styles are retained during the conversion and there's no need to preconvert to ASCII or print files. This library also makes MacLink^{Plus} the perfect enhancement to Apple's new Apple File Exchange utility.

And if you have Macs and PCs on a network or AppleShare server, etc., the MacLink^{Plus} file translation capabilities are worth the price alone.

So, if you want to be really well connected, the size of your wallet really doesn't matter. Just call (203) 268-0030 for your nearest DataViz dealer. Because as Macintosh Today recently said, "MacLink^{Plus} was one of the first data translators and it remains the champ."



DATAVIZ

35 Corporate Drive Trumbull, Connecticut 06611

System Requirements: Macintosh Plus, SE and II. All IBM PCs and compatible systems.


Circle 40 on reader service card



Olduvai's \$99 MultiClip INIT saves all your cuts and copies from any program. It replaces the Clipboard and Scrapbook.

patents pending on the controller's circuits and sensors, a few units are to be shipped this summer. Limited distribution is scheduled for the fall. Retail pricing is slated to be between \$60 and \$80. For further information contact Brøderbund Software, in San Rafael, California, at 415/492-3200 or 800/527-6263.

The Kindest Cut of All


 Finally there's a new and improved Clipboard and Scrapbook. Olduvai Corporation has created MultiClip, a \$99 INIT file that takes the place of the standard-issue Clipboard and Scrapbook. Once installed in your System Folder, MultiClip saves all those fragments that result from cuts and copies when you work with any program. You can cut several things at once and then paste them all in sequence (or reverse order) much more efficiently than with the standard Clipboard.

If you want to see what

you've cut or copied lately, you open MultiClip from the Apple menu or with a keyboard shortcut. An array of little boxes shows up containing all your text and graphics cast-offs. From there you can choose to delete items permanently or edit them a bit, move them around, modify the layout of the boxes, and assign keyboard shortcuts to some actions.

MultiClip is already shipping, as is ClipShare (\$195), which lets you send a clipping across a network to another MultiClip user. For further details, contact Olduvai in South Miami, Florida, at 305/665-4665.

Reader Survey: Apple's 90-Day Warranty

 This month's survey, mailed to 1000 *Macworld* subscribers, focuses on Apple's 90-day warranty. The unusually high response rate (544, or about 55 percent) suggests that sub-


scribers have strong feelings on this particular subject.

Seventy percent of all respondents said the length of Apple's warranty is inadequate, while 19 percent felt that it's adequate. Only 2 percent believed it to be a very good warranty, with the remaining 8 percent having no opinion.

An overwhelming 98.4 percent of all respondents with an opinion thought Apple should extend its warranty. Of that 98.4 percent, 77.8 percent thought that one year represented a more reasonable coverage period.

Forty-nine percent of all respondents experienced problems with their Apple

hardware—24 percent of those within 3 months of purchase, 18 percent within 3 to 6 months, 30 percent within 6 to 12 months, and 29 percent in 12 months or more after purchase. When asked how much they had spent on repairs after the warranty's expiration, 21 percent said they'd spent nothing, 12 percent said under \$100, 33 percent said between \$100 and \$249, 24 percent said between \$250 and \$499, and 9 percent said between \$500 and \$1000.

Forty-four percent of all respondents said the 90-day warranty makes them reluctant to buy Apple hardware.
—Ann Garrison 

SHOULD APPLE EXTEND ITS WARRANTY?

Yes 98.4%

No 1.6%

14.4% want more than a year.



77.8% want 12 months.



71.5% of breakdowns occur in the first 12 months.

6.3% want 6 months.



41.5% of breakdowns occur in the first 6 months.

1.6% say 3 months is O.K.



23.8% of breakdowns occur during present 3-month warranty period.

An overwhelming majority of readers responding say Apple should extend its warranty beyond its current meager 90 days.

Declare your

Hold on to your hats! Hold on to your feet! And hold on to your original packaging and documentation! Because, MacConnection is now offering 30 and 60 day money-back guarantees on products from selected companies. (Look for the companies which are marked with a ★ and listed in red.) If you are dissatisfied with your purchase of these products for any reason, just call for a hassle-free return authorization.

We only carry the latest versions of products. Version numbers in our ads are current at press time. Also, all of the software we sell is not copy-protected, unless indicated otherwise by (CP).

The four-digit number next to each product is the product's ITEM NUMBER. Please refer to this number when ordering. Thank you.



MacConnection 30/60 Day MBG Catalog
Upon your request, we'll send you our latest catalog, intended solely for the edification and entertainment of anyone who yearns to buy Mac software & peripherals backed by a money back satisfaction guarantee! ... **FREE**

ACCOUNTING & FINANCE

★Aatrix Software ... 30 day MBG

- 3976 Aatrix Payroll 3.05. 99.
- 4021 Aatrix TimeCard 2.0. 109.
- 4020 Aatrix TimeMinder 2.1.2. 159.
- 3958 Aatrix Payroll PLUS 3.02. 159.

Bedford Software

- 4977 Simply Accounting 1.04. 209.

★Chang Labs ... 60 day MBG

- 1613 Rags to Riches Ledger 3.1. 119.
- 1614 Rags to Riches Payables 3.1. 119.
- 1617 Rags to Riches Receivables 3.1. 119.
- 1622 Rags to Riches 3-Pak. 289.
- 1612 Inventory Control 2.6. 239.
- 1615 Professional Billing 2.9. 239.
- 1616 Professional 3-Pak. 359.
- 1618 Retail Business 3-Pak. 359.

Dac Software

- 4502 Dac-Easy Light 1.0. 42.

★Intuit ... 30 day MBG

- 2425 Quicken 1.03. 32.

★MECA ... 60 day MBG

- 2796 Managing Your Money 2.0. 125.

Monogram

- 2779 Business Sense 1.2. 279.



Symantec ... 30 day MBG

Symantec AntiVirus for Macintosh (S.A.M.)—From the developers of S.U.M., comes a complete and comprehensive antiviral software package. Buy the bundle before July 31, 1989 and save! **\$119.**

★Nantucket ... 30 day MBG

- 2971 McMax 2.0. 175.

★Niles & Associates ... 30 day MBG

- 5101 Grant Manager 1.75. 249.

★Nolo Press ... 60 day MBG

- 2981 WillMaker 3.0. 32.

★North Edge Software ... 30 day MBG

- 2986 Timeslips III 1.1. 169.

★Satori ... 30 day MBG

- 3978 Components GL 1.0. 389.
- 3324 Project Billing 1.56. 389.
- 4987 Project Billing + 1.56. 589.
- 3323 Legal Billing II 2.56. 389.
- 4986 Legal Billing II + 2.56. 589.

SoftView

- 3471 MacInUse 2.04. 42.
- 3473 TaxView Planner 1988-92. 64.

★Survivor Software ... 30 day MBG

- 3289 MacMoney 3.02. 61.

NUMBERS & DATABASES

★Abacus Concepts ... 60 day MBG

- 4482 StatView SE + Graphics 1.03. 229.
- 4481 StatView II 1.03. 339.

★Access Technology ... 60 day MBG

- 1346 Trapeze 2.1. 149.

★Acius ... 30 day MBG

- 1010 4th Dimension 1.0.6. 389.
- 4024 4th Dimension Runtime 1.06. 229.

Ashton-Tate

- 4098 Full Impact 1.0. 249.

Blyth Software

- 4318 Omnis 3 Plus/Express 3.3. 399.

Borland International

- 1508 Reflex Plus 1.01. 189.

★BrainPower ... 60 day MBG

- 1532 DataScan 1.03. 115.
- 1535 DesignScope 1.15. 128.
- 1534 MathView Professional 1.1. 139.
- 1537 StatView 512+ 1.2. special 152.
- 3960 ArchiText 1.03. 179.
- 4066 The Analyzer Bundle (includes DataScan, DesignScope, and StatView 512+) . . . 319.

★Bravo Technologies ... 30 day MBG

- 1539 MacCalc 1.2D. 77.

★Chang Labs ... 60 day MBG

- 1611 C.A.T. 2.0. 229.

Claris

- 4196 FileMaker II 1.0. \$229.
- 1125 MacProject II 1.0. 379.

★Fox Software ... 30 day MBG

- 4580 FoxBASE +/Mac Runtime. 158.
- 4195 FoxBASE +/Mac 1.1. 205.
- 4844 FoxBASE +/Multi-User. 315.

Individual Software

- 4720 101 Macros for Excel 1.5. 37.

Informix

- 4955 Wingz 1.0. 269.

★Microsoft ... 30 day MBG

- 2866 File 2.0A. 129.
- 2884 Works 2.0. 189.
- 2865 Excel 2.2. 255.

★Nolo Press ... 60 day MBG

- 4228 For the Record 1.02. 29.

★Odesta ... 30 day MBG

- 4211 DataDesk Professional 2.0. 289.
- 3014 GeoQuery 1.0. 199.
- 3013 Double Helix II 2.0R51. 339.

★Paracomp ... 30 day MBG

- 4664 Milo 1.0. 159.

★Preferred Publishers ... 30 day MBG

- 4780 Database 1.1. 75.

★ProVUE ... 60 day MBG

- 4582 Panorama 1.1. 205.

★Rubicon Publishing ... 60 day MBG

- 3272 Dinner At Eight-Encore Edition (CP). 45.

★Satori ... 30 day MBG

- 3320 BulkMailer 3.22. 79.
- 3321 BulkMailer Plus 3.22. 195.

Software Discoveries

- 3373 Record Holder Plus 3.1. 65.

★Synergy ... 30 day MBG

- 3129 KaleidaGraph 1.10. 119.

GRAPHICS & DESIGN

★Aegis Development ... 60 day MBG

- 4956 Showcase F/X 1.0. 199.

★Altsys ... 30 day MBG

- 4830 KeyMaster 1.0. 52.
- 1194 FONTastic Plus 2.02. 52.

Bright Star Technology

- 3962 HyperAnimator 1.5. 99.

Broderbund Software

- 4065 PosterMaker Plus 2.5B. 35.



Symantec ... 30 day MBG

Think C 3.01—The pro's choice for blazing speed, high-quality code, and a complete integrated environment with full source level debugging. Byte says Think C "remains the best-performing C compiler available" . . . **\$149.**

independence now!



Farallon Computing ... 30 day MBG
MacRecorder 1.1—Honorable mention—1989
 MacUser Editors' Choice for *Music and Sound*.
 A microphone for your Macintosh. "Allows sounds to be sampled and captured." Includes SoundEdit. \$135.

- 1427 Print Shop 1.3. 35.
 4501 Drawing Table 1.0. 76.
★Casady & Greene ... 60 day MBG
 1575 Fluent Fonts 2.0. 27.
★Challenger ... 30 day MBG
 1610 Mac3D 2.1.2. 119.
Claris
 1123 MacPaint II 2.0. 99.
 1117 MacDraw II 1.1. 309.
 4815 Smart Form Designer 1.0. 309.
 4814 Claris CAD 1.0. 629.
Cricket Software
 4346 Cricket Paint 1.0. 99.
 1667 Cricket Draw 1.1.1. 168.
 5086 Cricket ColorPaint 1.0. 179.
★Deneba Software ... 30 day MBG
 1769 Canvas 2.0. 159.
★DreamMaker ... 60 day MBG
 4088 MacGallery (MacPaint format). 27.
Dubl-Click Software
 World-Class LaserType Vol. 1-6 ea. 45.
 3972 World-Class Fonts! Originals (1-2) .. 45.
 3973 World-Class Fonts! The Stylish (3-4). 45.
 3974 World-Class Fonts! The Giants (5-6). 45.
 5131 World-Class Fonts! Triple Fonts (7-8) 45.
 3964 WetPaint Classic Clip-Art (1-2). 45.
 3965 WetPaint For Publishing (3-4) 45.
 3966 WetPaint Animal Kingdom (5-6). 45.
 3967 WetPaint Special Occasions (7-8) .. 45.
 3968 WetPaint Printer's Helper (9-10). 45.
 3969 WetPaint Industrial Revolution (11-12) 45.
 3970 WetPaint Old Earth Almanac (13-14) 45.
 3971 WetPaint Island Life (15-16) 45.
 4940 WetPaint All the People (17-18) 45.
Electronic Arts
 4315 Studio/8 1.0. 309.
Emerald City Software
 5168 Smart Art 1.0. 89.
★Enabling Technologies ... 30 day MBG
 1871 Pro3D 1.2. 285.

- 5020 Clip 3D Fonts. \$57.
 5019 Clip 3D Accents. 57.
 5022 Clip 3D Geography. 57.
 5023 Clip 3D Messages. 57.
 5024 Clip 3D People. 57.
 5025 Clip 3D Recreation. 57.
 5027 Clip 3D Lifestyle. 57.
 5026 Clip 3D Business. 57.
Enzan-Hoshigumi USA
 1879 MacCalligraphy 2.0. 99.
★Foundation Publishing ... 60 day MBG
 2384 Comic Strip Factory 1.6. 42.
 2385 Comic People. 24.
★Generic Software ... 60 day MBG
 4319 Generic CADD Level 1 1.1. 85.
★Graphsoft ... 30 day MBG
 4993 MiniCad+ 1.V5. 519.
★Great Wave ... 30 day MBG
 2272 Crystal Paint 1.0. 27.
Innovative Data Design
 2417 MacDraft 1.2B. 145.
 4707 Dreams 1.0. 275.
★Linguist's Software ... 60 day MBG
 Foreign Language Fonts. call
★MacroMind ... 30 day MBG
 4953 VideoWorks II 2.0. 175.
 4952 VideoWorks II HyperCard Driver 1.2 60.
 4954 VideoWorks II Accelerator 1.1 115.
 5087 MacroMind Director. 459.
Miles Computing
 4847 Mac the Knife Vols. 3,4, & 5 .special 69.
Olduvai Software
 4667 Art Clips. 51.
 4850 Art Fonts 1. 55.
 4851 Art Fonts 2. 55.
★Paracomp ... 30 day MBG
 4597 Swivel 3D 1.0. 249.
 5028 Model Shop 1.0. 379.
★Silicon Beach ... 60 day MBG
 3504 Silicon Press 1.1. 52.



Hyperpress Publish. ... 30 day MBG
Icon Factory 1.0—Edit HyperCard Icons. 2,000+ sample icons to use directly or modify \$29.
Script Expert 1.0—Create HyperCard scripts using a HyperCard interface. Leads you through the correct use of the language. 46.

- 3506 SuperPaint 2.0. \$129.
 3980 Digital Darkroom 1.1. 195.
 3507 Super3D 2.0. 325.
★Solutions, Intl. ... 60 day MBG
 3446 The Curator 1.05. 75.
★SuperMac Software ... 60 day MBG
 3380 PixelPaint 2.0. 199.
★Symmetry ... 30 day MBG
 4160 PictureBase 1.23-WetPaint Bundle. 89.
★T/Maker ... 30 day MBG
 3633 Christian Images. 35.



Emerald City Software
Smart Art 1.0—Bring custom text effects to your favorite word processor, desktop presentation or page layout program without leaving your application. \$89.

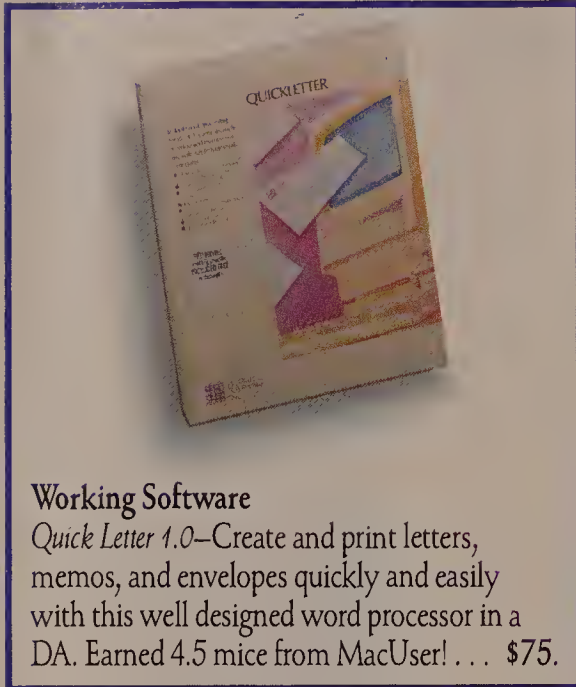
- ★3G Graphics ... 30 day MBG**
 3942 Images with Impact: Graphics 1 ... 59.
 4583 Images with Impact: Business 1 ... 69.
★Zedcor ... 60 day MBG
 3986 DeskPaint & DeskDraw 2.01. 69.

PUBLISHING & PRESENTATIONS

Adobe Systems

- 1138 The Collector's Edition. 79.
 4816 The Collector's Edition II. 139.
 5001 StreamLine 1.0. 239.
 1142 Newsletters/Publishing Pack 1 ... 249.
 4565 Forms and Schedules Pack 2 ... 299.
 4566 Presentations Pack 3. 299.
 1137 Adobe Illustrator '88 1.6. 299.
MacConnection carries the entire Adobe Type Library (volumes 1-82). Listed below are Adobe's newest typefaces at press time.
 4818 71 Serifa. 182.
 4819 72 Caslon Open Face. 63.
 4820 73 Frutiger. 245.
 4821 74 Centennial. 245.
 4822 75 Stemple Garamond. 125.
 4823 76 Weiss. 125.
 4824 77 Garamond 3. 125.

Most items selected



Working Software

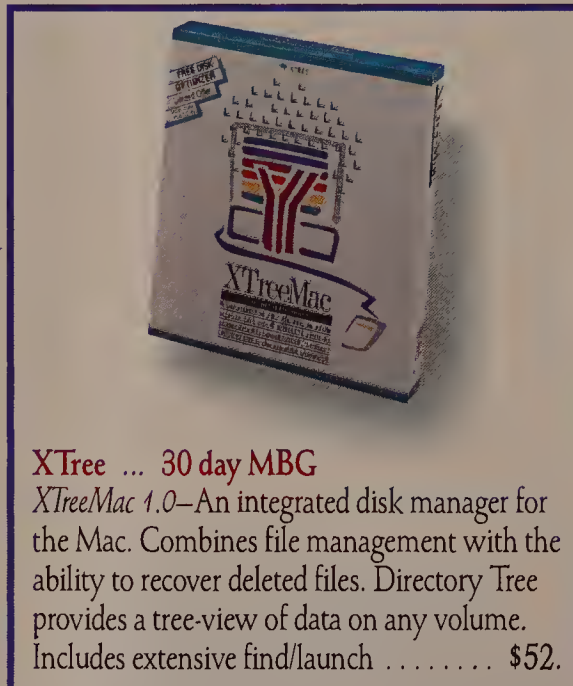
Quick Letter 1.0—Create and print letters, memos, and envelopes quickly and easily with this well designed word processor in a DA. Earned 4.5 mice from MacUser! ... \$75.

- 4825 78 Universal News Com/Greek. 95.
- 4826 79 Avenir 1 182.
- 4827 80 Avenir 2 182.
- 4828 81 Walbaum 125.
- 4829 82 Antique Olive 125.
- Aldus**
- 1330 Freehand 2.0 349.
- 4751 Persuasion 1.0 385.
- 1331 PageMaker 3.01 389.
- ★**Altsys** ... 30 day MBG
- 1195 Fontographer 2.4.1 (CP) 229.
- Broderbund**
- 4465 DTP Advisor 1.0 47.
- ★**Casady & Greene** ... 60 day MBG
- MacConnection carries the entire collection of Fluent Laser Fonts* ea. 46.
- 4839 Vivid Impressions 69.
- 4838 Quill Pack (Vol. 8 & 20) 105.
- 4836 Headline Pack (Vol. 10-12) 145.
- 4837 Modern Pack (Vol. 7, 14-18) 195.
- 4834 Distinctive Pack (Vol. 8, 19-22) 195.
- 4833 Classic Pack (Vol. 3-6, & 13) 195.
- Cricket Software**
- 1668 Cricket Graph 1.3 115.
- 1670 Cricket Presents 2.0 289.
- ★**DreamMaker** ... 60 day MBG
- 4840 Cliptures: Business 1 95.
- 4841 Cliptures: Business 2 95.
- ★**Farallon Computing** ... 30 day MBG
- 4684 ScreenRecorder 1.0 135.
- 2199 MacRecorder 1.1 135.
- Letraset**
- 5047 StandOut 1.0 175.
- 2621 Ready, Set, Go! 4 4.5 275.
- 2619 Image Studio 1.5 275.
- 4709 LetraStudio 1.0 289.
- ★**Microsoft** ... 30 day MBG
- 2878 PowerPoint 2.01 255.
- Postcraft International**
- 3157 Laser FX 1.7 99.
- Quark**
- 4621 QuarkStyle 1.0 189.
- 3230 Quark XPress 2.1 499.
- ★**Softstream Int'l., Inc.** ... 60 day MBG
- 4996 UltraSpec 1.0 95.
- Springboard**
- 3530 Certificate Maker 2.0 24.
- 4497 Top Honors 1.01 59.

- 4500 Springboard Publisher 1.0 \$109.
- ★**T/Maker** ... 30 day MBG
- 3635 EPS Illustrations 75.
- 5167 EPS Business Art 75.

PROGRAMMING & HYPERMEDIA

- ★**Beacon Technology** ... 30 day MBG
- 4967 HyperBible (King James) 1.0 159.
- 4968 HyperBible (New International) 1.0 195.
- Borland International**
- 1511 Turbo Pascal 1.1 68.
- ★**Digitalk** ... 60 day MBG
- 5166 SmallTalk/V Mac 129.
- ★**DreamMaker** ... 60 day MBG
- 4115 MacGallery (HyperCard format) 27.
- ★**Hyperpress Publish.** ... 30 day MBG
- 4233 Icon Factory 1.0 29.
- 5089 Script Library 1.0 29.
- 5090 Silver Screen 1.0 42.
- 4265 Script Expert 1.0 46.
- Individual Software**
- 4719 101 Scripts & Buttons Hypercard 1.0 37.
- ★**Manx Software** ... 60 day MBG
- 4068 Aztec C 3.6B 65.



XTree ... 30 day MBG

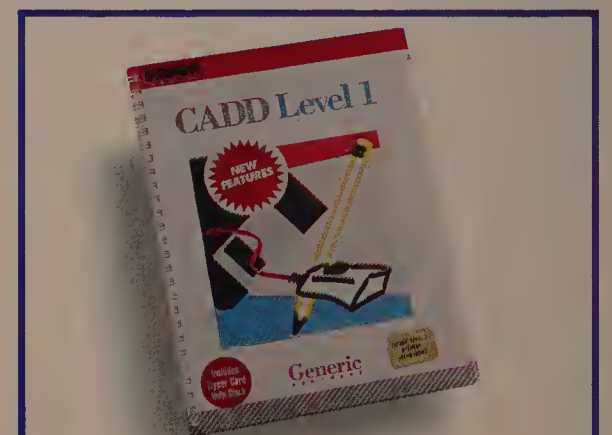
XTreeMac 1.0—An integrated disk manager for the Mac. Combines file management with the ability to recover deleted files. Directory Tree provides a tree-view of data on any volume. Includes extensive find/launch \$52.

- 4317 Aztec SDB 65.
- 4316 Aztec C UniTools. 65.
- 4069 Aztec MPW C 3.6B 99.
- 4075 Aztec C + SDB 3.6B 99.
- ★**Microsoft** ... 30 day MBG
- 4471 QuickBasic 1.0 65.
- ★**OWL International** ... 30 day MBG
- 3082 Guide 2.0 99.
- ★**SmethersBarnes** ... 30 day MBG
- 1478 Prototyper 2.0 149.
- Softworks, Inc.**
- 4601 Stack Cleaner 29.
- 4599 HyperTools #1 1.02 59.
- 4600 HyperTools #2 1.03 59.
- ★**Symantec** ... 30 day MBG
- 4644 Just Enough Pascal 1.0 49.
- 3421 Think's Pascal 2.0 85.
- 3420 Think's C 3.01 149.
- TENpoint0**
- 1338 Reports! 1.2 69.
- 4638 Focal Point II 1.0 119.
- ★**TML Systems** ... 30 day MBG
- 3548 TML Source Code Library II 1.1 42.

- 4989 TML Pascal II 3.0 (w/o MPW 3.0) \$59.
- 3549 TML Pascal II 3.0 (w/MPW 3.0) 115.
- True BASIC, Inc.**
- 3587 True BASIC 2.01 59.
- ★**Zedcor** ... 60 day MBG
- 3985 ZBASIC 5.0 99.

UTILITIES

- ★**Affinity Microsystems** ... 60 day MBG
- 1014 Affinifile 1.1 46.
- 1016 Tempo II 1.02 89.
- ★**Berkeley Systems** ... 30 day MBG
- 1541 Stepping Out II 2.01 52.
- Beyond, Inc.**
- 4203 MenuFonts 2.02 29.
- ★**Casady & Greene** ... 60 day MBG
- 2269 QuickDEX 1.4A 32.
- ★**CE Software** ... 60 day MBG
- 1727 CalendarMaker 3.0 27.
- 1728 DiskTop 3.0.4 27.
- 4689 MockPackage Plus Utilities 4.4 27.
- 1729 QuickKeys 1.2 53.
- Central Point**
- 5040 Copy II Mac 7.2 20.
- 5041 PC Tools Deluxe Mac 1.1 42.
- Dubl-Click Software**
- 1824 Calculator Construction Set 1.04 35.
- Electronic Arts**
- 1843 Disk Tools Plus 1.01 31.
- ★**Fifth Generation** ... 60 day MBG
- 4287 PYRO! 3.3 (screen saver) 15.
- 3954 PowerStation 2.5 32.
- 3955 Suitcase II 1.2.2 45.
- 5178 FastBack II 1.0 109.
- ★**FWB Software** ... 30 day MBG
- 2232 Hard Disk Partition 2.0 41.
- 4683 Hard Disk DeadBolt 1.0 53.
- ★**HJC Software** ... 30 day MBG
- 4803 Virex 1.41 69.
- ICOM Simulations**
- 4084 On Cue 1.3 36.
- Ideaform**
- 2419 DiskQuick 2.10 27.
- 2420 MacLabeler Plus 3.0 42.
- ★**Kent Marsh Ltd.** ... 30 day MBG
- 2591 The NightWatch 1.03 87.
- 2592 MacSafe 1.08C 87.



Generic Software ... 60 day MBG

Generic CADD Level 1 1.1—Gives users true CAD capabilities including a variety of drawing tools, floating point precision to 16 decimal places, 256 different layers, and more . . . \$85.

are 30-60 protected.

★Lundeen & Assoc. ... 60 day MBG

2683 WorksPlus Command 2.0 \$57.
MEDIAGENIC

4591 Open It! 1.0 49.

★Microlytics ... 60 day MBG

2732 GOfar 1.0 43.

★Microseeds Pub. ... 60 day MBG

4848 INITPicker 1.0 29.

4210 Screen Gems 1.0 47.

2913 Redux 1.5 59.

Olduvai Software

4503 MultiClip 1.0 36.

3031 Icon-It! 1.1 39.

5030 ClipShare 1.0 99.

3030 FontShare 1.1 149.

★PCPC ... 30 day MBG

3175 HFS Backup 3.0 54.

★Solutions, Intl. ... 60 day MBG

3448 SmartScrap & The Clipper 2.0 46.

3449 SuperGlue 1.05 50.

★SuperMac Software ... 60 day MBG

3383 SuperSpool 5.0 53.

3382 SuperLaserSpool 2.0 79.

3378 Multi-User SuperLaserSpool 2.0 .. 199.

3377 Diskfit 1.5 53.

3379 Network Diskfit 1.5 199.

3381 Sentinel 2.0 89.



Miles Computing

The Puzzle Gallery—The author of *Fool's Errand* takes you on a trip to Hazard Park, the last known carnival on earth. See any of the 40 attractions filled with 180 puzzles. Over 4 dozen digitized sounds. Color on the Mac II \$27.

★XTree ... 30 day MBG

5177 XTreeMac 1.0 52.

WORD PROCESSING

★Access Technology ... 60 day MBG

3959 MindWrite 2.1 95.

4109 MindWriteExpress 2.1 139.

★Aegis Development ... 60 day MBG

1133 Word Tools 1.2 42.

Ashton-Tate

1324 FullWrite 1.0 269.

★Deneba Software ... 30 day MBG

4700 BigThesaurus 54.

1767 Comment 2.0 54.

1768 Coach Professional 3.0C 105.

Electronic Arts

1543 Thunder II 1.0 52.

★Lundeen & Assoc. ... 60 day MBG

2684 WorksPlus Spell 2.0 46.

★Microlytics ... 60 day MBG

2733 Word Finder 2.0 33.

4870 Electronic WordFinder 220 79.

★Microsoft ... 30 day MBG

2885 Write 1.0 79.

2882 Word 4.0 255.

★Niles & Associates ... 30 day MBG

5048 EndLink 1.0 59.

4602 EndNote 1.1.1 82.

★Preferred Publishers ... 30 day MBG

4781 Vantage 1.0 59.

★Sensible Software ... 30 day MBG

4692 BookEnds 1.0E 53.

3375 Sensible Grammar 1.1D 53.

★Symantec ... 30 day MBG

3422 More II 2.0 255.

★Symmetry ... 30 day MBG

4504 Acta Advantage 1.0 65.

★T/Maker ... 30 day MBG

3639 WriteNow 2.0 109.

WordPerfect

3800 WordPerfect Mac 1.0.1 \$185.

Working Software

3792 Spellswell 2.0G 45.

4693 Quick Letter 1.0 75.

MUSIC & EDUCATION

★Ars Nova ... 60 day MBG

1215 Practica Musica 2.1 75.

★Bogas Productions ... 60 day MBG

4255 Super Studio Session 2.0 75.

1461 Studio Session 1.2 SE 49.

Bright Star Technology

1402 Alphabet Blocks 1.0 32.

3961 Talking Tiles 1.0 69.

Broderbund Software

4314 Type! 1.0 20.

1423 Jam Session 1.1 (CP) 30.

1422 Geometry 1.2 (CP) 59.

4067 Calculus 1.2 (CP) 59.

Coda Music Systems

4367 MacDrums 1.01 (CP) 32.

4483 Perceive 1.0 52.

Davidson & Associates

1734 Math Blaster! 1.0 (CP) 27.

4978 Speed Reader II 1.0 (CP) 36.

Electronic Arts

3941 SmoothTalker 2.1 33.

4619 Mavis Beacon Typing 1.2B (CP) ... 35.

1846 Deluxe Music Construction Set 2.5 . 85.

★Great Wave ... 30 day MBG

2277 TimeMasters 1.0 22.

2276 KidsTime 1.2 26.

2270 American Discovery 2.1 27.

4334 NumberMaze 1.0 27.

2273 ConcertWare+ 4.0 39.

2271 ConcertWare+ MIDI 4.0 79.

Learning Company

2670 Reader Rabbit 2.1 (CP) 32.



Olduvai Software

Read-It! OCR 2.0—Pre-programmed and fully trainable OCR for use with any scanner. Creates text files from books, newspapers, price lists, etc. Highest MacUser rating of any OCR software with 4.5 mice \$249.

★Symantec ... 30 day MBG

4728 MacSQZ! 1.51 52.

4729 S.U.M. 1.1 65.

5176 S.A.M. 1.0 65.

5171 S.U.M. & S.A.M. Bundle 119.

★Symmetry ... 30 day MBG

3318 HyperDA 1.1 35.

★Williams & Macias ... 30 day MBG

3783 myDiskLabeler w/Color 2.9.1I. 31.

3784 myDiskLabeler w/LaserWriter 2.9.1LI. 34.

4976 Sticky Business 1.0.4 99.

Working Software

3788 Findswell 2.0 36.



Zedcor ... 60 day MBG

DeskPaint 2.01—Paint/Draw DA gives you full graphic editing power, including auto-trace, air brush, charcoal, and smoothing tools. You'll never have to leave your application to touch up a drawing again \$69.

Wherever you may be,

Mindscape

2748 The Perfect Score: SAT 1.0 \$46.

★Personal Training Sys. ... 60 day MBG

MacConnection carries the entire
PTS collection. A partial listing follows.

4946 Excellerate (beginner level) 29.

4852 PageTutor (beginner level) 39.

4947 LearnWord (beginner level) 39.

★Simon & Schuster ... 60 day MBG

3305 Typing Tutor IV 1.2 35.

★Spinnaker ... 30 day MBG

2329 SAT Score Improvement 1.0 (CP) . . 57.

Springboard

4493 Atlas Explorer (CP) 28.

★Think Educational ... 60 day MBG

3615 MacEdge II 1.0 (CP) 27.

★Unicorn ... 30 day MBG

3751 Animal Kingdom (CP) 27.

3756 Math Wizard (CP) 27.

ENTERTAINMENT

Access Software

4655 World Class Leader Board Golf. . . . 28.

Activision

4475 Quarterstaff (CP) 30.

4486 Manhole 30.

5127 Manhole CD ROM 35.

4592 Zork Zero (CP) 35.

Broderbund Software

4099 Shufflepuck Cafe (CP, air hockey) . . 24.

4111 Moebius (CP, adventure & arcade) . . 24.

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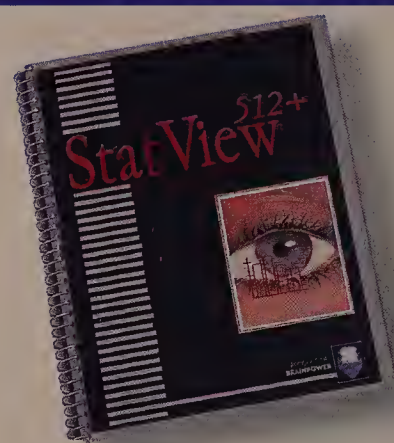
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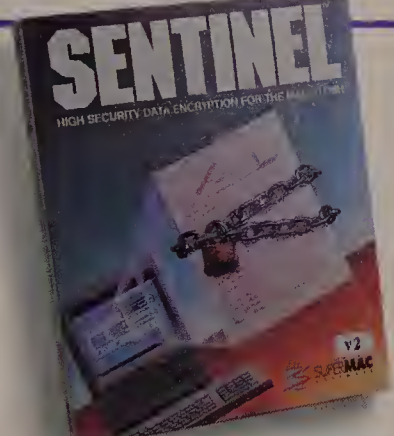
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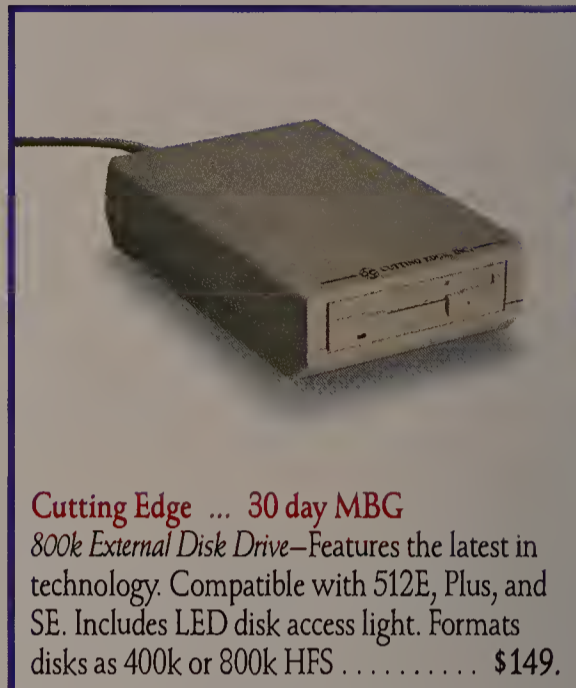
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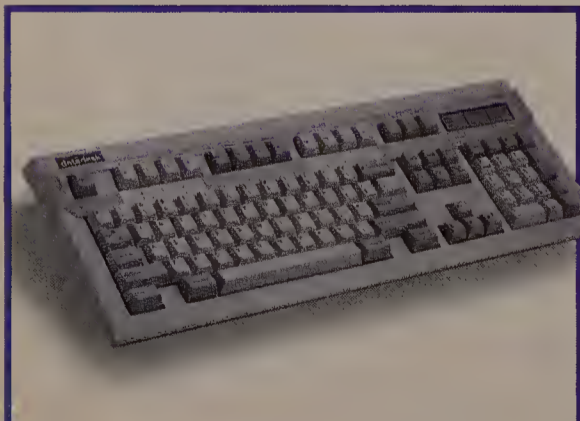
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“We’re not even close to Duluth.”

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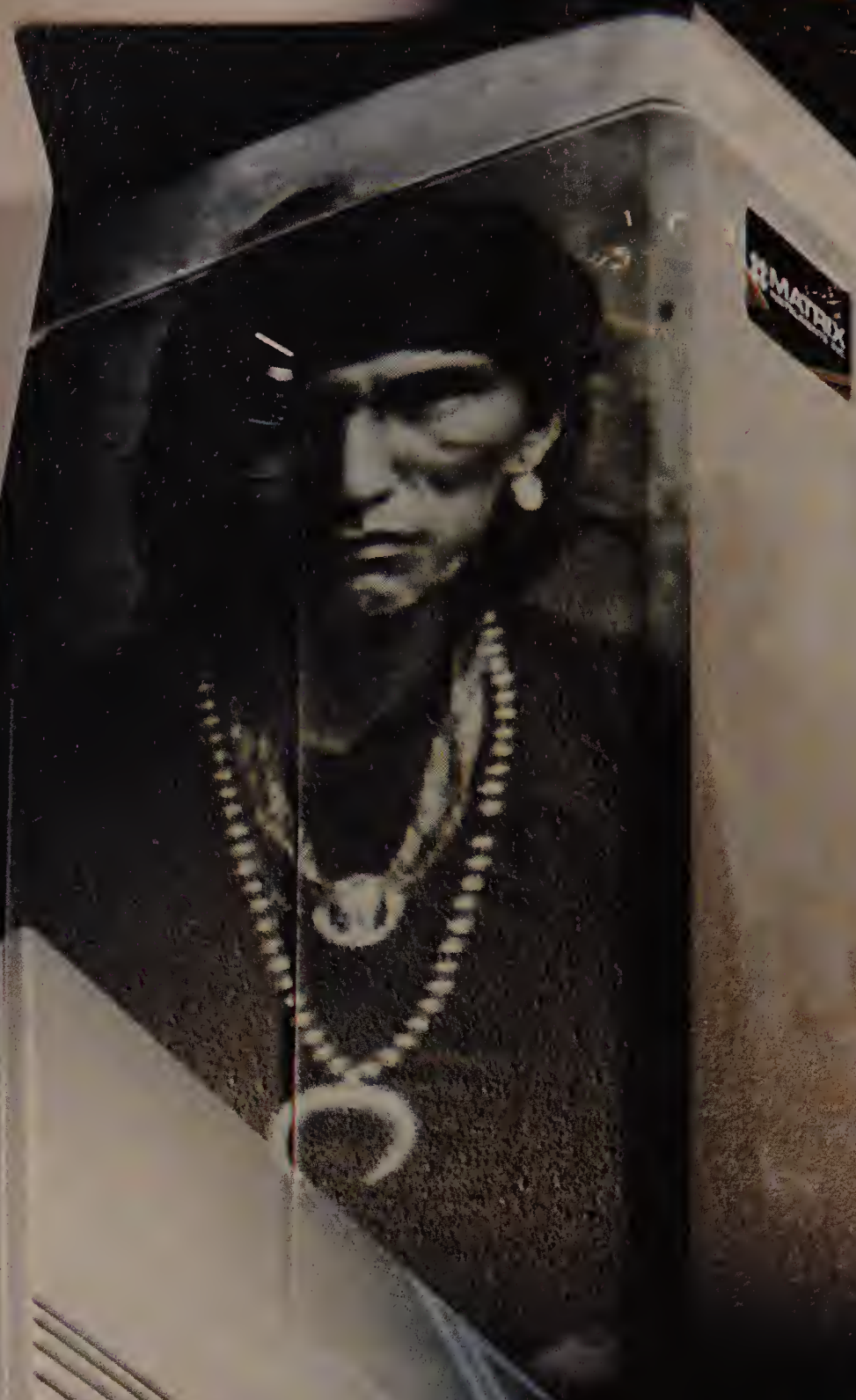
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FROM SCREEN TO SLIDE

Do film
—
recorders live
—
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promises?

Film recorders are being touted as the technology that can do for presentations what laser printers did for desktop publishing—take the control away from specialized off-site service bureaus and put it into the hands of individual users. These expensive machines supposedly let you create high-resolution 35mm slides of Macintosh images right at your desk, at the rate of one image every two or three minutes.

But are film recorders really the next laser printers? Doubtful. I tested seven film recorders—General Parametrics' PhotoMetric SlideMaker, Presentation Technologies' Montage FR1, Agfa Matrix's

ProColor and SlideWriter, American Liquid Light's Still Light, Mirus' FilmPrinter, and Lasergraphics' LFR—and found them to be slow, memory-demanding, and finicky about the types of graphics and fonts they would produce. Add to this the fact that, with a single exception, film-recorder software takes complete control

of the Mac while rasterizing images and exposing film. You may soon wish you had hired a service bureau to create the slides for you after all.

This isn't to say that film recorders don't have their good points. An under-\$15,000 film recorder can pay for itself rather quickly if you produce a lot of slides. Image quality on most models is fine for presentations, and film recorders *do* give the user more control. But getting them to produce polished slides is a hassle you might not want to tackle without the support of a corporate graphics department or a person dedicated to understanding the film recorder's capabilities.

BY CHERYL ENGLAND SPENCER

SIMPLE SETUP

Most film recorders are easy to set up; plug in a SCSI cable, install the software, and you're ready to start imaging. (The Still Light runs off a video board that you install in a Mac II slot.) The notable exception to the ease-of-installation rule is the Photo-Metric SlideMaker. You must install three separate pieces of hardware in order to run it.

Each film recorder comes with a modified 35mm camera: the viewfinder is sealed and, except for things like the film rewind and shutter button, all the controls have been removed. All but one of the film recorders use popular brand-name cameras such as Pentax. These cameras presented no problems in either ease of use or image quality. The Still Light's Mamiya camera, however, caused me several problems. After spending a couple of days exposing images, I discovered that the film had never caught in the sprocket—the whole roll came back from the photography lab unexposed. Another time the automatic rewind didn't work properly, and I lost the first three images on my roll when I opened the camera back to remove the film. The Still Light is the only film recorder that slips under the \$4000 price barrier, but I'd pay a bit more for a reliable camera.

Several vendors offer optional Polaroid instant cameras for producing quick-

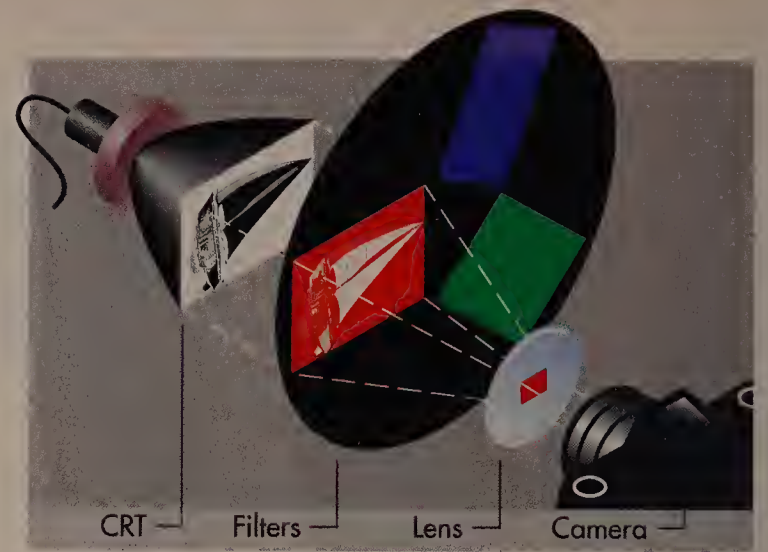
and-dirty proofs of your slides. (Mirus is a notable exception: the FilmPrinter was designed so that the 35mm camera cannot be removed without disturbing the machine's calibration.) Although handy, instant cameras bring a new set of problems. Each time you take the camera off, you risk getting dust on the camera lens or on the film recorder's CRT. One round of slides I got from the PhotoMetric SlideMaker had highly visible spots on them. Cleaning the CRT with a cotton swab and the lens with a tissue took care of the problem, but I'd wasted a couple of days producing images I couldn't use. You'll want to clean the film recorder each time you switch cameras.

The only other hardware problems I ran into occurred with the LFR. First, it produces an annoying high-pitched whine. Second, I usually had to turn the LFR on and off a couple of times before it would begin imaging. Turning the LFR on and off too quickly, however, caused it to blow a fuse. Lasergraphics includes an extra fuse, but I blew both fuses before I had time to replace the spare.

A WIDE RANGE OF SOFTWARE

Software varies greatly from very awkward (the FilmPrinter and the PhotoMetric SlideMaker) to extremely simple but extremely limited (the Still Light). Most of the film recorders work with PICT images. Because it has a Chooser-level driver, the FilmPrinter prints images directly from compatible software. This is especially useful in the case of a program like Cricket Presents, which does not create PICT files. With most film recorders, you must copy and paste a Cricket Presents image through the Clipboard, thereby losing background colors and effects. Since the FilmPrinter's Chooser driver directly supports Cricket Presents, you get all of an image's elements when you create a slide. None of the film recorders support PostScript yet, although Matrix and Lasergraphics claim their machines will be compatible soon.

The software for all of these machines lets you preview images to see how they will look in slide form. Presentation pack-



The Inner Workings

Film recorders have a monochrome CRT at one end that acts as the light source for film exposure. This light shines through a color-filter wheel that positions red, green, and blue filters across the optical path. Finally, a 35mm camera exposes film to this light path, thus capturing the image. Only Mirus' FilmPrinter works differently: a mirror folds the optical path, allowing the film recorder to be as small as possible.

ages offer templates designed for the 35mm slide shape, but other software packages base their layouts on 8½-by-11-inch paper. What looks nice on letter-size paper might not turn out so well when viewed at the 3:2 aspect ratio of a slide. The best film-recorder software, such as that packaged with the Montage and the LFR, will also let you crop and scale images to fit the slide's aspect ratio.

HOW THE SOFTWARE PERFORMS

Sometimes an image looks fine on screen but will not print correctly. Usually the problem occurs because elements that can be displayed on screen cannot be imaged by the film recorder. In spite of its



Hey—Where Did the Lines Go?

The sailboat image from the LFR (left) and from the Montage was missing the white lines in the sail and in the body of the boat. The FilmPrinter picked up the lines (right) but didn't reproduce the small text at the bottom of the image.



Photographic Images

Only the LFR and the Montage can consistently produce 24-bit PICT images. None of the film recorders, however, can produce publication-quality images.

bad resolution, a Polaroid instant camera can give you an idea of what, if any, elements might not appear on a slide.

Matrix's Conductor software for the ProColor and the SlideWriter offers a good mix of options for producing images. You can batch (or group) images so that you can expose them overnight, or you can expose images one by one. You can set global or individual image defaults for background color (the color that will appear on the edges of the image if it does not take up the entire slide) and for horizontal and vertical layout options. You can also choose whether to use screen fonts or to have the software substitute high-resolution scalable fonts.

Except for the Still Light, which lets you preview, but not tweak, images, the other film recorders have almost the same set of features as the Matrix products. The difference is that only the Matrix software is designed to give reasonable results without your having to triple-check settings.

The Montage and LFR software (they both use Lasergraphics software) requires you to be alert when using it, but the packages that come with the FilmPrinter and the PhotoMetric SlideMaker require you to have saintlike patience. Mirus claims the FilmPrinter software was designed to accommodate users who want to print directly from applications—for instance, designing a slide and then printing it just as you would on a laser printer. But unlike an 8-page-per-minute laser printer, the FilmPrinter takes 20 minutes to print even a simple text image onto film (see "At a Snail's Pace").

The FilmPrinter scheme makes even less sense when you realize how poorly designed the software is for batching images. To set up your images you must go through more steps than with any other software. Furthermore, the software won't run unless you have the FilmPrinter attached and selected.

Just as hard to use, thanks to a convoluted hardware scheme, is the PhotoMetric SlideMaker software. When you purchase a PhotoMetric SlideMaker you're really buying into General Parametrics' presentation system. At the center is the VideoShow, a small box that displays



MICHAEL LEWELLYN

Although large, Matrix's SlideWriter comes on wheels for easy moving.

images on an analog RGB monitor that scans at multiple horizontal rates (a Macintosh color monitor won't work). You must use the VideoShow to drive the PhotoMetric SlideMaker.

Before using the PhotoMetric SlideMaker, you must go through a cumbersome process of adding images to a scrapbook, where you can tweak them. You can only apply background colors glob-

ally, and the method for selecting a color is convoluted and counterintuitive. Once your images are ready, you format a floppy disk so that it contains the images and the VideoShow operating system. Obviously, the number of images you can process at once is limited to the number that will fit on a floppy. You place the formatted floppy disk in the VideoShow and choose the image resolution and film type from an IBM PC-like menu on the RGB monitor. If you pick the wrong settings, you can't just return to the menu—you have to reboot the VideoShow.

The VideoShow is poorly designed for use as an individual film recorder. A corporation, however, might find the set-up convenient. Users can create presentations at their desks on any type of Mac, then preview and image them at the VideoShow station. No Macintosh processing time is used. Still, the top-end VideoShow unit costs nearly \$9000 alone.

IMAGE QUALITY CONCERNS

How much you have to futz with a film recorder and its software, however, is

THE THEORY OF IMAGE QUALITY

All of the film recorders offer at least two imaging modes: final and draft. Final mode produces images at the highest resolution a film recorder can muster, while draft mode sacrifices some resolution to speed up the imaging. All except the Still Light claim a high resolution of 4000 lines (4096 pixels across by 2732 pixels down). In film recorder lingo, a 4000-line resolution is called 4K, while the lower 2048 by 1366 resolution is called 2K.

These numbers, however, don't mean anything out of context. Think of the CRT inside the film recorder as an array of pixels. Pixel size depends on the size of the spot made by the light beam inside the CRT. If the spot size is bigger than the amount of space the CRT has allotted, then the resulting pixels will overlap. Too much overlap makes two pixels look like one and often causes an image to look fuzzy.

The 2K and 4K statistics refer to the addressable resolution—the resolution the film recorder can draw. The more important resolvable resolution is what you see on the finished slide. To minimize pixel overlap—and increase resolvable resolution—the film recorder needs a high-quality CRT with a small spot size. Size partially determines CRT quality; in our tests, the film recorders with 6-inch or 7-inch CRTs (the SlideWriter, ProColor, and LFR) produced the sharpest text and smoothest curves.

Within a given CRT size range, however, quality varies. Both the SlideWriter and the ProColor use 7-inch CRTs, but according to Matrix, the SlideWriter has a higher-quality tube. The LFR uses a 6-inch CRT but beats out the ProColor in sharpness. Better quality comes at a price, however; the SlideWriter is the most expensive, followed by the LFR, and then the ProColor.

probably not your main concern. The real question is, "How good are the images?" The film recorder companies claim that their drivers support QuickDraw output, but from the problems I found, it's obvious that none of them have completely solved the riddle.

A quality film recorder should produce sharp text and graphics. How did I measure sharpness? One test image consisted of black text ranging from 9 to 127 points on a white background. A # symbol was placed in the center and in the four corners. When viewed under a 4x loupe on a light box, the 9-point text and the # symbols were sharpest on the SlideWriter, LFR, and ProColor. The Montage and the FilmPrinter both produced reasonable results, although the text and the symbols were not nearly as well defined or as dark as on the SlideWriter. The FilmPrinter also had a problem none of the other film recorders had—the symbols in the corners were much blurrier than the one in the center. Likewise, when I projected the images, the same differences were apparent, especially at longer distances.

The Still Light and the PhotoMetric SlideMaker flunked this test grandly. The text from the Still Light was brown, not black; it was very blurry, and because the Still Light uses screen fonts, it looked



A



B

Handling Hairlines

On the world map, the ProColor (A) and the SlideWriter produced thin, true-to-the-screen lines. The Montage (B) and the LFR produced thicker, more visible lines.

AT A SNAIL'S PACE

To test the film recorder speeds, I ran three images at both high and low resolutions (see "Speed and Consistency"). The images were sharper, and in some cases the colors richer, when produced at the higher resolution. Using a lower resolution, however, most film recorders ran from two to four times faster.

The SlideWriter, ProColor, LFR, and FilmPrinter maintained consistent imaging speeds, no matter how simple or complex the image. The PhotoMetric SlideMaker and the Still Light bogged down considerably when asked to produce a complex image; the Montage slowed to a lesser extent.

Some film recorders, such as the SlideWriter, are slower when creating light-colored images than when creating darker ones. The SlideWriter is *time modulated*; it keeps a consistently bright beam of light in one place until the film is properly exposed. The ProColor, on the other

hand, is *intensity modulated*; it increases the intensity of the beam to produce light areas, thereby shortening the time the beam has to stay in one place.

Unfortunately, the tricks for speeding up film recorders gain you only a few seconds and may not be realistic. For instance, you can speed up the Montage by adding more memory to the Mac and keeping as much free space as possible on the hard disk (I ran these tests on a Macintosh II with 5MB RAM, MultiFinder turned off, and 10MB free hard disk space). You can run the Montage in the background, but this slows your work to a crawl.

Since the machines are so slow, you'll probably want to print overnight. If you have more than 36 images (the maximum number of frames in a 35mm roll of film), either you'll have to plan on extra nights for printing or you'll need to get a bulk loader.

rough compared to the scalable fonts of the other film recorders. The PhotoMetric SlideMaker produced extremely "thick" text; it looked fine at large sizes but was illegible at 14 points and too closely spaced even at 36 points. The # symbol looked like a black blob.

Since not too many people use black text on white backgrounds for their graphics, I also looked at sample images from presentation and graphics packages. Not surprisingly, the film recorders that did the best on the black text image also did the best on the other images. During these tests the reason for the thickness of the PhotoMetric SlideMaker's text also became apparent: the film recorder outlines all fonts in black.

IS SHARPNESS REALLY WHAT YOU WANT?

In general, sharpness is considered a positive trait. But if a film recorder is very sharp, you risk losing hairlines because the spots on the CRT are small enough to get lost in the sea of surrounding color.

Two images clearly demonstrated this effect—a world map that had thin lines connecting cities, and a slide with concentric rectangles of hairlines.

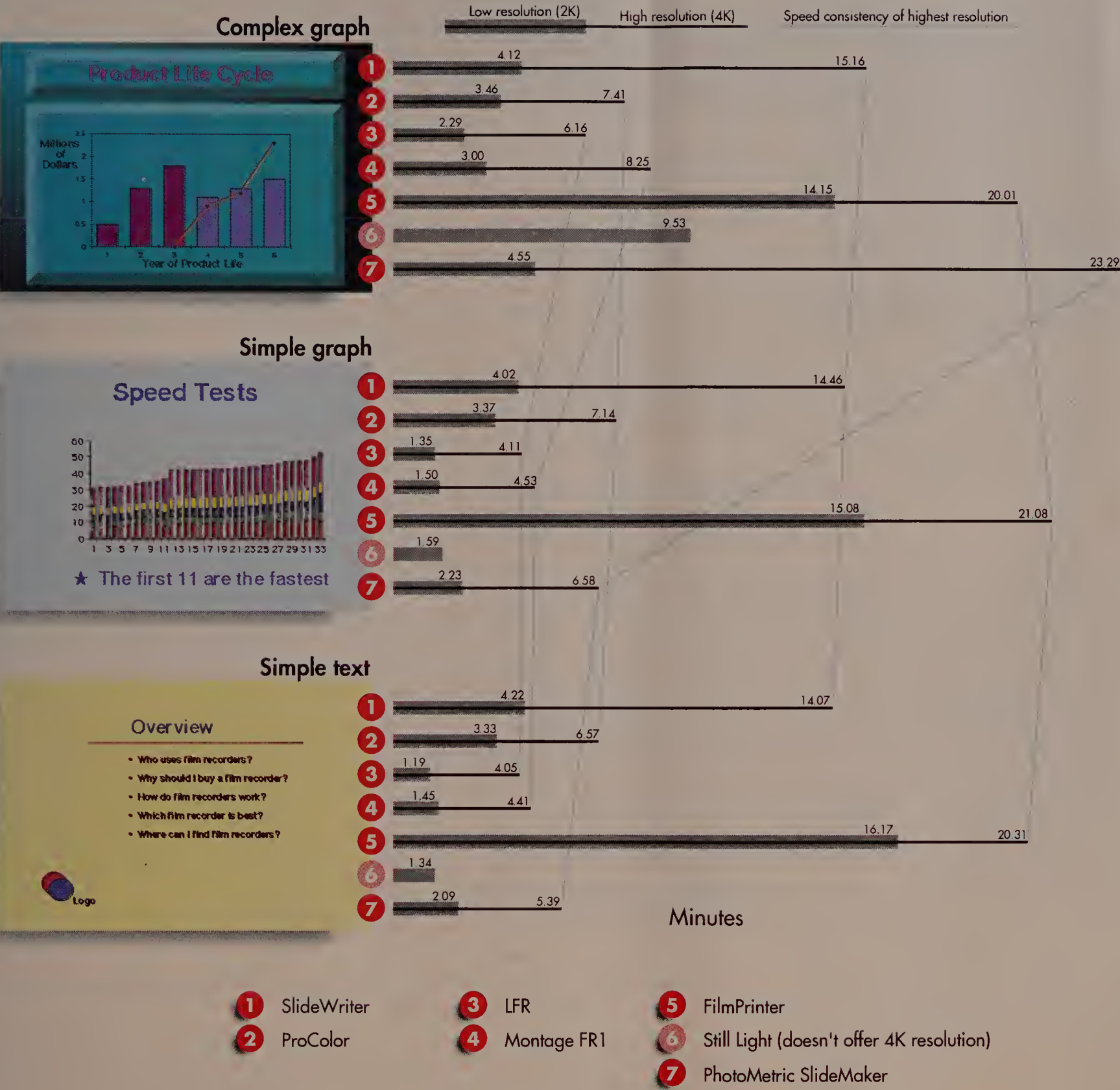
The high-resolution SlideWriter produced very thin lines that showed some breaks on the map; the hairline rectangles on the other image were hard to see. The Montage produced much thicker lines on both the map and the rectangle—the best of the lot. Oddly, however, the LFR, which placed second to the SlideWriter in sharp-



Paris to Seattle the Hard Way

The PhotoMetric SlideMaker had a tough time with the world map image. Lines didn't go where they were supposed to and were either too thick or too thin.

SPEED AND CONSISTENCY



ness, produced lines that equalled those of the Montage. The FilmPrinter, comparable in price and sharpness to the Montage, created thin lines with lots of breaks; color from the objects behind the lines also bled into the lines.

Once again, the PhotoMetric SlideMaker and the Still Light couldn't compete. The PhotoMetric SlideMaker produced some thick lines and some thin ones. Even worse, it couldn't send the

lines where they were supposed to go (see "Paris to Seattle the Hard Way"). The Still Light at least got the connections right, but it showed extreme color bleed, bad line breaks, and very bad blurriness.

ALL THOSE COLORS

The colors a film recorder produces have a big influence on how satisfied you are with images. For instance, I was immedi-

ately impressed by the pinkish tints of the ProColor and the FilmPrinter images. A *Macworld* production editor, however, said the colors looked normal to him, since he typically uses film with a red tint.

Everyone who viewed the slides was instantly struck by the richness of the colors the LFR produced. The LFR, the ProColor, and the SlideWriter also produced colors that matched the monitor best. The Still Light was able to match the

FILM RECORDERS COMPARED

	LFR	FilmPrinter	Montage FR1	PhotoMetric SlideMaker	ProColor
	Lasergraphics	Mirus Corporation	Presentation Technologies	General Porometrics Corporation	Agfa Matrix
Price	\$9750	\$5895	\$5995	\$4495 ¹	\$6495
Addressable resolutions	4K, 2K	4K, 2K, 1K	4K, 2K	4K, 2K	4K, 2K
CRT size (in inches)	6	2.75	3	3	7
Spat size (in millimeters)	1.7	.04	.05	.048	.1
Uses Mac to rasterize image	•	•	•	•	•
Supports PICT files	•	•	•	•	•
Supports 24-bit images	•	•	•	²	• ³
Maximum colors per slide	16.7 million	16.7 million	16.7 million	¹	256
Color balance controls	•	•	•	•	•
Batches images	•	•	•	•	•
Batches images with different resolutions	•	•	•	•	•
Charger driver	•	•	optional	•	•
Number of fonts supported	6	13	43	30	⁴
Optional fonts	43	22	•	•	•
Aspect ratio	3:2	3:2	3:2	3:2	3:2; 4:3
Preview	•	•	•	•	•
Scaling	•	•	•	•	•
Cropping	•	•	•	•	•
Background coloring supported	•	•	•	•	•
Colorizing text or objects supported	•	•	•	•	•
Camera manufacturer	Pentax with Nikan lens	Kanica	Pentax	Pentax	Pentax
Automatic rewind	•	•	•	•	•
Optional bulk loader	•	•	•	•	•
Optional Polaroid instant camera	•	•	•	•	•
Overall dimensions (l x w x h, in inches)	25 x 11 x 9	19.1 x 8.8 x 5.5	17 x 14.25 x 6.5	13.2 x 14.6 x 5.6	20 x 15 x 11
Weight (in pounds)	33	16	20	12.7	38
Warranty	90 days	1 year	90 days	90 days	1 year

¹ You must also purchase a VideoShow model; the VideoShow Companion (\$1795) and the VideoShow Executive support 1000 colors; the VideoShow Professional (\$8995) supports 5000 colors (100,000 for photographic images).

² Supports 24-bit images smaller than 1.5MB or ones from Truevision's NuVisto board.

³ TIFF only.

⁴ Matrix replaces the seven most common fonts (such as Courier, Helvetica, and Symbol) with high-resolution fonts. Other fonts are produced as bitmaps.

screen well in some cases—for instance with darker greens and blues. But whenever a white background was involved, the colors faded drastically and even took on different hues.

Some film recorders provide ways to alter color brightness and hue. Each film recorder has a set of film-color tables built into the hardware. These tables are set to give you the best color results from a particular type of film. So although you can use any roll of 35mm slide film you have handy, you will have better color control if you use one of the types specified for the film recorder. Several of the

film recorders also include color-balance controls, either in software or hardware, so that you can change the amount of red, green, or blue the film recorder produces.

TROUBLES? WE GOT TROUBLES

If you looked only at sharpness and color quality in film recorder results, you'd be satisfied with several of the products. Unfortunately, my slides gave me a lot of surprises. One image in particular, a sailboat example from Canvas 2.0, caused problems for several of the film recorders and indicated the kinds of trouble you can

encounter if you just throw graphics at a film recorder without considering potential problems.

Neither the Montage nor the LFR could draw all the lines in the body of the boat. Presentation Technologies claims the lines were too thin for the software to manage, but the Montage didn't have this problem with the equally thin lines on the world map. The FilmPrinter lost the small text at the bottom of the image when it was produced at 4K resolution, but imaged the text fine in 2K mode.

Other problems appeared with a 24-bit PICT image. Currently, the SlideWriter

SlideWriter	Still Light
Agfa Matrix	American Liquid Light
\$11,795	\$3995
4K, 2K	2K, 1K
7	2.9
.05	.05
•	•
•	•
• ³	
256	16.7 million
	•
•	•
•	
•	
•	
•	
•	
4	screen fonts
	n/a
3:2	3:2
•	•
•	
•	
•	
•	
Pentax	Mamiya
	•
•	•
	included
18 x 12 x 36	16.8 x 7.8 x 5.9
42	11.8
90 days	90 days

and ProColor can produce only 256 colors in a PICT image. When I called Matrix's technical support, identifying myself as a typical user, the support person offered to send me version 2.2 of the software, which handles 24-bit PICT images. This version produced the image satisfactorily, although the colors were not as crisp as on the LFR or Montage.

But just because a company claims that it can produce 16.7 million colors on a slide doesn't mean it can create 24-bit PICT images. Neither the FilmPrinter nor the Still Light could produce the 24-bit image. The PhotoMetric SlideMaker couldn't handle it either, since it doesn't work with images larger than 1.5MB (mine was over 2MB).

The biggest surprise, however, was the loss of background colors in some PowerPoint slides produced on the PhotoMetric SlideMaker. A call to General Parametrics revealed that the film recorder does not support pixel patterns—a technique used by some software products (like PowerPoint) to create colors. In addition, the PhotoMetric SlideMaker does not support clip regions.

IS THERE A WINNER?

The Mirus FilmPrinter gets kudos for a good effort: the machine is small and sleek, the colors are good, and the software packs a lot of features. But this machine has some serious problems that won't be easy to solve. The software is awkward to use, image quality degrades around the edges of the slide, the machine is the slowest of them all, and there's no way to substitute other cameras.

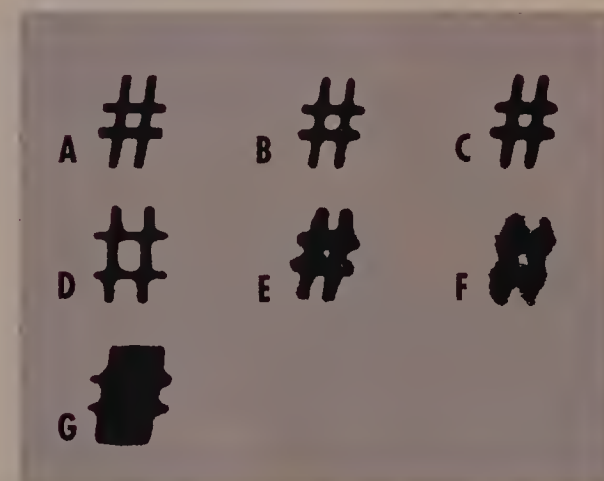
Several steps up on my shopping list is the LaserGraphics LFR, with its rich colors and sharp text. This film recorder, however, couldn't handle the sailboat image gracefully—dropping elements out of a graphic is no minor problem. Presentation Technologies' Montage also left out lines on the sailboat. Otherwise, this machine would have been a good choice, thanks to its relatively reasonable price, satisfactory image quality, small footprint, and well-thought-out options, such as a camera that creates miniature overhead transparencies.

I'd put Matrix's high-quality SlideWriter at the top of the list, followed by the ProColor. These two have the best combinations of features and ease of use in the software. None of the film recorders can produce publication-quality 24-bit images, so the fact that Matrix's current software does not support more than 256 colors per slide wasn't a factor. More important was the fact that these machines produce sharp text and consistent, reliable results. My first-choice product, the SlideWriter, with the best image quality by far, has an optional bulk loader, and can be wheeled easily from place to place.

General Parametrics' PhotoMetric SlideMaker and American Liquid Light's Still Light aren't even in the running. Poor



Mirus' FilmPrinter (top left) and Presentation Technologies' Montage FR1 (top right) fit easily on a desktop. Matrix's ProColor (bottom left) and Lasergraphics' LFR (bottom right) are heavier and bulkier.



Fuzzy Symbols

You can see a wide difference in how sharply film recorders produce text. Shown in order from best to worst quality are the #-symbol images produced by SlideWriter (A), LFR (B), ProColor (C), Montage (D), FilmPrinter (E), Still Light (F), and PhotoMetric SlideMaker (G).

image quality alone knocks them out. If you add in problems with setup and convoluted software (the PhotoMetric SlideMaker) or zero-options software (the Still Light) these products aren't even within arm's reach of the others.

So stay tuned. If the problems get worked out, you'll see some machines that do take control away from a service bureau and put it into your hands. **M**

See *Where to Buy* for contact information.

HARD DISK

ALTERNATIVE



TIVES

A HARD DISK MIGHT NOT BE YOUR BEST BET FOR DATA STORAGE

by Charles Seiter

In an ideal world, storage devices should offer blazingly fast read/write speeds and nearly infinite capacity—all at dirt cheap prices. Well, some large-capacity hard disks do store up to 900MB of data and operate at speeds competitive with smaller-capacity disks, but these drives are far from dirt cheap.

In the past few years, however, alternatives to large-volume hard disks have been appearing—alternatives that are making headway in the search for fast, inexpensive, high-capacity storage media. For instance, Iomega provides very high density floppy disks, such as the 10MB-or-more Bernoullis (which require a special drive). Other companies offer removable, 40MB hard-disk cartridges and drives. (For an overview of these types of storage, see “Getting Started with Mass Storage,” *Macworld*, December 1988.) Even more recently, optical storage systems such as write-once, read-many (WORM) drives and erasable optical (EO) drives have become available.

To find the right alternative to a large-capacity hard disk, you should assess how many megabytes of storage you need and how fast you want to access the data you store. Once you have an idea of your storage requirements and your impatience level, it will be easy to pick the right kind of storage device.



TECHNOLOGY AND ECONOMICS: A QUICK STUDY

Before discussing the virtues and vices of the different types of storage, it's worth spending a moment considering hardware and its cost.

First, to store lots of data on a disk, you need lots of data-writing tracks. A standard Mac 3 1/2-inch floppy has 80 data tracks and stores 0.4MB per side. One company, Kennect, offers two drives that increase the capacity of floppies and also read and write 3 1/2-inch IBM PC floppies. The Rapport increases capacity on 800K floppies to 1.2MB; the Drive 2.4 increases capacity to 2.4MB on 3 1/2-inch high-density disks—enough to store a 24-bit image.

But for storing numerous large files, an erasable optical disk is hard to beat. The Sony erasable optical disk (5 1/4 inches) has 18,751 tracks per side, and stores about 600MB total on the two sides. (The Sony and the Ricoh EO-drive engines differ somewhat in capacity because of different error-correction schemes.) If you do the math, you'll notice that the erasable optical disk requires fewer data tracks to hold the same amount of information as the floppy. That's because optical disks, both WORMs and erasables, have higher track densities than floppies or standard hard disks.

Second, to get fast data transfer a storage device must be able to spin the disk rapidly and also read and write at high rotational speeds. At present, the champion at these tasks is the familiar hard disk. The slowest rotational speeds belong to traditional floppy disks (in some cases they're about one tenth as fast as hard disks) while removable drives begin to approach hard disk speeds. Optical drives, which must heat data spots with a laser to read them, are much slower performers than drives that spin a disk.

The last point, simple economics, is that prices drop as more devices are sold. Prices of EO drives are likely to fall, since current drives represent only the first generation of these devices. Removable-cartridge hard disks, on the other hand, have dropped in price over the past two years as they have become more popular, and they now exhibit fairly stable prices.

Technologies now occupying niche markets are unlikely to become much cheaper. Bernoulli drives, special high-density floppy drives, and WORM drives may be as far along the price/volume curve as they are ever likely to be. Although these trends are only approximate, they are worth keeping in mind if you can wait six months or a year before making a removable-storage selection.

FUN WITH FLOPPIES

If you need some type of backup facility that calls for less disk handling than standard floppies require and also has more capacity, then a high-density (10MB or more) floppy disk is a good choice. These disks are ideal if don't need to process scores of megabytes per day, but you

want to minimize costs.

The original high-density floppy was the 10MB Bernoulli pioneered by Iomega. The Bernoulli system allows a 5 1/4-inch floppy disk, spinning at high speed, to float on a cushion of air a few microinches away from a solid surface containing a read/write head. Iomega has pushed this technology to handle 40MB at speeds comparable to a hard disk. Even so, the newer Bernoulli drives have no cost advantage over 40MB removable-cartridge hard disks, and fewer of the benefits, such as cartridge compatibility from vendor to vendor. Bernoulli drives and media have an enviable reputation for reliability and durability—one of the benefits of a system that's been around for a few years.

Another type of high-capacity floppy drive uses special, preformatted disks in

FINDING ALTERNATIVES

	Product	Drive Price	Media Capacity	Media Price
HIGH-DENSITY FLOPPY DRIVES				
Dolphin	Flipper 20	\$995	20MB	\$95
Josmine Technologies	MegoDrive 20	\$999	20MB	\$83
Mirror Technologies	RM20	\$897	20MB	\$177 ¹
Peripheral Lond	Infinity 10	\$1195	10MB	\$149
BERNOULLI DRIVES				
Iomega	Bernoulli Box	\$1999	20MB	\$125
	Bernoulli Box Single 20	\$1650	20MB	\$83
	Bernoulli Box Duol 20	\$1999	44MB	\$125
Progress Systems	Bering Totem II	\$1295	20MB	\$85
SYQUEST CARTRIDGE DRIVES				
Boy Microsystems	44 Repock	\$1149	42MB	\$108
Crote	ExpondoCrote	\$1525	42MB	\$127
Dolphin	Flipper-44	\$1776	42MB	\$165
DPI	DPI 44	\$1169	42MB	\$129
FWB	hommerDisk44	\$1895	42MB	\$149
Info Technologies Drives	Info42R	\$1200	42MB	\$125
Lo Cie	Cirrus 45	\$1099	42MB	\$100
MocProducts USA	Magic 45	\$1495	42MB	\$149
Moss Microsystems	DotoPok	\$1799	42MB	\$149
MicroNet Technology	Micro/Removable 45	\$1645	42MB	\$169
Peripheral Lond	Infinity 40 Turbo	\$1795	42MB	\$149
Relox Technology	Mobile 42 Plus	\$1695	42MB	\$129

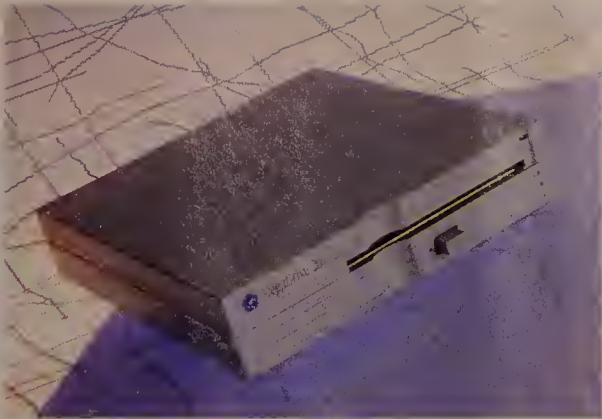
¹ Price for pack of three. ² Not sold separately.

which signals coded on the disk allow ultraprecise drive-head positioning to boost track density. One such drive, Peripheral Land's Infinity 10, is only about a third as fast as a fast hard disk, but it can store 10MB on a preformatted 5¼-inch Konica floppy disk that costs only \$25 (much cheaper than Bernoulli disks or removable-hard-disk cartridges, which typically cost \$120 or more). The drive can also read data from MS-DOS-formatted floppies, an advantage that has been eroded slightly by the appearance of Apple's FDHD (Floppy Drive High Density), which can also read MS-DOS floppies. Two other drives, the MegaDrive 20 from Jasmine and the RM20 from Mirror Technologies, provide 20MB of storage using comparable technology. These drives are slightly faster than the Infinity 10, but

the Verbatim disks they both use cost three to four times more than the Konica disks for the Infinity 10. Jasmine, in particular, deserves to be commended for providing professional, detailed documentation, superior product support, and a valuable set of disk-management utilities.

REMOVABLE CARTRIDGES

If you wish you had a fast 400MB hard disk, but you don't need to use all 400MB at once, then a removable, 40MB hard disk cartridge could be the answer. These drives are typically as fast as or faster than the hard disk you use now. Removable-cartridge hard disks used to cost \$3000 or more, but now they sell for as little as \$1100. Standard 40MB (42.5MB, to be precise) cartridges can sometimes be found



Jasmine's MegaDrive 20 high-density floppy



Racet's Cosmos 600 erasable optical drive

Product Drive Price Media Capacity Media Price

REMOVABLE HARD DRIVES

Mass Micro Systems	UniPak 50	\$600 chassis	48MB	\$1200
	UniPak 85		84MB	\$1799
	UniPak 100		102MB	\$2599
Mega Drive Systems	Disk Pack 21	\$799 chassis (2-slot)	21MB	\$899
	Disk Pack 42		42MB	\$1299
	Disk Pack 84		84MB	\$1699
PraStar	TransPac 32	\$285 chassis	32MB	\$1095
	TransPac 42		42MB	\$1565
	TransPac 84		84MB	\$2230
	TransPac 100		100MB	\$2450
	TransPac 200		200MB	\$4950

ERASABLE OPTICAL DRIVES

FWB	hammerDisk600	\$4995	600MB	\$299
Jasmine Technologies	DirectOptical	\$4995	600MB	\$298
PCPC	OER600	\$4995	600MB	2
Pinnacle Micro	REO-650	\$5995	600MB	\$250
Racet Computes	Cosmos 600	\$5995	600MB	\$295
Suma Systems	RSSM-6000	\$4500	600MB	\$260

WORM DRIVES

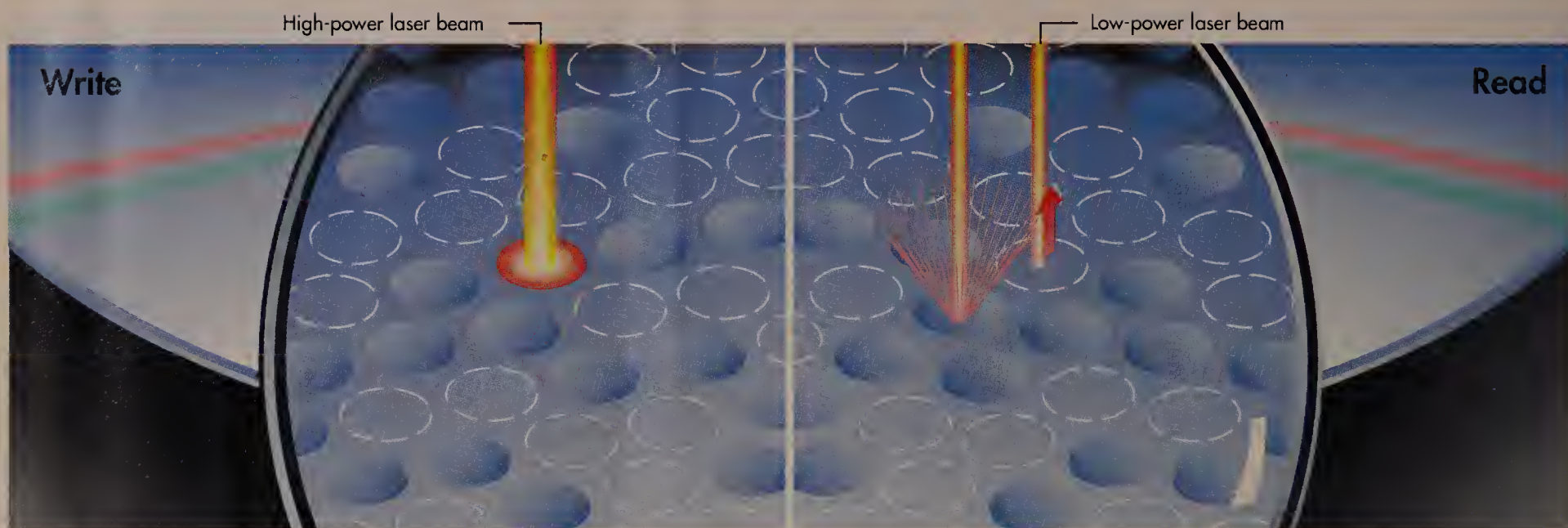
Calby System	Calby WORM	\$2899	400MB	\$125
Giga Cell Systems	Data WORM 800	\$5460	800MB	\$279
Laserdrive	Model 820	\$5995	400MB or 800MB	\$109/\$199
Laser Optical Technology	Optical WORM	\$3995	800MB	\$150
Storage Dimensions	LaserStar	\$4995	800MB	\$150

for as little as \$100, and you just buy new ones as you fill up older ones.

Syquest's removable cartridges and drives have been very successful in the Macintosh removable-storage market. Vendors purchase the drives from Syquest and repackage them. Because all of the drives are manufactured by Syquest, the disks can be used interchangeably between Syquest-based systems from different vendors (sometimes, however, you must avoid using a vendor's driver in order to maintain compatibility). You can pull a cartridge from a Syquest drive at the office, put it in your briefcase, and duplicate your office computing environment anywhere (home, for example) that you have another Syquest-based drive. Another popular use of cartridges is for building functional environments; one cartridge can contain all your spreadsheets, databases, and financial data; another can contain graphics and CAD applications. These drives offer performance as respectable as most hard drives—in the plain vanilla Mac SE I used for testing, they all seemed shockingly brisk compared to the internal HD20SC.

The retail price range of \$1100 to \$2000 for drives and approximately \$100

HOW A WORM DRIVE WORKS



A high-power laser heats the disk substrate, leaving a permanent pit on its surface for a binary 0. A binary 1 is created by leaving the disk surface smooth and reflective. The binary numbers represent data in a way the Macintosh can understand.

A low-power laser reflects from areas with no pits to read a binary 1. The pits diffuse the laser, creating no reflection to read a binary 0. These binary numbers are read by the Macintosh and appear on your screen as data.

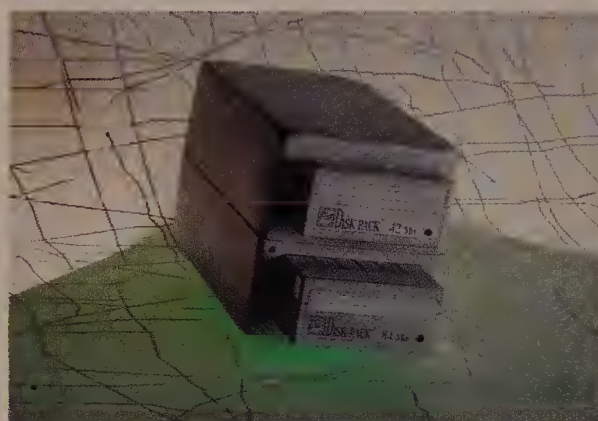
to \$195 for cartridges is somewhat surprising, given that all these materials are made by a single manufacturer. Since many of the drives are available from mail-order retailers, as are the cartridges, competition decides the market price of these units. The removable-cartridge field is sufficiently competitive that you can expect some of the firms currently packaging this medium to eventually abandon this market. Your best bet is to visit a dealer and ask what utilities and documentation are provided with the different drives. Drive utilities from larger vendors (Jasmine, Mass Microsystems, and Peripheral Land, for example) are often worth several hundred dollars on their own. The drives also have slight packaging variations—size, shape, switch position—that may make a difference to you, and you won't be able to tell this until you see the drive at close range.

You needn't worry about the safety of data on a removable cartridge that gets bumped or dropped. An informal but extensive poll of Mac user groups and bulletin boards failed to turn up any horror stories. If you don't drop the cartridges from great heights onto hard surfaces, or drive your data around in the back of a pickup truck, it appears that this system is safe. If you are buying general-purpose removable storage for modest amounts of data in the next year or so, it's

hard to think of reasons not to consider a Syquest-based system.

REMOVABLE HARD DRIVES

A variation on the Syquest drive is the removable hard drive. This setup, in which the drive mechanism is enclosed in a



Mega Drive's Disk Pack removable hard drive



MacProducts' Magic 45 Syquest cartridge drive

sealed cartridge along with the disk, is claimed by manufacturers to be more secure than the Syquest cartridges because of superior mechanical shock resistance. Removable hard drives are more expensive, however, since each cartridge contains an electromechanical device instead of just a disk. Where a removable-cartridge drive typically costs \$1500 and a 40MB cartridge costs \$150, a removable hard drive consists of an \$800 chassis and a \$1600, 80MB disk pack (40MB, 80MB, and 100MB packs are available for most systems). If you own two chassis, you can shuffle the disk pack between them.

Removable hard drives are as fast as the fastest hard drives. This speed—rather than superior data security—is their principal advantage. If you insist on the fastest removable storage, and you can handle the price, these drives are what you want. Mega Drive, Mass Microsystems, and ProStor offer units in this category.

For both the Syquest-based removable cartridges and removable-hard-disk drive units, backup is fast and painless, giving you an exact reproduction of the contents of your hard disk.

WORM DRIVES

Optical removable-media-mass-storage schemes are now available from several

sources. One system, the WORM drive, uses a laser to burn optical “holes” in a reflective disk (see “How a WORM Drive Works”). The disk looks somewhat like a CD ROM (and is, in fact, basically a CD ROM that you can write on) that is enclosed in a cartridge for dust protection.

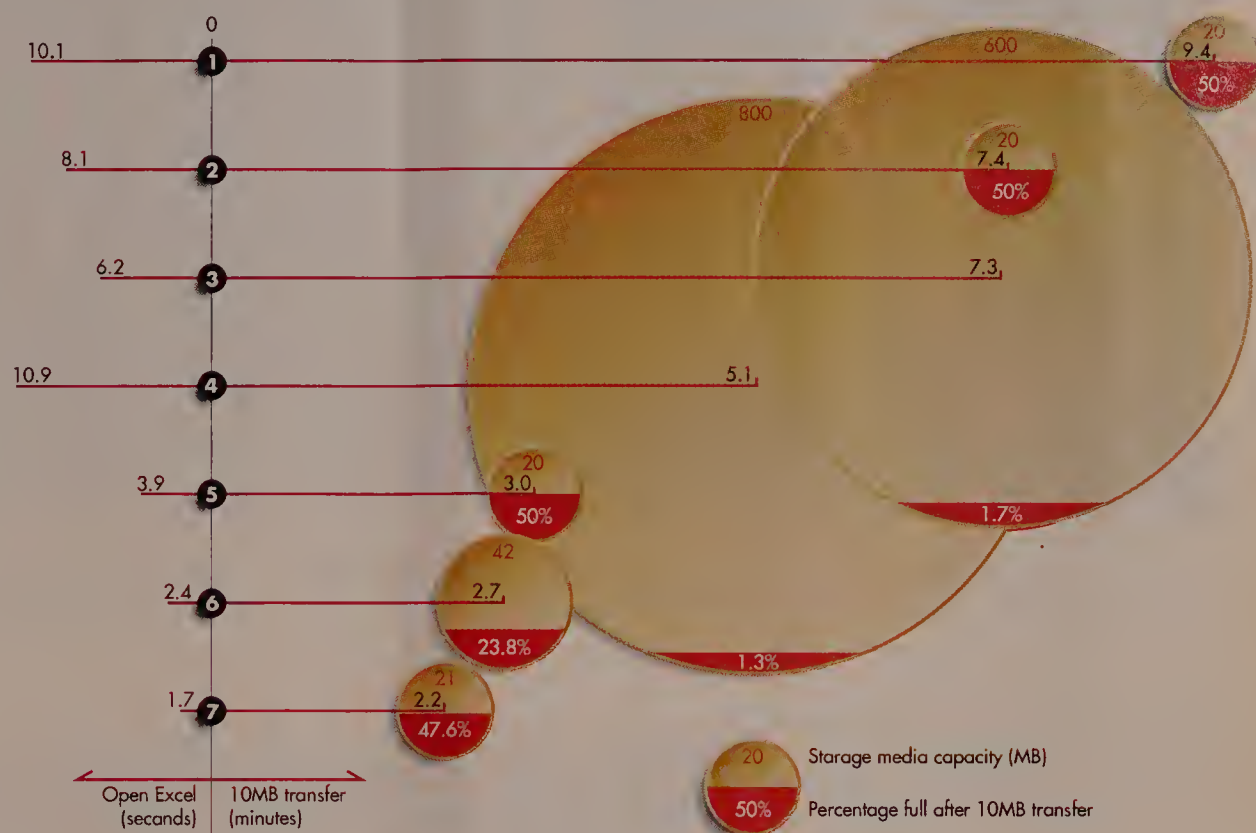
WORM disks have the same advantages as compact disks—they have large data capacity (400MB and 800MB) and are nearly indestructible. They also have the same disadvantages—they are expensive, and once they’re written, that’s it. But in many applications, such as archiving financial or medical information, or storing graphics, nonalterability is an important asset rather than a liability. WORM drives are slower than hard disks, but since they are typically used as archival media, that’s not a serious drawback.

Each company that makes a WORM drive uses a slightly different disk, but all use the same basic read/write mechanism. The earliest drive media used photosensitive metal oxide coatings, whereas newer media employ a dye-polymer layer to accept the laser write-beam, promising cheaper disks and longer disk life. It’s possible that activity in the WORM business could heat up overnight with widespread acceptance of a cheap, fast-writing new medium (see “Digital Paper?”).

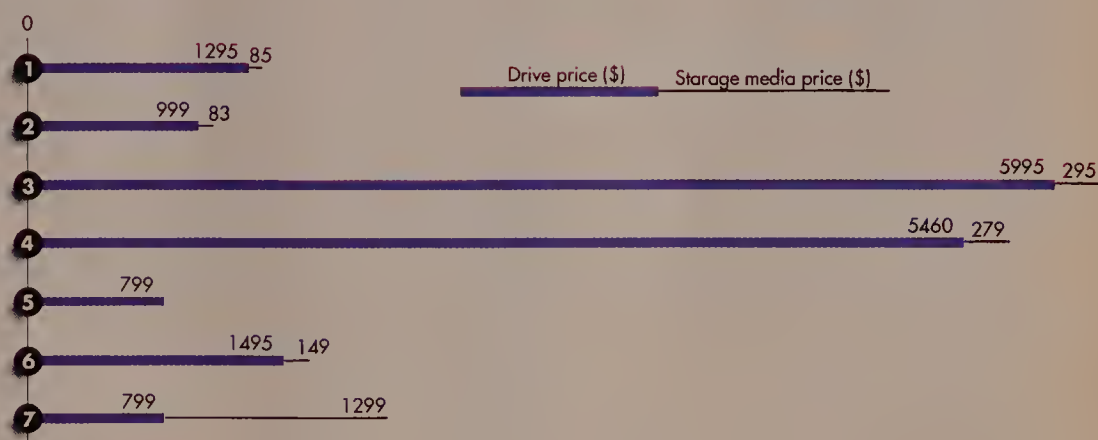
ERASABLE OPTICAL DRIVES

In 1989 the hot optical technology is the long-awaited erasable optical (magneto-optical) disk (see “The Erasable Optical Difference”). In another triumph of American scientific know-how and Japanese business savvy, 3M invented a medium which is now available exclusively as a 650MB cartridge from Sony. (The actual capacity of the disk ranges from about 580MB to 650MB, depending on how the vendor’s software formats the disk.) The drives are manufactured by Sony, Ricoh, and Maxtor. (Pinnacle Micro is Sony’s U.S. vendor; Sumo, Jasmine, Racet, and PCPC are the Ricoh drive vendors; and Storage Dimensions, a Maxtor subsidiary, is the Maxtor drive vendor.) The two drives have similar access times and because they use the same Sony disk, they have similar capacity. Sumo astonished many

SPEED AND STORAGE CAPACITY



PRICE

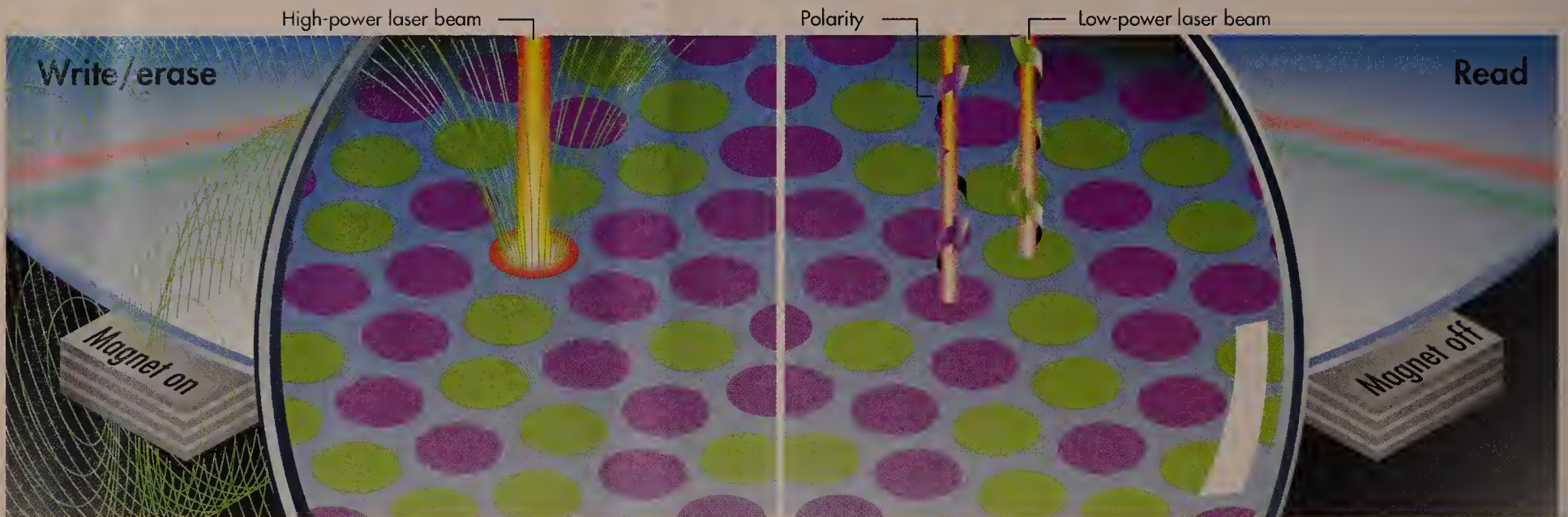


- 1 Bernoulli Drive (Progress' Bering Totem II)
- 2 High-Density Floppy (Jasmine's MegaDrive 20)
- 3 Erasable Optical Drive (Racet's Cosmos 600)
- 4 WORM Drive (Giga Cell's Data WORM 800, w/Corel driver)
- 5 Mac SE Internal Hard Drive HD20SC
- 6 Syquest Cartridge Drive (hammerDisk44)
- 7 Removable Hard Drive (Mega Drive Disk Pack 42)

We timed a sample drive from each product category while opening a 4K Excel document. The removable drives were by far the fastest performers, with Syquest removable cartridges showing well in second place. The times remained consistent when we

transferred 10MB of data to the drives, with the exception of the WORM drive, which sped up enough to put it in third place (albeit a distant third, taking twice the amount of time as the second-place Syquest drive). Circles represent storage capacity of the media.

THE ERASABLE OPTICAL DIFFERENCE



With the electromagnet on, a high-power laser heats dots, allowing them to take on the magnet's polarity to write a binary 0. The magnet's polarity is then reversed to write binary 1's. The disk can easily be erased by changing the polarity of the dots.

With the electromagnet shut off, a low-power laser detects the magnetic polarity of each dot, which is then translated into binary 0's or 1's. This allows the Macintosh to read data and display it.

visitors to January's Macworld Expo with an announced price of \$3495 for a drive and about \$200 for a disk—that's 33 cents

per megabyte for storage space on the disk, and even less per megabyte for a drive and a disk than a hard disk with, say, a capacity of 600MB.

It's quite breathtaking to see nearly 325MB of capacity sitting on your desktop, with the knowledge that you have 325MB more on the other side of the disk, and 650MB more in each of the disks lying in a pile next to the drive. For many users, this kind of capacity could mean never discarding a file. What's more important is that certain Mac-critical tasks, such as storage of 24-bit color artwork, scientific data, and digital music, absolutely *demand* this kind of capacity. Like WORM disks, EO disks provide one of the few convenient ways to distribute a large database to off-site Macs. Although EO disks are even more costly than 300MB hard disks (\$3500 to \$5000, compared with \$2500), their larger capacity (practically limitless, considering that the disks are removable), makes plenty of sense for high-volume storage requirements.

The main question is not whether you will have an EO disk some day, because over the next five years you very likely will (given the current OEM cost of drive mechanisms, the electrical engineering trade press speculates that prices below \$1000 may be possible for smaller-capacity drives). Instead, consider whether your current needs will drive you to become a

pioneer. Pioneers get things done first, but they pay more for the privilege.

A REMOVABLE FEAST

There are, at least, plenty of options in removable storage media. At present, the mainstream choice, providing fast backup and large-scale storage at a reasonable price, is the removable-hard-disk cartridge. At lower cost and with less capacity there are several kinds of high-density floppy drives, such as Bernoullis from Iomega and Kodak-format drives from Jasmine. These, however, tend to be slower than the removables and, therefore, less appropriate as a substitute for a hard disk. For archiving files, the WORM drive is still a plausible choice. For erasable storage in vast quantities, erasable magneto-optical drives are expensive but nearly ideal, and may get cheaper soon. If you make an estimate of your mass storage needs in megabytes, and you have a fair appraisal of your budget, it should be no problem to pick out the most cost-effective device for managing your data. **M**

See *Where to Buy* for contact information.

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Charles Seiter is a Macworld contributing editor active in scientific computing and the design of instruments.

DIGITAL PAPER?

A subsidiary of Iomega has produced a prototype of a Bernoulli-style drive that performs write-once optical recording on a medium so cheap engineers call it digital paper. The drive uses a Bernoulli positioning scheme that keeps the drive head very close to the disk. This scheme allows the manufacturer to use cheaper optics and a low-cost, low-power laser for writing data onto inexpensive reflective plastic film. Preliminary estimates suggest a price of \$50 for a 1.5-gigabyte cartridge, and a drive similar in price and speed to a standard hard disk.

With a little juggling, you could back up your files every day for a year on a single cartridge. As a complement to a hard disk containing applications programs and space for current work, a digital-paper Bernoulli drive would be hard to beat. Stay tuned, and we'll see if this piece of exotica gets out of the demo stage and onto computer store shelves in 1989.

New Life for the NuBus

A RANGE OF BOARDS OPENS UP NEW VISTAS FOR THE MAC II

When introduced, the Mac II's open architecture promised to rejuvenate the Mac's seemingly unfulfilled potential. The NuBus opened new computing vistas by letting the Mac accommodate an assortment of specialized hardware boards. After more than two years of product development, a wide variety of expansion boards are now available that can help you augment the power and capabilities of your Mac II.

You may have read about some of these add-in boards in *Macworld*. Previous articles have covered video displays and image-capture boards. I won't discuss those categories here, but instead will focus on NuBus boards that augment the computing capabilities of the Mac.

Several exotic boards increase the computing power and input/output (I/O) capabilities of the Mac II. For example, a digital-signal processor board turns the Mac into an audio workstation that can record, play, and edit

digital signals. Data-acquisition boards allow the Mac to connect to scientific and engineering equipment. Other boards enable the Mac to run artificial intelligence (AI),

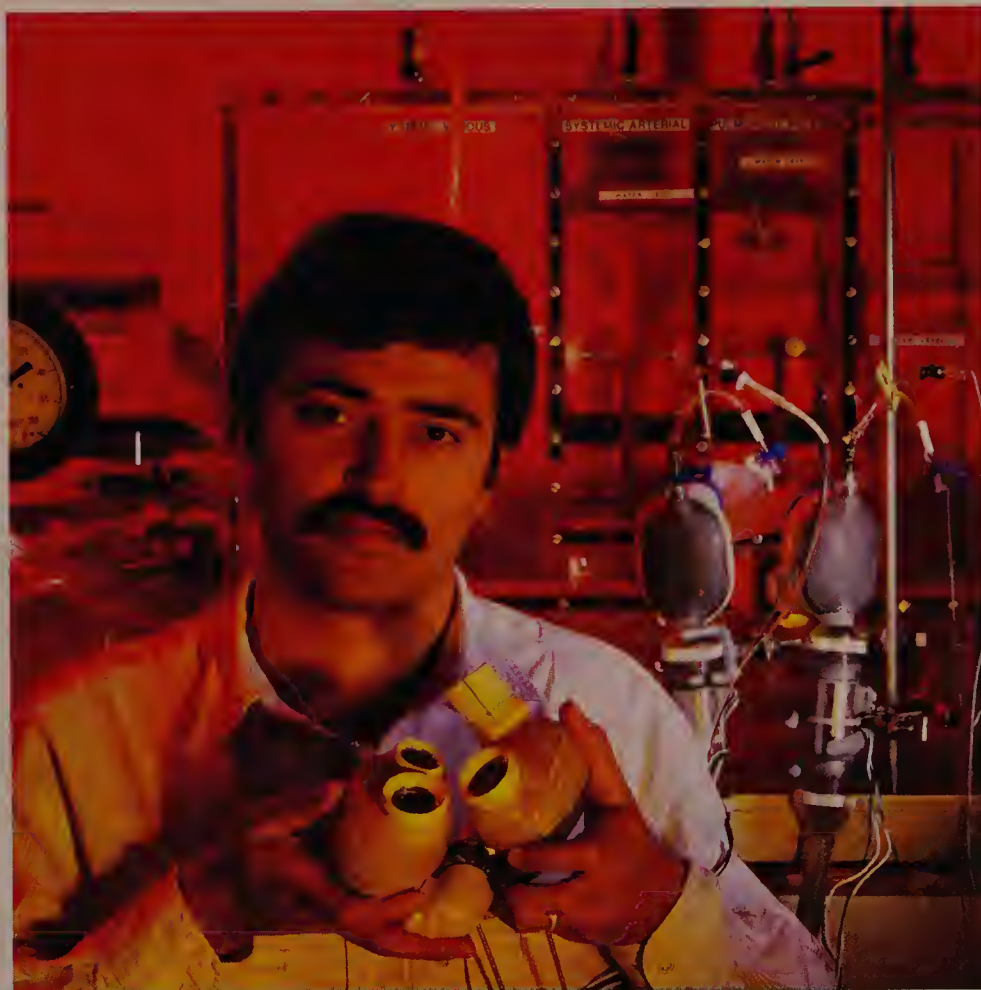
sophisticated graphics, or A/UX applications faster and more efficiently.

INTRODUCING THE NuBus

Making all of these add-in boards possible is the NuBus, which is built into the Mac II, IICx, and IIX. (Note that although the Mac SE and SE/30 each offer an expansion slot, that slot is not compatible with the NuBus.) To appreciate the Mac II's ability to transform the very nature of its computing capabilities, it's important to understand some of the design features of the NuBus. (If you're new to the NuBus, see "Getting

Started with Expansion Slots" in *Macworld*, April 1989.)

The NuBus is responsible for ferrying information—in the form of electrical signals—between the Mac and its



PRATAP KHANWILKAR, an engineer at the Artificial Heart Research Laboratory, uses MacADIOS boards to help design electric-motor hearts.

MARK HANAUER

BY BRITA MENG

DATA-ACQUISITION BOARDS

Product	Company	Price
ACM2-12-8	Strawberry Tree Computers	\$795
ACM2-12-8A	Strawberry Tree Computers	\$1190
ACM2-12-16	Strawberry Tree Computers	\$1145
ACM2-16-8	Strawberry Tree Computers	\$1490
ACM2-16-8A	Strawberry Tree Computers	\$1790
ACM2-16-16	Strawberry Tree Computers	\$1845
ACM2-10-40	Strawberry Tree Computers	\$345
ACM2-10-160	Strawberry Tree Computers	\$645
ForeRunner	Doto Translotion	\$795
Lab Master II series	Scientific Solutions	\$1250-\$1500
Lob-NB	Notional Instruments	\$695
MacADIOS II	GW Instruments	\$1490*
MacADIOS II Junior	GW Instruments	\$890
MACPIO-24	MetroByte	\$200
MocII488	Strawberry Tree Computers	\$695
MocII488	IOtech	\$595
MBC-625	MetroByte	\$1290
NB-AO-6	National Instruments	\$895
NB-DIO-24	Notional Instruments	\$245
NB-DIO-32F	Notional Instruments	\$595
NB-DMA-8-G	National Instruments	\$1295
NB-GPIB	Notional Instruments	\$495
NB-MIO-16	National Instruments	\$1195-\$1495
NB-MIO-16X	National Instruments	\$1695-\$1895
NBS-GPIB	Fishcomp Engineering	\$299
SpringBoard	GreenSpring Computers	\$1495
SupportBoard	GreenSpring Computers	\$295
TopFlight	Doto Translotion	\$2295-\$3795

*For base board; piggyback boards provide add-on features.

expansion boards. The Mac CPU communicates with NuBus boards by reading and writing data to and from memory locations, called *memory address space*, set aside specifically for the NuBus.

The NuBus is a 32-bit bus. It provides 4 gigabytes of memory address space and can transfer data in 32-, 16-, or 8-bit quantities. As a result, the NuBus takes full advantage of the capabilities of 32-bit microprocessors like the 68020 and 68030 used in the Mac II, IIx, and IIcx.

The 68020 and 68030 aren't the only CPUs that can use the NuBus, however. Because it was designed to be processor-independent, the NuBus can accommo-

date almost any type of CPU. Levco and Paracom, for example, use an INMOS Transputer on their boards; Spectral Innovations' Mac-DSP board contains a digital-signal-processor chip set from AT&T called the DSP32.

To perform data transfers, a board must obtain ownership of the NuBus. It does so by requesting the bus from the Mac CPU and waiting until the request is granted. Only one board at a time can use the NuBus.

WORKING TOGETHER

In NuBus lingo, there are two types of boards, *master* and *slave*. Master boards initiate data transfers; slave boards respond to masters' instructions during data transfer. In addition to slave boards, a NuBus master can control Mac peripherals, such as SCSI drives. The SurfBoard from Jets Cybernetics, for example, accelerates disk-transfer rates.

Any or all of the Mac's six slots can hold bus masters. No board or slot has precedence over the others; all boards are peers. As a result, the NuBus can coordinate the operation of up to

seven independent processors (including the 68020/68030 on the system board). Very powerful Mac II systems can be built by combining special-purpose boards.

DATA-ACQUISITION BOARDS

In science and engineering applications, it's often necessary to analyze and display real-world information—temperature, pressure, current, or sound—on the Mac. NuBus data-acquisition boards let the Mac II convert such analog information into digital signals the Mac can store and process (see "Data-Acquisition Boards").

Examples of data-acquisition boards

include the MacADIOS II series from GW Instruments and the ACM2 series from Strawberry Tree Computers. They provide not only analog-to-digital converters, but also interfaces between the Mac and test equipment and measuring devices. With the appropriate software, the Mac can be transformed into an oscilloscope or a strip recorder for displaying and printing data.

In addition to NuBus support, National Instruments provides a real-time system integration (RTSI) bus with its NB series. The RTSI is a special bus designed to transfer data-acquisition signals quickly and efficiently. On-board connectors and a ribbon cable attach the NB series to the RTSI (and thus to each other). Because the RTSI enables direct connection of data-acquisition boards, it can avoid sending digital information over the NuBus.

COMMUNICATIONS BOARDS

NuBus add-in boards offer still more ways to expand the Mac's horizons (see "Communications Boards"). Communications options range from providing high-speed networking capabilities to giving the Mac access to add-in boards for buses other than the NuBus.



PETER GOTCHER used to be a recording engineer. With his company's (DigiDesign) Sound Accelerator, the Mac becomes a recording studio in a box, letting him record, synthesize, and edit CD-quality audio.

Using an Ethernet interface board, you can network Macs with minicomputers and other personal computers (see "The Ethernet Solution," *Macworld*, January 1988). Add-in boards also provide direct connections between Macs and IBM mainframes or minicomputers (see "Making IBM Work for Your Mac," *Macworld*, June 1989).

Of course, there's more to communications than networking. For example,

A Mac can

take several hours

to perform a processor-

intensive task

boards from Epic Technology, Ven-Tel, and Hayes Computer Products offer internal 2400-baud modems for the Mac.

Another variation on the communications theme lets a Mac II, IIx, or IICx interface with add-in boards designed for other buses—for example, the VMEbus found in many computer systems used for engineering and factory control applications. Should a Mac II NuBus board not fit your needs, you can use Lexis' LexiLink or C&C Technology's MacVEE Micron to access VMEbus boards. Other boards provide links to printers that use a Centronics parallel port.

BusLink from Flavors Technology lets the Mac share data with other computers. Using an FT-60 BusLink subsystem, Macs can tap directly into the internal buses of Digital Equipment Corporation, Masscomp, and Gould computer systems.

COPROCESSORS

The Macintosh's CPU keeps track of mouse and keyboard clicks, updates the monitor, supervises floppy and hard disk data transfers, and controls network activity. It also has to run applications. Sometimes, the load gets to be too much. The result? A Mac that takes several hours to perform a processor-intensive task such as

COMMUNICATIONS BOARDS			
Product	Company	Description	Price
ARCNET 260/II	Standard Microsystems	ARCNET local area network interface board	\$595
BroadTalk Adaptor	Cactus Computer	Broadband Ethernet interface board	\$895
BusLink	Flavors Technology	VMEbus, Qbus, Unibus, etc. system interface for DMA	\$13,900
Datrilink ver. A	Datrican	STD bus board interface	\$1279
Datrilink ver. B	Datrican	STD bus board interface	\$1407
EtherLink/NB	3Cam Corporation	Ethernet interface board	\$595
EtherPart II	Kinetics	Ethernet interface board	\$695
EtherPart IIL	Kinetics	twisted-pair Ethernet interface board	\$695
EtherPart IIL	SynOptics Communications	twisted-pair Ethernet interface board	\$695
EtherTalk	Apple Computer	Ethernet interface board	\$699
FastNet II	Dave Computer Corporation	DECnet communications controller	\$999
FastNet III	Dave Computer Corporation	Ethernet interface board	\$549
FiberTalk	DuPont Electronics	fiber-optic interface board	\$595
Hurdler-Centronics	Creative Solutions	Centronics parallel port	\$199
Hurdler-I/O Channel	Creative Solutions	Direct connection to Motorola I/O channel ribbon cable	\$249
Hurdler-DPR	Creative Solutions	high-speed communications between Mac II and external system with dedicated CPU	\$349
Hurdler-MBus	Creative Solutions	MetaByte data-acquisition bus interface	\$299
Hurdler-PC	Creative Solutions	IBM PC I/O expansion chassis interface	\$349
Hurdler-STD	Creative Solutions	STD bus board interface	\$299
LANstar Interface Board	Northern Telecom	AppleTalk Lanstar interface board	\$249
LexiLink	Lexis	VMEbus board chassis interface	\$2795
MacConnect	Interlon	Ethernet interface board	\$549
MacIra	Digital Communications Associates	IBM 3270 mainframe communications interface	\$1195
MacMoinFrame II	Avatar Corporation	IBM 3270 mainframe communications interface	\$995
MacVEE Mac-CC	C & C Technology	CAMAC rack chassis interface	\$1560
MacVEE Micron	C & C Technology	VMEbus board chassis interface	\$1204
Mac2400E	Ven-Tel	Internal 2400-baud modem	\$449
NuBus Multibus I Adaptor	Bit 3 Computer	multibus computer interface	\$1580
NPS	Dave Computer Corporation	Centronics parallel port; serial port	\$299
NuBus Q22bus Adaptor	Bit 3 Computer	Qbus computer interface	\$2695
SmartmodemM	Hayes Micracomputer Products	Internal 2400-baud modem	\$549
Speedlink	Everex	Ethernet interface board	\$549
Unigate	Computer Friends	Centronics parallel port	\$299
NuBus VME Adaptor	Bit 3 Computer	VMEbus computer interface	\$1995

calculating and displaying a complex 3-D rendering.

By assuming responsibility for certain operations, coprocessors *offload* duties normally performed by the Mac CPU. This frees the CPU to control the Mac's user-interface, watch for disk transfers, and update the display. For example, a coprocessor could generate a 24-bit color image, then pass that information to the Mac's video memory for display. The two

processors work together to finish the job.

Having more than one processor work on different aspects of a job is called *multiprocessing*. The Mac's main logic board is a master board, and the video board—which occupies one of the six slots—is a master as well, leaving room for as many as five coprocessors, any of which can also function as a master. In addition, Levco and Paracom offer boards that can have more than one coprocessor,

allowing you to install more than five coprocessors at a time.

In some cases, a particular calculation may still be too big a job for one coprocessor to handle efficiently. *Parallel processing*, a form of multiprocessing, allows separate CPUs to split one calculation between them. These CPUs can reside either on the same board or on different boards.

There's an important distinction between a coprocessor board and an accelerator board. Accelerators speed up the overall operation of a Mac II. You can run a standard Mac application on a Mac that has an accelerator installed. Coprocessors, on the other hand, speed up only specific types of computations—and then, only those types of computations for which its on-board CPU was designed: digital-signal processing, graphics, array processing, and so on.

To take advantage of a coprocessor, the Mac must have application software for it. For example, the 68881 floating-point unit (FPU) that comes with the Mac II is a type of coprocessor. When you run Microsoft Excel on a Mac II, the FPU takes over math calculations, but only when requested to do so by the Mac's primary CPU. If you simply plug in a coprocessor board, Excel doesn't know how to use it, so calculations proceed at normal speed.

Applications may need to be modified or rewritten to work with coprocessor boards. Development tools for the coprocessor CPU, such as compilers, are sold by the same companies that sell the boards.

Depending on their CPUs, Mac add-in boards offer different coprocessing capabilities, any of which can augment the Mac (see "Coprocessing Boards"). AST Research's Mac286, for example, includes the same 80286 microprocessor found in IBM PC/AT computers and compatibles, allowing the Mac to run IBM PC software.

Another type of coprocessor board uses a special chip called a digital-signal processor (DSP), which manipulates massive amounts of data in real time. DSP boards offer signal processing capabilities that far exceed those of the Mac's CPU.

DSP coprocessor applications include audio, high-speed modems, image processing, and speech recognition. Digidesign's Sound Accelerator contains Motorola's 56001 DSP chip—the same chip used in the Next machine. In addition to general-purpose signal processing, Sound Accelerator allows real-time recording and playback of CD-quality sound from a Mac disk. Spectral Innovations' MacDSP board, which employs AT&T's DSP32 chip, can generate real-time displays of audio, seismic, or medical data.



MARK HANAUER

ARA CELIAKOPILOFF uses the Mercury Computer Systems MC3200NU board for fabric and fashion design at ModaCAD in Los Angeles, California.

Perceptics uses a NuBus board to interface the Mac II with a hardware unit called NuVision, which is dedicated to image processing. Boards in NuVision use Texas Instruments' 40MHz 32025 DSP chips to offload image processing from the Mac's CPU.

Other Macintosh coprocessor boards are tailored for specific programming languages. Texas Instruments and Symbolics use proprietary LISP chips (Explorer LISP and Ivory, respectively) to improve performance of LISP-based artificial intelligence applications. Both companies provide software tools that enable an application running on the Mac processor to communicate with applications running on the coprocessor board.

CPSA's Flashcard processor is a FORTH chip from Novix called the 4016. The 4016 implements all FORTH instructions in the chip itself; and because FORTH programs don't need to be translated into 68020 or 68030 assembly language, execution is very fast. Currently, the Flashcard can only function as a NuBus slave board; the second generation of the board, currently being designed, will use Harris' RTX200 FORTH chip rather than the 4016 and will function as both master and slave.

Another type of coprocessor board takes advantage of reduced-instruction

COPROCESSING BOARDS

Product	Company	Description	Price
Flashcard	CPSA	Novix 4016 coprocessor	\$1495
Moc/DOS II	PerfecTEK Corporation	Intel 80286 coprocessor	\$1595
MocDSP	Spectral Innovations	AT&T DSP32 coprocessor	\$2245
MocIvory	Symbolics	proprietary LISP coprocessor	\$10,900
Moc286	AST Research	Intel 80286 coprocessor	\$1599
McCray	YARC Systems	AMD 29000 coprocessor	\$4295
MC3200NU	Mercury Computer Systems	Weitek XL orroy processing coprocessor	\$10,000 and up
microExplorer	Texas Instruments, Doto Systems	Proprietary LISP coprocessor	\$11,995
MTM-Mac	Porocom	INMOS Transputer coprocessor	\$5125 and up
NuVision	Perceptics	NuVision image processing subsystem	\$24,745 and up
Quad 56000 DSP Card	Southworth Music Systems	Motorola 56001 DSP coprocessor	\$1395
Sound Accelerator	Digidesign	Motorola 56001 DSP coprocessor	\$1295
TL88K-P	Tektronix	Motorola 88000 coprocessor	\$10,995 and up
TPM-Mac	Porocom	INMOS Transputer coprocessor	\$1525

set computer (RISC) chips to speed the Macintosh's execution of heavy numeric calculations.

YARC Systems' McCray board is based on Advanced Micro Devices' (AMD) Am29000 RISC chip. Another board that uses a RISC chip set, Motorola's 88000, is the TL88K-P from Tektronix. Mercury Computer Systems' MC3200NU board includes the Weitek XL chip set and is designed for very high speed numerical calculations and array processing.

Levco's TransLink board and Param's MTM-Mac both use a 32-bit RISC microprocessor called the Transputer, designed especially for parallel processing. You only need one of these boards for parallel processing; Levco allows up to four Transputers on one TransLink, Param's board holds two Transputers.

I/O COPROCESSING BOARDS

I/O coprocessing boards don't relieve the Mac CPU from its calculating duties but rather from some of its I/O supervisory tasks. One way to speed SCSI disk-transfer times is by using a technique called *direct memory access* (DMA). Basically, DMA allows data to be moved from disk to memory without the Mac CPU's supervision. Because I/O coprocessor boards take care of disk transfers, the Mac CPU is free to perform other tasks.

This fact is particularly important for Macs running multitasking operating systems like A/UX. First, under A/UX, the more often the CPU is free, the sooner it can execute tasks. Second, the combination of fast SCSI controller and DMA speeds data transfers from disk to RAM.

A/UX allows programs to treat disk space as *virtual memory*, that is, exactly like RAM. Virtual memory tricks the operating system into thinking that it's getting data from RAM rather than from a disk; the operating system swaps data stored on disk in and out of RAM as needed. With all the swapping that occurs in A/UX, the number of data transfers increases, causing an I/O bottleneck for standard Macs.

To supervise the DMA process, a DMA controller is necessary. Although DMA controllers are built into the IBM PS/2,

they are not integral to the Macintosh. The Jets Cybernetics' SurfBoard and Golden Triangle's FirePower provide the Mac with DMA capabilities. Each board also includes a SCSI controller that supports faster transfer rates than the Mac's built-in SCSI circuitry does.

Other DMA boards don't move data between disk and RAM, but between two boards. National Instruments' NB-DMA-8-G contains a DMA controller that can be shared among several data-acquisition boards. Levco has announced a DMA board that speeds data communications between its TransLink coprocessor board and the Mac's main memory.

Another type of I/O board can be particularly important for Macs running A/UX. Both AST's AST-ICP and SuperMac's CommCard allow you to attach multiple terminals to an A/UX system via extra serial ports. Rather than having the Mac's CPU supervise serial-port activities, a CPU on the coprocessor board does so. In addition, two ports on the boards can be configured to work with AppleTalk; in such cases, the coprocessor CPU takes over AppleTalk network duties.

I/O BOARDS

Product	Company	Description	Price
AST-ICP	AST Research	I/O coprocessors, two or four serial ports (two LocalTalk-compatible)	\$949-\$999
AST-RM4	AST Research	memory board	\$899 and up
CommCard	SuperMac Technology	I/O coprocessor, four serial ports	\$999
Expanse II	Second Wave	NuBus expansion chassis, provides eight extra NuBus slots and three SCSI ports	\$2295
Expanse II/SA	Second Wave	stand-alone NuBus chassis, provides eight extra NuBus slots and three SCSI ports	\$1595
FirePower	Golden Triangle	SCSI accelerator with DMA, two RS-232 ports	\$2850
Hurdler-HDS	Creative Solutions	two additional serial ports	\$379
Hurdler-HQS	Creative Solutions	four additional serial ports	\$449
Maccelerate	National Semiconductor Corporation	SCSI accelerator with DMA	\$595
MacClock II	MacSema	automatic timer/alarm board for Mac II	\$99
NS8/16	National Semiconductor Corporation	memory board	\$1995-\$6995
NuControl	NuLogic	DC Servo Motor Controller board	\$1795
Pronto	Golden Triangle	SCSI accelerator with DMA	\$745
SurfBoard	Jets Cybernetics	SCSI accelerator with DMA	\$995
Two+Two	Tara Systems Corporation	four additional serial ports	\$995

THE INCREDIBLE EXPANDING MAC

The majority of add-in boards address performance issues of interest mainly to scientists, engineers, and other technical users. That's because those are the users most likely to find it necessary to augment the Mac's capabilities.

In the future, you'll see more intelligent add-ins that expand the Mac's repertoire. For example, a NuBus board could offload optical character recognition from the Mac's CPU. Peripherals could also make use of NuBus boards to offload tasks; a good example might be a laser printer controller board for PostScript processing—similar to that offered by Next. Then, consider that very large scale integration (VLSI) technology allows entire computer systems to fit in one chip or chip set. Need a Cray in your Mac?

But you may not have to wait until a future date to customize the Mac to fit your needs. If you're suffering from the off-the-shelf Mac blues, chances are you can find a board to cure them now. **M**

See *Where to Buy* for contact information.

Communicating at Speed

by Dave Kosiur

Where there's telecommu-
nications, there's always a need for speed. Just a few years ago, 300-bps (bits per second) modems were the norm for personal computers like the Macintosh. Then users rapidly moved to 1200-bps and 2400-bps modems.

But the search for speed isn't over yet. More vendors now offer asynchronous high-speed modems of 9600 bps and above for Macs (see "Built for Speed"). If you transfer large files between Macs or dial into an AppleTalk network, the lure of high-speed modems is especially tempting.

File transfers at 9600 bps take roughly one-quarter the time of 2400-bps transfers. The amount of AppleTalk information transferred by electronic mail and file servers makes accessing such network services—even at 2400 bps—slow.

Are you ready to use these high-speed modems? A better question might be, are these modems ready for you? Thanks to the proliferation of different communications standards, not all high-speed mo-

dem can talk to each other at top speeds. At the prices these modems command, running at less than top speed can be a waste of money.

WHAT'S A MODEM TO DO?

The word modem derives from the device's primary functions. First, a modem *mod*ulates a digital signal (data from the Mac) into analog form so that it can be transmitted over a phone line. Second, it *dem*odulates that transmitted analog signal back into digital form.

Modems, however, handle other communications details. They detect and correct any transmission errors—an especially important function for high-speed communications. In addition, many high-speed modems use special data-compression and modulation techniques to achieve higher transmission rates over standard phone lines.

These behind-the-scenes activities should be transparent to the user. You shouldn't have to worry about which

error-correction or data-compression technique your modem uses. And since modem communication is never a one-way street, you shouldn't have to know what your partner's modem uses either.

TOO MANY STANDARDS

This situation holds true for 300-, 1200-, and 2400-bps modems. Standards, such as V.22 and V.22bis established by the Consultative Committee on International Telegraph and Telephone (CCITT) and Bell 212 and Bell 103 established by AT&T, ensure that you can transmit to and receive from such modems, regardless of their manufacturers.

Unfortunately, with high-speed modems this isn't the case. When you choose a high-speed modem, you must pay careful attention to not only the type of modem, but also the protocols and standards it supports.

Modem manufacturers can implement *full-duplex* communications in a variety of ways. These include true full-duplex

Not all
9600-bps
modems
speak the
same
language



modems as well as *half-duplex* modems—*asymmetrical* and *ping-pong* modems—that simulate full-duplex operation (see “Seeing Double”).

True full-duplex modems have CCITT standards to dictate how they modulate and demodulate data (see “Where the Standards Roam”). Asymmetrical and ping-pong modems do not. In any case, because all three types of modems operate differently, they aren’t compatible with each other at full speeds. That means you’ll need a pair of the same modems—one to send, another to receive—for high-speed transmission.

To make things even more complicated, vendors currently utilize several different methods for error correction and data compression, which are implemented on top of CCITT modulation standards. Some error-correction techniques are themselves CCITT standards; others are proprietary techniques developed by vendors. Because the CCITT is in the midst of establishing a data-compression standard, vendors, again, use proprietary

techniques. Thus error-correction and data-compression methods are not necessarily compatible with each other.

NOT A LOT IN COMMON

What do high-speed modems have in common? Let’s start with the good news. The RS-232C physical connector—a standard set by the Electronic Industries Association (EIA)—is available on all high-speed modems.

At the same time, most high-speed modems also support a subset of the Hayes AT command language, a de facto industry standard for controlling modems. While many modem manufacturers also provide their own non-Hayes command sets, you’ll find there’s little to be gained by using them. Many Mac telecommunications software programs just don’t support these proprietary languages.

Now for the bad news. Except for RS-232 connectors and Hayes AT commands, high-speed modems from different vendors currently have very little in common.

Let’s take a look at the attempts to create—or subvert, depending on your point of view—high-speed modem standards. Following the data flow from the Mac to the modem, we’ll examine standards for error checking, data compression, and modulation control.

GETTING RID OF ERRORS

Phone lines are noisy. To deal with less-than-perfect connections, high-speed modems need a way to sense and correct errors that occur during transmission. At speeds lower than 9600 bps, file-transfer protocols like Kermit and Xmodem provide error correction. At higher speeds, however, such protocols just aren’t appropriate.

For example, Xmodem works by sending a block of data and waiting for an acknowledgment of the block’s receipt. This waiting considerably reduces data-transfer rates between full-duplex modems.

The current solution to error control

and detection at high speeds is a CCITT standard called V.42. Rather than relying on software like Kermit or Xmodem for error checking, modem manufacturers implement V.42 in ROM chips inside the modem.

The CCITT chose to include two distinct protocol sets in the V.42 standard. The primary protocol is called Link Access Protocol Modem (LAP-M), which is based on a long-standing synchronous protocol called HDLC (High-Level Data Link Control).

The CCITT also included support for classes 2, 3, and 4 of Microcom's proprietary Microcom Networking Protocol (MNP) as part of V.42. MNP support was included—as an appendix to the specs—in

part because of the large number of MNP-based modems installed.

With the notable exception of the Hayes V-series modems, LAP-M-based modems are not yet widely available. However, LAP-M offers some features that look very promising, such as support for digital phone networks like the Integrated Services Digital Network (ISDN).

When you buy a high-speed modem, you should look for a modem that is V.42 *compliant*. A V.42-compliant modem supports both LAP-M and MNP, and can use either one. V.42-*compatible* modems support only one protocol set. You may find yourself without error checking if two V.42 modems don't agree on supported sets.

SQUEEZETHATDATA

Data compression helps modems achieve data-transmission rates of over 2400 bps by reducing the number of bits necessary to transmit frequently used characters.

To determine which characters get compressed, a modem must analyze transmitted data. This analysis statistically generates a frequency table of characters; the modem compresses particular characters based on this table. Since the frequency of particular characters changes during a transmission, the table calculated by the modem must also reflect those changes. This method of data compression is called *adaptive encoding* or *adaptive compression*, due to its on-the-fly

BUILT FOR SPEED

Company	Product	Speed (in bps)	Standards*	Error Correction	Data Compression	Price
CXR Telcom	9651-1	2400-9600	V.22bis, V.32	MNP	none	\$1895
Ark Electronic Products	DL432	2400-9600	V.22bis, V.32	MNP	MNP	\$1595
Bytcam	Strata 9600 Boud	300-9600	Bell 103, Bell 212, V.22bis, V.32, proprietary	MNP, Trellis	MNP, proprietary	\$899
Cernetek Microelectronics	CSP9600E	4800-9600	V.32	LAP, MNP	none	\$1145
	Spectrum 9600	300-9600	Bell 103, Bell 212, V.22bis, V.32	LAP, MNP	none	\$1595
	9600S	4800-9600	V.32	LAP	none	\$1595
Cadex	Model 2250	4800-9600	V.32	Trellis	none	\$1995
	Model 2264	1200-9600	Bell 212, V.22, V.22bis, V.32	MNP	MNP	\$1895
Concord Data Systems	296 Trellis	4800-9600	V.32	MNP	MNP	\$1795
	DialAccess 296	1200-9600	Bell 212, V.22, V.22bis, V.32	MNP	MNP	\$1795
Connect	Service	4800-9600	V.32	MNP	MNP	\$999
Data Race	Roce OCS	300-18.4k	Bell 103, Bell 113, Bell 212, V.22bis, V.29, proprietary	MNP, proprietary	proprietary	\$1345
	BMX VM	300-18.4k	Bell 103, Bell 113, Bell 212, V.22bis, V.29, proprietary	MNP, proprietary	proprietary	\$1145
Digicam Systems	9624LE	1200-9600	Bell 212A, V.22, V.22bis, V.32	MNP	MNP	\$795
	9624E	1200-9600	Bell 212A, V.22, V.22bis, V.32	MNP	MNP	\$1595
FastComm Communications Corporation	F2496	300-9600	Bell 103, Bell 212, V.22bis, proprietary	proprietary	none	\$999
	F2496T	300-19.2	Bell 103, Bell 212, V.22bis, proprietary	proprietary	none	\$1099
	F9600	4800-9600	proprietary	proprietary	none	\$919
	FDX9624	4800-17.2k	proprietary	proprietary	MNP	\$899
	FDX9696	9600-19.2k	V.32, proprietary	proprietary	MNP	\$1299
Hayes Microcomputer Products	V-series Smartmodem 9600	300-9600	Bell 103, Bell 212A, V.22, V.22bis, V.32hdx	LAP, MNP, X.25	proprietary	\$1299
	Smartmodem 9600	300-9600	Bell 103, Bell 212A, V.22, V.22bis, V.32	none	none	\$1999
Microcam	AX/9624c	300-9600	Bell 103, Bell 212A, V.27bis, proprietary	MNP	MNP	\$1299
	AX/9600 Plus	300-9600	Bell 212, V.22bis, proprietary	MNP	MNP	\$1099

*V.32 protocol includes both full-duplex implementations and half-duplex forms

ability to adapt to transmitted data.

Most high-speed modems use some form of adaptive encoding, but the CCITT has not yet specified a data-compression standard. The proposal for data compression, called V.42bis, is still in the works; it may be finalized this summer or fall.

Currently, MNP's Class 5 data-compression protocol is the most popular, primarily because many vendors license MNP. However, it's important to note that in its current state, V.42bis only runs on top of the LAP-M protocol for V.42 error correction, not on MNP. Hayes, one of several modem vendors that developed proprietary data-compression schemes, has announced it will implement V.42bis once the standard is published.

KEEPING YOUR V's STRAIGHT

As discussed earlier, a modem works by modulating digital data into an analog signal, called the *carrier wave*. To represent the digital bits, the modem alters the frequency, amplitude, or phase of the carrier wave. Low-speed modems generally use only two frequencies (amplitudes or phases) during transmission. These two frequencies are called *states* for the carrier wave.

Because of inherent limitations in standard phone wire, high-speed modems must employ more than two states during transmission (see "Data Carriers"). Ensuring that modems use the same states is the job of the modulation scheme.

Modulation schemes for high-speed modems are standardized by the CCITT. For leased-line, 9600-bps modems, the full-duplex modulation standard is V.29. Leased phone lines have four wires, which makes implementing full-duplex a cinch. Each modem uses one wire for data signals and another as a reference.

Typical dial-up phone lines, meanwhile, only have two wires. There are V.29 modems designed to use two wires, most notably fax modems; however, they run in half-duplex mode.

The CCITT standard for full-duplex, 9600-bps communications on dial-up lines is V.32. The V.32 standard uses an advanced modulation scheme called Trellis Coded Modulation (TCM). To enable

Company	Product	Speed (in bps)	Standards*	Error Correction	Data Compression	Price
Microcom (continued)	QX/V.32c	300-9600	Bell 103, Bell 212, V.27bis, V.32	MNP	MNP	\$1799
Multi-Tech Systems	MultiModem V32	300-9600	Bell 103, Bell 212, V.22, V.22bis, V.32	MNP	MNP	\$1195
	MultiModem 696E	300-9600	Bell 103, Bell 212, V.22, V.22bis, proprietary	MNP	MNP	\$795
NEC Americo	DSP9630	9600	V.32	Trellis	none	\$1895
	N9631	300-9600	Bell 103, Bell 212, V.22, V.22bis, V.32	MNP	none	\$995
	N9635	300-9600	Bell 103, Bell 212, V.22, V.22bis, V.32	MNP	MNP	\$1595
OmniTel	9632SD	300-9600	Bell 103, Bell 212, V.22, V.22bis, V.21, V.32	MNP	MNP	\$1249
Orchid Technology	MocFox	300-9600	Bell 103, Bell 212A, V.27ter, V.29	MNP	none	\$599
Prometheus	ProModem 9600	1200-9600	Bell 212A, V.22, V.22bis, V.32	MNP	MNP	\$995
Racal-Milgo	RM/9632	4800-9600	V.32	MNP	MNP	\$1995
	RM/9632/2	4800-9600	V.32	MNP	MNP	\$1675
Rocol-Vodic	9600VP	300-9600	Bell 103, Bell 212, proprietary	MNP	MNP	\$995
Smorteam	9600 Plus	300-9600	Bell 103, Bell 212, V.22, V.22bis, V.27, V.29	MNP	MNP	\$1299
Telcor Systems Corporation	293BMA	300-9600	Bell 212, V.22bis, proprietary	none	none	\$1295
Telebit Corporation	TroilBlozer Plus	300-19.2k	Bell 103, Bell 212A, V.22, V.22bis, proprietary	MNP, PEP	MNP, proprietary	\$1345
	T1000	300-9600k	Bell 103, Bell 212A, V.22, V.22bis, proprietary	MNP, PEP	MNP	\$1345
	T2000	300-19.2k	Bell 103, Bell 212A, V.22, V.22bis, proprietary	MNP, PEP	MNP, proprietary	\$1395
	T2500	300-19.2k	Bell 103, Bell 212A, V.22, V.23, V.22bis, V.32, proprietary	MNP, PEP	MNP, proprietary	\$1695
Telenetics Corporation	TC921	1200-9600	Bell 212, V.22, V.22bis, V.32	MNP	MNP	\$1495
Tri-Doto Systems	OZ 9600	300-9600	Bell 103, Bell 212, V.22, V.22bis, V.32	MNP	MNP	\$1600
	OZ 9600E	300-9600	Bell 103, Bell 212, V.22, V.22bis, V.32	MNP	MNP	\$1900
Universol Doto Systems	V.3225	300-9600	Bell 103, Bell 212, V.22, V.22bis, V.32	MNP	MNP	\$1145
	UDS V.32	4800-9600	V.32	Trellis	none	\$995
U.S. Robotics	Courier HST	300-14.4k	Bell 103, Bell 212A, V.22, V.22bis, proprietary	MNP	MNP	\$995
	Courier HST Duol Stondord	300-14.4k	Bell 103, Bell 212A, V.22, V.22bis, V.32, proprietary	MNP	MNP	\$1595
	Courier V.32	300-9600	Bell 103, Bell 212A, V.22, V.22bis, V.32	MNP	MNP	\$1495

*V.32 protocol includes both full-duplex implementations and half-duplex farms

SEEING DOUBLE

Full-duplex modems originated because the first users of communications lines—terminals connected to large computers—needed two separate communications channels, one to send data and another to receive data. Because full-duplex modems can send and receive data at the same time, they transmit information efficiently.

True *full-duplex* modems use two channels that run at the same speed for transmission and reception. However, there are ways to simulate full-duplex communications with a *half-duplex* modem.

In half-duplex modems, data travels in only one direction at a time over a telephone line. So, if modem A transmits to modem B, modem B must wait for modem A to stop transmitting before it can reply. The telephone line must be *turned around* for data to flow from modem B to modem A.

Asymmetrical modems utilize two channels, but one runs at the desired high speed and another at a lower speed. The high-speed channel always carries the greatest amount of data. For example, during terminal emulation, the high-speed channel transfers blocks of data from the mainframe to the Mac. The low-speed channel sends keyboard input from the Mac to the mainframe.

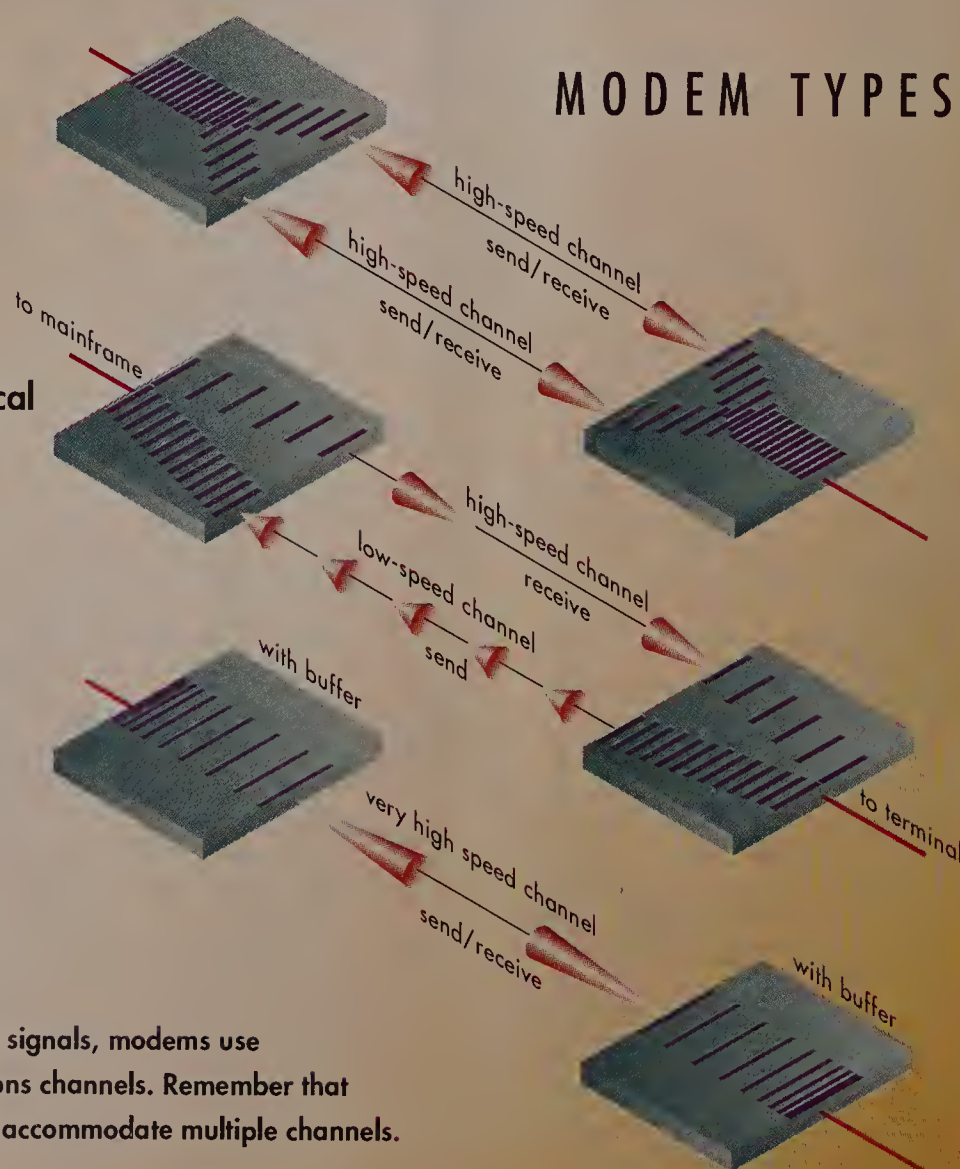
Ping-pong modems fool the computers into thinking that they are dealing with full-duplex modems. To do this, ping-pong modems switch the direction in which they transmit data more rapidly than they receive data from, or pass data to, the attached computers. In some cases, the modem uses a data buffer to accomplish this. At high speeds, however, ping-pong modems must be able to turn around a communications line in less than 250 milliseconds (see "Modem Types").

Full-duplex modems

Asymmetrical modems

Ping-pong modems

MODEM TYPES



To carry data signals, modems use communications channels. Remember that one wire can accommodate multiple channels.

modems to distinguish between incoming and outgoing data on one wire, V.32 incorporates a technique called *echo cancellation*. V.32 also provides an alternative 4800-bps mode for *fallback* when line conditions are too noisy to transmit at 9600 bps.

Examples of true full-duplex modems are the Smartmodem 9600 modem from Hayes and the T2500 from Telebit. In general, V.32 modems cost over \$1000, one of the reasons they've not seen greater use in high-speed dial-up communications. The high price is a direct result of the circuitry needed to implement echo cancellation in V.32 modems; Rockwell's introduction of a V.32 chip set will enable modem vendors to lower costs.

Half-duplex modems that emulate full-duplex mode don't have CCITT standards—yet. A proposed specification for V.34 tentatively covers both asymmetrical and ping-pong modems communicating at speeds up to 19.2 kilobits per second (kbps).

An example of an asymmetrical high-speed modem is the Courier HST. The HST9600's high-speed channel runs at 9600 bps; its slow-speed channel runs at 300 bps. For what it's worth, the V.34 proposal suggests that the low-speed channel of asymmetrical modems run at 450 bps, not 300 bps.

At speeds higher than 2400 bps, Hayes V-series modems operate as ping-pong modems. The V-series Smartmodem 9600, for example, uses an adapted version of V.32 for half-duplex operation. Microcom's AX/9624c is also a ping-pong modem.

Another ping-pong modem, Telebit's TrailBlazer Plus, uses a different modulation scheme called the Packetized Ensemble Protocol (PEP) at speeds of 9600 bps and above (up to 18,000 bps). However, to achieve such rates, both modems must be running PEP. If they are not, communication rates automatically drop to 2400 bps.

WHAT'S A USER TO DO?

When you're looking for a flexible high-speed modem, the best choice is probably a V.32 modem that supports V.42 error

checking. But be careful: make sure that the V.32 modem has all the other features you want, namely data compression and 1200- and 2400-bps fallback support. After all, you don't want to have one modem for high-speed communications and another for low-speed communications. Determine whether the modem is V.42 compliant or V.42 compatible.

If the price of a full-duplex V.32 modem cramps your budget, the alternative is to buy a high-speed ping-pong or asymmetrical modem. Selecting one type over the other depends on what kinds of applications you intend to run over high-speed links.

Asymmetrical modems are a good choice if you need a high-speed link for minicomputer or mainframe terminal emulation. It's highly unlikely that you'll type fast enough to overload the slower channel. The high-speed channel, meanwhile, can usually handle transmission of

large amounts of data—such as a full screen's worth of pixels for display—from the mainframe.

Distributed applications, which call for both the Mac and mainframe to generate large amounts of data, are another story. The slow-speed channel of asymmetrical modems will easily overload and become a communications bottleneck. Should you want to run distributed applications, either a true full-duplex or a ping-pong modem is a better choice.

The slow-speed channel of an asymmetrical modem can also become a bottleneck when you connect two AppleTalk local area networks (LANs) with modems and half-bridges (like the Hayes InterBridge, Shiva TeleBridge or Solana R-Server). You'll get the best results if you use true full-duplex or ping-pong modems for LAN-to-LAN communications.

As far as file transfers are concerned, modem selection may take a back seat to communications software. File-transfer protocols in the telecommunications program can limit a modem's throughput. For example, using Xmodem on any high-speed modem generally cuts throughput to one-half—or less—of the modem's optimum transfer rate. To really get the most out of a high-speed modem, you'll need software, such as SmartCom II and MacBlast, that support more sophisticated file-transfer protocols.

GETTING THE MOST

We're not in a single-standard high-speed modem world yet. Because so many proprietary algorithms exist, two different manufacturers' modems may not communicate with each other at the speed you want. The safest solution to high-speed communications now is buying a pair of modems.

The emergence of V.32 as a standard should change this situation for the better. At least you'll be able to call any 9600-bps modem from your modem. In addition, many industry observers predict that the availability of low-cost V.32 modems will make half-duplex high-speed modems, like ping-pongs, extinct. Prices for V.32 modems are already dropping to under \$1000.

DATA CARRIERS

The maximum number of states a carrier wave can have is directly related to the bandwidth of the transmission line. A typical dial-up phone line can transmit data within a frequency range of 300 to 3400Hz. In other words, its bandwidth is 3100Hz.

For this 3100Hz bandwidth, the maximum transmission rate is really about 3000 baud. But by increasing the number of states that they use to modulate the carrier, modems can transmit more than 3000 bps in the 3100Hz bandwidth.

You may have noticed that I've referred to all the modems as transmitting in bits per second (bps) and not baud. Baud is the same as bps only if each signal of information sent on the phone line represents one bit. With the data-compression and modulation schemes used in high-speed modems, this isn't true: a signal of information usually conveys more than one bit of data. As a result, once you go beyond 3000 baud, modem speeds should, strictly speaking, be measured in bps, not baud.

The compatibility outlook isn't as bright for modems running at speeds greater than 9600 bps. There are no standards for full-duplex dial-up communications at 19.2 kbps. Until those standards appear and modems that follow them are introduced, communicating at those speeds will not be as easy as communicating at lower speeds.

See *Where to Buy* for contact information.

Dave Kosiur, a Macworld contributing editor, is the publisher of Connections, an international newsletter concerned with Macintosh networking. He wishes his telecommunications equipment ran at Ethernet speeds.

WHERE THE STANDARDS ROAM

Modulation Standard	Speed (in bps)	Full Duplex	Line Type
V.21	300	•	dial-up
Bell 103	300	•	dial-up
V.22	1200	•	dial-up
Bell 212	1200	•	dial-up
Bell 212A	1200, 300	•	dial-up
V.23	1200, 300	•	international
V.22bis	2400, 1200, 300	•	dial-up
V.27	4800	•	leased
Bell 208B	4800	•	dial-up
V.29	9600	•	leased
		*	dial-up
V.32	9600	•	dial-up
V.33	14.4k	•	leased

*Half duplex.

In addition to high-speed standards, any modem you consider should be able to fall back to standard lower-speed operations. If it can't, you may find yourself needing two modems—one for high-speed, another for low-speed communications.

Capturing Color



MARK JOHANN

Color scanners bring new possibilities and problems to the Mac

BY STEVE ROTH

Few items of Macintosh hardware have the immediate emotional appeal of a 24-bit color scanner. Grab a color photo, pop it in your scanner, and zap, it's on screen. With the right software you can manipulate colors, create masks for special effects, cut and paste, and generally work your will on the glowing display in front of you. Now that's what you bought a color Mac for.

If you're considering buying a color scanner, however, you'll do well to ask a few questions. What, for example, is the total cost of a system that can put an 8- or 24-bit color image to good use? What applications merit such an investment? What are the technical issues in-

involved in getting the results you want? What are the limitations? Learning a little about how color scanners work and checking the features of the current crop of machines and software should help you decide whether you're ready to plunge into the world of capturing color.

WHAT THEY DO

Simplifying just a bit, the possible applications for color scanners fall into four categories:

- *Mac screen display*
- *Video production*
- *Slide presentations*
- *Print publishing*

More esoteric applications include data analysis and image processing for military, industrial, and medical uses—counting the white blood cells in a slide or measuring the dispersion patterns of sulfur dioxide pollution, for example.

Mac Screen Display Suppose you want to scan 35mm slides from an archaeological dig and build them into an interactive, on-screen presentation to run in a museum along with an exhibit. It may seem like overkill to use a 24-bit, 1000-dpi scanner when your output will be to a 72-dpi, 8-bit Mac screen, but if you're capturing flat art or slides, these scanners are the only way to go.

In fact, screen display may be the best use for color scanners at this point. The necessary hardware is available, and the software is falling into place (though only two interactive display programs—MacroMind Director and SuperCard—display color scans, and the latter isn't shipping as of this writing).

Even though the Mac screen can't display all the information a color scanner can capture, by scanning at lower resolutions and using dithering and other techniques, you can produce really stunning screen images (see "Looking for Guidance"). You can also edit, modify, and combine images in ways that would be difficult or impossible—and definitely expensive—using photographic tools.

Video Production Next, suppose you want to use your slides in a video presentation. You still may wonder why you need a high-resolution color scanner when you've already got a video camera and digitizing interface. The final output is video resolution, so why exceed that at scan time?

There are two good reasons: environment control and flexibility. Color scanners let you capture flat art without worrying about photographic considerations like lighting and focus. And though you

display at a lower resolution and perhaps with fewer colors than are captured by your scanner, the "extra" data still comes into play (see "Scanning for Video").

Slide Presentations Next, suppose you want to annotate the scanned images with arrows and callouts and produce color slides for a presentation at the museum. The slide makers on the market let you do just that, though as with screen display, the software tools are just emerging (see "From Screen to Slide" in this issue).

PowerPoint, for instance, a favorite slide-making program, can't handle 24-bit images—nor can PowerPoint's competitors. Conductor, the software that comes with the Matrix film recorder, just started providing that support. If you want to annotate Matrix-destined images with object-oriented text and graphics, you need to call the files up with LaserPaint Color II, add the annotations, save the whole thing in PICT format, then print it using Conductor. The software that comes with the Montage film recorder has similar limitations.

Twenty-four-bit images printed on film recorders provide excellent quality—vir-

tually photographic—and take between 15 minutes and an hour to produce (less time with the Matrix, more with the Montage). The quality is so good that some print publishers choose slide output rather than Linotronic separations and then have the slide separated traditionally. Eight-bit-color scanned images do not reproduce well on film recorders, though, so the 24-bit software connection is necessary.

With 24-bit images, you have the pedestrian but very real problem of getting massive files to your service bureau. You can bring in your hard disk, or if you and your service have compatible removable-media devices, you can send a cartridge. Floppies (*lots* of floppies) are a last-ditch solution, but don't even think about modems.

Print Publishing Finally, you might want to publish a brochure or article featuring your archaeological images. High-res scanners seem like an obvious tool for print publishing, and—with a few reservations—they are. At least two Mac page-makeup programs, QuarkXPress and the Lightspeed Color Layout System, let you

place and view color scans on a page, move them around, size them, and correct the colors. You can't pull separations of the scans with either of these programs, but they're useful for designing and prototyping layouts, and you can print the layouts on color printers.

So why not use some of the hot graphics programs on the market to pull separations of your color scans, rather than going the expensive traditional route? You can do so and realize some savings. Programs like PhotoMac, LaserPaint Color II, and the soon-to-be-released Spectre-Print I and SpectreMatch I will create separations from scan files (see "Do Process"), but you'll be hard-pressed to get the quality that results from traditional scanning and separation systems. And since no Mac page-layout program currently separates bitmapped graphics, you'll still have to have your Mac separations stripped in manually.

Most of the problems associated with the process of separating bitmaps were outlined in "Color Separation Explained," *Macworld*, February 1989, and "Selecting a Color Separator," *Macworld*, March 1989. In addition, don't forget about the problem of transferring huge files to the service bureau. And once you've delivered the files, expect other problems with software, hardware, and output devices. Nothing happens fast with 4MB files, and some things don't happen at all. My advice would be that if you need to manipulate or combine images (for advertising, say), if your quality requirements allow for

SCANNING FOR VIDEO

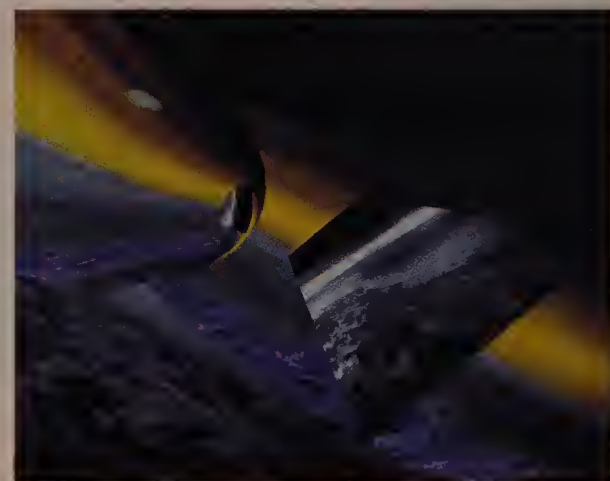
Rodney Stock, president of the Computer Arts Institute in San Francisco, points out that while there are drawbacks to using color scanners for video production, there are also several advantages. "Color scanners are slow compared to video frame grabbers, you can't capture three-dimensional objects, and you can't capture images in motion. But for still-video applications—for instance, if you want to use an image as a background for moving video—color scanners can be really useful.

"To begin with, scanners provide a completely controlled environment. With video cameras you're always adjusting the focus, moving lights around to avoid glare and get the illumination just right, getting dust off lenses—all sorts of messing around to capture a good image. Getting a truly flat field of illumination for flat art takes a lot of work. With scanners,

the image is defined in size, color range, illumination, and focus. You just pop it in, push the button, and the scanner takes over from there.

"While you throw most of the resolution away when you go to video, depending on the software tools you're using, you can throw it away in a very educated way. You can overage the image down to the resolution you want, retaining levels of detail you wouldn't have achieved if you had started with video. You can take something that's smaller than a video pixel, and overage it into the video pixel with a crisper software filter than the optical filter in a video camera.

"You pay a price for that flexibility, of course, in computing time. While you might get a better image by filtering it in software, the optical filters in video cameras do the whole image at once, instantly."



Video Visions

Lee Dickholtz of the Computer Arts Center, San Francisco, used a Howtek ScanMaster to capture these aerial photographs (river and town) for an animation, *Abes in Toyland*, he is producing.

COLOR SCANNING SOFTWARE

	Price	Maximum Bits per Sample	8-Bit Dithers Apple/Custom	Brightness/ Contrast/Gamma	Disk or RAM Limited	Save Scanning Parameters	Film-Type Presets
Barneyscan Mac 1.6.3	n/a	24		•	RAM	•	
BarneyscanXP .70	n/a	24	4/2	•	disk		
ChromaScan 1.0b	\$195	24	6/6	•	RAM	•	
Laserpaint Calar II 1.9.2C	\$595	24	2/1	•	RAM		
MacScan-It 1.0	n/a	24		•	RAM	•	•
PixelScan 2.0	n/a	24 ¹	3/6	• ²	RAM		
Studia/8 driver	n/a	8	1/1		RAM		
TruScan	n/a	24		•	RAM		

¹ Requires a 24-bit video board to capture 24-bit scans.

² Four levels of brightness only, 2 gamma settings only.

coarser line screens than 133, and if you're not printing very large or very many images, color separation of scan files with the Macintosh is possible and worthwhile. If you need the image-manipulation capability, but finer quality, consider outputting scanned images to slides and making separations traditionally.

No matter what your application, you need quite a machine to really take advan-

tage of these scanners. A Mac II or SE/30 with color display, of course, is de rigueur. For some applications you can get by with 2MB of memory—especially with 8-bit files—but for 24-bit work, you're best off with 4MB or more. Plan on devoting 10MB of disk *minimum* to storing your 8-bit files, and triple that for 24-bit files.

WHAT TO LOOK FOR

Any scanning setup has two components: hardware and software. To get the most performance from the investment you'll be making, you'll need to ensure not only that you get the right scanner for your needs, but also that your hardware and software fit each other. Otherwise you may find your scanning software limiting what your hardware can do and vice versa. Here are some factors to consider in building a scanning system.

Source Format The first question you have to answer concerns the type of original images you'll be capturing—slides, flat art, or three-dimensional images. For 3-D images, your best bet is a video camera with a digitizer interface to your Mac. I don't have room to cover video systems in this article, but for small 3-D images (up to 2 inches tall), you might consider the overhead scanners from Truvel.

For flat art, there are three solutions—overheads, flatbeds, and slide scanners. Truvel, the only producer of color overheads, has been unable to deliver a unit to

Macworld for review, so the discussion here applies mainly to flatbeds and slide scanners.

Flatbed scanners let you capture any flat art, and with optional transparency attachments (mirrors that reflect the image back to the scanning elements) you can also scan transparencies. You can use these units to scan 35mm slides, but resolution is a problem with such a small original. Even for screen display, the resulting images tend to look blurry.

Slide scanners, obviously, capture images from 35mm slides. They provide extremely high resolution within the constraints of the image size. The resolution is still borderline, though, if you want to create full-page color separations from a 35mm slide (the high-res Nikon scanner that's in the works may well change that).

Resolution How much resolution you need depends on the size of your source images; the size of final output; the type of output (screen, four-color printing, slides); and for color separations, the screen frequency you require.

For separations, you may frequently want to scan at twice your intended screen frequency—200 samples per inch, for example, for a destination frequency of 100 lines per inch. This *oversampling* provides for sharper scans with some types of images. (Remember, if you scan at 300 samples per inch, for example, and then scale up 200 percent, you are effectively reduced to 150 dpi.)



Do Proress

This image was captured from a 35mm slide with Barneyscan Mac, brightened using BarneyscanXP's Levels command, and separated using PhotoMac. The file was 3.6MB, and it took just under 40 minutes to print all four pieces of film.

mation from the high and low ends. If you then boost the brightness, for instance, you lose even more detail in the light areas.

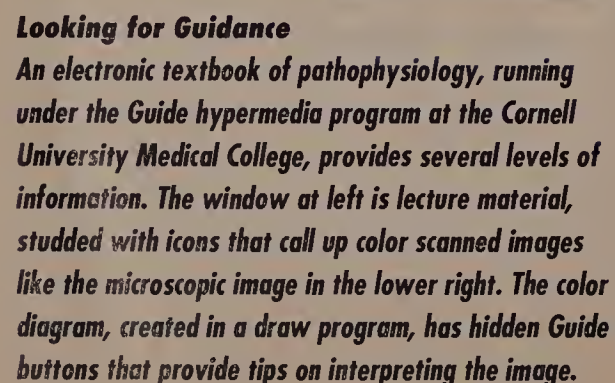
Howtek's Scanmaster models 35-I and 35-II stand out here in that they scan 12 bits at each pass, then compress that information into 8 bits for transmission to the Mac. Howtek's software lets you adjust sharpness, contrast, brightness, and the overall exposure (gamma) curve at scan time, operating on the 12-bit information before it's compressed to 8-bit.

The soon-to-be-released Nikon slide scanner adjusts brightness, contrast, and sharpness while the data is still in analog form—before it's converted to 8-bit digital information. The result is the same: you can make corrections at scan time without losing dynamic range.

Barneyscan is a straight, three-pass, 8-bit scanner, but it lets you adjust exposure by changing the speed of the scan. A fast pass means less light is captured for each sample point, resulting in a darker scan that gives detail in light areas. A slower scan captures more light, emphasizing

Palettes and Dithers All of this discussion of dynamic range is based on capturing 24-bit scan files with their 16 million colors. But if you're planning to display images on an 8-bit monitor where you're limited to a 256-color palette, you have to convert the 24-bit image to 8 bits.

When you convert to an 8-bit palette, even a custom palette, you may find that



Diana Macken, Dr. Daniel Alansa, and Dr. Steven Erde, a team at the Cornell University Medical College in New York City, are using a Barneyscan slide scanner and a Sharp JX-450 flatbed to capture images for an electronic textbook of pathophysiology. The team captures images in 24-bit format, color-corrects them with BarneyscanXP, then saves them in 8-bit format.

display an unlimited number of images (limited by memory), each with an accurate, custom palette.

Dynamic range is also a problem for the Cornell team; they must show detail in both light and dark areas—dark red heart tissue, for instance, with white lesions. Till recently they've simply done their best, but BarneyscanXP has given them a new technique. They scan an image with a slightly dark exposure setting, so light areas aren't lost, then "add" copies of the image, building up the brightness with each addition, but keeping detail in light areas. The team's use of custom drivers for Guide points up another limitation of using color scans for Macintosh screen display: only a couple of interactive media programs right now can handle color scan files. Even Guide, the Cornell team's program of choice, couldn't handle the images without the custom-coded drivers.



Patterns and Diffusion

As these screen captures made with BarneyscanXP show, custom palettes and dithering are helpful when you're displaying 24-bit files in 8 bits. The top image was converted using the system palette and no dithering. The middle image was dithered using a Pattern dither and the Apple system palette. The bottom image employs a Diffusion dither and a custom palette.

what were smooth transitions from one color to another in 24 bits aren't quite so smooth anymore. The solution is dithering. Dithering involves mixing different-colored pixels in close proximity to give the impression of intermediate shades. This technique fools the eye into thinking that there are more colors on screen than the computer can actually produce (see "Patterns and Diffusion").

There are many methods of dithering, and all the color scanner programs use different names for their dithering techniques. BarneyscanXP offers a pattern dither that uses MacPaint-like patterns, and a diffusion dither that results in much

finer detail. PixelScan offers three levels of dithering—fine, medium, and coarse. For the greatest flexibility in manipulating your images, capture them at 24 bits and then dither down to 8 bits, as opposed to simply capturing at 8 bits. On the other hand, if you know disk space is going to be a problem, look for software that gives you a wide choice of dither techniques at scan time.

Software Features All of the amazing hardware capabilities discussed here don't really add up to much if your software can't take advantage of them. That is the first and most important job of any scanner software—to give you complete control of your scanner's features in a transparent and easy-to-use fashion. "Shopping for Scanners," *Macworld*, May 1989, provides a good discussion of features to look for in any scanner.

For color scanners, specifically, be sure to get software with gamma control—the ability to adjust the brightness/contrast curve, preferably for each of the three passes (red, green, and blue). Also look for preset corrections that adjust for different film types—Kodachrome, Ektachrome, Fuji, and so on.

COLOR SCANNERS COMPARED

It's difficult to state absolutes when there are so many possible hardware/software combinations. The following, however, is a rundown of several scanners the editors have worked with at *Macworld*, and various scanning software packages, with some insights into how they work and how they work together.

The Sharp JXs and the Howtek Scanmasters The Sharp and Howtek flatbed scanners use 300-dpi Sharp engines coupled with National Instruments interface boards. All of these scanners let you adjust brightness, contrast, and sharpening at scan time.

The Scanmasters come with MacScan-It software, which gives good access to the Scanmaster hardware features and lets you adjust brightness, contrast, and gamma for the red, green, and blue layers individually, as well as apply a number of canned correction procedures. MacScan-It's manual doesn't correspond to the software in some places, and it's pretty

skimpy on details and suggestions. Overall, however, the package provides a usable, basic environment for capturing good-looking scans.

The Sharps come with PixelScan—four different versions of PixelScan, in fact, all without documentation (talk about a program in transition). Version 2.0 can scan 24-bit images, but only if you have a 24-bit display board. It has very limited control over contrast and brightness, but offers good options for dithering to 8 bits.

The Sharp and Howtek flatbeds are both reliable performers that have been around for several years, though they have shown problems with 'streaking' at some resolution settings. A ROM update has reportedly solved the problems, but Sharp is charging current owners \$75 for the new ROM chips, and Howtek is asking \$150. While these scanners' 8-bit, three-pass technology doesn't provide the dynamic range that some of the slide scanners do, you can capture very usable images—especially for video or screen display—and the price is the best around.

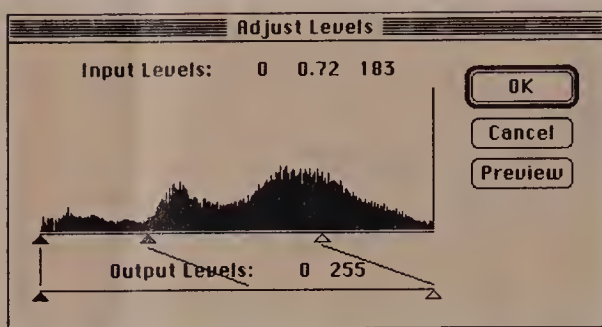
Scanmasters 35-I and 35-II Howtek's 35mm slide scanners use the same software and interface board as its flatbeds. Both have the advantage of working with 12-bit data internally. Their resolution far surpasses the Barneyscan's, making them more appropriate if you want to create color separations.

The one infuriating thing about MacScan-It when used with the Scanmaster 35 models is its incredibly obtuse method of setting resolution and scaling. It's not worth discussing the details; suffice it

Scan Settings	
Scanning from:	ScanMaster 35-I
Scan area (pixels):	
offset (x,y):	0, 0
width & height:	2048 x 2000
Output size (pixels):	
width & height:	110 x 108
Output resolution:	72 dpi
Type of scan:	contone color
Type of original:	KODAK_EKTACHROME_100
Sharpness:	normal

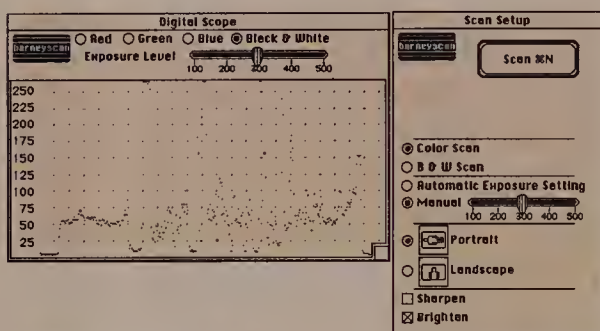
Huh?

Setting resolution and scaling with the Scanmaster 35 models is incredibly confusing. The relationships between scan area, output size, output resolution, and file size are not explained in the manual.



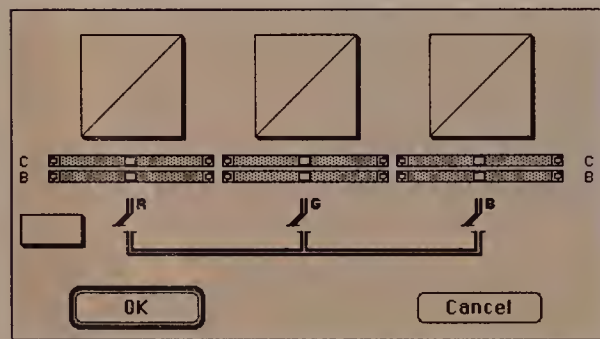
Stretch to Fit

BarneyscanXP (a.k.a. PhotoShop) has one of the best tools around for adjusting the overall brightness of an image. The line directly beneath the graph shows input values, and the lower line shows output values. Here, all values between 183 and 255 have been cut off, and the midtone has been set to 72 percent of the original. The remaining values are "stretched" so they fill the full 256-value range, brightening the image. The diagonal lines were added to show which input values have been mapped to which output values.



Setting Exposure

Turn on the Digital Scope in either Barneyscan Mac or BarneyscanXP, move the slide back and forth, and they show you the brightness values for a one-sample-wide slice of your slide. Then adjust the on-screen slider to change the exposure, and watch the values change. Or if you want, the software will prescan the image and set the exposure for you based on the values it finds.



Changing the Channel

LaserPaint Color II's gamma correction lets you adjust contrast and brightness sliders for the red, green, and blue channels independently. For nonlinear control, you can draw the graphs or type a number to create an exponential curve.

to say that you need a pencil, paper, and calculator to set up your scans properly (see "Huh?").

Aside from the resolution/scaling problems, MacScan-It does a very good job with the 35-I and the 35-II. You can preview an image, choose the portion you want to capture, and set all the image-enhancement options interactively (including several presets for different film types), viewing the results of your changes on screen. Once the image looks right, you rescan, and the software downloads your settings to the scanner, which uses those settings to effect any changes on the 12-bit data, only converting to 8-bit once the corrections have been made.

Barneyscan Perhaps the best-known of the slide scanners on the market, the Barneyscan package includes a scanner, an interface board, two impressive pieces of software, slides for calibration and just playing around with, and even a loupe and a blower/brush for cleaning slides. It's a very usable package based on well-constructed and reliable hardware.

Barneyscan Mac, the basic scanning application, offers impressive postscan controls for adjusting brightness, contrast, gamma, and sharpening. It is limited to scanning in memory, though, so you need a 5MB machine running under the Finder, with all the software goodies stripped out.

The other application, which will scan a full slide with only 2MB of memory, is BarneyscanXP—a proprietary version of an as yet unreleased program widely known as PhotoShop. Barneyscan's shipping version is only .70, but it is solid and works well, missing only a few tools. This program is about the best image-manipulation software available. It won't create process color separations, but it will do just about everything you've seen in ImageStudio and a lot more—in color. Its Levels control, in particular, makes adjusting the values in a scan very easy (see "Stretch to Fit"). You can split an image into component *channels* (RGB, CMYK, HSB), edit each channel, and then recombine them. The program offers impressive features for creating masks and enables you to apply effects very selectively to only specific regions or values within an image. You can also dither an image to

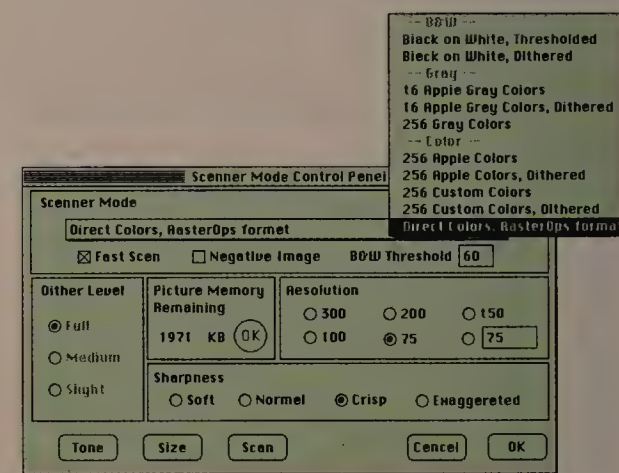
1–8 bits using either pattern or diffusion dither techniques. And that's just the tip of the iceberg.

While Barneyscan is a straight three-pass, 8-bit scanner with limited dynamic range, the software makes it easy to set the exposure of the scan so you can get optimum values for the areas you want to capture (see "Setting Exposure"). The Howtek Scanmaster 35s have more impressive specs (higher resolution, 12 bits internal); but the Barneyscan is faster, the documentation is excellent (though BarneyscanXP's manual still needs a lot of filling out), and the software is top-notch. It's so good that you can see very clearly the 8-bit limitations of the hardware. It makes you wish for a model with Barneyscan's software and exposure control, but the Scanmaster 35's hardware specs.

STAND-ALONE SOFTWARE

If you're considering the Sharp or Howtek flatbeds, there are now a few third-party scanning programs that work with them. With the Sharp you will probably want to buy one of these, and with the Howtek you may choose to buy one for the sake of convenience and control.

ChromaScan, from Imagenesis, lets you tap all the scanners' features from within one dialog box (see "A la Mode"). It also offers good controls for gamma correction. You get two dither methods using custom palettes and two using the Apple palette, with three choices in each case for



A la Mode

ChromaScan provides good control over the features of the Sharp and Howtek flatbeds. The option to dither the colors using the Apple system palette is especially useful when you will be moving the image to programs that don't understand custom palettes.

COLOR SCANNERS COMPARED

	Scanner	Price	Type ¹	Maximum Optical Resolution (in dpi)	Bits per Sample	Bundled Software	Maximum Image Size (in inches)	Comments
Barneyscan	Barneyscan	\$9495	35mm	1000 ²	3 x 8	Barneyscan Mac, BarneyscanXP	n/a	Speed can be set far adjustable exposure.
Hawtek	Scanmaster	\$8195	F8	300	3 x 8	MacScan-It	11 x 17 ³	Transparency attachment available.
	Scanmaster II	\$6195	F8	300	3 x 8	MacScan-It	8.5 x 11	
	Scanmaster 35-I	\$8195	35mm	1580 x 1488 ⁴	3 x 8 ⁵	MacScan-It	n/a	No rotation.
	Scanmaster 35-II	\$8195	35mm	2370 x 2232 ⁶	3 x 8 ⁵	MacScan-It	n/a	
Sharp	JX-450	\$6995	F8	300	3 x 8	PixelScan	11 x 17 ³	Transparency attachment available.
	JX-300	\$4995	F8	300	3 x 8	PixelScan	8.5 x 11	
	JX-100 ⁷	\$995	HH	200	3 x 6	PixelScan	3.9 x 6.3	
Truvel	TZ-38WC	\$11,090	OH	300 ⁹	3 x 8	TruScan	12 x 17 ¹⁰	Scans 3-D objects up to 2 in.
	T-358WC	\$9590 ⁸	35mm	3760 x 3760	3 x 8	TruScan	n/a	

¹ 35mm = slide scanner, F8 = flatbed, HH = hand held, OH = overhead.

² Per-inch figure is approximate. Overall scan area is 1024 x 1520.

³ 8.5 x 11 inches for transparencies.

⁴ Per-inch figure is approximate. Overall scan area is 1333 x 2000.

⁵ 12 bits internally, compressed to 8 bits.

⁶ Per-inch figure is approximate. Overall scan area is 2000 x 3000.

⁷ Prerelease information, subject to change.

⁸ \$13,590 for transparency version.

⁹ Optical resolution up to 900 dpi (controlled by zoom lens), averaged down to 300 digital dpi.

¹⁰ At 300 dpi, 4 x 17 inches at 900 dpi.

how fine a dither you want. The sizing and scaling dialog is easy and intuitive, and you are always well apprised of how much memory you have left. Scan size is limited by memory, though, not disk space.

LaserPaint Color II, the Swiss army knife of Mac graphics programs, also has a scanning function. Choose Scan from the File menu and you're presented with a whole new set of menus for the scanner you're using. You can scan using three different palette options, in either 8- or 24-bit mode, and you have all of LaserPaint's gamma-correction, image-editing, and color-separation tools (see "Changing the Channel"). But again, your scan size is limited by memory.

Studio/8, an up-and-coming color paint program, has a driver that lets you scan 8-bit images without leaving the program. Studio/32 is on the way, which may make Electronic Arts a real contender for color scanning software.

WHAT'S COMING

At least three other significant scanning products were in the works when this

article went to press: Sharp's JX-100 hand-held scanner, the Nikon LS-3000 Slide Scanner, and the SpectrePrint/Spectre-Match software combo.

With its 200-dpi resolution, the \$1295 Sharp hand-held scanner won't set the color separation world ablaze, but it will be perfect for screen display and a real boon to those who don't have the budget to jump into the expensive scanners currently available.

At the other end, the \$10,000 Nikon slide scanner offers very high resolution and precision—the kind you need for large, sharply-focused color separations—as well as analog gamma correction and sharpening that bypass the dynamic range limitations of 3-by-8-bit scanners. Nineteen preset corrections for different film types are built into the scanner, and you can add your own.

At \$9000 for the pair, SpectreMatch and SpectrePrint are not for the occasional user. SpectreMatch is a color-correction tool, and SpectrePrint handles separations. Between them, they provide the tools that traditional separators are used to. And at that price, traditional separa-

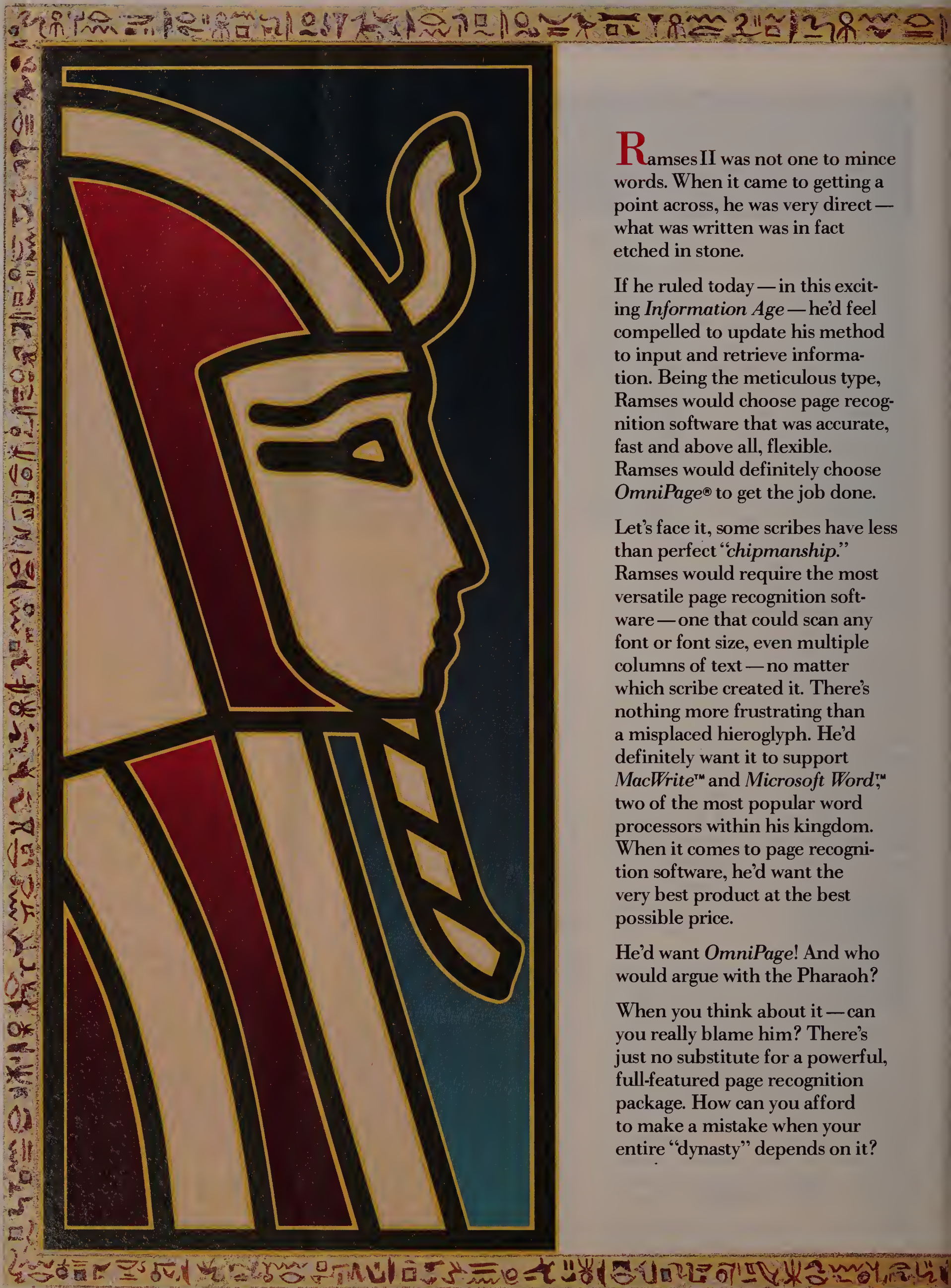
tors are probably the only people who will buy them.

The future of color scanning on the Mac is still unclear, but some things are certain. Apple's 32-bit color QuickDraw will play a big part in bringing high-quality images to the Mac screen, as will interactive multimedia programs like SuperCard and MacroMind Director. Faster, higher-resolution PostScript-compatible imagesetters will make color separations more feasible. And new scanners, such as the high-end Nikon and the low-end Sharp hand-held, will provide scanning tools for a wide range of users. **M**

See *Where to Buy* for contact information.

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Steve Roth operates Open House in Seattle, producing editorial packages for book and magazine publishers. He is the editor of Real World PostScript (Addison-Wesley, 1988).

Thanks to David Biedny, of Incredible/I, in New York City, for contributions on color palettes and dithering, and Douglas Wolfson, of Digital Photo, in Omaha, for input on slide production.



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REVIEWS



MACINTOSH IIX

Modular Six-Slot 68030/68882 Macintosh

Pros: Fast speed and expandable; FDHD floppy drive; integrated Paged Memory Management Unit (PMMU); accepts Mac II NuBus cards. **Cons:** Only modest performance improvement over the Mac II.

Company: Apple Computer. **List price:** Varies depending on components; reviewed configuration 4MB RAM, one 1.44MB FDHD, 80MB hard drive \$7869.



If you were designing a Macintosh from scratch, there are several things you could do to make your life easier in the future. First, you could put the ROM chips that contain the Macintosh Toolbox on removable SIMMs. Second, you could use a processor that incorporated paged memory management, looking forward to true multitasking and ever-larger amounts of RAM. As a precaution you could keep the CPU in a socket rather than soldering it to the board, so it would be relatively easy to upgrade to a faster processor or an enhanced processor in the same series (there's a 68040 out there somewhere). As a last progressive touch, you could throw in a floppy drive that reads a variety of formats. In a world full of MS-DOS disks, it would enhance the Mac's usefulness in mainstream American business.

All of these things, in fact, were done in the design of the Mac IIX, a computer destined to be Apple's top of the line for at least the next few years. Just as SE was humorously said to designate slightly enhanced in comparison to the Plus, the x in IIX really signifies extra touches to the II rather than a breakthrough. The Macintosh IIX was designed to improve on the Mac II without creating massive compati-



MARK JOHANN

bility problems. As it happened, caution was justified. Early reports on the IIX showed troublesome problems with Excel, A/UX, CAD programs, and a handful of NuBus cards—problems that have been fixed during the last few months by small amounts of software recoding and a somewhat larger amount of system software tune-up. Now that the excitement of new product introduction is over, let's take a look at what you get now, what you might get next, and whether you need it.

What You Get Now

Because Apple decided to use a 16MHz 68030/68882 combination, raw computational performance is not phenomenally enhanced over the standard Mac II. The

IIX's processor is a 16MHz 68020/68881, so you might justifiably wonder why you get any enhancement at all. Two points work in favor of the IIX. The 68030 has a data cache as well as a code cache, and this helps reduce calls to main memory. The 68882 with a fast numeric format converter has better floating-point performance than the 68881. The resulting speed improvement, however, is highly software dependent: improvement ranges from a few percentage points with some applications, up to 40 percent in special cases. Number crunching tends to bog down in both the II and IIX by calls to SANE, but floating-point-intensive applications that access the 68882 directly can be ten times faster than the same application on an SE,

or more. Nonetheless, if you want the ultimate workstation performance currently possible on a Mac you will have to consider a 33MHz 030/882 accelerator for a II or IIX, rather than a standard IIX. Also note that the 80MB hard disk in the IIX is the same as that in the II, so I/O-bound operations are approximately the same in both cases.

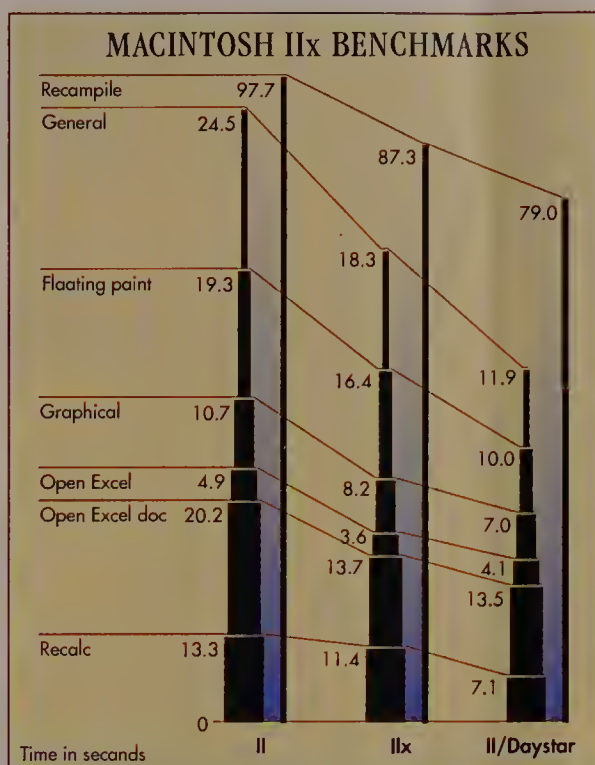
Looking Ahead

Other IIX features waiting for optimal software are the Floppy Drive High Density (FDHD) and the 68030's built-in memory management. As it stands now, you can read data from MS-DOS disks using the FDHD in conjunction with the Apple File Exchange utility. In practice, this procedure is remarkably clumsy. It's clear that Apple and third-party developers can someday make it possible, for example, to open MS-DOS word processor or database files directly within Macintosh applications, and to save files directly to MS-DOS format when the work is finished. At the very least, some inspired programmer will write a compact DA that operates Apple File Exchange and some simple conversions.

Similarly, enhancements to both A/UX and development of multitasking variants of the System/Finder will have wider applicability now that the standard high-end system has a paged memory scheme built into its CPU.

Does X Mark Your Spot?

If you do mostly word processing, get yourself an SE and a LaserWriter instead of a IIX, and pocket your savings. If you're beginning to process color separations, the IIX is not only a good choice technically but a reasonable value for the application. If you need one card for a network, another for your neural-net simulation hardware, and yet another for data acquisition, then the IIX is your best choice (remember, you need a graphics card too). The Mac II to IIX upgrade, costing about \$3300 for an FDHD, memory-management chip, and extra memory, makes economic sense in special cases, but most Mac II users will probably pass on this option. New purchasers, however, will almost certainly opt for a IIX rather



The speed tests used for this graph are a subset of the benchmark suite Macworld used to compare Macs and accelerator boards (see March 1989 Macworld accelerator review). The Daystar board is the Daystar 33/030 Accelerator II.

than a II. As a last consideration, remember that within a few months of its introduction, Apple began offering a IIX price of \$4879 to high-volume national accounts, suggesting that discounted IIX's may ultimately make their way onto the desks of the rest of us.—Charles Seiter
See Where to Buy or circle 827 on reader service card.

SMARTFORM DESIGNER

Forms Creation and Fill-Out Program

Pros: Capable, easy-to-use design tools; sophisticated functions for automatic calculation; comprehensive validation criteria; includes SmartForm Assistant.

Cons: Can't export easily to databases; doesn't import EPS or MacPaint files; no DA version of Assistant.

Company: Claris. **Requires:** Mac Plus; second disk drive. Hard disk recommended. Requires System 6.0 and Finder 6.1. **List price:** \$399.



If you use your Mac to run your business, but you still buy invoice and order forms from a stationer, or you hack forms together in MacDraw or PageMaker, forms software is worth investigating. While many other products have already been introduced,

Claris' SmartForm Designer 1.0v1 combines a well-tuned set of features that might finally convince you to turn to genuine forms software.

SmartForm competes with Adobe's True Form and Power Up Corporation's Fast Forms. All three products address three separate functions: reproducing existing paper forms, creating new forms, and filling out forms.

Designer Forms

The key advantages of filling out forms electronically include entry validation, automatic calculations, and better record keeping. If company policy dictates the use of an existing design, you may simply want a quick way to duplicate your current paper forms on the Mac. The best bet in this situation is to scan them into Adobe's True Form. SmartForm and Fast Forms, in contrast, allow you to create custom-tailored forms that can be changed almost instantly.

SmartForm divvies up its major functions into two separate programs: SmartForm Designer handles creating the forms, and SmartForm Assistant lets you fill them out. If you plan to stick with paper forms, you just need Designer to draw them up; you can then print them on a LaserWriter or a Linotronic. For filling out forms electronically, you'll need to buy additional copies of Assistant for everyone who works with the forms.

Form and Function

Designer has few layout tools, but they're ideally suited to the task they address: accurate placement of simple, often repetitive elements (see "Well Formed"). In addition to conventional text tools, draw-program lines, rectangles, and ovals, you get several types of tools for creating fields, which are areas for entering data. As in a good drawing or desktop publishing application, you can have any of these objects snap to an underlying grid or place them using numeric coordinates. Improving on a similar Fast Forms feature, the flexible Super Duplicate command lets you make multiple evenly spaced copies of an object and place them using numeric coordinates or the mouse. Designer also (continues)

permits you to define master pages, so that elements such as logos can appear on every page.

Designer's text capabilities are complete. Each font comes in eight styles—including condensed, extended, and reverse type—and a full range of font sizes from 4 to 127 points. Designer makes it easier than most programs do to enter text within an oval or rectangle—all you have to do is select the oval or rectangle and start typing.

Intelligent Red Tape

Although Designer's layout tools make form design faster, you could get the same results with a drawing or DTP application. What really separates Designer and its competitors from general-purpose layout software are the built-in features that help you enter and even analyze data.

But even the simplest SmartForm field has some smarts: for example, when you press the Tab key in Assistant, the cursor

jumps from field to field, according to the order you define in Designer. And fields in SmartForm can be a lot more than passive data receptacles. You can enter a default value, define constraints or validation criteria, or offer a list of choices for entry. You can write help messages for individual fields, or for invalid entries (see "Eager Assistance").

Fields can also be calculated: an obvious example would be the total field at the bottom of a sales slip. In addition to ordinary single-item fields, Designer offers three other field types: one for automatically calculated numbers such as the form number or page number; one for tables of entries, called lists; and one for repeating custom-defined groups of fields.

The lack of a data entry facility is Designer's most irksome fault. While you can place text into the form you're designing, you can't test the form's formulas or its field-validation functions without switching over to Assistant. For those who want to add logos or some other type of illustrations Designer's inability to import EPS graphics, or for that matter MacPaint files, will be another drawback—though you can import the images via the Clipboard as PICT files.

An Able Assistant

SmartForm Assistant bears the relatively simple responsibility for form fill-out. Unless you fill out forms for long periods at a stretch, Assistant has a noticeable drawback; unlike Fast Forms, whose DA gives you access to forms at a moment's notice, Assistant is a stand-alone application. Also, you'll be disappointed with Assistant if you're looking for an easy way to get your entries into a database. Although Claris promises that future Smart series products will provide database links, all Assistant can do now is export the contents of one form at a time to a standard text file.

Still the SmartForm package excels at its current mission. And with Claris' aggressive pricing of Assistant—\$5 per copy at the bulk rate—SmartForm is certainly the most economical way to convert to electronic forms.—*Steve Cummings*

See Where to Buy or circle 899 on reader service card.



LETRASTUDIO 1.0

Display-Type Customization Program

Pros: Excellent screen displays; precise control over letter and word spacing. **Cons:** Limited font selection; very slow. **Company:** Letraset USA. **Requires:** Mac Plus; 2MB for use with MultiFinder; hard disk. Color or gray-scale monitor recommended for best-quality screen displays. **List price:** \$495; fonts \$75 each (four included with program).



The Macintosh is a typographically versatile computer, but the creation of display type—the large, attention-getting text that appears in headlines and on product packaging—is not its strong suit. Creating display type requires fine control over letter and word spacing; unfortunately, at large sizes the Mac's bitmapped screen fonts take on a jagged appearance that makes precise positioning difficult.

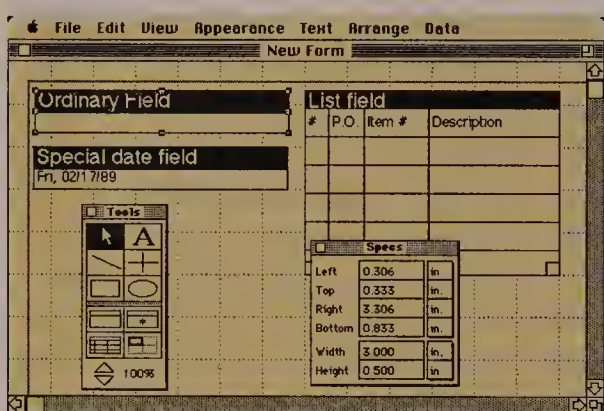
Letraset's LetraStudio solves this problem by eschewing the Mac's fonts in favor of its own. LetraStudio's custom fonts allow it to display tack-sharp type at any size and in any orientation. Combine these talents with the ability to stretch and distort type, Pantone-color support, and simple drawing tools, and you have a versatile addition to the desktop typographer's toolbox.

Type Casting

LetraStudio provides an on-screen work area similar to that of most desktop publishing and drawing programs: rulers line the top and left edges of the document window, and a palette provides access to tools for editing text, zooming in and out, and drawing lines, arcs, rectangles, and circles (see "In the Studio").

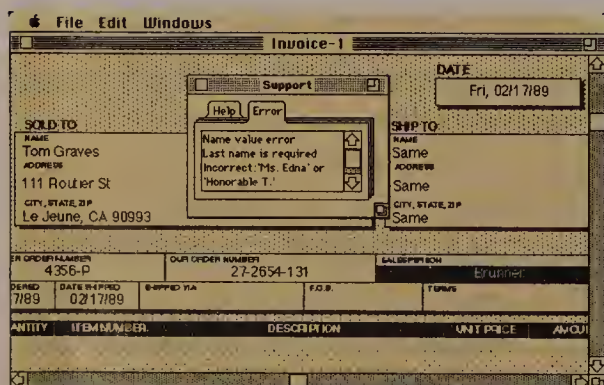
Although LetraStudio offers some drawing features, it isn't intended to replace an illustration program such as Adobe Illustrator 88 or Aldus FreeHand. You won't find bitmap tracing features or freehand drawing tools. LetraStudio's specialty is manipulating text—and it does that very well.

(continues)



Well Formed

The workspace in SmartForm Designer includes several field types (ordinary, special, and list). The Specs window displays the location and dimensions of the currently selected field or graphic object.



Eager Assistance

You use SmartForm Assistant to fill in an already created form. Here the currently active field was completed incorrectly, so the error message in the Support window gives a few pointers.



SHARP INTRODUCES A FULL COLOR SCANNER FOR YOUR MACINTOSH®

Now you can feed high-resolution four color artwork directly into your computer system, and get color reproductions that will astound you with their accuracy.

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Sharp's resolution of 300 dots per inch provides scanning equal to conventional console types, and gives accurate, finely detailed images with every nuance captured. Also, 64 shade gradations for each element seize the subtlest details, and yield a color tone capacity of over 260,000 shades. Even when you use it with a black or white Mac system, it gives superior grey gradations and middle tones.

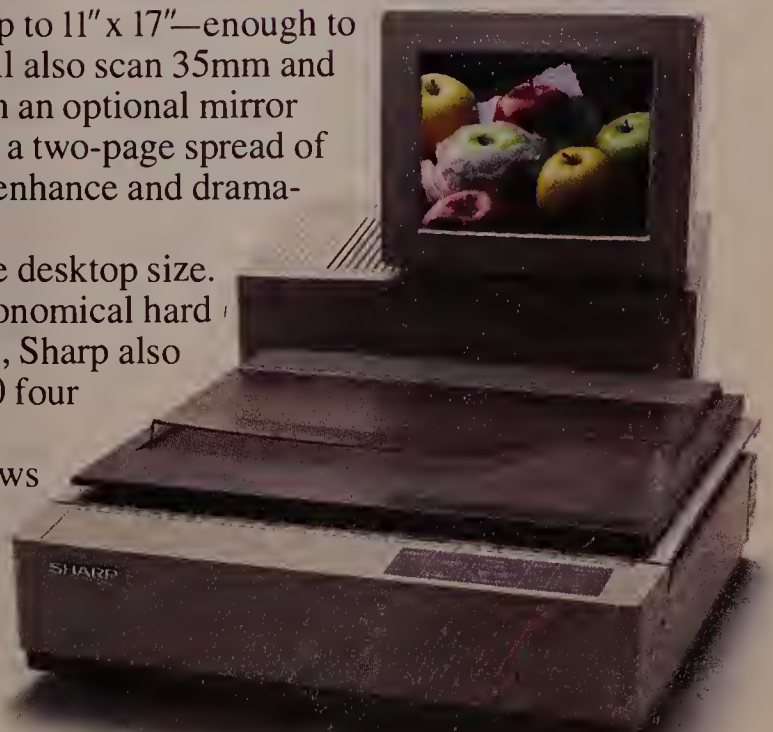
Scanning capacity is up to 11" x 17"—enough to scan a two page spread. It will also scan 35mm and overhead projection film with an optional mirror unit. Picture, if you will, how a two-page spread of finely colored images could enhance and dramatize your presentations.

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JX-450

SIMULATED PICTURE ON MONITOR



In the Studio

LetraStudio lets you create custom display type by stretching and distorting characters and their baselines. LetraStudio's custom fonts take advantage of the shading capabilities of color and gray-scale monitors to eliminate jagged edges.

The first step in creating display type with LetraStudio is to enter the text. Next you'll want to precisely refine the word and letter spacing. LetraStudio kerns (decreases intercharacter spacing) in increments as small as .01 point. More impressive, however, is the way it lets you kern your characters by hand: press ⌘ while clicking on a character and drag the character left or right until it's exactly where you want it.

Like quality illustration programs such as Illustrator 88 and FreeHand, LetraStudio lets you create special effects such as stroked (outlined) characters. You can also stretch and condense text, create drop shadows, and choose from the full rainbow of Pantone hues for fill and stroke colors. When it's time to print, you can specify that LetraStudio print spot-color separations, in which each color is printed on its own page. The program supports color output on color PostScript printers such as the QMS ColorScript. You can also save documents as encapsulated PostScript (EPS) files for subsequent inclusion in desktop publications.

Display type is often distorted type. Text curving up and down on a wavy baseline, characters receding into the distance with apparent perspective, a brand name curving as if printed on a bottle—effects like these can enhance the effectiveness of display type. LetraStudio offers a complete array of type-alteration features that operate on baselines or on a text *envelope*, a boundary that surrounds

a word or sentence. And your effects appear on screen exactly as they will when printed; completing a design doesn't require test prints and tweaking.

It's All in the Fonts

LetraStudio's remarkably accurate screen display is made possible by the intelligent design of its proprietary fonts. When viewed on a color or gray-scale monitor, LetraStudio's fonts look downright stunning, thanks to the program's technique of using a slight shade of color to soften a character's contours, thus all but eliminating the jaggies.

LetraStudio first appeared with copy-protected versions of its fonts, but this proved wildly unpopular with the Mac community. Letraset is now sending to all registered owners (free of charge) a new font disk that contains nonprotected versions of the four LetraFont faces originally shipped with LetraStudio. Owners of individual font disks can also upgrade for free by sending their disks to Letraset's customer service department.

A potential drawback to LetraStudio is the selection of fonts. Some well-known faces such as Times, Helvetica, Avant Garde, and Bodoni are available, but many of the typefaces in the LetraStudio library look like fonts you'd expect to see on "Pee-Wee's Playhouse." I can't wait to see a newsletter masthead printed in Frankfurter Medium.

A more serious problem is LetraStudio's downright sluggish performance. On my 2MB Mac II, the program takes 20 seconds to draw the label shown in "In the Studio." Worse, it often redraws most of a window when you make only a minor adjustment to an image. LetraStudio needs a redraw halting feature (common in advanced drafting programs where lengthy screen updates would normally result from editing changes) that lets you stop the screen updating process by clicking the mouse or pressing a key.

LetraStudio could certainly be faster, but otherwise the program performs its role well. Its capabilities are remarkable, and its documentation is clear and complete. But do ask to see the font catalog before you buy it.—*Jim Heid*

See Where to Buy or circle 816 on reader service card.

CALCOMP DRAWING BOARD

Drawing Board Digitizer

Pros: Well-made drawing board plugs directly into Mac's ADB port; easy-to-use 16-button cursor adds useful functions. **Cons:** Skimpy documentation; slightly more expensive than the competition. **Company:** CalComp. **Requires:** Mac SE. **List price:** \$595.

MACMASTER TEMPLATES 1.0

Templates for Digitizing Tables

Pros: Speeds selection and execution of commands; enables you to pick commands and trace drawings without looking at the Mac screen. **Cons:** subtemplates available for only a few applications; limited ability to customize. **Company:** Promontory Systems. **Requires:** CalComp drawing tablet. **List price:** Driver and master template free with registration card; subtemplates \$195 each.



The mouse—in spite of its elegance, simplicity, and power—is not the best tool for all types of input. Special-purpose computer-aided-design (CAD) and graphics workstations have for years used digitizing pads instead of mice because they offer greater drawing precision and a choice of drawing tools specifically designed for CAD and graphics applications.

CalComp is well known as a manufacturer of high-end plotters and digitizers for the CAD industry. The CalComp Drawing Board includes a 15-by-16-inch drawing tablet with a 12-inch-square active area, a 16-button cursor, driver software, and MacMaster template. (CalComp also offers 12-by-18-inch and 18-by-24-inch boards.) The tablet plugs into the Mac's ADB port and is compatible with all SEs and IIs.

Digitizing tablets are useful for all freehand drawing, tracing, and layout applications. Instead of a mouse, you use a cursor or stylus on a plastic pad. The position of the pointing device on the pad translates into digital coordinates on the

(continues)



William Lombardo, Modelmaking & Illustration
Created with Swivel 3D and PixelPaint



Roy Santiago, Business Presentation
Animated Swivel 3D images in VideoWorks

*"A superb presentation tool...
Swivel 3D raises the standard of
3-D graphics on the Macintosh."*
Joost Romeu, MacWeek

*"It's a speed-demon. It's your
basic \$395 must-have."*
Salvatore Parascadolo, MacUser

*"Creating objects with complex
surfaces couldn't be easier...only
Swivel 3D lets you cast shadows
on images."*
David Peltz, MacWorld



Jim Ludtke, Graphic Artist
Magazine illustration created with Swivel 3D.

*"An amazing 3-D visualization
tool that is easier to use than
any of the 3-D packages...."*
Laslo Vespri, MacWeek

*"The most intuitive interface ever
created for moving around in a
computer environment....
A visualization tool that will keep
you up around the clock —
with a smile on your face."*
Jack Davis, Verbum

Paracomp Redefines the Graphics Standard

Swivel 3D, the essential Graphics Tool

Swivel 3D lets you create stunning graphics never before possible. By simply rotating, scaling and casting shadows, Swivel 3D generates a limitless amount of images from a single 3D drawing. Explore presentation ideas quickly — you have the power to produce your best graphic presentations and animations.

Create beautiful illustrations by combining the visual power of Swivel 3D's images with the special effects found in today's graphic applications. Swivel 3D's presentation images can be easily moved to popular paint and draw programs. For animation, Swivel 3D pastes a series of color animation frames to the Scrapbook which you can easily import into VideoWorks or Hypercard.

Swivel 3D is the first and only program to feature Linking. Linking allows you to create realistic images with wheels, doors, levers, arms, legs, and objects that move.

An extensive library of images, shapes and alphabets, is included. Swivel 3D is a powerful graphics program for anyone involved in animation, business presentations, and graphic design — it is the essential tool for all of your graphic needs.



Three-Dimensional
Drawing/Modeling
for the Macintosh.

Suggested Retail
Price: \$395

Minimum System
Requirements: 1 meg

PARACOMP

Paracomp, Inc.
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San Francisco, CA 94107, 415-543-3848

Mac screen. The Drawing Board has a resolution of 1000 lines per inch versus the mouse's 200 or so. There are no Mac applications that recognize the higher resolution, but VersaCAD is reportedly working on one.

The CalComp cursor is approximately the same size as the Mac's mouse, but it has a pointer that consists of a clear plastic circle with cross hairs, which makes it relatively easy to trace drawings, something a mouse cannot do easily. The cursor also works well as a general-purpose mouse substitute.

Eleven of the cursor's buttons are programmed to send Macintosh commands; for instance, button 8 sends \mathbb{H} -Q, which in most Mac applications means quit. Button 1 corresponds to the standard mouse button; button 2 enables you to choose commands from the templates; and button 3 sends a double-click. The other 5 buttons are not programmed to Macintosh commands but might be in the future.

Sixteen buttons can be confusing for a habitual one-button user. At first you have to look at the cursor to use it effectively; but with practice the placement of the buttons becomes familiar and they provide a handy shortcut.

The stylus, purchased separately for \$92, is similar to a pen, and many artists find it easier to draw with than a mouse. The stylus has one button, in the tip, so you simply press down to click. I did not test the stylus, but from past experience, I know that a stylus is the best tool for freehand drawing. No one I spoke with at CalComp or Promontory Systems (for-



The CalComp Drawing Board

merly known as AutoEase) knew if the stylus worked with the templates.

When you plug in the Drawing Board, it is immediately active, and the CalComp cursor behaves just like the mouse—when you pick it up and put it down in another location the Mac's on-screen cursor doesn't move. This is called relative positioning. The newest version of the software, 1.0.1, supports multiple monitors simultaneously, but I did not have this version to test.

Command Templates: An Extra Dimension

For tracing you need absolute positioning—in which each spot on the Drawing Board translates into a corresponding point on the Mac screen. To activate absolute positioning, you must install the CalComp driver, written by Promontory Systems, in the System Folder and restart the Mac. The first time you use the templates, you must also install a template-manager desk accessory called AEManager, as well as a MacMaster template file.

With the AEManager you can change the active area of the drawing tablet to suit your drawing preference, you can load command templates, and you can define software buttons for subtemplates. Promontory Systems currently offers the MacMaster template, which includes Finder and HyperCard commands, and subtemplates with commands for VersaCAD 2.0, PageMaker 3.0, and WordPerfect 1.0.1. Each subtemplate consists of a sheet of plastic, printed with the application's menu commands, and a corresponding driver file that you install in the System Folder. The subtemplates fit into the MacMaster template, so that commands from both are

always available. You receive the MacMaster template free when you return your registration card to CalComp. Subtemplates cost \$195 each.

Each subtemplate offers over a hundred commands or options from the application's menu bar. Instead of pulling down a menu and selecting a command, when using the CalComp board with a template, you simply click on the command with the cursor's Pick button (button 2). Because there isn't room for every possible command, font, and type style, each subtemplate has an area designated specifically for user-defined template buttons.

You still have to hunt for less frequently used commands, but templates offer the advantage of letting you see commands you might have forgotten. One disadvantage is that even though commands are arranged by menu, the layouts seem based more on the size and shape of the templates than on a useful juxtaposition of related commands.

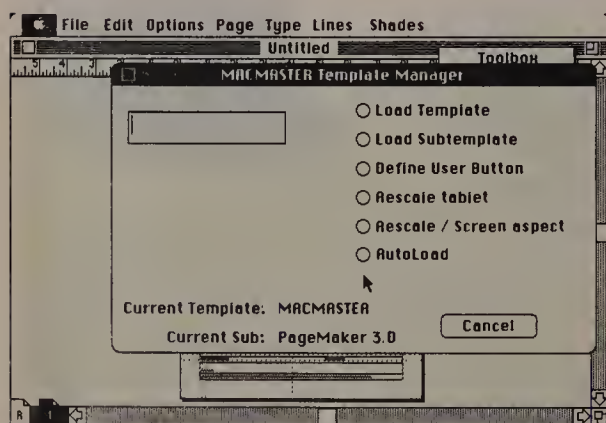
Promontory Systems promises that there will be more templates and more features for defining your own templates, but until then, this is a fairly rigid system.

Is It Worth It?

Command picking with digitizing tablets is a standard feature of many graphics systems, and for an experienced user it is fast and convenient. In general, whenever you spend most of your time in an application using the mouse, the command templates are a great addition to a tablet. If most of your time is spent at the keyboard, however, don't waste your money.

The CalComp board is nicely made and trouble free, and the cursor works well and feels comfortable in the hand. It comes with a manual of only four pages, but you can call CalComp or Promontory Systems for free technical support. The board has a five-year warranty. Since the Drawing Board's features are all available on other tablets, CalComp will have to rely on its reputation for building durable hardware and giving high-quality support to differentiate its tablets from others. This product seems to uphold that reputation.—Clay Andres

See Where to Buy or circle 765 (CalComp) and 833 (MacMaster) on reader service card.



MacMaster Template Manager

The template-manager desk accessory has all the basic commands but no frills—not even a close box. You have to cancel to leave the manager.

"Two thumbs up!" ORACLE for Macintosh. For only \$299.



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*Stand-alone version licensed for developers only. Requires Macintosh SE or II with 2 MB of RAM, 5 MB hard disk space, floppy disk drive, and HyperCard 1.2. Includes 30-day installation support, ORACLE database, Hyper-SQL (HyperCard Interface), SQL*Plus, OCI and Pro-C (Macintosh Programmer's Workshop required for programming usage), System Stacks and Example Stacks. **Full networking version is \$999 and includes SQL*Net (for database communications), Async 3270, DECnet, TCP/IP support, Alisa System's TSSnet DECnet protocol and drivers and Kinetic's TCP/IP protocol and driver. Accessing database software on other machines requires a separate protocol handler and gateway software for the other machine. Call for additional information. Copyright © 1989 by Oracle Corporation. ORACLE is a registered trademark of Oracle. The other companies mentioned own numerous trademarks. TRBA

★ JUST ENOUGH PASCAL 1.0

Interactive Programming Tutor

Pros: Infinitely patient; good introduction to Mac programming and Pascal language; well integrated with Lightspeed Pascal programming environment.

Cons: Works best on large-screen monitor; doesn't cover all aspects of application development.

Company: Symantec. **Requires:** Mac Plus; hard disk and large-screen monitor strongly recommended. **Requires Lightspeed Pascal 2.0.** **List price:** \$75.



So you've always wanted to program the Mac or perhaps take a refresher programming course? Well, Symantec's Just Enough Pascal (JEP) might start you on your way to hacker nirvana. By the time you've finished its 20 chapters, or stages, you'll have created a stand-alone Mac program called GridWalker (see "Look Ma!"). You'll also have a good understanding of Symantec's Think Lightspeed Pascal programming environment and its tools.

The JEP package includes a DA and a manual that provide step-by-step help while building a program in the Pascal application. The DA is the interactive portion of the tutor, and provides online instructions and explanations for each stage of JEP (building the GridWalker program), as well as a Pascal reference section, background information, and troubleshooting tips. All these topics are accessible through buttons in the DA window, or you can navigate through the topics by using the JEP menu. In addition, Symantec allows you to look up terms (boldfaced in DA text) cross-referenced elsewhere in JEP by double-clicking on them.

While JEP's manual is by no means a substitute for a Pascal language or Macintosh reference, it doesn't pretend to be one, and suggestions for further reading are included with the package. But the manual does offer a way to learn more about programming without sitting in front of your Macintosh all the time. And it does a more in-depth job of explaining the whys, wherefores, and technical issues of GridWalker than does the Just Enough Pascal DA.

Starting Class

In each stage of the JEP curriculum, terms and concepts are covered in the same order as they would be in most programming courses. For example, the first stage covers variables, the second repeat loops, and so on. The only difference is that Macintosh particulars—such as events, resources, menus, and the Toolbox—are discussed in addition to general programming concepts.

You start each stage by assembling a part of the GridWalker project with the DA (see "In the Beginning"). Assembly can mean adding individual code statements or separate blocks of code, called units, to the GridWalker project. These units make it easier to find and correct errors, because GridWalker is a fairly large program. In addition, there are troubleshooting suggestions included in the DA in case your program doesn't run correctly after each assembly stage.

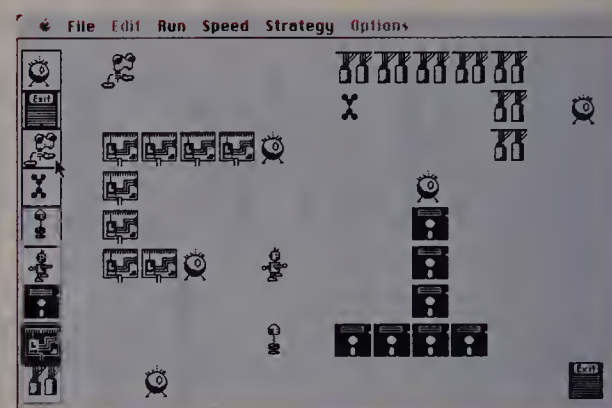
After assembly, you can read JEP's online explanation of what you just did and why. JEP doesn't expect you to work through all 20 stages in one day; it even instructs you to take breaks. You can use these breaks to read the more detailed discussions in the manual.

Each stage also includes directions and suggestions for tinkering with the program (JEP reminds you to turn off Lightspeed Pascal's AutoSave option to protect from inadvertently saving errors as you work.) In some cases, you take a close look at particular aspects of GridWalker, such as a specific loop or variable. In others, you explore the Lightspeed Pascal environment and its debugging tools.

The final part of each stage is the Challenge, an assignment that allows you to apply what you've learned by experimenting on your own; the Challenges range from easy to complex. They aren't mandatory, but you can learn a lot from your mistakes and gain a sense of accomplishment when you succeed.

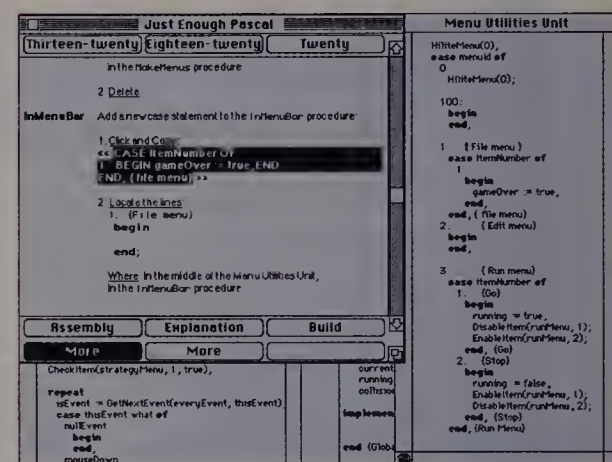
Teacher, Teacher

Symantec has put a lot of thought into Just Enough Pascal, and it shows. All aspects of the program—the content of the lessons, the structured practice, and the manual—are well integrated. I did have a couple of



Look Ma!

GridWalker, the application you create with JEP, includes menus, icons, and even animation and sound. Creatures move around the maze trying to escape without getting blown up.



In the Beginning

To assemble the GridWalker program, you select and copy program statements from the DA to Lightspeed Pascal windows.

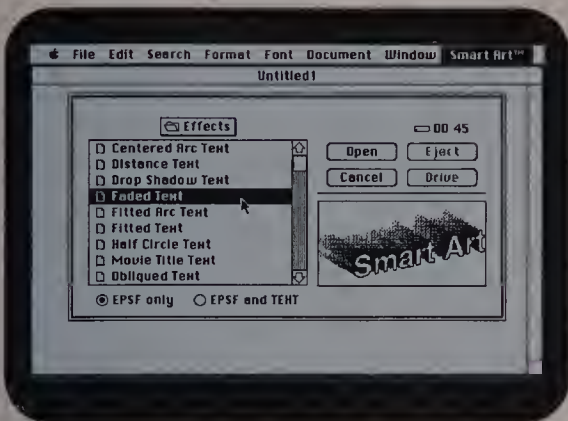
problems with the program, however.

First, you really need a large-screen monitor. Once GridWalker gets up to about Stage Nine, you may find yourself buried under Lightspeed Pascal windows. Second, the final GridWalker application, while it stands alone and operates, isn't really complete. JEP doesn't cover Mac details like creating an application icon, nor does it show you how to activate the desk accessory menu in GridWalker. The manual should cover these elements or at least provide hints on how to do them.

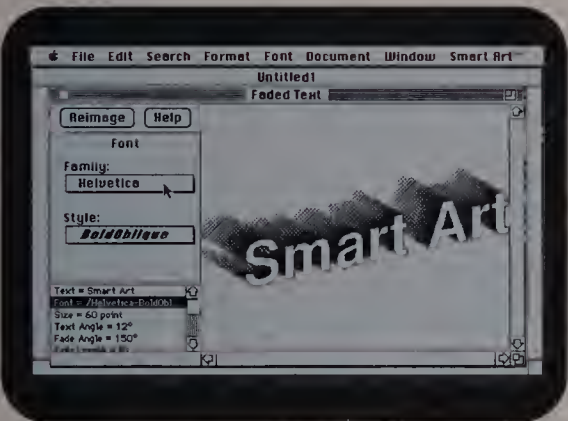
The best part about JEP is that it encourages you to take your time and explore. Rather than worrying about deadlines, you're more concerned with finding out why a program compiles or doesn't compile and how the program works. Learning how to program shouldn't be frustrating. Just Enough Pascal makes it fun.—Brita Meng

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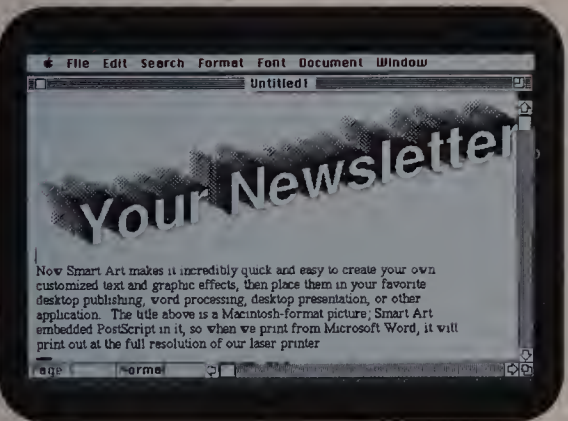
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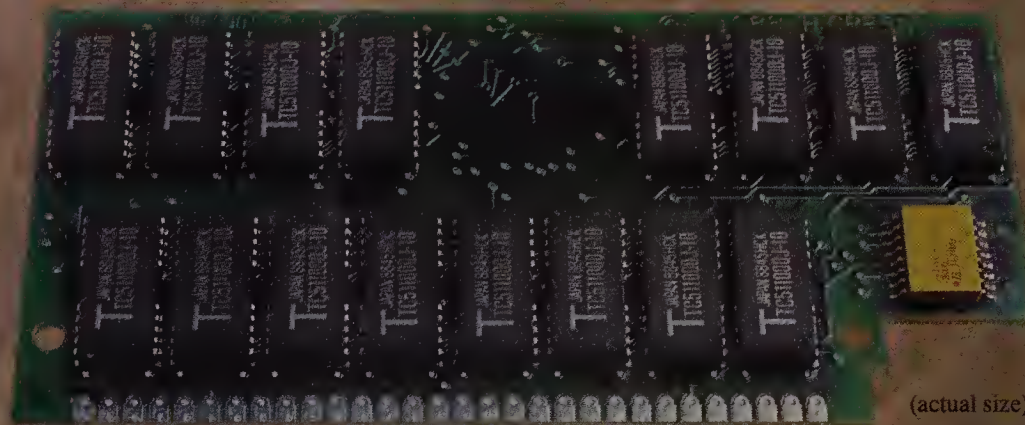
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Lifetime Warranty?	Yes	No	No	No
Length Under 4 1/4 Inches?	Yes	No	No	No

- Total MacII*, IIx Memory Capacity 16, 17, 20, 32 MB
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- Surface Mount
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COMPUTEREYES 1.2.1

Video Digitizer

Pros: Inexpensive; automatic brightness and contrast settings. **Cons:** Image quality slightly lower than MacVision's; fewer image-processing functions. **Company:** Digital Visions. **Requires:** MacPlus; System 6.0. **List price:** \$249.95.

MACVISION 2.0

Video Digitizer

Pros: Images slightly better than ComputerEyes'; more image-manipulation tools. **Cons:** Higher cost than ComputerEyes. **Company:** Koala Technologies/Pentran Corporation. **Requires:** MacPlus. **List price:** \$399.95.



There's no shortage of commercial and public domain images to choose from to design your company newsletter or to spruce up your start-up screen. But what if you want to include that priceless scene from the vacation video you shot last summer? It's surprisingly easy with either ComputerEyes or MacVision, two economical video digitizers for the Mac. And unlike frame grabbers that only work on the Macintosh II, both applications are compatible with the Mac Plus and SE.

ComputerEyes

Although the ComputerEyes manual only covers basic procedures and is missing an index, setting ComputerEyes up is straightforward. The box has no external controls and only three connections: one for power, one for the Mac's printer or modem port, and a third for a video source.

Using ComputerEyes is equally uncomplicated. You begin by activating the Preview function, which digitizes the video signal and displays the image in a window in the center of the screen. Previewed images can't be saved, but they're useful for making adjustments to your camera or VCR. Once you're satisfied, you open the image window and click on the Capture button. ComputerEyes gives you a choice of Fast or Slow mode. In Fast mode, the

digitizer takes about 6 seconds to produce a 320-by-240 pixel image with 256 gray levels. Slow scanning takes 24 seconds to acquire a 640-by-480-pixel image.

The software does a reliable job of optimizing brightness and contrast, so you don't have to tinker much to achieve a satisfactory result. (It's just as well—each time you change the brightness or contrast, you have to click on the Adjust button to redraw the image.)

On a Mac II set to display 256 shades, the scanned image appears in glorious gray scale. On other models, black and white dots are patterned to approximate shades of gray (dithering), and there are four dithering patterns to choose from. (The image that's actually stored in memory retains all 256 gray levels, no matter what type of Macintosh you've got.) Images can be saved as MacPaint, PICT2, TIFF, or EPS files or as a start-up screen. Image processing is limited to flipping, mirroring, and inverting. In a glaring deviation from the usual Macintosh guidelines, the application lets you close untitled images without first checking if you want to save them.

MacVision

Koala Technologies' MacVision was one of the first Macintosh video digitizers on the market and has evolved along with the Mac. It is slightly larger than ComputerEyes and has similar connections for power, serial, and video cables. The most notable difference is the two large brightness and contrast knobs on the top. The manual is more extensive (including sections on

lighting and video cameras), but it also lacks an index.

Setup is simple. The Quick View function previews the video frame so you can adjust the brightness and contrast by turning the dials and check composition and lighting. MacVision's Adjust Controls command is supposed to help you calibrate brightness and contrast, but I found this easier to do by eye. The process takes only a minute or two, and the controls are recessed so they can't be moved inadvertently.

MacVision offers the same two scanning modes as ComputerEyes, but only MacVision lets you average the two fields that make up each video frame so you can smoothly capture freeze-frame images from videotape. And when viewing images on a Mac that can't display gray scale, you can choose among ten dithering patterns. MacVision also offers more file-saving options: you can save images in RIFF, TIFF, PICT1, PICT2, MacPaint, or EPS format. RIFF and TIFF files can be stored in compressed form to save disk space.

In addition to using the hardware brightness and contrast knobs, you can change the brightness and contrast of the screen image using MacVision's Graymap Editor. As you adjust the sliding controls, the displayed image changes in real time. You can also alter the gray-scale mapping between the raw and displayed images by changing the shape of the graph in the Graymap Editor window. A set of special (continues)

MARK JOHANN



ComputerEyes and MacVision have similar connections for power, serial, and video cables. The most notable difference between the two is that MacVision (on the left) has two large brightness and contrast knobs on the top.

effects (including posterizing, smoothing, sharpening and cropping) rounds out MacVision's impressive array of image-processing features.

Which Is Best for You?

Buying a digitizer is no different from buying a still camera: you have to know your subject material. After all, even the most patient adult might balk at sitting perfectly still for 20 seconds for a high-resolution scan. With kids, pets, and other moving objects, it's bound to be an exercise in frustration unless you're capturing images from videotape.

Of course, the bottom line is image quality. I tested both products with a high-quality black-and-white camera using a variety of subjects and lighting setups. MacVision had a slight but definite edge nearly every time, with smoother transitions from light to dark areas. So if you're concerned about getting higher quality gray-scale images or extra image-processing functions, I'd recommend MacVision. But if your digitizing will be confined to dithered images that won't be displayed or printed in gray scale, ComputerEyes will do the job for considerably less money. —Franklin Tessler

See Where to Buy or circle 771 (ComputerEyes) and 841 (MacVision) on reader service card.



ANATOOL 3.0

Computer-Aided Software Engineering

Pros: Well designed, easy to use; functional components reasonably well integrated. **Cons:** As single-user product, limited to small or medium-size projects.

Company: Advanced Logical Software.

Requires: Mac Plus. **List price:** \$925.



In large programming projects, before a line of code is written, the software engineers begin by laying out the program's structure. Using data-flow diagrams, the engineers show what the program's subroutines and functions do and how they interact. Using a data dictionary, engineers specify what each data item is called, what it is com-

posed of, and whether it is related to other data items. Anatool, a CASE (computer-aided software engineering) tool, helps you create and manage the data-flow diagram and data dictionary for such a project.

Structured Systems Analysis

Anatool conforms to a methodology called structured systems analysis (SSA). You begin by creating a data-flow diagram to describe the software you plan to create—a blueprint of your program. Anatool then reads the diagram and builds a data dictionary that lists and describes all the data items being passed around within it.

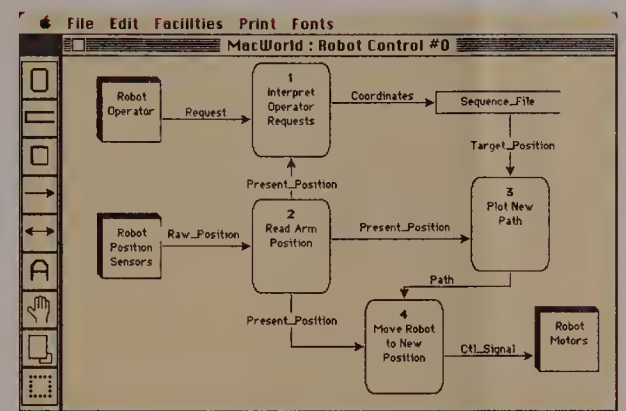
You can annotate this data dictionary, specifying exactly what each piece of data means and how it's to be used. Ultimately, the items in the data dictionary become the variables, parameters, and data structures used by your program, and the process boxes of the diagram become the program's procedures and functions.

Although the manual provides an introduction to SSA, anyone planning to become seriously involved in software architecture and design should also read *Structured Systems Analysis, Tools and Techniques*, by Gane and Sarson (Prentice-Hall, 1979), or *Structured Analysis and System Specification*, by Tom DeMarco (Yourdon Press, 1978).

Diagrams that Flow

Creating data-flow diagrams with Anatool is incredibly easy. You select the various boxes representing processes (subroutines), external entities (user inputs, printouts, etc.), and stores (files, variables, and arrays) from the palette and drag them onto the diagram. With the data-flow tool, you connect two boxes with an arrow by clicking on them in turn. Although Anatool automatically routes the data-flow arrow for you, you'll probably end up adjusting its path before you're finished.

Anatool's diagramming functions are easy to use, although they deviate from the Macintosh user interface. There are no scroll bars; you have to select the grabber hand, as in the early MacPaint. You must also select the data-flow tool every time you want to connect two boxes with an arrow. Even the selection marquee does



Robotic Arm Control Diagram

This data-flow diagram describes the control system for a simple two-axis robotic arm. The arm can move in or out radially and rotate on its base. The operator "teaches" the robot what positions it will visit and in what order. When the robot is placed in automatic mode, it will figure out where it is, where it is supposed to go, and how to get there.

not appear automatically when you drag in an empty space.

The SSA methodology recommends that you have no more than 7 or 8 process boxes on a page, corresponding to 7 or 8 subroutines at any level within a program. Anatool version 3.0, however, permits you to draw up to 15 process boxes. It also allows you to diagram your program as deep as 8 subroutine levels before it forces you to write a *standard specification*, a verbal description of the deepest-level subroutines.

Structured English, often called pseudo-code, is a kind of half-English, half-Pascal description of what a process does. Current English, on the other hand, is a regular, rambling description without any particular rules or keywords to worry about. Anatool reads current English and converts it into structured English, though the more structured your description, the more successful Anatool will be. Anatool then reads the structured English and checks it for consistency, which actually resembles the syntax check run by many compilers.

Just as the data-flow diagram shows how all the subroutines in the program talk to each other, the data dictionary lists all the variables, arrays, files, and parameters being passed around. When you call up the data dictionary from within the data-flow diagram, Anatool updates it to include any new data names.

(continues)

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The critics at *MacWorld* said, "... Sentinel provides a simple, effective security tool that does exactly what it claims to do and does it well."

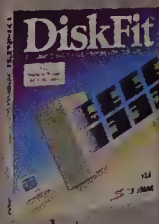


How to recover from a crash.

DiskFit copies files on your hard disk for safekeeping. If your disk crashes, DiskFit can completely restore them. Back up just once, and DiskFit makes a complete record of files called a SmartSet.* Then, DiskFit copies only new or modified files to the SmartSet, and deletes old files. You won't waste time copying files that haven't changed, or disk space storing old versions.

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Unfortunately, Anatool is weak in its implementation of the data dictionary. The main data-dictionary window presents you with a perplexing array of buttons, but no indication of what you should do next. And when you enter the description for a data item, you must return to the main data-dictionary window if you need to refer to another data item. There are also restrictions on the number of descriptions you can have for discrete data types and a requirement that you use either one-word names for data items, or you use a spacing character such as an underscore (for example, `My_data_item`).

If within the data dictionary you change the name of a data item, Anatool updates the data-flow diagram to refer to the item by its new name. The reverse, however, is not true. If you change the name of a data item in the diagram, a new entry appears in the dictionary in addition to the old name. Even though you use the data dictionary to keep track of how data items are used, as well as which processes use them, this information is not automatically provided by Anatool. You must return to the data-flow diagram, look for the data item yourself, and then return to the data dictionary and type in the information. An easy-to-reach cross-reference would be useful. Also, if you return to the diagram and change the name of a data item, a new entry will be created in the dictionary with the new name. You must redefine the item and remove the old name yourself.

A CASE for Potential

In a large project, a number of engineers can be developing several data-flow diagrams and their associated data dictionaries independently. Anatool version 3.0 can't merge data-flow diagrams or standard specifications together. Anatool MIX, a separate program shipped on the disk with Anatool, helps you merge data dictionaries together, but it is still a challenge to do this without tripping on identical data-item names.

In general, Anatool 3.0 is an excellent and easy-to-use tool for software architects, systems analysts, and software engineers. Its rather arbitrary limitations and its divergence from the accepted Macintosh standards are annoying but tolerable.

Being a single-user product and lacking a comprehensive merge capability, it may be less desirable for large projects with numerous design and programming teams. But for most small and medium-size jobs, it fits well.—Ken Takara

See Where to Buy or circle 755 on reader service card.

METCOM MODULA-2 1.02

Application Development Environment

Pros: Easy to use; has source-level debugger; includes a better resource compiler than the standard RMaker utility; doesn't require hard disk. **Cons:** Initial release can't create DAs, XCMDs, and so forth; editor could use more bells and whistles. **Company:** Metropolis Computer Networks. **Requires:** Mac Plus; second disk drive. **List price:** \$245.



MetCom Modula-2, from Metropolis Computer Networks, is an integrated Macintosh Modula-2 application-development environment, which includes an editor, compiler, linker, source-level debugger, and embedded run-time environment. MetCom Modula-2 bucks the trend toward large packages that require a hard disk and more than 1 megabyte of RAM to do productive work and to use a source-level debugger. In fact, MetCom Modula-2 can even operate on a stock two-floppy SE or on a Plus with a second 800K drive. The run-time environment supports the development and execution of textbook-style programs as well as programs that take advantage of the Macintosh Toolbox (all five volumes of *Inside Macintosh*).

How It All Shapes Up

The compiler is fast, and the resulting code is competitive with that of other Macintosh development systems. Although the compiler is fast, the import phase (during which the compiler reads the interface of library modules and other MetCom modules) consumes most of the compiler's time. An option like MPW Pascal's \$LOAD mechanism or Light-speedC's precompiled headers could speed this phase immensely. The Make Project menu command is useful; you just select Make Project and choose the main module of your program from the list presented. Make Project scans the main module's import list (and all indirect import lists from the imported modules) to create a module dependency list that the compiler uses to recompile only the necessary modules.

The major limitation of the current release is that you can only create applications (no HyperCard XCMDs, no DAs, no INITs). A somewhat important limitation is the lack of a facility for importing foreign libraries (for example, Pascal, Assembler, or C object files from MPW). While Niklaus Wirth (creator of both Pascal and Modula-2) doesn't specify based variables, he recommends them in his discussion of low-level language facilities.

MetCom's editor is a mixed bag. It does what it is supposed to do with a minimum of fuss and allows you to enter text and modify existing files. In fact, it is integrated nicely with the compiler. After you discover that a compilation contains errors, you can move from error to error within the source file via a single menu (continues)

A SPEED AND SIZE COMPARISON

	SemperSoft	MetCom
Sieve of Eratosthenes (10 iterations)	6.1	6.5
Radix sort (10,000 random integers)	9.7	8.5
Ackerman's function (500 iterations)	27.8	37.4
Integer (100,000 iterations each: assignment, addition, subtraction, multiplication, division, complex expression evaluation)	16.0	15.5
Matrix manipulation	5.8	6.5

Comparison of code-execution times between MetCom Modula-2 and SemperSoft Modula-2 (all timings took place on a Mac Plus with a DataFrame 20XP hard disk).

CONNECT ANYTHING TO ETHERNET.



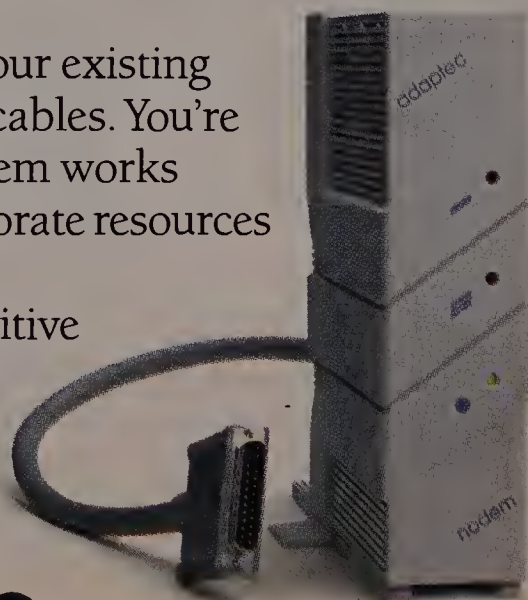
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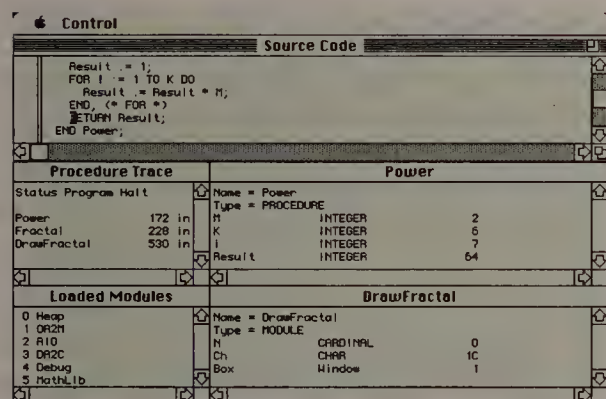
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adaptec

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selection (or keystroke). Unfortunately, the editor lacks most of the enhancements that other systems offer, such as key equivalents for go to top or bottom of file commands, markers, wild-card searches, and a Find capability.

One of MetCom's biggest selling points is the Examiner (the source-level debugging facility that allows you to identify where the bugs are and helps you figure out how to fix them). The Examiner presents you with five windows: Procedure Trace, Source Code, Loaded Modules, Procedure Data Structures, and Module Data Structures (see "Source-Level Debugging"). To trace an error, you use the Procedure Trace window, which shows the calling chain of procedures; clicking



Source-Level Debugging

You can examine the status of a program in the MetCom Examiner. Here the program is about to execute a Return statement from the function procedure, Power, in the module DrawFractal.

on anything in the chain brings up the corresponding source code in the Source Code window. The Source Code window shows the source code and highlights the buggy instruction that caused you to enter the Examiner. The Loaded Modules window gives you the names and addresses of all loaded modules (this can be handy if you use a debugger such as Macsbug or TMON, as well). Clicking on any of the module names for which source code is available displays the instruction leading to the current error. The Procedure Data Structures window displays the status and values of the current procedure's local variables. The Module Data Structures window displays the state and values of the current module's variables.

Metropolis has licensed a shareware rez/derez-like utility called ResTools for

inclusion with the product. While there are minor (occasionally annoying) differences in the syntax, it is generally compatible with source from rez (Apple's MPW tool for compiling resources). This facilitates conversion of examples from Apple and other sources for use with MetCom Modula-2. Non-MPW development systems have traditionally licensed a utility called RMaker from Apple to allow compilation of text resource descriptions into resource files. RMaker has a number of strange quirks: it's nonextensible, it's merely tolerant of (rather than compatible with) HFS, and it's touchy about white space (blanks and tabs). These quirks, combined with poor error reporting and an inability to decompile existing resources into a textual description, make RMaker vastly inferior to the rez/derez tools provided with MPW.

The documentation is useful and conveniently formatted. It includes indexlike appendixes that allow you to locate where routine, constant, type, or variable is declared. Although the appendixes aren't as handy as the autoimport option of SemperSoft Modula-2, they are a big improvement over what most Modula-2 vendors (both on and off the Macintosh) provide. I found MetCom's technical support knowledgeable and pleasant. The package includes numerous example programs; however, I was somewhat disappointed to find that the majority of them were standard examples and did not show off programming the Macintosh in Modula-2.

MetCom Modula-2 is a good product, particularly for those with limited hardware budgets (such as university computer labs). It is slightly more expensive than a lot of the competition, but site licenses and similar options are available. If you want a straightforward, integrated Macintosh Modula-2 development system rather than an MPW compiler, or if you want a source-level debugging facility, I would consider MetCom Modula-2 the clear choice over either the TDI or MacMeth products. Metropolis seems committed to upgrading and supporting its product as well as taking user feedback into account. —Dennis Cohen

See Where to Buy or circle 851 on reader service card.



COLLEAGUE 1.1

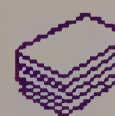
Business Organization Tools

Pros: Stores large amounts of data; excellent reporting and sorting functions. **Cons:** Somewhat cumbersome input; slow. **Company:** Colleague Business Software. **Requires:** Mac Plus; hard disk. **List price:** \$695.

THE HYPERWORKS ORGANIZER 1.0

Business Organization Tools

Pros: Easy to use; modules are well integrated. **Cons:** Too few modules; not as full featured as other available applications, such as Focal Point II. **Company:** Timeworks. **Requires:** Mac Plus; second disk drive. Hard disk recommended. Requires HyperCard. **List price:** \$99.95.



Colleague and The HyperWorks Organizer are business organizational tools that help keep track of appointments, activities, and projects. While they have many functional similarities, they differ in the type of business each works best with. Colleague, with its powerful search and sorting functions, is optimized for handling thousands of clients and services. Businesses such as direct-sales organizations, photography studios, and insurance agencies can use Colleague to keep track of weekly customer, prospect, and vendor interactions. The HyperWorks Organizer, on the other hand, with its more direct input and project-management charts and tables, is better suited for companies that need to more closely manage a smaller number of clients and projects.

Colleague

Colleague has five modules. The Calendar module helps you keep track of date-related activities, such as appointments and phone calls; the Client module holds information about clients and vendors; the Job Ticket module stores invoices, bids, and purchase orders; the Checkbook module monitors checkbook registers and prints checks; and the powerful Reports (continues)

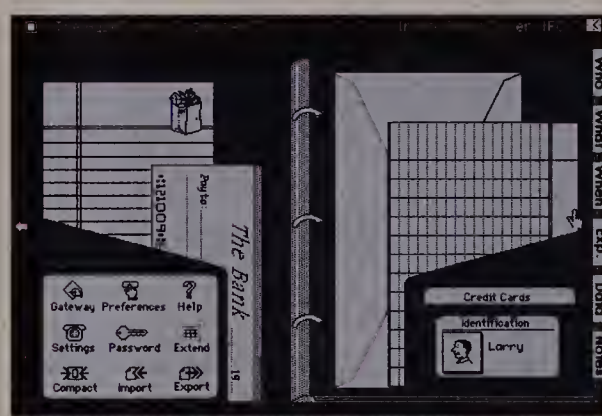
module provides such things as sales reports, invoices, mailing labels, supplier schedules, accounts-receivable summaries, and form letters.

The Client module's main window has fields for general information such as name, address, and company name. There is also a read-only field that contains the customer's account balance, which is actually stored in the Job Ticket module. The Client window also has three scrollable fields: the Keyword field lets you input one or more keywords for each client; the Request field lets you note client requests for information; and the Members field lets you list your contacts in the client organization. Each of these fields, as well as most other data in Colleague, can be searched using all logical operators and connectors such as greater than, AND, and NOT. For example, you can search to get a listing of all clients who requested information about a specific product or (if you input the client's date of birth as a keyword) who are over a certain age.

The Job Ticket window displays information about products or services that you buy or sell. If you type the first few letters of a vendor or client's name in a search-and-display field, the program looks up and enters the name that matches those initial letters or, if more than one name matches, it displays a click-and-enter list of names that begin with those letters. The Job Ticket window also has a Product section where you can store a list of all your products or services along with their cost and retail price. When a customer places an order, you key in the first few letters of the product name, and the program fills in the complete name, along with its cost and price. Then, if you check the completed invoice box, Colleague applies the totals to the client's account.

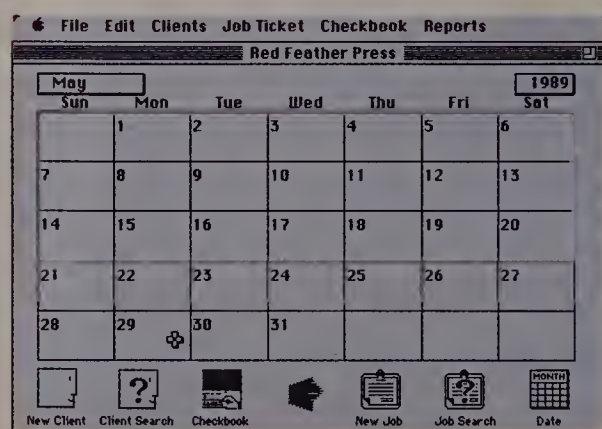
All of Colleague's modules make more use of point-and-click entry and search-and-display fields than direct keyboard input. While this makes Colleague excellent for managing large files, it makes it difficult to use for short-term, impromptu activities. To enter a one-time appointment, you must first start at the Calendar window and go through two windows to get to the Appointment screen. If the person's name has the same initial letters

as one of your present clients (for example, he's Harry Black and you have as a client Harry Blackstone and Co.), the program will look up and input the name already in the file rather than the name you want to enter. In that case, you must fill out a Client screen for this acquaintance. Even if you are allowed to enter the acquaintance's name in the Appointment screen, you won't be able to key in his or her telephone number or address because those fields in the Appointment screen are read-only and can be entered only in the Client screen. The Type of Appointment field in the Appointment screen is a point-and-click list, so even if you will never play pool again, you will have to enter play pool in the Choices for Type window.



Inside The HyperWorks Organizer's Front Cover

HyperWorks Organizer lets you access any module by clicking on tabs lining the Inside Front Cover screen: the Checkbook graphic takes you to bank information, the Credit Card gets you credit card data, and the Grocery Bag notebook brings up a shopping list. You can even choose one of five pictures for the ID card.



Colleague's Splash Screen

Though not a HyperCard application, Colleague has a HyperCard-like interface, with most modules accessible by clicking on icons (the Calendar pops up whenever you first open the program). Unfortunately, Colleague is also comparably slow.

Colleague does an excellent job of managing the big picture, but it probably won't tempt you to throw away your appointment book or check register.

The HyperWorks Organizer

The HyperWorks Organizer is less rigid, but because of the limitations of HyperCard, it can't take on large lists of clients and products the way Colleague can. It has six modules: the Who module contains information about clients; the What module contains data about projects; the When module holds appointment information; the Expense module tracks expenses and client account balances; the Data module offers almanaclike information such as air mileage between United States cities; and the Notes module keeps the more general information under various headings.

The Who module stores contact information such as name and address, and records all activities related to the contact. For example, you can post expenses to any account in the Expense module—from the Who module—simply by starting the contact card's timer when you place a call to that account. At any time, you can display a list of all calls to a given contact. The Action field helps you keep track of meetings, telephone calls, and the like. If you know the day of an appointment but not the date, you can select the day of the week from the menu and the program will input the actual date for you. The proposed action is then posted on the To-Do list in the When module. If the action is not checked off to signify completion by the due date, a Past Due notice is posted on the Contact card. By clicking on icons on the Contact card, you will get either a summary of the last action or a history of all past actions for any contact.

The Project module has three main scrollable fields: Goals, Resources, and Tasks. Each project can have one or more goals, and each goal can have one or more tasks and resources. Project tasks can have projected and actual start dates, end dates, and costs. In order to manage the project, you can view the tasks and resources either in chart form along a time line, or in table form by date or by task. (continues)

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The Expense module lets you input or post all your expenses and categorize them by account name and according to whether they are personal, business, or reimbursable. You can then see a history of current accounts, selected groups of accounts, or the total of all entries. You can also use all of HyperCard's reporting features to print results or invoices.

The HyperWorks Organizer has wonderful graphics and works smoothly, and its modules provide a good basis for a small business to keep track of activities. The integration of its sections is similar to that of Focal Point II, but The HyperWorks Organizer does not have as many modules. Its project-tracking capability is convenient for small jobs, but it is a toy compared to MacProject II. Its calendar doesn't have the alarms and sophisticated search functions found in an appointment program like Rendezvous. On the other hand, using HyperWorks Organizer requires few if any structural changes in your business organization, and it is easier to learn as well as less expensive than any of the other applications. The HyperWorks Organizer will not save a business that is drowning in a flood of paper, but it can provide a helping hand for those beginning to flounder a bit.

—Lawrence Stevens

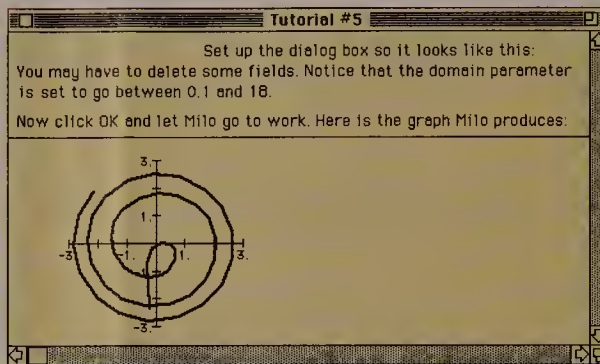
See Where to Buy or circle 769 (Colleague) and 808 (The HyperWorks Organizer) on reader service card.

MILO 1.0

Symbolic Mathematics Program

Pros: Uses standard symbols; covers most undergraduate math. **Cons:** No help facility; nonintuitive operation. **Company:** Paracomp. **Requires:** 512KE. **List price:** \$249.95.

Milo's claim to be "the first intelligent piece of paper for mathematics" is very nearly true. It is possible in Milo to set up problems in standard math notation and then direct the solution of the problems by applying a series of rules. The catch is that Milo's piece of paper is only as intelligent as you are, since in most cases you'll be called on



Automated Curlicues

With a minimum of fuss, Milo automatically graphs any expression you hand it, picking appropriate axis values. Although it only works in two dimensions, the program's ability to plot parametric expressions makes it easy to analyze projections of 3-D curves. This is the plot of $x = \sin(t) \log(t)$ $y = \cos(t) \log(t)$.

to supply the appropriate rules. Both in price and design, Milo is an excellent offering for the undergraduate science/engineering market.

Contrast this with the other math-facility programs for the Mac. Borland's Eureka, for example, requires that you enter problems in BASIC-like notation, and the program proceeds to solve problems numerically according to built-in algorithms. Eureka can't represent math notation or solve equations symbolically, but it provides fast numerical and graphical results for engineering and physics. Mathematica also uses BASIC-like statements rather than math symbols, but it offers a huge set of rules and a programming language for symbolic and numerical mathematics.

Looks Good on Paper

One of the major advantages of Milo is that despite its small built-in set of rules for attacking equations, the equations are properly represented on the screen. You can select equations or blocks of equations and then cut and paste them as graphics into word processors. This means that if you own Milo you won't need a symbol-layout program such as Expressionist from Allan Bonadio Associates or MathType from Design Science unless you want to do professional math typesetting. It also means, however, that you should plan on spending several days mastering Milo's arbitrary keystroke combinations, or familiarizing yourself with the long—but easier-to-remember—hier-

archical menus. (In fairness to Milo, no other program offers a significantly better way of entering the necessary notation.)

The Works

Besides symbols, Milo also supports strings as variables; you can use *kinetic_energy* as a variable name, for example. Once you have entered a mathematical expression, you can call on Milo's facilities for manipulating the expression or you can transform it according to rules you select yourself. Under the Simp (for simplify) menu, Milo offers a promising array of commands: Multiply, Add Fractions, Number Crunch, Factor, Solve For, Distribute, and Evaluate (for integrals, derivatives, sums/products, and substitutions), among others.

These commands don't always do what you might expect, however; you usually get results that will probably strike you as intermediate steps toward a solution, rather than an automated computer solution. (A help facility, even one offering a few examples for each command, would greatly enhance the program without seriously affecting compactness.) Selecting the variable x in the expression $0 = x^2 + x + 1$ and choosing Solve For produces the result $x = -x^2 - 1$ rather than the pair of complex numbers you would ordinarily think of as a solution. Likewise, Number Crunch, Distribute, and Evaluate often have to be called several times before you get to a final answer. The strong point of Milo's Simp commands is the manipulation of series and products rather than solving equations. This is because Milo doesn't make many assumptions on its own.

Most computations are intended to be performed by Enter Rule/Apply Rule procedures in which you select—either from rules you have typed in yourself or from windows of rule templates—a symbolic transformation of a problem. For the quadratic equation noted above, you could enter the standard solution in terms of a , b , and c coefficients as two rules and then apply them in sequence. For an integral, you enter a general indefinite integral from a table as the rule (simple tables are included with the program, large tables are due soon), and when Milo spots the *(continues)*

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similarity between an integral you select for solution and the one you identified as a rule, a rapid symbolic integration occurs. If Milo doesn't see the application of the rule, nothing happens.

Curiously, this is the program's great strength. Milo will solve a symbolic integral for you, in detail and with substitutions, if you can identify the appropriate corresponding integral in a handbook. Milo will also solve any symbolic problem, integral or not, as long as you can specify in abstract a version of the solution. For example, you can define abstruse special functions in terms of simpler functions to any level of complexity and rely on Milo to accept these definitions as rules for solving a problem. This is how, in a mere 180K, Milo can hope to tackle the same kinds of problems as the megaprogram Mathematica: you build (and save) rule sets adapted to your particular needs, while the core of the program itself consists of only a small set of utilities and rule-recognition schemes. To assist you in your search for a solution to a given problem, Milo provides an autoscaling 2-D graphing facility (see "Automated Curlicues") that accommodates all standard and parametric plots.

Summation

"It is unworthy of great men that they should spend long hours laboring like slaves over calculations," said the great mathematician Leonhard Euler, who had done exactly that for most of his life. It's probably unworthy of college freshmen as well, and they could use more help than Euler. Milo is a well-designed, relatively inexpensive program that has the forgivable "drawback" of requiring intelligent judgment for effective use. With practice and some skill it can be used to facilitate symbolic and numerical computation at any level of complexity—and it fits comfortably on the type of Macintosh available to most students. If you are a satisfied Mathematica user you probably won't want to switch, but if you are currently solving calculus problems with pencil and paper, you should get your own copy of Milo as soon as possible.

—Charles Seiter

See Where to Buy or circle 854 on reader service card.

ARCHITEXT 1.03

Hypertext Authoring and Viewing Software

Pros: Maps of nodes make navigation easy; links can be defined graphically; built-in tools simplify subdividing information into nodes; unlimited distribution of ArchiText Viewer for viewing documents.

Cons: Window interface when viewing nodes' contents is too busy; no support for external commands or devices.

Company: BroinPower. **Requires:** Mac Plus. Hard disk recommended. **List price:** \$349.95.

GUIDE 2.0

Hypertext Authoring and Viewing Software

Pros: Cursor serves as visual cue for expected action; buttons provide pop-up windows as well as links to other documents; external commands can be added.

Cons: Linear layout inhibits authoring of hypertext document; no viewer provided for free distribution of documents. **Company:** OWL International.

Requires: Mac 512K. Hard disk recommended. **List price:** \$199.95.



Apple's introduction of HyperCard has helped popularize the term *hypertext* among Macintosh users. However, two other programs, ArchiText and Guide, make use of a hypertextlike organization on the Mac and more closely resemble the accepted definition of hypertext than does HyperCard. If you're interested in a true hypertextlike means of navigating through text and graphics, you should take a look at ArchiText and Guide.

ArchiText's Architecture

ArchiText uses graphic views (called maps) to display links between nodes of information, which can contain text and/or graphics. You navigate through an ArchiText document by double-clicking nodes on a map or selecting nodes from a scrolling list.

To create an ArchiText document, you need to create nodes of information either from imported files or from ArchiText files. Unfortunately, you can only import text-only files; graphics can be imported only through the Clipboard. Once you've

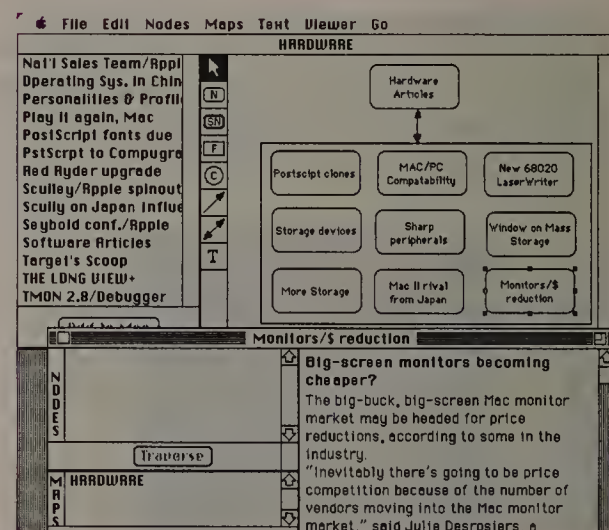
entered data into a series of nodes, you create a map that displays these nodes.

The map window has a tool palette for linking nodes, once they're on the map, by letting you define either explicit or implicit links between them. Explicit links imply a distinct, well-defined relationship between two nodes and are symbolized by a two-headed arrow on the map. If you have a group of nodes that are all related to each other and you don't want to restrict the links between them, you can create explicit links by drawing a box (called a frame) around all of the related nodes. If you decide that some nodes contain too much information and should be divided into a series of nodes, there is a tool for splitting nodes either by paragraphs or by user-defined character strings.

ArchiText's AutoLink command lets you create standard link patterns for groups of nodes. For large maps, you can minimize the number of links criss-crossing all over the display by using connectors that lead to other parts of the map.

From Architect to Navigator

You view a completed ArchiText document by navigating through it, starting with a map of part of the document. Double-clicking on a node in the map automatically opens a window displaying



Node-work

Two windows are open in ArchiText. The rear window shows a map with a line from a node entitled *Hardware Articles* to a frame (box) containing nine other nodes. Other maps are listed at left in the same window. The front window displays the contents of the *Monitors/\$ reduction* node, which has been selected in the Nodes window.

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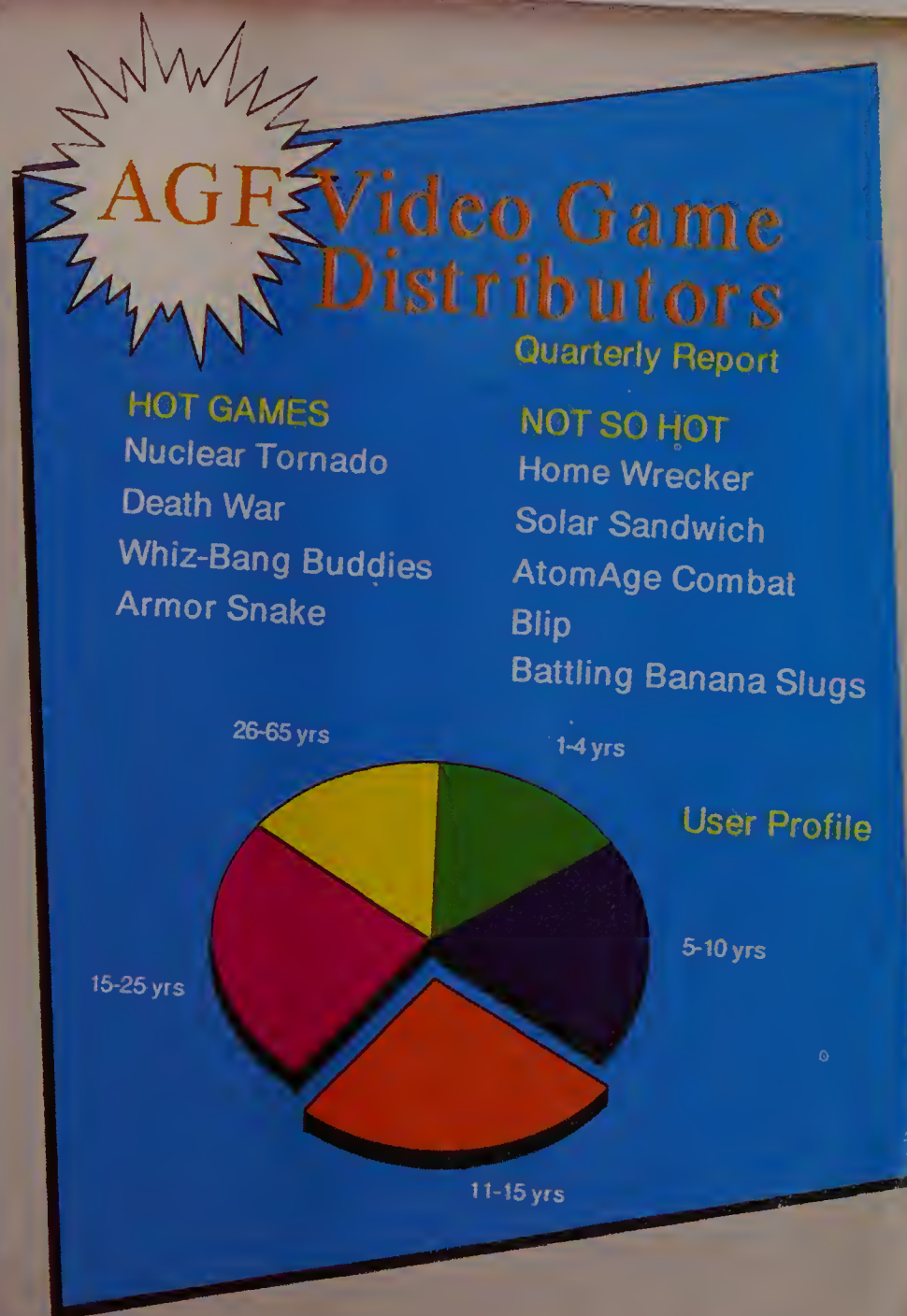
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the information included in that node (see "Node-work"). The node's window also includes two panes: the nodes pane, which contains a scrolling list of other nodes you can access by selecting one from the list, and the maps pane, which shows other maps.

When you select Recent in the Go menu, the program displays a hierarchical list of past nodes and maps that you've visited. And, should your screen become cluttered with open windows, you can find the window you want in a hierarchical menu attached to the Open command in the Go menu. ArchiText also lets you move directly to any node or map by choosing a nodes ID in the Go menu. Since ArchiText assigns these ID numbers automatically, you have to know the proper ID number in advance; this option would be much easier to use if you could type in the node or map name.

Becoming a Guide

Guide documents look like MacWrite files at first glance. In fact, the first step in creating a Guide document is to add text and/or graphics in the linear fashion of any word processor (paragraph after paragraph, graphic after sentence, and so on). You can then select any portion of the text or graphics to be converted to a button—the selected text or graphics is hidden by the program and a text or graphics button

is displayed in its place. These buttons, and their links to other text and graphics, are Guide's way of letting you create hypertext links. As a reader of a Guide document, you'll see the cursor change to different symbols as you move your cursor over different parts of the document. These symbols are a cue that the text or graphics is a button. There are Replacement, Reference, Note, and Inquiry buttons. Replacement buttons substitute text or graphics for the object that's defined as the button (see "Button, Button"). For example, you can create a table of contents in which each entry is a Replacement button that expands to show the text and graphics of the section represented. Reference buttons are designed for cross-referencing other parts of the document, and Note buttons are a simple way of creating pop-up windows. Inquiries are used to make buttons mutually exclusive and can be used to lead you to different parts of the document.

Because Guide doesn't have a map view of a document's structure, you have to be careful in structuring your document. Short of using the Find command, there is no easy way of finding a block of text that you created earlier. In this regard, ArchiText's node concept simplifies document construction.

Tracking the Guide

Guide uses visual cues to help you navigate through a document. Each type of button has a different cursor. At first, all the different cursors may take getting used to, but it doesn't take long to learn to use them efficiently.

Guide also tracks your last 32 button actions. Click on the Backtrack icon above a window's scroll bar, and you move back through your document one step at a time. You can also move directly to the top level of your document's hierarchy by using a command in the Display menu.

So That Others May See

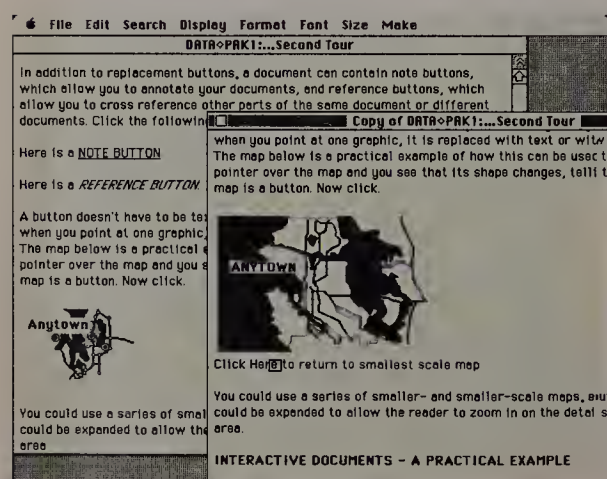
One of the ideas behind hypertext is the creation of an information database that others can navigate according to their own train of thought. In this case, ArchiText does a better job than Guide. The ArchiText Viewer application, which can

be freely distributed, is bundled with ArchiText. Users of the Viewer can navigate through an ArchiText document, but cannot make changes. No similar tool comes with Guide. However, if you're interested in distributing copies of a Guide document, OWL International offers the Guide Envelope System, with which you can make 1000 read-only copies of your document for \$200.

Each program offers you a reasonable way of creating and navigating through hypertext documents. I preferred ArchiText's structure of maps and node windows when trying to locate information. Guide acts more like a linear document when you're creating a structure for presenting information, so it doesn't feel like hypertext. But if you need added external programming capability to access such peripherals as a laser disk or a CD ROM, then you should use Guide.

—Dave Kosiur

See Where to Buy or circle 756 (ArchiText) and 804 (Guide) on reader service card.



Button, Button

These two copies of the same Guide document illustrate how a button (Anytown in the rear window) can lead to an enlarged view of the same area. The small square surrounding the letter e in the sentence beginning "Click Here" is one of Guide's cursors. The square cursor makes the enlarged area invisible and the original button reappear.

★

MEMORYBANK SS400/
MAC761EA

761MB Hard Disk / 2.3GB Tape BackUp

Pros: Fast; reliable; easy to administrate.

Cons: Intended only for large-scale networks.

Company: Northern Telecom/Memory Systems.

Requires: Mac Plus; System 6.0 or later version.

List price: \$14,300.



Not so long ago you needed a whole temperature- and power-controlled room to amass the kind of storage offered by Northern Telecom's Memorybank. Intended for large-scale networks or smaller networks where massive files are used (for example, large databases, or graphics- or sound-application files), the Memorybank comes in three hard disk capacities (formatted): 507.9MB, 761.8MB, and 940.6MB. All support the standard SCSI interface, and as many as six Memorybanks can be daisy-chained together for over 5 gigabytes of hard disk storage.

(continues)



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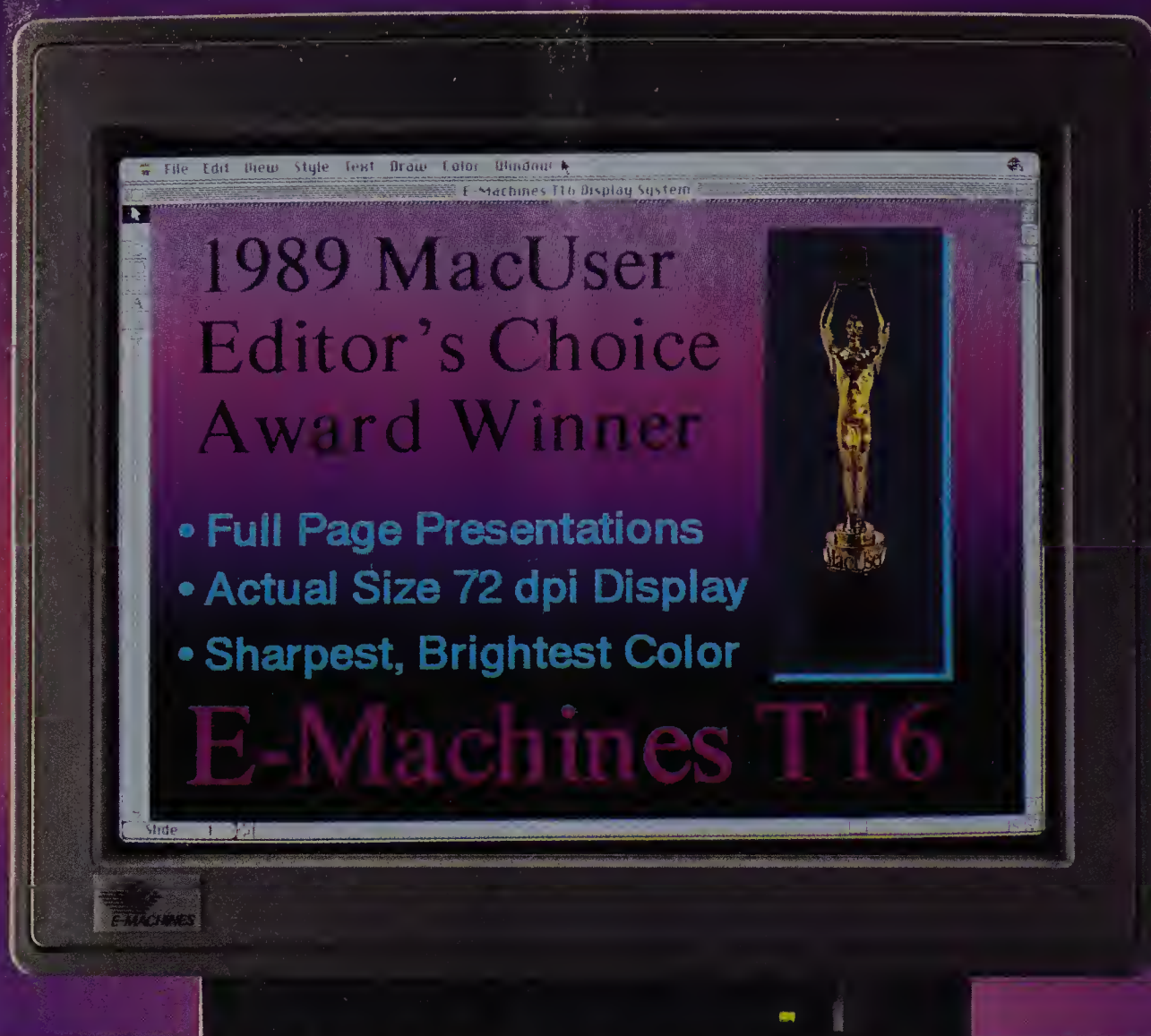
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The Only 8-inch Winchester on the Block

To equal the storage capacity that the Memorybank offers in a one-disk/one-cabinet configuration, most Winchester drives in the microcomputer market use 5¼-inch or 3½-inch platters bundled into two hard disks. Northern Telecom manufactures and uses the older, but tried and true, 8-inch Winchester platter, which is comparable with what you'll find in Northern Telecom's phone switches or in products for the Sun workstation market today. The Memorybank 761MB has 7 platters and 12 read-write heads, and its average positioning time (access plus settling time) is 17.5 milliseconds. This speed makes it competitive with—if not faster than—the smaller platter drives.

Unlike most drives of this capacity, which are generally found only in the mainframe environment, the Memorybank requires no routine maintenance or field adjustments, no warm-up time, no specific computer-room temperature, and less than a quarter of the space of your average CDC disk pack. And unlike many desktop hard disks, the Memorybank's servo reliability (a servo mechanism increases precision in read-write head positioning), error correction, and mapping schemes offer a high level of data protection. The Memorybank also has extensive internal start-up and ongoing background self-tests, which constantly monitor things like voltage levels, drive speed, clock rates, and SCSI controller electronics. If the drive detects a single error, it immediately disables writing and automatically positions and locks the heads to the landing zone to doubly ensure data integrity. To top it off, the hard disk and tape drives are very



Northern Telecom's Memorybank SS400/MA761E

quiet (below 62dBA), and the Memorybank is mounted on wheels so you can move it around easily.

Memorybank Manager 2.0

The 2.0 version of Memorybank's software is almost as impressive as the hardware, and it's compatible with AppleShare, TOPS, and MacServe networks. If you run Memorybank Manager as a concurrent application under AppleShare, you can also run configuration, backup, and restore functions while the network is up and running. Although Northern Telecom doesn't recommend running backups during hours of heavy usage because of LocalTalk's slow transfer rate, Memorybank Manager not only allows you to do so, but provides an announcement system to warn users of an impending backup.

Setting up and partitioning the drive is simple. It's obvious this software was written for the Mac and not ported over from another operating environment. One simple screen displays the drive's status (see "Management Central"), and you only need a few subscreens to create backup sets and run the backup and restore utilities. Northern Telecom has also included an update button with routines to install fixes or enhancements to the software without damaging your hard-disk setup.

You can choose between volume or file backup. Image (volume) backup transfers at the astounding rate of 10MB per minute. File backup is significantly slower, averaging about 2MB per minute—which is still about twice as fast as most 40MB to 120MB cartridge tape drives.

Unlike the \$15 to \$40 you pay for cartridge tapes, the tape drive uses a standard Exabyte or Sony 8mm VCR tape you can buy in your local video store for about \$10—and it holds 2.3GB.

There's a trade-off for all this speed: the streaming tape drive doesn't give you random access to your data. Because there is no directory, you can't restore just one file. Neither can you append a tape; you must overwrite it. To change your backup set parameters, you must define a whole new set; you can't modify an existing one.

You can back up as much as 2.3GB of data, selected from any SCSI device hanging off the same server on the network. You can restore backup sets to any SCSI device, so you don't have to put things back where you found them. Because of AppleShare's limitations, Memorybank Manager cannot back up individual user stations. One way of sneaking around these limitations and netting a two-level backup is to use Network DiskFit, marketed by SuperMac, to back up each individual station's hard disk to a particular volume on the Memorybank. This allows you to restore single files from the Memorybank to individual users.

For a second level of backup protection, the network administrator can include this volume in its streaming tape backup (however, this would not provide random access to selected files). Although this is one way to back up hard drives over a network, you should limit the number of volumes on the Memorybank to ten.

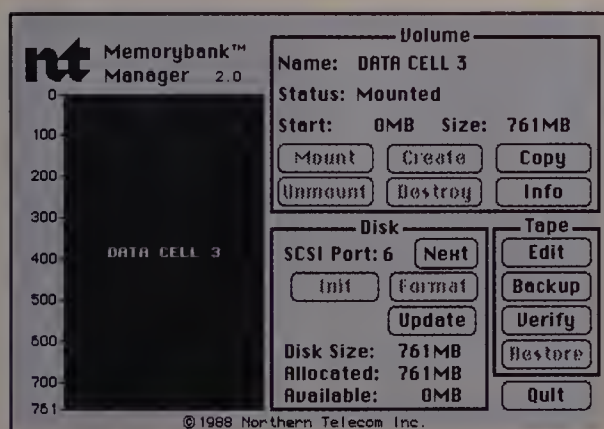
Competitive Price per Megabyte

With this much data, a scheduling option for running unattended backups is a must. It's there, but the screen needs some work to make it a bit more Mac-intuitive. After three tries I hit on the right combination of boxes to click, and it worked just fine.

The price may seem steep, but it comes down to less than \$19 per megabyte, which is certainly competitive with what you would pay for a standard desktop 40MB SCSI drive. If you need this amount of storage, the price is reasonable and the performance very respectable.

—Nancy Canning

See Where to Buy or circle 850 on reader service card.



Management Central

Memorybank Manager 2.0's main configuration screen is informative and easy to use.

The Story Of Apple® & Eve.™

In the beginning, there was an Apple. & a lot of software. Great stuff to use. Great stuff for pirates to copy free.

Then came a bigger, more powerful Apple called the Mac. The temptation for free software rose once more. & piracy again had its way.

Then Eve arrived. To quickly end the free-loaders' rule. & the rest is history.

Introducing EVE for the Apple—the software developer's key to a secure return on development investment.

EVE protects Macintosh software from piracy—with a simple but virtually foolproof concept: The software won't run unless the EVE hardware key is plugged in. And only those who purchased the software have a key that works with the program.

To developers, EVE's implementation is simple. Key codes are imbedded in the software which require a correct response from EVE any time the program is accessed. Without EVE, the software doesn't run.

And to users, EVE is totally transparent. The software runs as if EVE wasn't even there. It's that simple.

KEY FEATURES:

- For the Macintosh SE and II • Developer implemented • Completely transparent to the user • Permits unlimited backup copies • Seven programmable security locks • Up to seven programs per key • Multi-level password-based access • Installs via any Mac ADB connector • Compact and easy to install

EVE. The perfect companion to Mac software. For additional information, call Rainbow Technologies. European inquiries can be conveniently made to Rainbow Technologies Ltd, United Kingdom.



Rainbow Technologies also provides the SentinelPro and Sentinel-C hardware keys to protect software developed for IBM PCs, PS/2s and compatibles, and the Atari ST. And the DataSentry for PC users who want to protect data files.



RAINBOW TECHNOLOGIES

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Circle 106 on reader service card

BIGTHESAURUS 1.0

Thesaurus Desk Accessory

Pros: Large word list; smooth operation; user-configurable, multiwindow interface. **Cons:** Does not accept user entries. **Company:** Deneba Software. **Requires:** 512KE. **List price:** \$99.95.



A dictionary takes a word out of context to define it; a thesaurus places a word in context by supplying related terms. Deneba's BigThesaurus desk accessory—the most complete Macintosh glossary of synonyms; antonyms; and related, compared, and contrasted words fills two voluminous (537K and 270K) volumes and contains over 100,000 root words. It's an invaluable addition to your reference library.

You can search a word by manually entering it into the BigThesaurus lookup box or by highlighting the word in your document. Search results appear in less than a second. A successful search presents a window containing the search word; its part of speech (color coded) with definition; and a set of synonyms, antonyms, and compared, related, and contrasted words. You can highlight any of these and instruct BigThesaurus to continue its quest. To replace a highlighted entry, you double-click on an alternative search term. You can backtrack to any previous selection through the pop-up Find box (see "Search History Revealed").

BigThesaurus's searches, which can result in a total of over 1.4 million "hits," can return many shades of meaning. Searching the word *big* with the meaning "having a relatively great upward extension," BigThesaurus returns, for example, a synonym (*high*); a comparison (*lofty*); a related term (*aerial*); a contrasted term (*squat*); and an antonym (*low*) (see "The Merriam-Webster Approach").

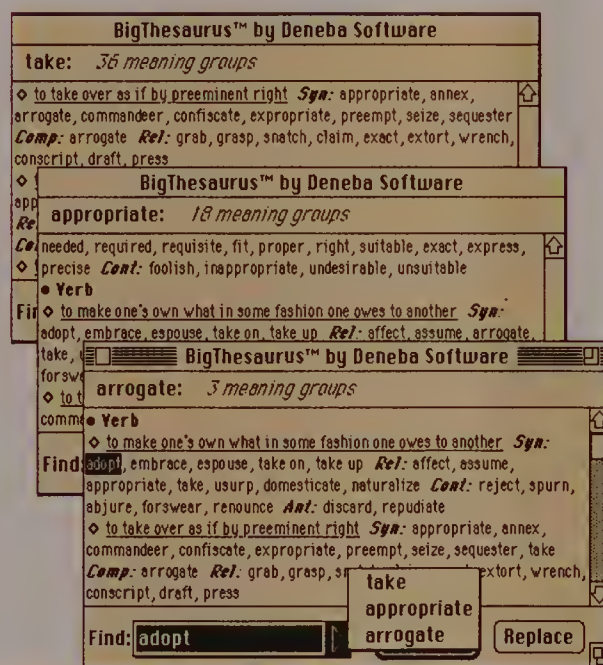
Customizing Options

BigThesaurus lets you assign Lookup, Replace, and Find keyboard commands; eliminate definitions and/or nonsynonyms from its word list; resize thesaurus windows; and even change the font size of

the thesaurus entries. These preference settings enable you to make BigThesaurus a reference source that complements your work style. Even with definitions and nonsynonyms removed, BigThesaurus is impressive.

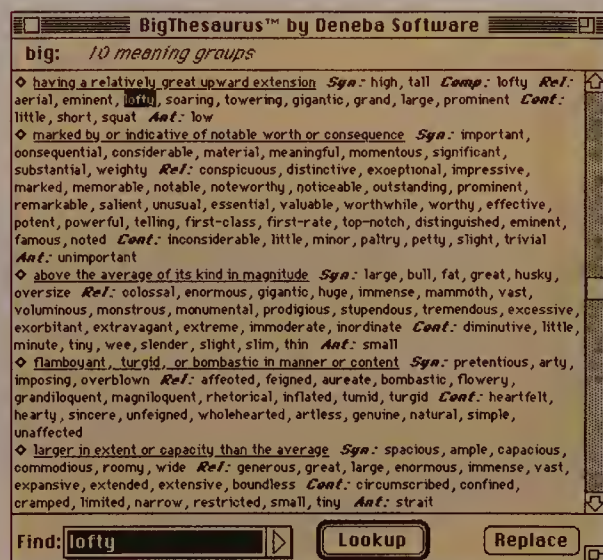
Software versus Hardcover

Webster's Collegiate Thesaurus and Roget's International Thesaurus, today's most widely accepted thesauruses, each look at words differently. Merriam-Webster's meaning-based approach, with its definitions and segregated shades of meaning, is a general-purpose reference source. Roget's groups words according to idea categories, provides only synonyms, and requires that you look up subtle shades of meaning in a dictionary.



Search History Revealed

Clicking on the Find box discloses a history of previous cross-references.



The Merriam-Webster Approach

BigThesaurus returns many shades of meaning.

BigThesaurus is a selection from Webster's Collegiate Thesaurus. Its word list does not contain idiomatic equivalents (for example, *go into raptures over* or *take delight in* as alternatives to *admire*) or word usage illustrations from classical and contemporary writers.

Not a Dictionary

Although you can search only single words, BigThesaurus does return word groups when appropriate.

BigThesaurus refers verb inflections back to their root word. If you enter *jumped*, for example, BigThesaurus will search the word *jump*. Occasionally this produces some strange results, as when BigThesaurus translates the word *took* into *too*. More commonly, it means that you must double-check BigThesaurus' replacement word.

The program does not let you enter new words into the dictionary. This is disconcerting to someone who wants to track colloquialisms (say, *couch potato*). According to Deneba, the technology exists, but due to licensing agreements with Merriam-Webster, Deneba cannot allow the user to modify the database in any way.

Smooth Operator

I experienced no problems installing, accessing, or using this DA; it is well designed and thoughtfully implemented. Deneba is to be commended for putting the right application in the right place. Against a head wind of spelling checkers (and now thesauruses) being offered by word processing, presentation, and page-layout programs, Deneba continues to produce high-quality reference resources.

First Choice

BigThesaurus offers a simple, fast, and precise way to cross-reference words. Documentation is clear and to the point, and Deneba also has a toll-free support line. The DA is a worthy complement to my Roget's International Thesaurus and will probably be the first place I look when I need to illuminate an unwieldy idiom.—Joost Romeu

See Where to Buy or circle 761 on reader service card.

reprinted 173

Bill's experiencing deja vu.

He *hates* deja vu.

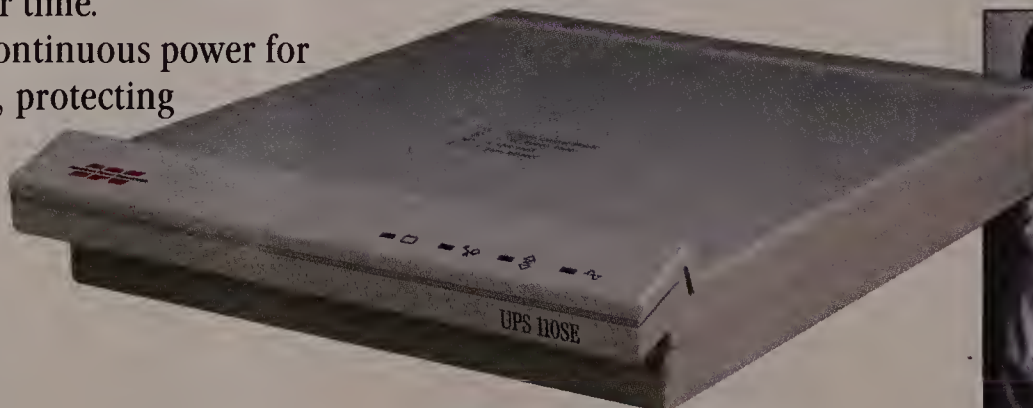
APC's 110SE uninterruptible power supply for the Macintosh™ assures that you won't waste time recovering from the effects of power loss.

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110SE UPS is recommended for use with Macintosh SE (all models), Plus, 512 K, including systems with Apple or compatible external hard drive.

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★ OPEN IT 1.0

Scrapbook Alternative

Pros: Easily accessible; permits sharing text and graphics between applications and between users; permits manipulation of text and graphics without original application. **Cons:** Does not support PostScript images. **Company:** TenPoint0. **Requires:** Mac Plus. **List price:** \$89.95.



The Macintosh's built-in Clipboard and Scrapbook are metaphors for storing and moving text and graphics from one application to another; but they have some shortcomings: you have only a single Scrapbook, and you can only copy entire pages from the Clipboard to an application.

Open It is a desk accessory that improves on the Scrapbook's and Clipboard's capabilities while adding handy features that simplify file sharing. Users of Solutions' SuperGlue and SmartScrap & The Clipper will find a similarity in function. But, to be fair, Open It has some features not found in Solutions' products—it can open longer lists of files and manipulate Clipboard images before pasting them into a document.

What's the Point?

Open It is a difficult product to explain because it does many different things. It's a file-sharing utility that allows you to save a document to disk rather than print it on paper. The resulting disk file can then be shared electronically over a server or by modem. To view and print the file you need only the Open It desk accessory—not the application itself. For example, you could review an Excel spreadsheet or PageMaker document without the Excel or PageMaker application.

TenPoint0 has placed a less sophisticated version of Open It in the public domain (CompuServe, GEnie, and the TenPoint0 bulletin board) for users who only need to view an Open It file.

Along with its file-sharing capabilities, Open It is meant to replace the Scrapbook itself. Instead of being limited to a single scrapbook, Open It permits you to create

and open multiple scrapbooks. This feature is useful for dividing text and graphics into separate categories and then creating individual scrapbooks for each category.

A Quick Start

Open It comes as two separate utilities. Print It, the printer utility, saves a file to disk, while Open It reads the disk file.

Print It is a printer resource identical in purpose to other printer resources in a System Folder, such as the LaserWriter and ImageWriter. It is also installed like a standard printer resource. To "print" a file to disk, you open the Chooser and click on the Print It icon. Then you proceed to print your document using the application's normal print command. Instead of printing to paper, however, Print It saves your document as a disk file. Once a document is saved to disk with the Print It resource, you use the Open It desk accessory to view the file or to selectively copy from the file and paste into another application.

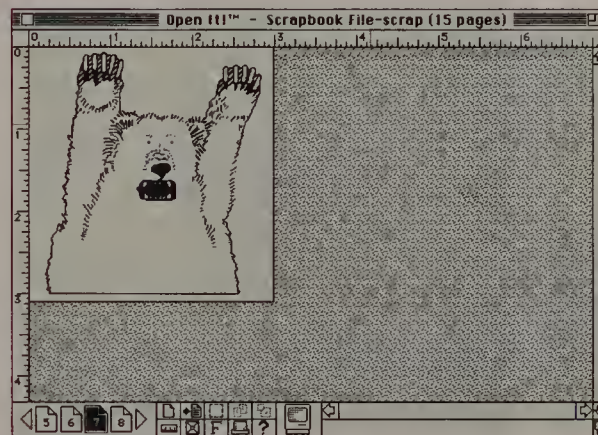
You install Open It as you would any desk accessory. In addition to opening its own Print It files, Open It can also open MacPaint, PICT, Glue, and Scrapbook files. The advantage is that you can be in one application, say a word processor, and open a file in another format. You can then select and copy what you need, and paste the copied information into your document without leaving the word processor.

The Open It window includes a set of tools you can access with the mouse and a complement of menu commands. Once you have opened a file with Open It, you have a variety of options for viewing and manipulating the information in the file. For example, you can zoom from a full-size view to a thumbnail view of a portion of the page or scale an image from 1 to 1000 percent before pasting it into your document. The Open It window also includes a ruler for checking on the placement of text and graphics elements. Programmers will appreciate Open It's Open Resources command, which displays icons, cursors, and text in any application's resource file. This is useful, especially if you program using HyperCard, because it enables you to copy icons from other applications without having to quit HyperCard.



Thumbnail

The Thumbnail view permits you to see miniature pages of a scrapbook. By clicking on a page, the page will zoom to full size.



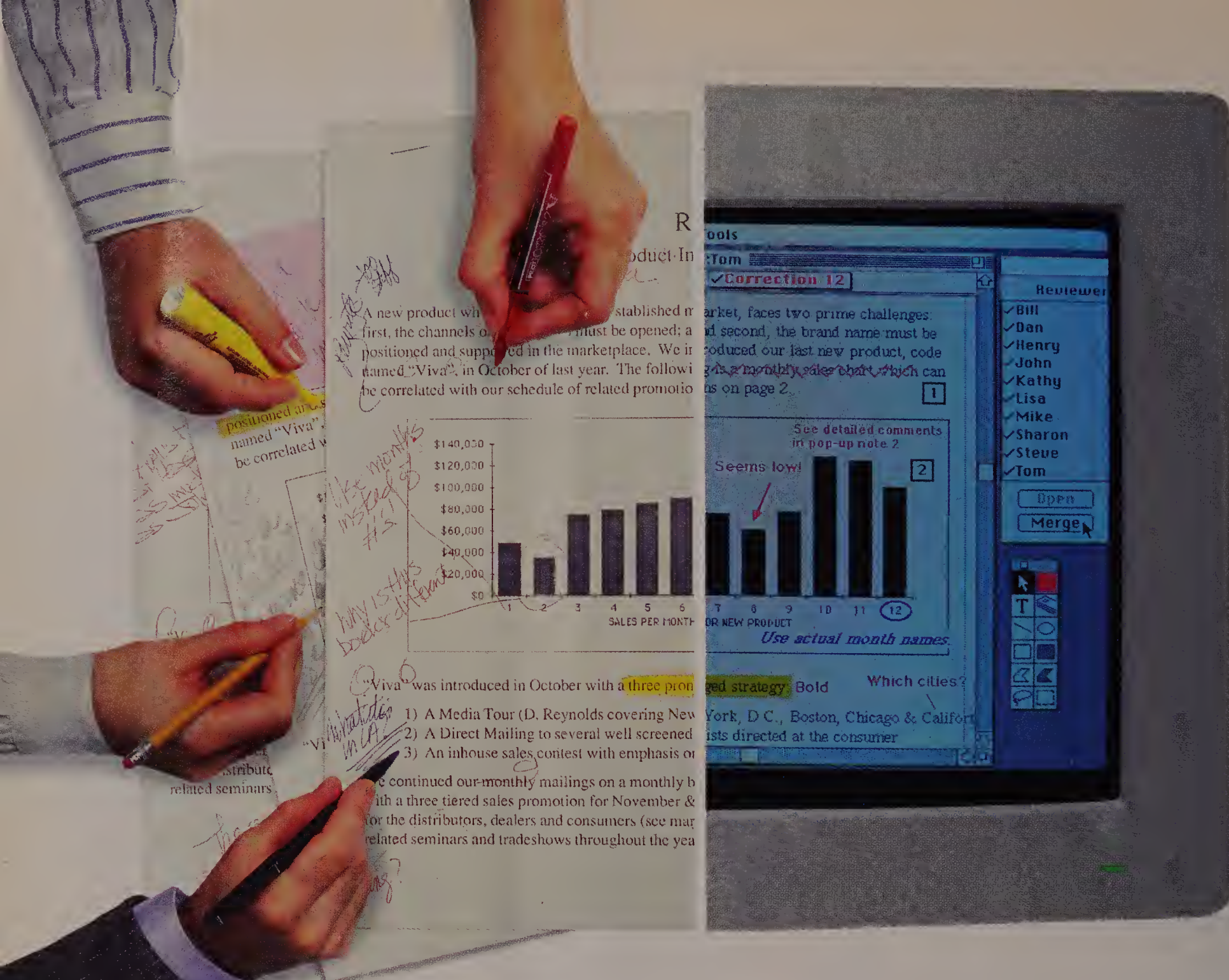
Full Size View

From this palette you can perform many commands, such as printing and scaling the graphics to the Clipboard.

As versatile as Open It is in handling many print-to-disk tasks, it does have difficulty with applications that do not strictly adhere to the Macintosh printing protocols or drawing programs that are PostScript-based, such as Adobe Illustrator, Cricket Draw, and FreeHand. Open It saves bit-mapped images rather than PostScript-generated images. The documentation explains many of the compatibility problems and offers possible solutions. Changing the font of a print-to-disk file can also be a problem. While you can substitute fonts, Open It does not permit you to change line spacing or rewrap text. This severely limits the feature's usefulness for all but the simplest font substitutions.

Open It makes it possible to easily share files and to organize text and graphics into separate scrapbooks, thereby overcoming some of the Scrapbook's and Clipboard's inherent limitations. But before you buy, check out SuperGlue or SmartScrap & The Clipper as well. —Keith Thompson

See Where to Buy or circle 876 on reader service card.



Make Your Mark, Together

Introducing MarkUp[™], Workgroup Editing & Review Software

It's ironic that documents created with hi-tech efficiency revert to archaic methods for review: lots of paper, red pencils, scribbles, mail delays and wasted time. Now there's real improvement for group editing, review and approval — MarkUp.

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a network or by transferring files — making comments on transparent overlays of the MarkUp document.

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WINDOW SHOPPING

by Lawrence Stevens

Three of the four packages reviewed this month are either tutorials or reference programs. The fourth provides an icon-based directory of all your floppy or hard disks.

Family Care 1.05

Family Care (\$99 from Lundin Laboratories) is a medical reference program for parents. The menu bar contains several categories: Accidents, General, Skin Problems, and Newborn. Each menu lists symptoms like fever, vomiting, eye problems, skin injuries, chemical burns, cradle cap, and eczema. After you select a symptom from the menu, the program displays a series of screens, each with a yes-or-no question such as "Is it difficult or impossible to bend your child's neck forward?" A negative answer can lead to another question or to an advice screen. A positive answer almost always leads to an advice screen. The advice screen contains a short paragraph that might suggest, in part, "Increase your child's intake of fluids," or "Mild first- and second-degree heat burns may be treated by washing the area with a gentle skin cleanser." If the program assesses the problem to be a potential emergency, the computer sounds, and a message advises you to take your child to the hospital within either 30 or 60 minutes, depending on the program's evaluation of the seriousness of the situation.

Family Care's advice seems consistent with other family medical reference books, and the question-and-answer screens make the data easy to get at. But while the company calls Family Care a diagnostic expert system, it's really little more than a family reference book on a disk. True medical expert systems consider a large number of usually very specific symptoms (amount of sputum, blood count, and so on) to arrive at a diagnosis. Family Care usually considers one or two general symptoms.



RON CHAN

Personally, when my son got sick as a baby, I wouldn't have wanted to have to boot up my Mac—possibly while trying to balance a squirming, screaming child on my lap—to read my medical reference book. Nor would I want to depend on the reliability of the Mac and the power company to get medical information.

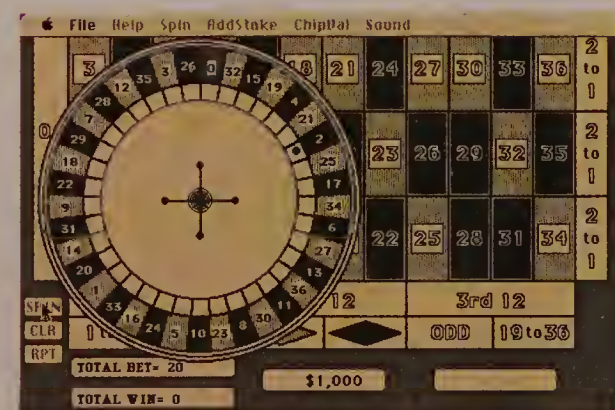
Casino Master

If you are any kind of casino gambler—novice, advanced, or prospective—the five programs included in Centron Software's Casino Master (\$79, color version \$89) can help increase the enjoyment and profitability of your gambling. If you're a casual gambler who travels to Las Vegas or Atlantic City every year or so and spends most of your time with the slot machines because you're unfamiliar with the other games, this program will broaden your horizons. Using Casino master you can

learn to play baccarat, craps, blackjack, roulette, and casino-style poker. The program comes with five booklets—one for each game—that explain the rules and wagering techniques. The booklets also describe some rudimentary betting strategies and sometimes suggest more advanced reference books. Once you have an understanding of a particular game, you can practice with Casino Master's computer version that—as far as I can tell—replicates the real game.

At the beginning of each session, you choose the size of your initial stake, which can be increased at any time. The program keeps track of your total winnings and losses and the size of your stake for each session, as well as your cumulative totals (you can reset the cumulative figure back to zero), so you won't fall prey to the gambler's tendency to remember winning streaks and forget losing ones.

The more serious gambler can use this program to test strategies before playing with real money. Some of the games also *(continues)*



No-Risk Gambling

Roulette Master is one of the five programs packaged in Casino Master. To place bets you click anywhere on the table, then input the amount of the bet via the keyboard. When you click the Spin button, the roulette wheel appears and the ball spins. After you've watched the wheel spin a few times, you'll probably want to turn the spin off. The program then gives the result of the spin immediately after the Spin button is clicked.

provide help in learning how to increase your chances of winning. For example, the Advice window in Blackjack Ace shows the recommended play based on the dealer's face card, the DrawProb window in PokerMaster displays the probability of drawing specific hands based on the initial deal, and the HouseAdv window in CrapsMaster lists the house advantage in percentages for all possible bets.

For most people the thrill of casino gambling lies in winning and losing real money. Casino Master is really more of an educational program. And it is a good one.

Mail Dex

For individuals or small companies who need to store lists of names and print envelopes or labels, Mail Dex is like Baby Bear's bed, just right. Mission Accomplished Software hasn't given it powerful features such as a sorting capability or advanced search with Boolean logic, but the program is small (16K), inexpensive (\$49.95), and easy-to-use (it's a desk accessory). If all you want is to replicate a card file or print unsorted labels, it has just about everything you'll need.

You can type lists into Mail Dex of such things as names and addresses, books in your library, and software packages. You can store up to 2500 records in one Mail Dex file, and you can create as many different files as you want. The Mail Dex files reside in your System Folder; file names appear in the Mail Dex DA menu.

You can locate individual records by typing a find criterion and clicking on the

Find button. If the criterion matches more than one record, subsequent clicking on the Find button will walk you through the records. Anything below the fifth line of a record can be used as sorting criteria but will not be printed, so you can use that area to place one or more category codes to let you find, say, all senior citizens or all Bob Dylan recordings.

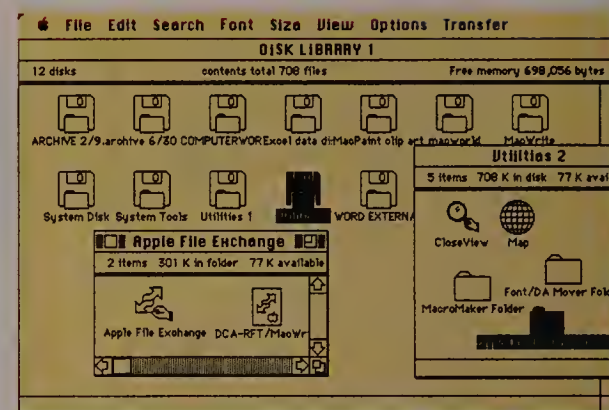
You can print all records in a file or only those records which meet the most recent find criterion. You can output to any size label or envelope. If you print an envelope, Mail Dex can also print a return address and a message. Mail Dex will also dial any number (through your modem or automatic dialer) if you triple-click on the number or select it and choose Dial Number from the menu.

A separate program that comes with the DA is Mail Dex Translator, which enables you to import or export tab-delineated files. When you import, the screen shows the first record in the way it will appear, line by line, in the Mail Dex screen. You can then move or combine lines. Any changes made in the translator screen will affect the way the DA displays and prints records.

That's basically it: stores, finds, prints, dials. If you need advanced features you'll have to look elsewhere. But for a basic product, Mail Dex does the job nicely.

Directory 3.0

If you use a lot of disks, it's worth sending to Seagull Engineering of Sweden for this disk directory program (\$49 plus \$12 postage). Directory catalogs disks, hard and soft, and then places the disk icons in a window. You can view the entire directory or selected disks or folders by Icon, Small Icon, or Name. The icons look and act just like those on the Finder. Click on a disk icon, and it zooms out to display its contents—folders, applications, documents—all represented by their familiar icons. You can continue to open folders by clicking on them. Select an icon and choose Get Info from the Directory menu, and the familiar Info window appears. You can select the font size and style and, if you have MacinTalk in your System Folder, you can have the Mac's voice automatically vocalize the name of any



All Your Disks on One Desktop

Directory displays all your disks in one of its files. This window acts much like the Mac's Finder. You can open disks, explore folders, and use Get Info. You can also view your files by Icon, Small Icon, or Name.

icon or menu command you select (a fun feature but one of dubious utility).

If you use floppy disks as a backup, or as an adjunct to a hard disk system, Directory will save you from having to insert disk after disk to find a particular document or application. Directory also has a Find function that can save you from burrowing through folders.

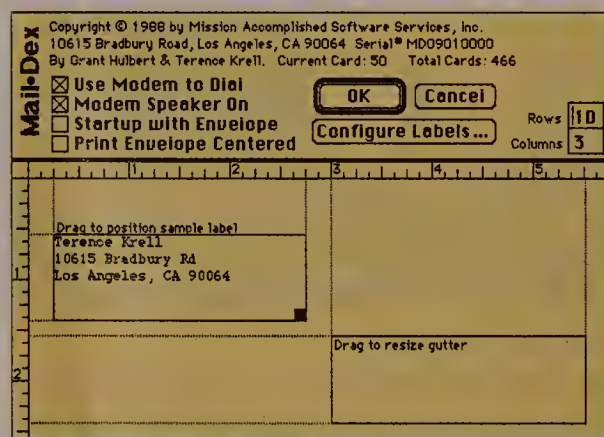
Directory enables you to create multiple directories so you can categorize your disks and store, say, all your financial disks in one directory and all disks that contain graphics in another. Or you can have a separate directory for each year.

You can also produce a hard-copy directory of your disks. You can print a listing, including folders and subfolders, of all the disks in a directory or only selected disks or folders. You can also place the directories of disks or folders onto the Clipboard using Directory's Append feature, which allows you to add new Clipboard items without replacing previous ones.

Logging a disk onto Directory is easy: you just insert it in any disk drive. If the inserted disk is, or seems to be, an updated version of a previously logged disk, Directory will ask if you want to replace the previous disk with the new one.

The nicest thing about Directory, as opposed to similar programs I have seen, is its similarity to the Mac's directory, the Finder, which is what Mac users feel most comfortable with. **M**

See Where to Buy or circle 793 (Family Care), 766 (Casino Master), 843 (Mail Dex), and 782 (Directory) on reader service card.



Mail Dex Prints Labels

Mail Dex allows you to print an unlimited number of label sizes. You size the label by moving the lines on the screen. You then specify the rows and columns in the boxes at the top of the screen.

Quicken automatically updates your check register, recalculates balances, and prints your checks.

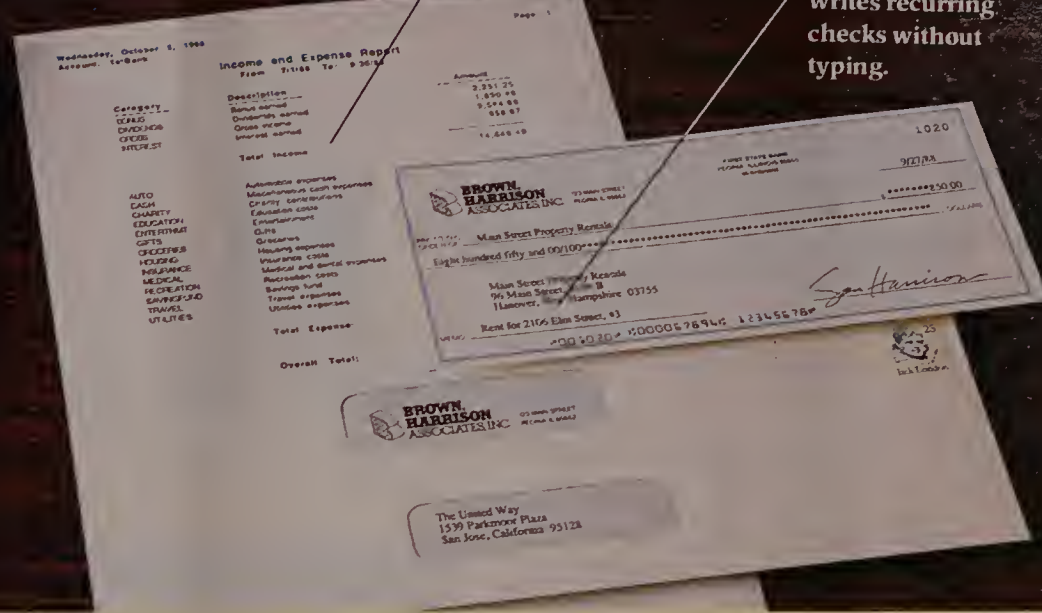
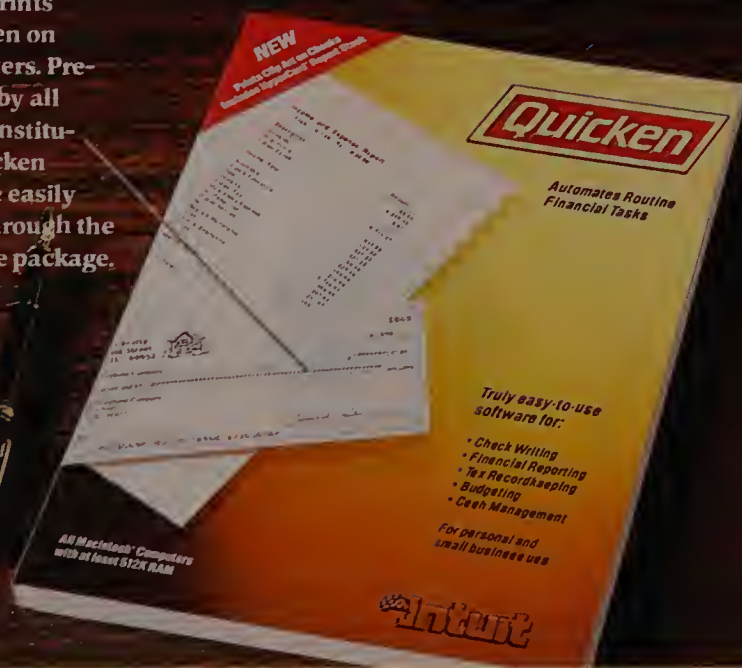
Quicken is easy because it looks like your paper checkbook. There's nothing new to learn.

Quicken prints checks even on laser printers. Pre-approved by all financial institutions, Quicken checks are easily ordered through the form in the package.

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Here's why Quicken is the world's most popular:

...an all-around excellent product. It is one of the best implementations of the Macintosh user interface that we've seen; it's very fast even when running from floppy disk.

—David Beaver, MacWeek

Quicken is a great program. ...Its combination of an outstanding implementation of the Mac interface, sophisticated keyword-searching techniques, and a readable, well-designed manual make it the industry standard. ★★★★★

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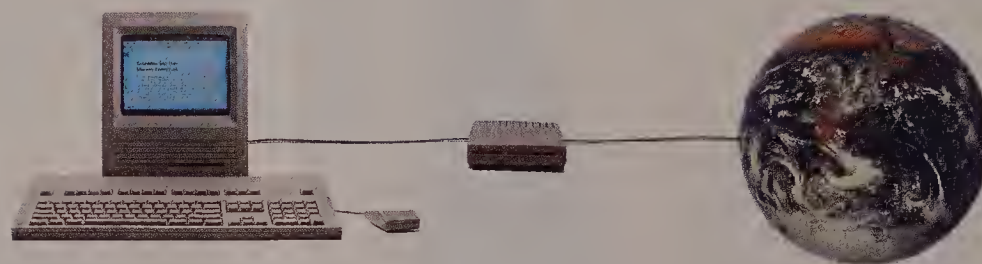
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And the InterFax gets your fax out fast. *MacWEEK* rated it the fastest fax for the Mac. That's because the friendly InterFax software compresses your file first, then sends it out. So it takes less time to transmit.

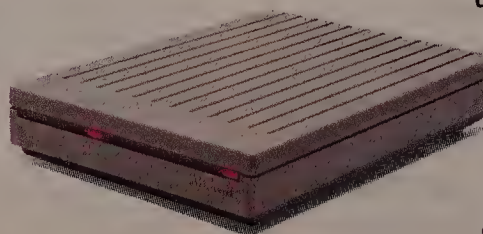
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the InterFax. Then you can start faxing (and printing) all over the world.



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Circle 107 on reader service card



NEW PRODUCTS

Edited by
Mary Margaret Lewis

This section covers Macintosh products formally announced but not yet evaluated by Macworld. All prices are suggested retail. Please call vendors for information on reliability.

HARDWARE

AdCom2-1 Intelligent Advanced Communication Controller

Communication controller for the Mac II that combines with Frontier's Super-X.25 communication software to provide connection to X.25 networks and the Defense Data Network. Compatible with CCITT recommendations. \$1495. Frontier Technologies Corporation, 414/964-8689.

Artisan 1025 Pen Plotter

E-size pen plotter that produces drawings on cut-sheet paper or film. Rotating turret houses up to eight pens; built-in optical sensors determine pen type; plotter automatically recaps pens after use. Comes with 32-character LCD control panel. \$6395. CalComp, 714/821-2142.

Cache Box

Disk cache controller that connects any host CPU to one or more SCSI disk drives. Real-time statistics show cache performance. Has 2MB cache-

buffer minimum, upgradable to 15MB. \$3990 and up depending on configuration. Delphi Data, 714/354-2020.

Dash 30 Workstation

Stand-alone workstation that runs Mac II software at processing speed three times that of a Mac II. Contains 180MB hard disk, Mac-style 800K floppy drive, 4MB RAM with virtual memory, and five open NuBus slots. 4MB min. memory. \$15,000. Sixty Eight Thousand, 408/626-1711.

DataPak II

Series of 45MB removable hard disks for the Macintosh II. Comes in a variety of configurations; includes power center for external devices. \$1999.95. Mass Micro Systems, 408/522-1200.



ExpandaCrate

ExpandaCrate

45MB hard disk removable cartridge subsystem. Compatible with Mac Plus, SE, II, and IIX; comes with cables, documentation, and utility software. \$1525 (includes one cartridge); additional

cartridges \$127. Crate Technology, 818/766-4001.

Expans II/SE30

Eight-slot NuBus expansion chassis for the Mac SE/30 that has a Mac SE/30 Direct Slot interface card and cable assembly. \$2295. Second Wave, 512/343-9661.



Expans II/SE30

480 GS PC Viewer

Overhead projector viewer for presentations created on a Mac or IBM PC-compatible. Displays in blue and yellow or in eight shades of gray. Can be upgraded with memory module and remote control. \$1595. In Focus Systems, 503/692-4968.

HL-8E Laser Printer

Laser printer that generates multiple originals of plots and section drawings at 8 pages per minute. \$2895. Brother International, 201/981-0300.

Neotech Image Grabber

Gray-scale-image-capture board for Mac II and IIX. Supports posterizing, flashing, and a variety of file formats for saving images. Can be

accessed directly from Letra-set's ImageStudio and Silicon Beach Software's Digital Darkroom. \$1499. Advent Computer Products, 619/942-8456.

110SE Uninterruptible Power Supply

Full sine-wave uninterruptible power supply designed for the Mac 512K, SE, and Plus. Protects from power disturbances such as blackouts and surges. Battery has 20-minute backup run-time. Front panel displays visual confirmation of overload, low battery, and line-power fault conditions. \$399. American Power Conversion, 800/443-4519.



Pen Plotters for the 18 Series

Pen Plotters for the 18 Series

Pen plotters for Schlumberger's 18 series. Includes Smart-Buffer plot-buffering system; produces drawing with pen (continues)



speed of up to 85 cm/s when used with Sort Manager vector software. Model 1824 \$4790; model 1825 \$6290. Schlumberger Technologies, 313/995-6000.

Pronto SCSI Host Adapter

SCSI host adapter that works with any internal or external SCSI device, including hard disks, tape drives, and optical disks. \$745. Golden Triangle Computers, 619/279-2100.



TurboFloppy

TurboFloppy

Floppy disk drive that boots from 1.44MB high-density floppy disk drives. Reads Mac

and IBM high-density format disks. Compatible with Mac Plus and later models. \$499 (without cable); cable \$29. Peripheral Land, 415/657-2211.

Viking 21

21-inch color monitor for the Mac II. Comes with square, flat screen to increase display area and reduce glare. Has front-panel controls for power, brightness, contrast, and degaussing, and tilt-and-swivel base. Displays 256 colors with a dot pitch of 0.31mm and 72 dpi resolution. \$3795. Moni-term, 612/935-4151.

SOFTWARE

A4

Business management and accounting software written in 4th Dimension for network users. Lets you customize

menus, track sales leads, share multiuser calendar and memo pad. 2MB min. memory. Closed source-code version \$1000; license to source code to modify application \$2000. Softek Design, 303/526-0606.

ArcheTyper

Database development system and application shell for use with 4th Dimension. Modular design with preconfigured online Help facility and control loops for adding, modifying, and displaying records. 1MB min. memory. \$125. Laser Digital, 800/338-4259.

ArchiCad

Two- and three-dimensional architectural CAD package for design-development drawings and construction documents. Use it to create floor plans, elevations, perspectives, color-



ArchiCad

shaded renderings, sections, bills of materials, 2-D and 3-D libraries; outputs to plotter. 2MB min. memory. \$3995. GraphiSoft, 415/266-8720.

Atelier

Integrated software package for architects and designers. Contains modules for architectural and interior analysis, as well as for financial and business management. Can be used in conjunction with CAD software packages that do *(continues)*

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numeric extraction. 1MB min. memory; hard disk recommended. \$585. Artel Software, 401/274-6154.

AutoSave II

Periodically invokes the Save command from the File menu. Save frequency can be set from 1 to 99 minutes. 512K min. memory. \$49.95. Magic Software, 402/291-0670.

BirdSongs

Plays digitized bird songs while another application runs. High-fidelity songs last one to two seconds each and play at user-selected intervals. 512KE min. memory. \$45; each additional 800K disk \$15. Corrales Software, 505/897-4024.

The Bone Box

HyperCard-based software to help medical students learn

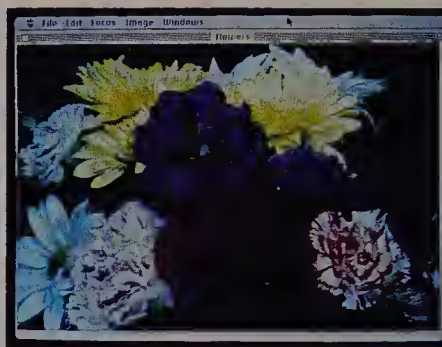
advanced terminology of the human skeletal system. Contains 65 drawings, including overviews of the skeletal system and multiple views of bones, and more than 280 associated terms. 1MB min. memory. \$495. New Visions Software, 919/228-8979.

Casino Master

Integrated package of blackjack, craps, roulette, poker, and baccarat with game table displays, mouse-controlled betting, and advice windows. Players can switch from game to game. Games come with internal storage of win/loss statistics, bankroll, and rules options. 512K min. memory. \$79. Centron Software, 407/392-3678, 800/848-2424.

ColorKit

Works with Data Translation's frame-grabber board, Quick-



ColorKit

Capture for the Mac II, to capture, display, and store 24-bit color images from RGB video cameras and still-video devices. Uses standard Mac interface. 1MB min. memory. \$295. Data Translation, 508/481-8620.

Crossbow-6800

Assembly-language software that combines assembly, editing, testing, and online reference into one program for code development. 1MB min. memory. \$295. Onset Computer, 508/563-2267.

Different Drummer

Drum rhythm composition software that uses sounds from synthesizers, digital samplers, and drum machines via MIDI to enable users to play digitized sounds through the Macintosh. Has 35 time signatures, iconic system of



Different Drummer

arranging pattern sequences, and nested song loops. Supports multiple MIDI setups. \$99.95. Primera Software, 415/525-3000.

(continues)

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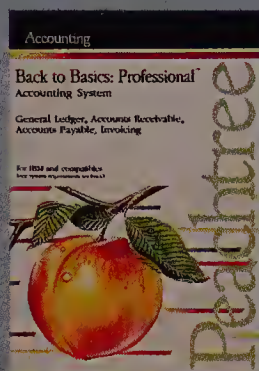
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flat and four-color process printing. For a fraction of the time and cost of conventional methods.

The printer has the advantage of a 68020-based Atlas controller running at 16 MHz, so you can see your results faster. You can print an 8½" x 11" page in just under one minute. An 11" x 17" page in just under two. And the quality is excellent. The ColorScript 100 uses a thermal transfer process that produces true 300x300-dot-per-inch resolution.

New Model 20—more affordable and upgradable

The original ColorScript 100 is the Model 30, with 8 megabytes of memory, a 20-MB hard disk built in, and the ability to print up to 11" x 17" pages.

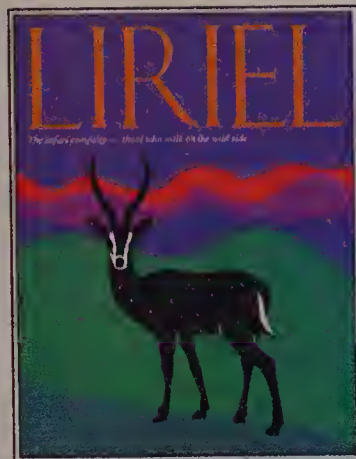
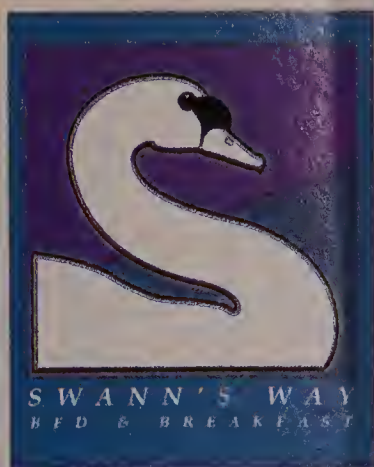
The new QMS ColorScript 100 Model 20 is more affordable. It has 4 MB of memory and the ability to handle letter-size (8½" x 11")/A4-size paper. It provides the same high-quality output as the Model 30, and can be fully upgraded to a Model 30 when your needs expand.

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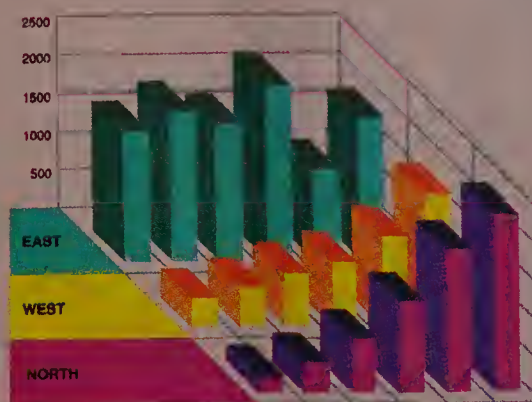


Pictured are just some of the ways designers are using the QMS ColorScript 100. The creative director at one design firm notes: "We're doing comps that used to take hours in minutes. The quality is fantastic."

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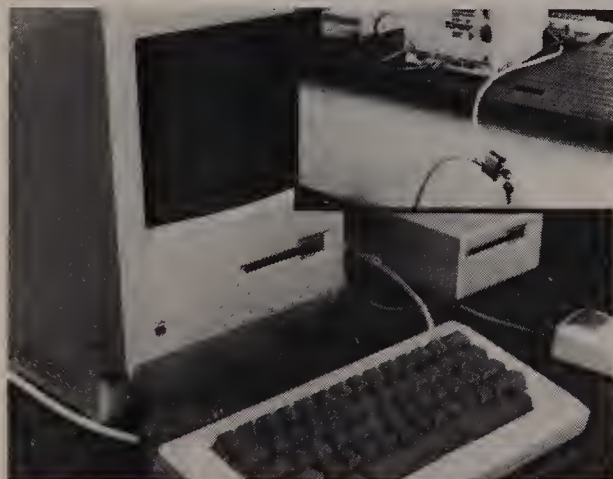


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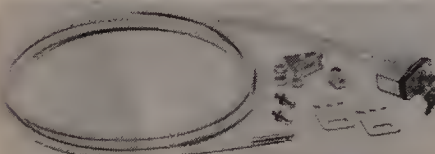
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DirectServe

Self-contained file server for the AppleTalk network. Emulates AppleShare; compatible with all existing and future software written for AppleShare. System RAM is expandable to 4MB. 1MB min. memory. \$1299. Jasmine Technologies, 415/282-1111.

DynaCADD

Two-dimensional module programming shell using CADDTalk programming language and Tools interface. Designs and details drawings in 2-D or 3-D; reads and writes the industry's standard file formats. 1MB min. memory; requires hard disk and math coprocessor. \$1995. Ditek International, 416/479-1990.

ExpressWrite

Letter-writing desk accessory for writing or merging letters while running another application. ExpressWrite Stationery feature creates default standard document with reusable contents, style, and page settings. 512KE min. memory. \$99.95. Exodus Software, 513/522-0011.

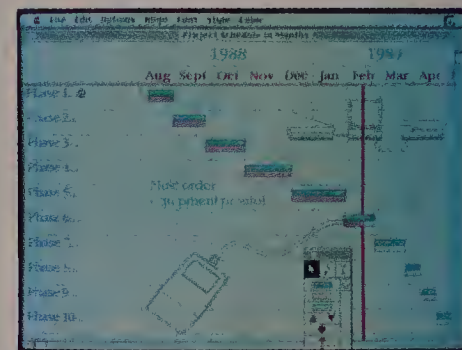
Family Care Software

Diagnostic expert system and knowledge base that asks a series of questions about medical symptoms, then gives recommendations for medical care, home treatment, and medications. For newborns through teenagers. 512K min. memory. \$99 plus \$5 s/h. Lundin Laboratories, 800/426-8426.

FastTrack Schedule

Project-management software that depicts bar charts with a variety of time units. Beginning and end points of bars may be user defined. Pro-

duces color graphs as standard or wall charts. 1MB min. memory. \$195. AEC Management Systems, 301/428-3694.



FastTrack Schedule

Global Trespass

You have recently stumbled upon a mysterious international detective organization dedicated to the pursuit and capture of the world's most diabolical criminals. After learning a secret (the world of crime is ruled by ten secret societies) you join the detective organization. 512K min. memory. \$19.95. James R. Harvey, 312/920-8013, 312/823-8547.



Global Trespass

GrailQuest

Game of wizards, demons, and magic set in the time of King Arthur and the knights of the Round Table. You lead a young hero on a perilous quest to recover the holy grail. Interactive digitized graphics and sound. 512K min. memory. \$29.95. Artworx Software, 716/385-6120, 800/828-6573.

GraphiCalc

HyperTalk-based calculator for desktop publishing and design. Calculates photo/

illustration sizing and cropping, accepts nondecimal input. Automatically adjusts to different measurement systems and notation forms without the use of lookup tables. 1MB min. memory. \$29.95. ProGraphics, 607/277-0916.

Igor

Graphing and data-analysis program for scientists, mathematicians, and engineers who experiment with numeric data. Includes numerical evaluation of arbitrary mathematical expressions. Data arrays consist of real or complex numbers and can contain any number of points. 1MB min. memory. \$195. WaveMetrics, 503/635-8849.

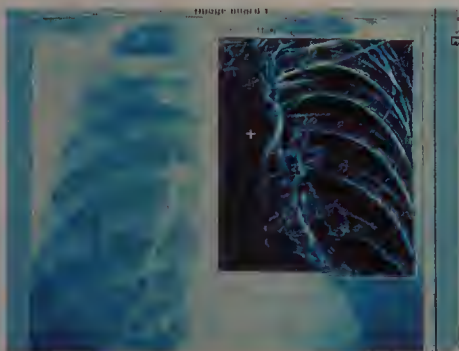


Image Analyst

Image Analyst

Software for scientific users that extracts quantitative data from video images. Lets you configure image processing and measurement routines on the Mac without using programming. 4MB min. memory. \$2000. Automatix, 508/667-7900.

Kanji PageMaker

Kanji version of Aldus PageMaker 2.0 that accommodates Japanese text, paper sizes, and units of measure. Includes Japanese menus and screen messages. 1MB min. memory. \$995. Distributed by Qualitas Trading Company. Aldus, 415/848-8080.

LetterBase

Expandable business-letter and document database for HyperCard. Prints letters and documents directly from the database with margin formatting and text style support. Print may be merged with Address Stack. Includes online letter-writing guide with forms of address, punctuation, and state abbreviations. 1MB min. memory. \$99.95. Aardvark Development Labs, 713/872-8085.

LetterPress CD-ROM

Font CD ROM application that provides more than 600 licensed laser PostScript typefaces. User selects fonts for customized disk from Image Club catalog. 1MB min. memory. CD with entire font library \$4999. Prices vary for individual typeface selections. Image Club Graphics, 403/250-1969.

LoanLease Library

Software for recording and managing leases or loans that can be used in conjunction with AmPack Plus loan amortization software. Tracks loans and lease payments/receipts as they are made. 512K min. memory. \$69.95. Softflair, 414/797-4490.

Mac'N Med II

Medical office system that allows the user to enter patient information and post charges and payments on an open-item basis. Prints insurance forms according to Medicare and Blue Cross requirements. Generates patient financial statements and deposit slips. 1MB min. memory. (continues)

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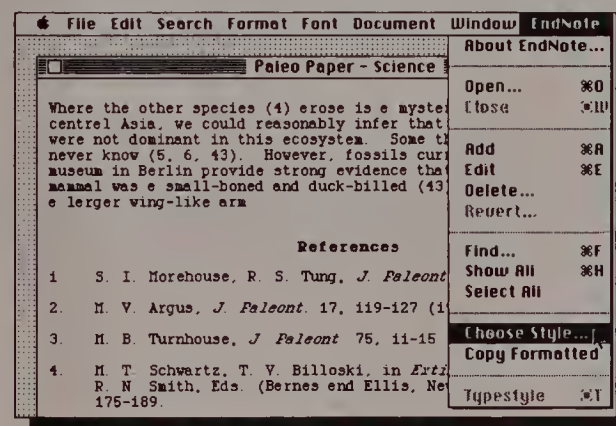
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[MacWorld, February 1989]

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\$599.95. Somerville Associates 302/678-2131.

MatrixPro

Menu-driven polynomial analysis program that performs algebraic operations, eigenvalues, eigenvectors, and singular values. Has spreadsheet-style editing and printing capabilities. 1MB min. memory. \$95. Aerotechnica, 617/523-4625.

McLang

Computer-assisted language-learning program for language teachers to prepare tailored lessons. Includes vocabulary drills, fill in the blanks, multiple choice, and jumbles; gives students feedback, error corrections, and positive reinforcement. 512K min. memory. \$99.95; site license \$249. Research Design Associates, 800/654-8715.

NetTrek

Network space-battle game with three ships, each with individual characteristics. You select the solar system you want to play in, and you're ranked by proficiency at game's end. Two players per disk. 1MB min. memory. \$59.95. PBI Software, 415/349-8765.



NetTrek

Origins

Two- and three-dimensional CAD software that can construct geometric shapes with either hollow shell or solid frame. Has automatic

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StellaStack

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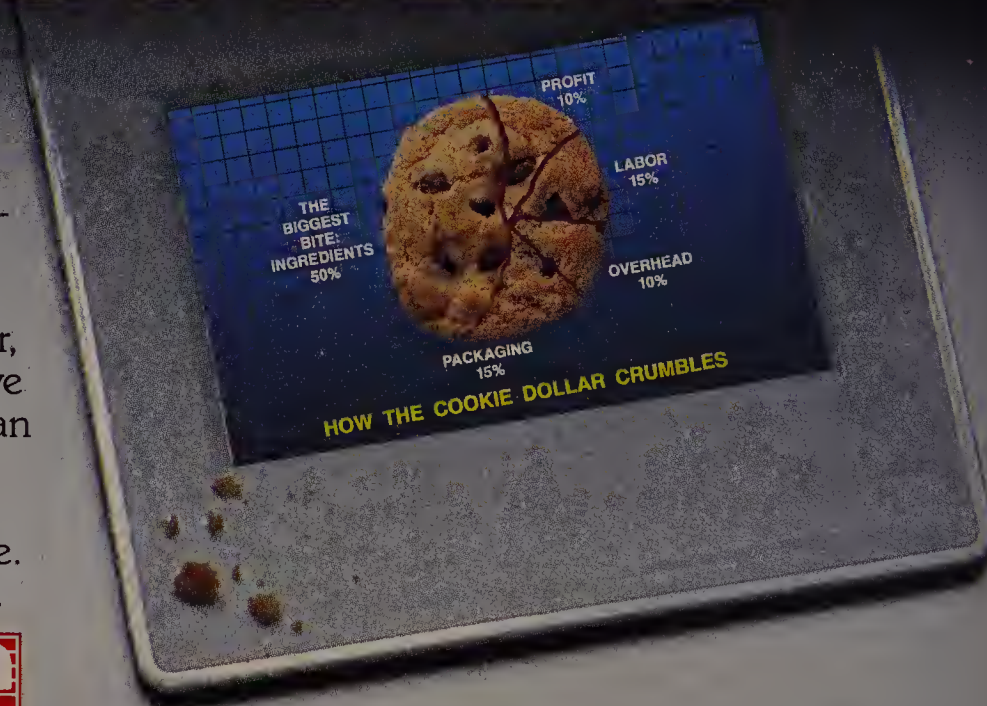
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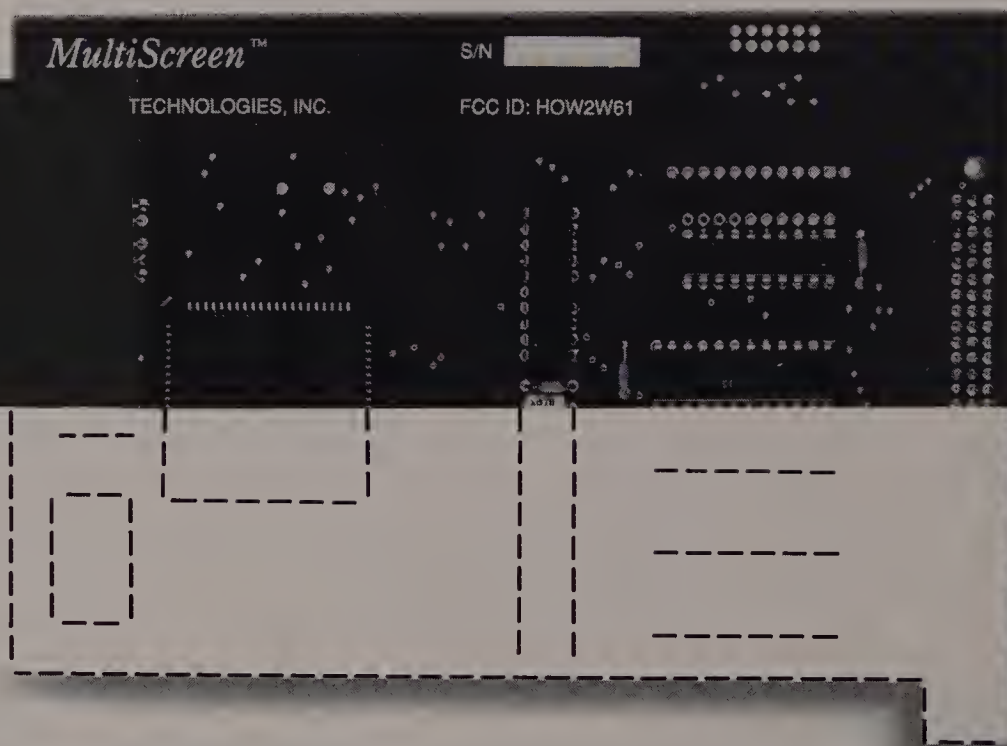
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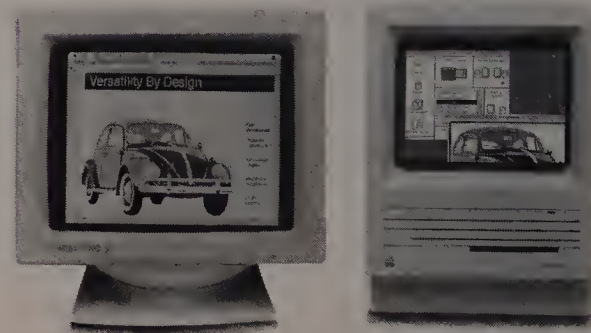
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Circle 471 on reader service card

Quick Tips

Fast redrawing in
Illustrator 88,
RAM virus detection,
and more

by **Lon Poole**



The Chicago font contains the Command-key symbol (⌘) and three other special characters. You can type them by using the Control key on either of Apple's two standard ADB (Apple Desktop Bus) keyboards for the Mac SE or Mac II, as I've mentioned before. In most application programs, you press Control-Q to type ⌘, Control-R to type ✓, Control-S to type ♦, and Control-T to type 🍏. In MacWrite and the other applications that don't recognize those combination keystrokes, Marshall Goldberg of Berkeley, California, suggests using the Key Caps desk accessory (which comes with the Macintosh) to generate the special characters. With MacWrite open, for example, choose Key Caps from the Apple menu and press the combination of keys that generates the symbol you want. Then select the symbol in the Key Caps window, copy, click on insertion point in the MacWrite document, paste, and voilà . . . you get a square box. Select the box and change it to Chicago font to get the special character you want.

ANOTHER TWO-SIDED APPROACH

When Claudia Hill of São Paulo, Brazil, wants to print on both sides of the page, she doesn't use either of the methods

presented here earlier (in the September 1988 and February 1989 issues). Instead, she capitalizes on the ability that SuperMac's SuperSpool print spooler software gives her to work while she prints. First she chooses Print from the File menu and requests that only page 1 be printed. A

few seconds later, the Mac has spooled the page to disk and printing commences in the background. She then chooses Print again and indicates that only page 3 be printed. She continues printing the odd-numbered pages one at a time in sequence until she reaches the end of the document. Then she goes ahead with

another task. When printing finishes, she turns the paper over and prints the even-numbered pages one at a time in sequence. This method works equally well on an ImageWriter with continuous paper, an ImageWriter with a cut-sheet feeder, or a LaserWriter using spooler software such as SuperMac's SuperLaserSpool or Apple's Print Monitor.

THIN LINE

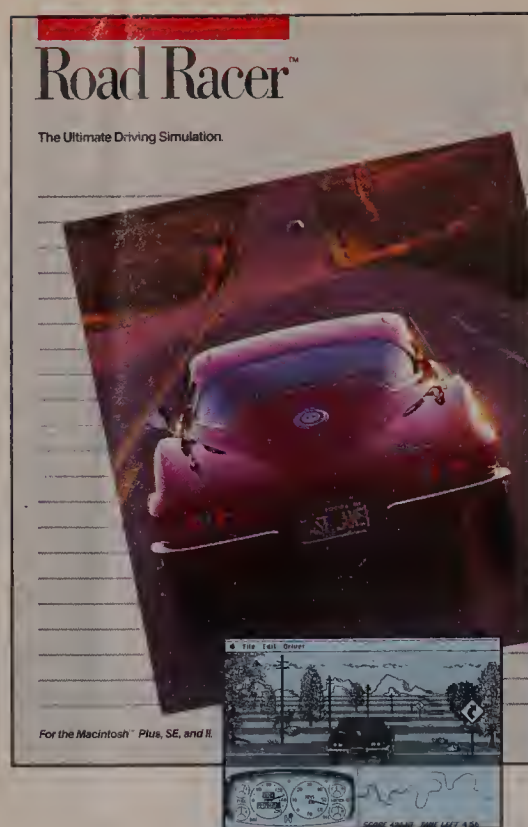
Forget my excessively clever suggestion in last April's column about creating lines thinner than 1 point in MacDraw II. You don't need to partly cover a too-thick black line with a white line to create a thin black line, as you do in earlier versions of MacDraw. Instead, simply use the Pens command in the Pen menu (as described in the MacDraw II manual). Malcolm Dickinson of Winnetka, Illinois, kindly brought this ghastly blunder to my attention.

STRANGE SCALING

Q I've been using a Mac Plus for two years without serious incident. But about two months ago, three of my applications began showing jagged screen fonts instead of Geneva 9, as shown in "Wrong Font." I verified that the fonts were in the System file on my hard disk, and then I replaced all the fonts using System Tools and other master disks. That didn't help, so I backed up the hard disk's System Folder and replaced it with the System Folder from the System Tools disk. The problem still exists. Can you tell me how to make my screen right?

*Craig Leake
Potomac, Maryland*

A Try unplugging your Mac and removing its battery for five or ten minutes. (You can't remove the battery from a Mac SE or Mac II; instead press ⌘-Option-Shift while choosing the Control Panel.) After restarting, you'll have to adjust the time, date, and possibly other settings in the Control Panel desk accessory. This procedure resets a small amount of memory, called parameter RAM, that's part of the battery-powered clock chip. The parameter RAM preserves various settings when the Macintosh is off so that they'll still be
(continues)



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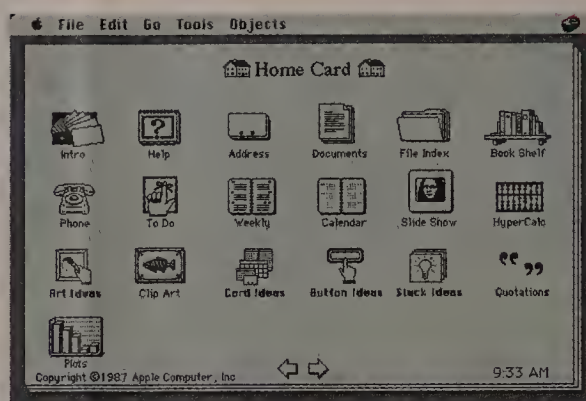
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Wrong Font

If an application displays text in the wrong font—particularly Chicago instead of Geneva—the Mac's parameter RAM probably needs resetting. Here, HyperCard displays button icon names in 9-point Chicago (scaled down from Chicago 12). What appear to be icon names in the correct font are actually instances of paint text that were typed onto the card picture using the Text painting tool.

present at the next system start-up. One setting determines which font the Mac uses as the application font; usually it's Geneva. Most applications use the application font by default. If parameter RAM somehow becomes scrambled, it may specify a nonexistent font instead of Geneva. Unable to find the nonexistent font, the Mac substitutes Chicago. It must scale down Chicago 12, the only available size of Chicago, to get the 9-point size the application wants.

WHO'S GOT THE MEMORY?

Q After installing System 6.0.2 on my 1MB Mac SE's 30MB hard disk, I can no longer use the painting tools in HyperCard (version 1.0.1). When I try, a message says there is not enough memory. According to the About the Finder command, the new System and Finder together take 622K out of the available 1024K.

I can work around this problem by restarting my Mac using the System Tools floppy disk that came with the computer (System 4.1 and Finder 5.5). The floppy disk icon appears in the upper-left corner of the desktop and the hard disk icon appears below it. But now, the Apple menu lists only the few desk accessories on the floppy disk, not the larger number on the hard disk. However, I can still open HyperCard from the hard disk and use all the tools. Once I've done this, the

Apple menu lists all the hard disk's desk accessories, and when I quit HyperCard, the hard disk icon appears in the upper-left corner of the desktop. I can even eject the floppy disk that I used to start up the Mac. What's happening? Is it harmful to proceed this way?

Glynn T. Faircloth
Fort Pierce, Florida

A Your hard disk is probably set to start up with the Control Panel's RAM Cache option on and set at a high number, or to start up with MultiFinder active, or both. MultiFinder must be inactive to use all HyperCard features on a Mac with less than 2MB of RAM. You can temporarily inactivate MultiFinder by restarting the Mac and holding down the ⌘ key from the time you see the Welcome to Macintosh message until the Finder's menu titles appear. If you want MultiFinder to remain inactive, use the Set Startup command in the Finder's Special menu to set the Finder option, and then restart.

Before you open HyperCard, the Control Panel's RAM Cache option should be off. It wastes RAM if it's on, because HyperCard has its own cache.

You're able to use HyperCard after starting from the System Tools floppy because System 4.1 has no MultiFinder option. When you open HyperCard from the hard disk, the Mac automatically switches to the System Folder on the hard disk, and the hard disk becomes the start-up disk. Switching start-up disks in this manner is called switch launching and is standard procedure. After switching, the new start-up disk's System Folder determines which desk accessories, fonts, Control Panel devices, and Chooser devices are available. Switching start-up disks does not affect the RAM Cache setting, the MultiFinder setting, or the presence of options controlled by startup documents (INITs) such as MacroMaker.

Incidentally, HyperCard version 1.2.2 (which has been available for some time) has several important new features and works better in low-memory situations. You should be able to get it at no charge by taking your original HyperCard disk to an authorized Apple dealer.

(continues)

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MACROMAKER FAKEOUT

TIP: You can't use Apple's MacroMaker utility to make macros for some actions, such as choosing Print from MacWrite's File menu. As long as the Print dialog box is still displayed, you cannot use the MacroMaker menu to stop recording a macro. You must first dismiss the dialog box by clicking either its OK button or its Cancel button.

You can often work around this limitation by recording a macro of choosing an inactive (dimmed) menu item. In MacWrite, for example, close the document window(s) to inactivate the Print command. Then start recording a macro, go through the motions of choosing the Print command, stop recording, and save the macro. Nothing will be printed. But if you press the appropriate keys to play back the macro while a document is open, the Print command will be active and the macro will choose it.

Evan J. Romer

Windsor, New York

RAM RX

TIP: For ultrasanitary virus detection, put Apple's Virus Rx virus checker on a RAM disk and make it the start-up disk. It will check disks as quickly as you can feed them into the drive. Any viruses that turn up can't permanently infect Virus Rx or the System, because they vanish when you turn off the Mac.

Bill Dennison

San Francisco, California

The shoreware utility RomDisk+ (version 2.08 or later) creates a RAM disk on a Mac Plus, on SE, or a Mac II. Get it from user groups such as BCS Mac (617/625-7080) or BMUG (415/549-2684), or send \$20 and a disk to the author: Roger D. Botes, Rte. 1, Box 865, Hillsboro, OR 97124.

BACKGROUND CHECK

TIP: HyperCard 1.2 and earlier versions offer no easy way to put an identical check box on several cards, such that the check box gets highlighted independently on each card. You can put check-box buttons on the background and set their highlights for each card according to hidden background fields (which can have different values on every card), but that's pretty slow in operation. Putting duplicate

check-box buttons on every card is too clumsy. I came up with a simple method that uses background fields instead of buttons.

Start by creating a new field and drag any of its corners toward the opposite corner until the field is as small as possible. (The smallest field is the same size as a check box.) Double-click on the field and a Field Info dialog box appears. Select the Rectangle and Lock Text options. Click the Font button and set the field's text font and text size to Geneva 9. Double-click the field again, click on the Script button, and type the following simple script:

```
on mouseUp
  if target is empty
    then put "•" into target
  else put empty into target
end mouseUp
```

(To type the black dot in the script, press Option-8.)

The script alternates the check-box field's state—checked (not empty) or not (empty)—each time the field is clicked.

You can make more check-box fields by copying and pasting or by dragging with the Field tool while pressing the Option key. I type labels for these check boxes using the Text tool.

Miguel Muñoz

Pasadena, California

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Check Field

To make check boxes that can have different settings on every card in a HyperCard stack, use background fields instead of background buttons. Each field requires a script to display and erase the check mark (or other character) in response to clicking the field.

A black dot makes the check box look too much like a radio button for my tastes, so I replaced the dot in the script with a check mark (press Option-V to type it) and set the field's text style to bold, as shown in "Check Field." I couldn't find an alternate character, such


as an x, that would make the check box look believably like a standard check-box button.

I recommend you type labels for the check boxes in temporary fields. Don't use the text tool to type the labels as paint text because it's difficult to edit paint text, align it, and change its font, size, and style. When the labels look the way you want, you can convert them from field text to background paint text, making them appear on all cards. Here's how to convert a field to background paint text: copy the text from the field; choose the lasso or any other painting tool; make sure you're editing the background (check the Background command in the Edit menu); and paste the text. Because you chose a painting tool, HyperCard converts the field text to paint text when you paste. Immediately after pasting, you can change line breaks in the paint text by dragging the selected text from a corner while pressing the ⌘ key. Delete the temporary fields after you have converted them to paint text.

SLOW ON THE DRAW

TIP: You don't have to waste time waiting for Illustrator 88 to redraw a complex graphic each time you zoom in or out one power of magnification. Instead, move the image out of view by dragging the scroll box to the bottom of the scroll bar, do your zooming, and then drag the scroll box back to its former position. This technique is especially helpful in Preview Illustration view.

Mario D. Martinez
Houston, Texas

This same idea helps immensely when you're using Illustrator with MultiFinder. Whenever you move, resize, open, or close any window that covers an Illustrator window, Illustrator redraws its graphic. You can also accelerate redrawing before zooming or scrolling and before switching to a different application, by choosing Template Only or Artwork Only from the View menu. 

.....
We pay from \$25 to \$100 for tips published here. Send tips or questions (include your address and phone number) to Quick Tips, Macworld, 501 Second St., San Francisco, CA 94107. Send electronic mail to CompuServe (70370,702) or MCI Mail (addressed to Macworld). All published submissions become the property of Macworld.

Lon Poole answers readers' questions and offers advice in this monthly Macworld column. Many of the tips he's compiled can be found in his book Mac Insights (Microsoft Press, 1987). His most recent book is HyperTalk (Microsoft Press, 1988).

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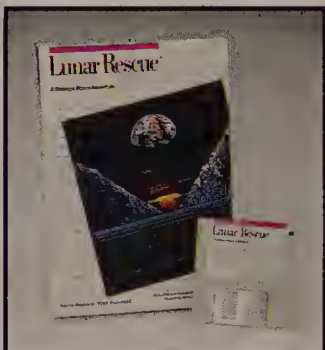


Swivel 3D by Paracomp

Swivel 3D, a fast, full featured 3D color drawing/modeling program. **Swivel 3D** ("1988 Hot Product": MacWeek; "Five Mice": MacUser 3/89) easily creates dramatic images for desktop publishing, presentation, illustration, animation and design. Link objects together for realistic movement and animated sequences. Includes a packed 'Image Library' and supports the MacPlus thru IICx. **\$289.**

MODEMS

Abaton InterFax 12/48	325.	Practical Modem 2400SA	179.
Anchor Automation		MacCompack (2400SA	
MacPac 2400E w/software & cable	179.	w/Microphone & Cable)	225.
Best Data Products		Prometheus	
SmartOne 2400/1200		Promodem 2400M Ext.	
w/software & cable	Special 169.	(Software & Cable)	199.
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CMS 2400BMX	179.	Supra Modem 2400	149.
Hayes Microcomputing		U.S. Robotics	
Smartmodem 1200	295.	Courier 1200 (Hayes Compatible)	199.
Smartmodem 2400M w/smartcom II	499.	Courier 2400 (Hayes Compatible)	349.
Practical Peripherals		Ven-tel	
Practical Modem Mini 1200SA	77.	Mac2400E (Int. Mac II w/MS Works)	369.

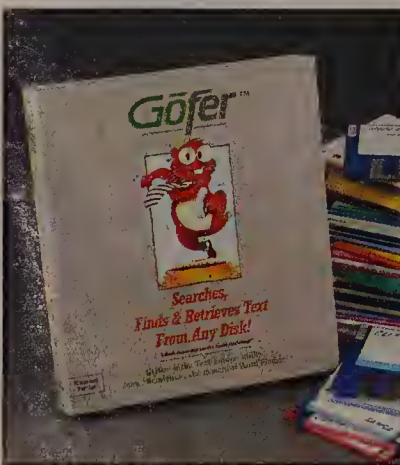


Lunar Rescue by Practical Computer

Lunar Rescue is an intense space adventure incorporating arcade-style action and free-market trading strategies. Battle against lunar weaponry (lasers, space cannons, bombs) and defend against attacks with decoys, shields and cloaking devices. **\$35.**

NETWORKING SOFTWARE & HARDWARE

CE Software Quick Mail	205.	Shiva NetModem V2400	479.
Farrallon PhoneNET AppleTalk	9.	Net Serial X232	289.
PhoneNET Din 8 or DB9	35.	Net Bridge or TeleBridge	349.
Timbuktu	65.	TOPS	
TrafficWatch	139.	Tops 2.1 Mac	Special 149.
LaCie		Tops Dos or Net Print	119.
Silverserver	89.	Tops FlashBox	Special 125.
Magnus FileMagic	65.	Tops Repeater	129.
Microsoft		Tops FlashCard	169.
Microsoft Mail 1-4 users	195.	InBox-MacConnection	45.
Olduvai Software Clip Share	109.	InBox-Starter Kit	Special 149.
Font Sharer	149.	Tops Teleconnector Din8 or DB9	39.



GOfer by Microlytics, Inc.

GOfer is the ultimate desk accessory for finding hidden facts. Give **GOfer** a phrase, fact or date and send him looking through floppies, hard disks, ram disks and most networks. Search for up to eight items simultaneously. **GOfer** allows you to view, cut and paste. Multifinder and Hypercard compatible plus AND, OR, NOT and Nearby search criteria. **GOfer** a real find. **\$43.**

PRINTERS & DIGITIZERS

Digital Vision Computer Eyes-Mac	209.	LogiTech ScanMan	349.
Koala Technologies Corp.		Seikosha SP1000 (Imagewriter comp.)	235.
MacVision 2.0 (Digitizer)	219.	Summagraphics Bit Pad Plus	325.
Mac Director	109.	ThunderWare ThunderScan	189.
Kurta IS ADB Tablet	255.	LightningScan	409.
Cordless 4 Button Cursor	65.	Mac II Power Accessory	42.



DAtabase by Preferred Publishers

DAtabase can file any type of data you create with your Mac. Color pictures, text and forms may all be stored, and they are all available at your fingertips! Perfect for people who do not require a large sophisticated database. **\$75.**

EDUCATIONAL/CREATIVE SOFTWARE

Ars Nova Practica Musica 2.1	75.	Electronic Arts Mavis Beacon Typing	33.
Barron's Barron's SAT	35.	Deluxe Music Construction Set V2.5	84.
Bogas Productions		First Byte	
String Quartet, Country or Heavy Metal	14.	Dinosaur Discovery Kit, Puzzle	
Super Studio Session	69.	Storybook or Rhyming NoteBook	27.
Bright Star Technology		Great Wave Software KidsTime	26.
Alphabet Blocks	32.	Number Maze	27.
Talking Tiles	69.	Crystal Paint	27.
Broderbund		Individual Typing Instructor Encore	26.
Sensei Geometry, Calculus or Physics	59.	Learning Company Reader Rabbit	32.
Type!	20.	Mindscape Perfect Score SAT	
Where in the World is Carmen SanDiego?	27.	w/The Perfect College	46.
Where in the USA is Carmen SanDiego?	32.	Niles & Associates End Note	82.
Coda Mac Drums	31.	Nordic	
Perceive	51.	MacKids Educational Prog. (ea)	28.
Davidson & Associates		Simon & Schuster Typing Tutor IV	35.
Speed Reader II	36.	Springboard Top Honors	59.
Math Blaster or Word Attack!	27.	Family Matters or Atlas Explorer	28.



DiskFit 1.5 by SuperMac Software

Now there is no excuse for not protecting the information on your hard disk! Quickly and automatically, **DiskFit** performs an incremental back-up of your hard drive onto standard or high-density floppies, cartridges, tape or other hard drives. Allows you to select the type of files for back-up and finder-readable storage format lets you copy single files from the back-up media in the Finder. **\$53.**

BUSINESS SOFTWARE

Abacus Concepts		Nolo Press WillMaker 3.0	32.
StatView II (Mac+,		For the Record	29.
SE, II w/68020 & 68881)	299.	Paracomp Milo	159.
StatView SE+ Graphics	225.	Power Up Fast Forms	89.
A.E.C. FastTrack Schedule	115.	Pro Plus WallStreet Investor V3.0	469.
Ashton Tate Full Impact	249.	Satori Software	
BrainPower ArchiText	175.	Bulk Mailer 3.2	78.
Chang Laboratories C.A.T.	229.	Bulk Mailer Plus	189.
MacCalc	85.	Select Micro Systems, Inc.	
Claris MacProject II	379.	Exstatix	215.
Smartform Designer	309.	MapMaker	215.
Individual 101 Macros For Excel	37.	SoftView MacInUse	42.
Mainstay Capture	39.	Form Set Business Forms	55.
Mac Flow 2.0 or Mac Schedule	115.	Synex Mac Envelope 4.0	55.
Meta Software MetaDesign	199.	Mac Invoice	29.
Micro Planning International		Systat	
Micro Planner 6.0	325.	Systat 3.2	
Microsoft Microsoft Works 2.0	189.	(Specify MacPlus, SE or Mac II)	459.
Microsoft Excel 1.5	255.	Fastat	165.

Overnight \$3



Simply Accounting by Bedford Software

Simply Accounting, for small to medium size businesses, is sophisticated enough to please CPA's but simple enough to allow accounting and computer neophytes the power of a full accounting program. Includes general ledger, accounts payable, accounts receivable, payroll (50 state and federal tax schedules built-in), inventory and jobcost. It received a 7.9 rating from Infoworld and four mice from MacUser. **\$219.**

DESK ACCESSORY PROGRAMS

Affinity Microsystems		Jam Software	
Tempo II	89.	Smart Alarms w/Appt. Diary	65.
Affinifile	45.	Multi-User Appt. Diary w/Smart Alarms	119.
Casady & Greene, Inc		Mainstay Think'n Time	59.
QuickDex 1.4A	32.	Solutions, International	
CE Software DiskTop 3.0	27.	Super Glue	49.
Deneba Software		SmartScrap & The Clipper V2.0	46.
Comment 2.0	62.	Symmetry HyperDA (Req. 512K)	35.



MAC-101 Keyboard by DataDesk

Replace your Mac's keyboard with the **MAC-101** by DataDesk. The positive tactile, firm feel 101 includes a full numeric keypad, 15 function keys, 6 page control keys, and a T-style cursor pad. Includes 101-Keys desk accessory software, a powerful macro utility that allows you to exploit the full power of the function keys in almost any Mac application. Available in ADB and non-ADB versions. **\$145.**

SPELLING & GRAMMAR CHECKERS

Aegis Development		Microlytics, Inc.	
Doug Clapp's Word Tools 2nd Edition	42.	Word Finder (Synonym Finder)	33.
Deneba Software Big Thesaurus	62.	Electronic Word Finder	79.
Spelling Coach 3.0 Professional	105.	Sensible Software	
Electronic Arts Thunder! II	52.	Sensible Grammar or BookEnds	53.
Lundeen & Associates		Working Software	
WorksPlus Spell	46.	Spellswell 2.0	45.



FileGuard by ASD Software

FileGuard is the automatic file protection program that provides a comprehensive solution to all your problems of security and confidentiality. This integrated software will enable the user to easily protect documents against unauthorized access. **FileGuard** can even control the insertion of diskettes to prevent the illegal copying of files or the introduction of a destructive computer virus. .. **\$129.**

UTILITY SOFTWARE

ALSoft Master Juggler	64.	MainStay AntiToxin or ClickPaste	65.
MultiDisk	Special 49.	Microlytics, Inc. GOfar	Special 43.
Disk Express	49.	Microseeds INITPicker	29.
Font/DA Juggler Plus	42.	Redux	55.
A.S.D. FileGuard	Special 129.	ScreenGems	45.
Berkeley System Design		Olduvai Software Icon-It!	45.
Stepping Out II	52.	MultiClip	55.
Beyond Inc. Menu Fonts 2	28.	Read-It! O.C.R. Personal	109.
Central Point Software		Read-It! O.C.R. 2.0	245.
Copy II Mac (Includes MacTools)	20.	PCPC HFS Back-Up 3.0	54.
PC Tools Deluxe Mac	42.	SuperMac Software	
CE Software		SuperSpool 5.0	53.
QuickKeys (Macro Program)	52.	SuperLaserSpool 2.0	79.
MockPackage Plus Utilities	27.	Diskfit 1.5	Special 53.
Farallon Computing		Sentinel 2.0	89.
Screen Recorder	133.	Symantec MacSQZ!	52.
Fifth Generation Systems		Symantec Utilities for Mac (S.U.M.)	69.
Suitcase II	45.	Symantec AntiVirus for Mac (S.A.M.)	69.
FastBack	54.	Williams & Macias	
Power Station	32.	DiskFinder	Special 27.
Pyro!	15.	myDiskLabeler w/Color	29.
HJC Virex	69.	myDiskLabeler	
Icom Simulations On Cue	35.	w/LaserWriter Option	Special 34.
Insight Development		StickyBusiness	Special 99.
MacPrint	Special 79.	XTree Company XTree	55.



MiniCad+ by Graphsoft

MiniCad+: Do it all on a professional-level CAD and Analysis system with 2D, 3D, programming language and the only dynamically linked spreadsheet in a Macintosh CAD program. User-friendly too. **\$519.**

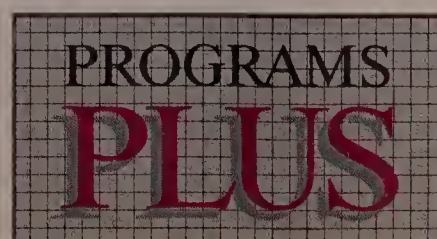
DATABASE MANAGEMENT

Acius 4th Dimension	389.	Generation Four	
Activision		Multiuser Business	
Reports for Hypercard	69.	Administration Series (each)	Special 115.
Focal Point & Business Class Bundle	49.	Microsoft Microsoft File 2.0	129.
Apple Computer		Odesta Double Helix II	339.
HyperCard	42.	DataDesk Professional	285.
Borland Reflex Plus	189.	GeoQuery	199.
Claris		Preferred Publishers	
FileMaker II	229.	DAtabase	Special 75.
Fox Software FoxBase+	205.	ProVUE Panorama	Special 205.
FoxBase+ Multi-User	315.	Software Discoveries	
FoxBase+ Runtime	155.	RecordHolderPlus	65.



Cutting Edge 800K Drive by Cutting Edge

The **Cutting Edge 800K** floppy disk drive takes advantage of the newest technology to offer high speed, low noise, high reliability in a compact, stylish case. The **Cutting Edge 800K** floppy drive is compatible with all new ROM Macs including the Mac SE and Mac II. The **Cutting Edge 800K** would make an attractive addition to many Macs. **\$175.**



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ACCOUNTING PACKAGES

Aatrix Software		Layered Insight One Write	125.
Aatrix TimeMinder	159.	At Once!	Special 295.
Aatrix Payroll Plus	Special 159.	Insight Expert INV or Time Billing	409.
Bedford Software		Insight Expert GL, AR, or AP	Special 409.
Simply Accounting	Special 219.	MECA Managing Your Money	127.
Chang Labs		Monogram	
Rags to Riches Gen. 3-Pak 3.1 (GL/AR/AP)	Special 289.	Business Sense	279.
Rags to Riches GL, AR, or AP	119.	Dollars & Sense 4.0	Special 81.
Check Mark MultiLedger	259.	Peachtree	
Payroll	189.	Back To Basics Professional (GL/AR/AP/INV)	159.
Cash Ledger	129.	Satori Software	
Dac Software		Components GL	369.
Dac-Easy Light	42.	Survivor Software	
Intuit Quicken	32.	MacMoney 3.0 (Enhanced Ver.)	61.



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atOnce! is the next generation in high-speed small business accounting. Included in one seamlessly integrated module are four full featured applications: General Ledger, Accounts Receivable w/Billing, Accounts Payable & Payroll. **\$295.**

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Compuserve Starter Kit	24.	Software Ventures	
Compuserve Navigator	45.	Microphone II v3.0	Special 219.
DataViz		Solutions, International	
MacLink Plus/Translator	115.	BackFax	125.
MacLink Plus with Cable	139.	Synergy Software VersaTerm	64.
Freesoft		VersaTerm-Pro	185.
Red Ryder V10.3	54.	Traveling Software	
Hayes Smartcom II 3.1	88.	LAP-LINK	82.

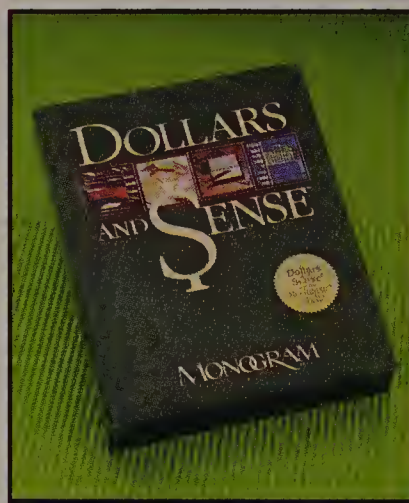
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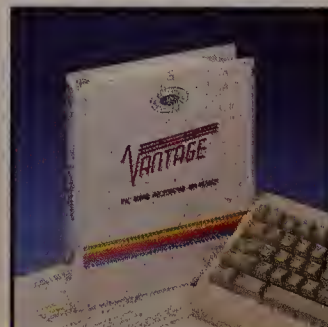
3G Graphics		Generic Software	
Images w/Impact Graphics & Symbols	59.	Generic CADD	89.
Images w/Impact Business 1	65.	Symbol Libraries:	Call
Adobe Systems Adobe Illustrator 88	299.	Graphsoft Mini Cad +	Special 519.
Adobe Fonts (Various volumes)	Call	Informix Wingz	269.
Aldus Freehand	349.	Innovative Data Design	
Altsys Corp. Fontographer 2.2	229.	Residential Construction	139.
FONTastic Plus 2.0 or KeyMaster	52.	Dreams	269.
Ashton Tate Full Paint	67.	MacDraft 1.2B	145.
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Drawing Tables	75.	MacroMind	
Casady & Greene Vivid Impressions	69.	MacroMind Director	449.
Quill Pack (vol. 8 & 20)	105.	Micro: Maps	
Headline Pack (vol. 10-12)	145.	MacAtlas Hyper Atlas	64.
Modern Pack (vol. 7, 14-18) or Distinctive Pack (vol. 8, 19-22)	195.	MacAtlas Professional (PICT/MacDraw Version)	129.
Classic Pack (vol. 3-6, & 13)	195.	Microsoft	
CE Software Calendar Maker 3.1	27.	Microsoft PowerPoint 2.1	255.
Claris MacPaint II	99.	Micro Spot	
MacDraw II	309.	MacInteriors	Special 199.
Claris Cad	625.	MacPlot Series:	Call



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Dollars and Sense, the complete financial management program. Balance sheet? Chart of accounts? Customized reports? Other features: Automatic double entry accounting, check printing, "what if?" bill paying, and import/export to/from most popular spreadsheets. If you'd like to make a positive financial statement or just an assessment of your personal value - let *Dollars and Sense* take charge of your finances. **\$81.**

Cricket Software		Miles Computing	
Cricket Draw	167.	Mac the Ripper or Orchestra of Fonts	32.
Cricket Paint	95.	People, Places-Things or Taking Care of Business	32.
Pictograph	85.	NuEquation Nu Paint	95.
Cricket Graph	115.	Olduvai Software	
Cricket Color Paint	179.	Art Clip or ArtFonts 1, 2 or 3	55.
Cricket Presents	289.	Paracomp Swivel 3D	Special 289.
Deneba Software		Silicon Beach Software	
Canvas 2.0 (Includes Desk Accessory)	159.	SuperCard	135.
Dream Maker		SuperPaint 2.0	129.
MacGallery (Hypercard or Paint)	27.	Digital Darkroom	195.
Cliptures (vol. 1 or vol. 2)	89.	Super 3D 2.0	325.
Dubl-Click Software		Solutions International	
World Class Fonts: Various Vol. 1-8 (ea)	45.	The Curator (Catalog Your Art)	75.
World Class Lasertype: Various Vol. 1-6 (ea)	45.	Springboard Certificate Maker	24.
WetPaint: Various Vol. 1-18 (ea)	45.	Springboard Publisher	109.
Electronic Arts Studio 8 (MacII)	309.	SuperMac Software	
Enabling Technology		Pixel Paint 2.0	199.
Clip 3D (ea)	57.	Symmetry	
Pro3D	285.	Picture Base & Wet Paint Bundle	85.
Foundation Publishing		Synergy KaleidaGraph	119.
Comic People	23.	T/Maker	
Comic Strip Factory	39.	Christian Images	35.
		Click Art EPS Illustrations	75.
		Zedcor DeskPaint 2.0	69.



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Overnight \$3



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Introducing **MacPrint**. An easy-to-use software utility that lets you use virtually any Mac application on virtually any printer. Including HP LaserJet II and IID. **MacPrint** displays all your printer's fonts for true WYSIWYG performance. After a simple installation, it's completely transparent in operation. It's the most cost-effective print option for your Macintosh. **\$79.**

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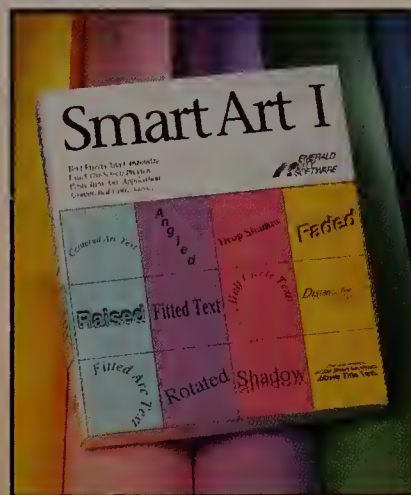
1 Meg SIMMS	Call	MacSnap 548S (512E to 2MB w/SCSI)	589.
AST Research		MacSnap Plus 2 (MacPlus to 2MB Non Expandable)	439.
Mac 86 Co-Processor	419.	MacSnap 2SE or 1024 Option (1MB or MacII Memory Exp.)	439.
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CMS		Everex	
SD Ser. MacStack SD20 (Mac+/SE/II)	555.	EMAC-40IMP Plus	789.
SD Ser. MacStack SD30 (Mac+/SE/II)	595.	EMAC-60IMP	869.
SD Ser. MacStack SD43 (Mac+/SE/II)	785.	Mobius Technologies	
Cutting Edge		MultiScreen Video Card	349.
Cutting Edge 800k Drive	Special 175.	Personal Computer Peripherals	
Cutting Edge Wedge XL 30 Plus SCSI Hard Drive	539.	Platinum Color.	
Cutting Edge Wedge XL 45 Plus SCSI Hard Drive	669.	Optional Built-In Modems.	



MicroPhone II V3.0 by Software Ventures

This stunning new version of the top telecom software for the Mac offers the most comprehensive collection of file transfer protocols including ZMODEM; unmatched power in scripting; color, sound and support for XCMDs and XFCNs. **\$219.**

Dove Computer		MacBottom HD-21 (20+MB SCSI Hard Disk)	659.
FastNet Networking	Call	MacBottom HD-32 (32MB SCSI Hard Disk)	699.
Marathon 030 Accelerator	999.	MacBottom HD-45 (45MB SCSI Hard Disk)	789.
Marathon 020 Accelerator		MacBottom HD-70 (70MB SCSI Hard Disk)	999.
MSE 1 (16 Mhz)	585.	MacBottom HD 84 (84 MB SCSI Hard Disk)	1249.
MSE 2 (16 Mhz w/1MB)	979.	Video Technology	
MSE 3 (16 Mhz w/Math Co-processor)	779.	Laser 800k External Drive	185.
MSE 4 (16 Mhz w/1MB & Math Chip)	1159.		
MacSnap 524E (512E to 1MB)	289.		
MacSnap 524S (512E to 1MB w/SCSI)	379.		
MacSnap 548 (512K to 2MB)	459.		
MacSnap 548E (512E to 2MB)	549.		



Smart Art by Emerald City Software

Smart Art from Emerald City Software brings custom text effects to your favorite word processor, page layout or presentation program. With **Smart Art** you simply select one of the pre-programmed effects, customize it with the powerful, but simple controls, and place it in your document. **Smart Art** comes with the fifteen most wanted text effects for a word processor, desktop publishing and graphics design. **\$95.**

ENTERTAINMENT SOFTWARE

Access		Infocom	
World Class Leader Board Golf	28.	Leather Goddesses of Phobos	15.
Accolade		Beyond Zork or HitchHiker's Guide	15.
Hard Ball or Mean 18	27.	Zork Trilogy or QuaterStaff	30.
4th & Inches	27.	Zork Zero	36.
Activision		MicroPro Pirates	32.
Universal Military Simulator or Manhole	30.	Microsoft	
Might and Magic	36.	Flight Simulator 1.02	32.
Broderbund		Miles Computing Inc.	
Ancient Art of War or At Sea	27.	Harrier Strike Mission II or The Fool's Errand	32.
ShufflePuck Cafe	24.	Mindscape	
SimCity	27.	Balance of Power 1990 or Crossword Magic	30.
Bullseye Software		Deja Vu or Deja Vu II	30.
P51 Mustang or Ferrari Grand Prix	32.	King Of Chicago, Shadowgate or Joker Poker	30.
Casady & Greene, Inc.		Defender of the Crown, Colony or The Uninvited.	30.
Crystal Quest	26.	Practical Computer Applications	
Crystal Quest w/Critter Editor	42.	MacGolf	35.
Centron		Lunar Rescue	Special 35.
Crapsmaster, Roulettemaster or BlackJack Ace	27.	MacCourses	29.
Pokemaster or Baccaratmaster	27.		
Casino Master	49.		
Casino Master (Mac II)	55.		



Macinware SE Carrying Case by I/O Design

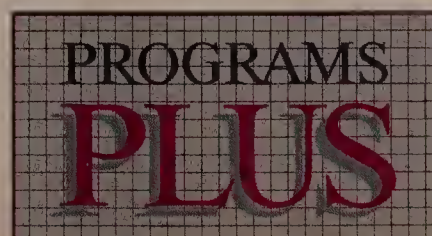
MacLuggage Macinware SE features a tear, soil and water resistant Cordura outer shell and ultra-high density foam. Compartments for your mouse, cords, extended keyboard and external hard drive. **\$75.**

Data East Super Hang On	27.	Road Racer	39.
Discovery Software		Mac Golf Classics	54.
Arkanoid	27.	Primera	
Electronic Arts		Smash Hit Racquetball II	19.
ChessMaster 2100 or Hunt for Red October	32.	Sierra On-Line	
Chuck Yeager Flight Simulator or Life & Death	32.	Leisure Suit Larry	23.
Starfleet I	37.	Space Quest or Space Quest II	29.
One-On-One, Pinball Construction Set, Seven Cities of Gold, SkyFox, or Patton vs Rommel	15.	Police Quest	29.
EPYX		Silicon Beach Software	
Sub Battle Simulator (Mac or MacII)	29.	Dark Castle or Apache Strike	32.
Hayden Software		Beyond Dark Castle	32.
Sargon IV	29.	Sir-Tech Mac Wizardry	35.
Hyper Press		SoftStream, Inc.	
Script Screen	42.	Colour Billiards	35.
Infinity Software, LTD.		Mac Man or Solitaire DA	23.
Go or GrandSlam Tennis	25.	Sphere, Inc. Tetris	20.
		GATO, Orbiter or Pt-109	26.
		Solitaire Royale	20.
		Falcon 2.0	32.
		SubLogic Jet	32.



Smart One 2400XMAC by Best Data Products

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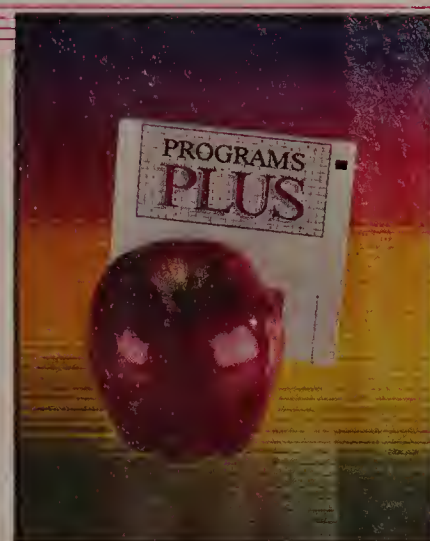
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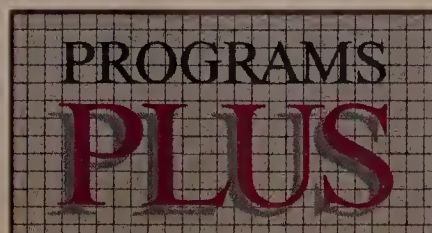
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Getting Started with Desktop Presentations

Out to win friends and
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Presentation software
can help.

by Jim Heid

Now and then, everyone dons a Willie Loman outfit and becomes a salesperson. Some sell products, others sell ideas and concepts. Whatever the wares, the steps are the same: you gather your facts, shine your shoes, and present your argument.

The Mac won't shine your shoes, but it can help with the rest of the process. Desktop presentation software can help you refine your ideas and create presentation aids such as slides, overhead transparencies, and audience handouts. The whole process smacks of desktop publishing, and indeed, there are many parallels between publishing and presenting, but there are also significant differences. This month, we take you on a tour of the world of presentation graphics software and hardware.

PRESENT OR PERISH

Desktop publishing implies a permanence to your work: you're preparing documents that will be printed and kept—at least for a while. With presentation graphics, however, your efforts are more transitory: each visual is seen just briefly, then it's gone. Because of their fleeting nature, it's important to create visuals with impact

most common types of output media being 35mm slides and overhead transparencies. The Mac itself is another medium: using hardware I'll discuss later, you can project Mac screen images onto a large screen.

Combining text and graphics is something all Mac word processors and publishing programs do with ease. So do you really need a presentation program? The truth is, if you make only one or two presentations a year, you can probably get by with a word processor or publishing program, or even with a drawing program such as MacDraw II. But if presentations are a regular part of your job, you'll come to rely on the specialized features of a presentation program.

SOFTWARE TO PRESENT BY

Word processors and publishing programs are generalists; presentation programs are specialists: their text-editing and graphics-manipulation features are geared specifically toward producing presentation materials. Toward that end, most presentation programs play three primary roles: they help you develop and refine your ideas, create visuals, and structure and deliver your pitch. (For a comparison of the top programs, see "Picking the Best Presenter," *Macworld*, May 1989.)

When you're first developing a presentation, you need to organize and reorganize your ideas on the fly. Built-in outlining features, found in More II and Aldus Persuasion, help you do just that. If you use a presentation program that lacks built-in outlining, team it with Symmetry's Acta outliner desk accessory (included with Cricket Presents), or do your brainstorming with a word processor that has outlining features.

Presentation programs encroach on word processing territory in other ways. Many provide search-and-replace commands for making wholesale changes to your text. And because typos can turn a presentation into an embarrassment, you'll

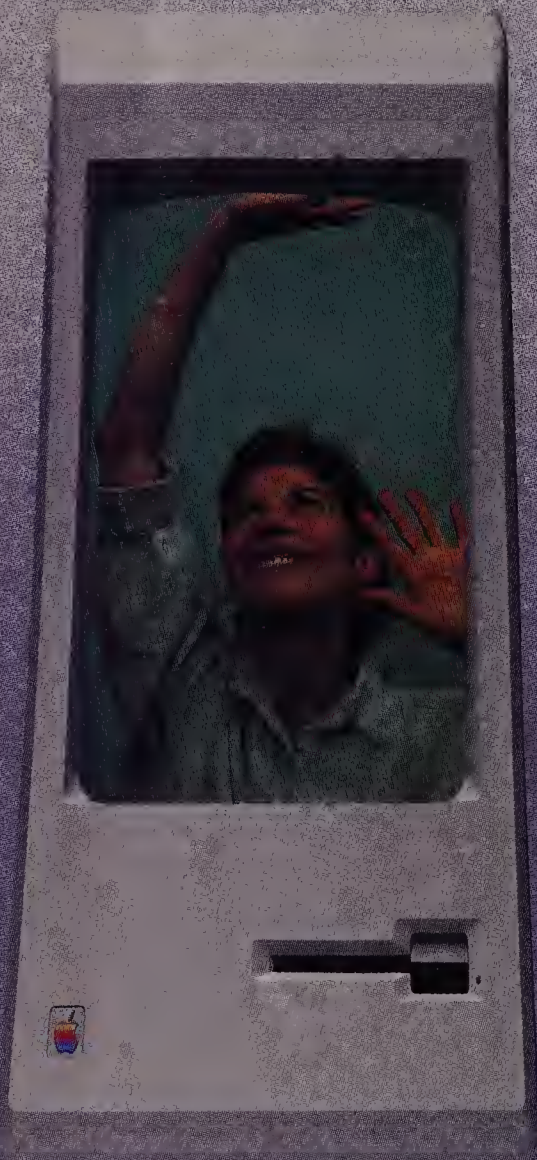
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and to plan your presentation so that your message sinks in.

Another key difference between desktop publishing and presentation graphics lies in the output media. With desktop publishing, your efforts rest on paper. With presentation graphics, your results are usually projected onto a screen, the

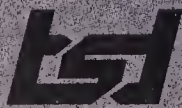
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MacUser, March 1988 * 



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GETTING STARTED

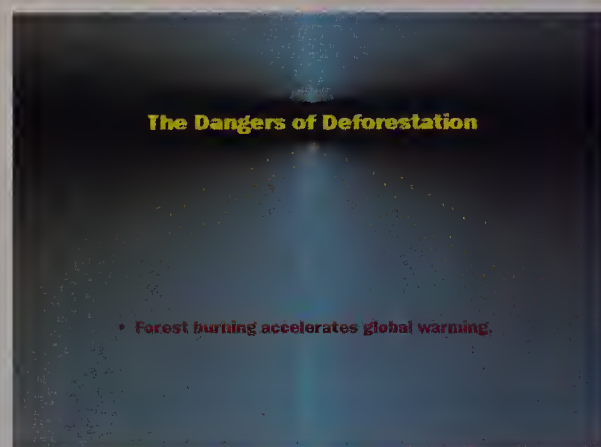
HOW TO

find spelling checkers in PowerPoint, StandOut, Cricket Presents, Persuasion, More II, and MacDraw II version 1.1. But remember, spelling checkers aren't usage checkers. They don't know "capital" from "capitol" or "its" from "it's," so keep your dictionary handy.

VISUAL COMPONENTS

After you've refined your ideas, you're ready to produce visuals, which can contain three basic elements:

Text Usually short passages, often organized as *bullet charts* for fast reading (see "Bullet Charts"). More II, Persuasion,

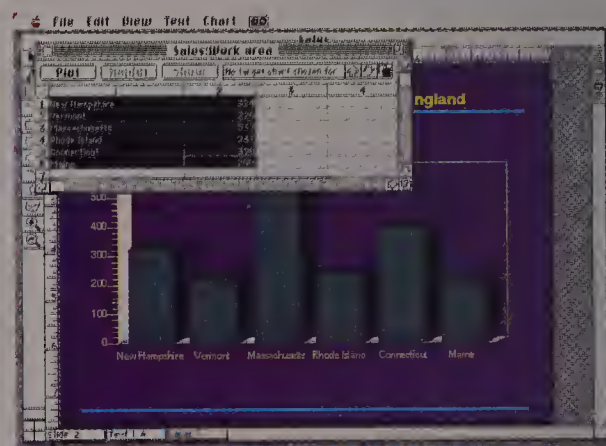


Bullet Charts

Bullet charts present information in short phrases, organized in bulleted list form. Many presentation programs let you specify that the bulleted items in a list appear one at a time on consecutive visuals, as shown here. This technique is called a build.

and Cricket Presents let you turn outlines into bullet charts with one command or mouse click. Many programs also let you specify that the bulleted items in a list should appear one at a time on consecutive visuals, a technique called a *build*. By using builds, you can make your case and discuss it point by point.

Graphics A picture is often worth a thousand bullets. Graphs can visually depict trends or market shares, organization charts can spell out the corporate pecking order, and diagrams and drawings can illustrate complex concepts. Cricket Presents, Persuasion, and StandOut all provide built-in graphing features that let you create graphs from numerical data that you type in or



Built-In Graphing

Persuasion, Cricket Presents, and StandOut provide built-in graphing features that let you create graphs from numerical data that you type in or import from a spreadsheet. Shown here, a three-dimensional bar chart created in Persuasion.

import from a spreadsheet (see "Built-In Graphing"). Other programs let you import graphs created in other applications, such as Excel or Cricket Graph, but that isn't as convenient. More II and Persuasion can automatically generate organization charts based on the indent levels in an outline. All presentation programs have drawing tools for making diagrams, and most can also import images created with a scanner or a drawing program.

Backgrounds On printed documents, text and graphics generally appear against the white background of paper. But presentation visuals are usually projected on a white screen in a darkened room, and in that setting dark text against a white background is hard on the eyes. It's better to use white or brightly colored text against (continues)

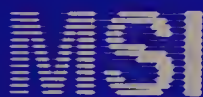
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MACazine
March 1989 / page 52

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Computers in Accounting
January 1989 / page 21

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Macworld
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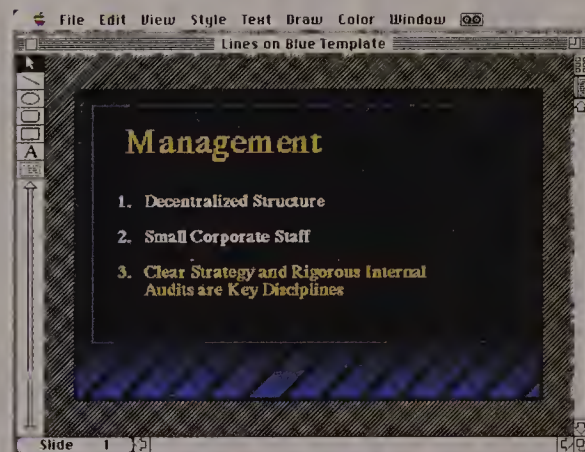
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a dark background. All presentation programs let you specify such schemes. Many also provide special background effects that give visuals an elegant, professional look (see "Fancy Backgrounds").



Fancy Backgrounds

A sampling of elegant backgrounds from PowerPoint (top) and More II (bottom).

For assembling these components, presentation programs provide drawing and layout features that let you position text, create boxes and borders, paste graphics created in other applications, and draw various shapes. Most also provide on-screen rulers and alignment guides for precise positioning.

True, these features are all found in publishing and drawing programs. But presentation programs put a different spin on many of them. For example, publishing programs don't know overheads from slides, but presentation programs provide page-setup options for both. Thus, instead of having to calculate the proper dimensions for a slide or overhead and then type them into a Page Setup dialog box, you simply choose your output medium from a dialog box.

A presentation is more effective if its visuals are designed with care. Well-designed visuals use a consistent back-

ground and color scheme, and have a uniform layout to give the viewer's eye familiar points of reference. One way to achieve this continuity is to repeat a company logo or graphic on each visual. Most presentation programs let you store such repetitive elements on a master page.

For typographic consistency, many programs also provide word processor-like *style sheet* features that let you store and recall text formats. Cricket Presents, Persuasion, StandOut, More II, PowerPoint, and MacDraw II version 1.1 let you create *templates* to store your formatting preferences for future use. The aforementioned programs also include an assortment of attractive predesigned templates.

Most presentation programs let you assign descriptive titles to each visual in a presentation, so you can tell at a glance what the slide or transparency contains. You can also use these names to sort and organize the visuals using your program's sorting features.

SORTING AND SHOWING

What ultimately separates presentation programs from their publishing and drawing kinfolk are features that let you sort and arrange visuals and present them using the Mac's screen.

People who work with slides often use an illuminated stand called a *slide sorter* to view and organize their images. On-screen slide sorters—provided by PowerPoint, Cricket Presents, StandOut, and Persuasion—perform the same role by displaying numerous slides reduced to fit within a window (see "Sorting Slides").

Within the slide sorter window, you can change the sequence of slides in your presentation simply by dragging them to different positions. The slide sorter windows in PowerPoint, Cricket Presents, and StandOut also let you cut or copy slides to the Clipboard for pasting elsewhere in the same presentation or into a different one altogether. Most programs also provide *title sorters* that display only the slides' titles.

Finally, presentation programs provide *slide show* features to help you ex-

(continues)

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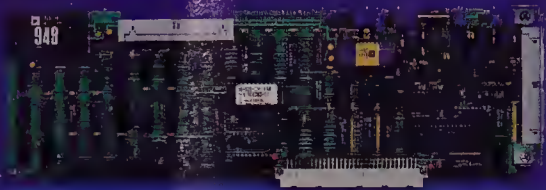
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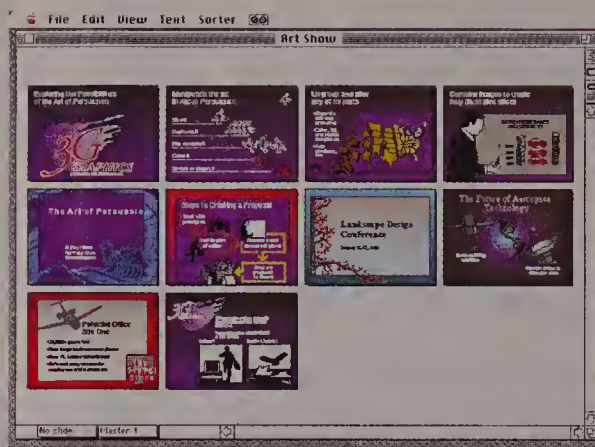
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GETTING STARTED

HOW TO



Sorting Slides

PowerPoint, Cricket Presents, StandOut, and Persuasion (shown here) provide on-screen slide sorters, which display numerous slides reduced to fit within a window. You can reorganize the sequence of the presentation visuals by dragging them within the sorter window.

hibit your visuals. Choose your program's Slide Show command, and the Mac becomes a projector, displaying each visual on the screen without the menu bar and tool palettes. In slide-show mode, the mouse becomes a remote control: click it to advance to the next visual. Cricket Presents, More II, MacBriefer, and Stand-Out also let you use visual effects such as a *wipe*, which causes one visual to "push" the previous one off the screen.

OUTPUT ALTERNATIVES

Now we come to the output: once you've created your visuals, how do you screen them for your audience? I've just mentioned the Mac-as-slide-projector technique. With this route, however, you'll probably need some additional hardware—unless you can convince a roomful of people to crowd around your Mac.

One option for Mac II and SE/30 owners is a 19-inch color monitor like those offered by SuperMac, RasterOps, Radius, and others. If you can spare about \$8000, you might consider Mitsubishi's gargantuan XC-3710SS, whose 37-inch color video screen is guaranteed to get noticed (see "Attack of the Giant Monitor," *Reviews, Macworld*, October 1988).

But giant monitors weigh—and cost—a great deal. And in a large room even a 37-inch screen can seem small. If you can live without color, a more practical solution may be a *projection panel* or *pad*, which works with an overhead projector. You

attach the panel to your Mac and then lay the panel on the projector as though it were a transparency. The Mac creates a video image on the panel's liquid crystal display (LCD) screen, and the projector shows the image on the room screen. One projection panel—In Focus Systems' PC Viewer—doesn't require your Mac to tag along. PC Viewer contains a megabyte of memory that, according to In Focus, can store up to 75 visuals.

Another way to project a video image—this time in full color—is by using a *video projector* such as Kodak's LC500. The \$3495 LC500 looks like a slide projector and, according to Kodak, projects images up to 12 feet wide. Unlike some bulky video projectors, the LC500 is portable (weighing about 13 pounds) and doesn't require tricky setup and color-convergence adjustments.

The biggest drawback to most video-oriented presentation hardware is that you need to lug your Mac along. When portability, color, and economy are important, overhead transparencies and slides are better alternatives.

OVERHEADS AND SLIDES

If you're like me, you probably slept through a few overheads in high school. Ah, but old Mr. Crusty didn't have the output options we enjoy today. By combining a laser printer with *transparency film* such as 3M Type 154 Transparency Film, you can produce overheads that would impress even Mr. Crusty. Need color? Use one of the new breed of affordable color printers, such as Hewlett-Packard's PaintJet or Tektronix's ColorQuick (see "Printing a Rainbow," *Macworld*, January 1989, and *Macworld News*, June 1989).

Overhead transparencies are eminently portable—dozens of them will fit in a binder—and overhead projectors are almost as ubiquitous as photocopiers. But overheads have drawbacks, too. You must manually flip from one transparency to the next, and that can make an otherwise sophisticated presentation seem amateurish—especially if the projector's fan blows half your visuals off the table. (Don't laugh, it's happened.) What's more, over-

(continues)



Parts Schedule
Materials List
Cost Estimates
Door Schedule

	A	B	C
1	Desk Area	Plotter	102 Sq In
2		Mid Sect	
3		Computer	175 Sq In
4			
5	Room	Office	246 Sq Ft
6		Foyer	200 Sq Ft
		WC	150 Sq Ft

Send list to the
file "Materials?"

Yes

No

Parts Schedule

Cost Estimates

Materials List

Qty	Description	
	Surface Materials	23.45
36	5/8" Wall Board 5' X 10'	14.50
142	1/8" Tile - Mosaic	56.95
2689	Brick - Chicago	12.00
63	Siding Alum (Sky Bl)	78.95
12	Paneling (Oak)	12.00
		05.00
	Wall Fixtures- Elec:	67.45
24	Wall Outlets	34.00
18	Single-Pole Switches	78.00
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3	CTV Plug-In	\$5.00
1	Thermostats	34.00
		67.89
	Plumbing Fixtures:	45.00
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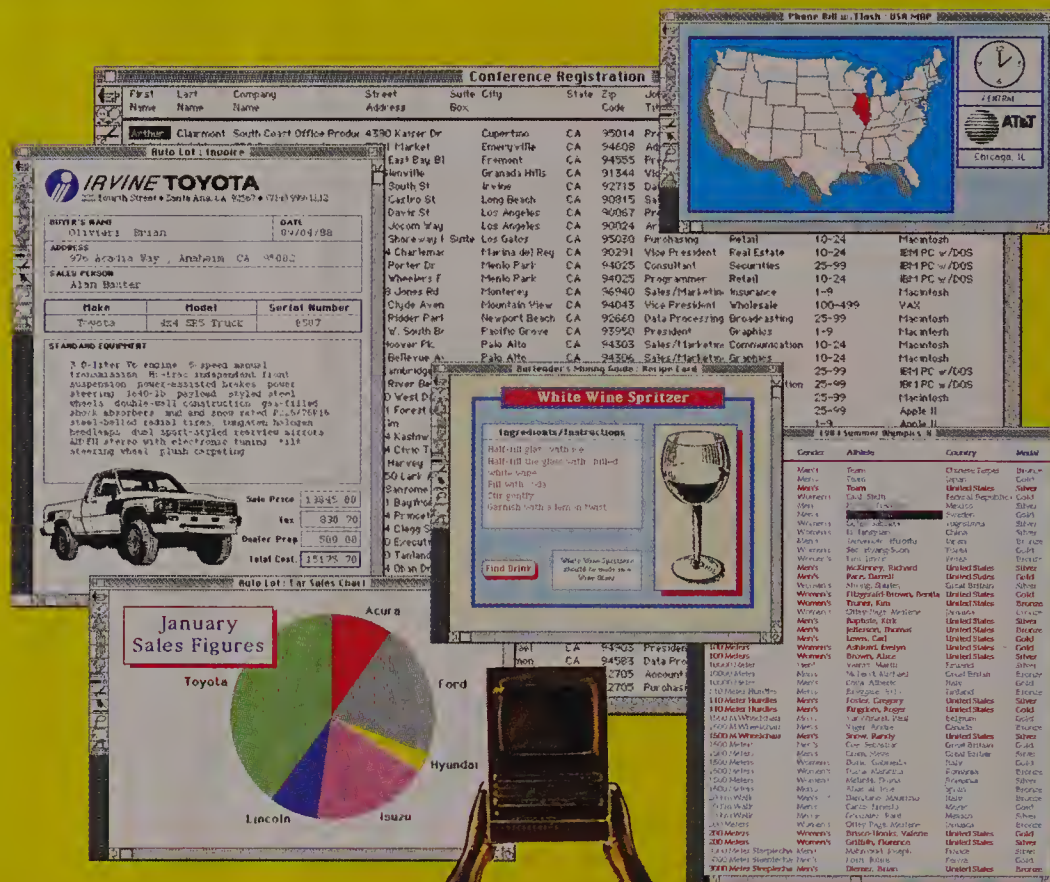
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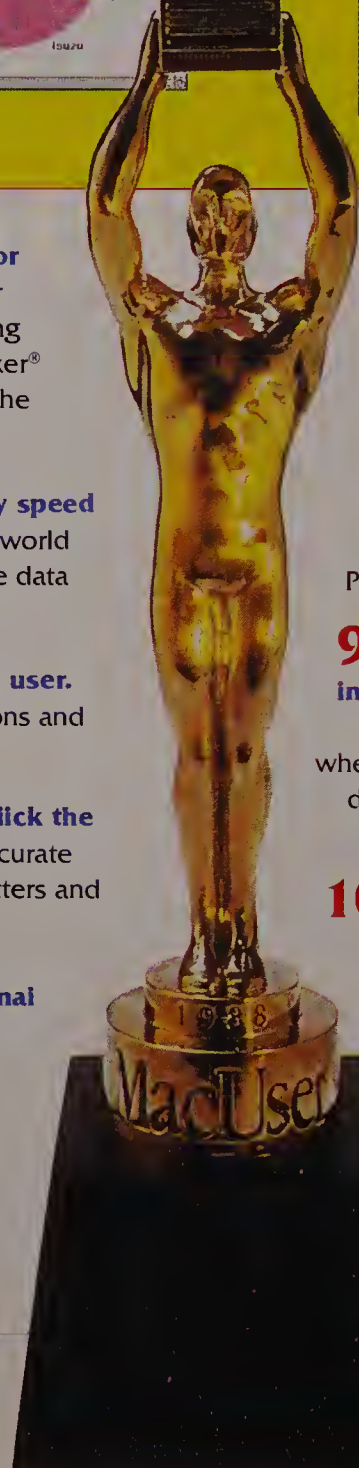
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heads can scratch and smudge, and the colors produced by inexpensive color printers can't approach the vividness of the ultimate presentation output medium—the color slide.

Slides are portable, too, and you can carry them in a tray, where they're always properly sequenced and ready to show. Slides are also inexpensive to duplicate, so it's easy to prepare duplicate sets as backups or for colleagues.

Slides also have the greatest dazzle potential. By combining two or more slide projectors under the control of a *dissolve unit*, you can create impressive presentations containing fancy visual effects such as dissolves and animation. And slides give you the vivid colors that only film can provide.

To create slides with a presentation program, you need a *film recorder*, a special kind of printer that provides images not on paper, but on film. (For more information on film recorders, see "From Screen to Slide," in this issue.) Most film recorders contain a camera aimed at a video tube. Sandwiched between those

components is a wheel containing red, green, and blue filters. The film recorder paints an image on the video tube, making separate passes for red, green, and blue light—three primary colors for video with which it can create a palette of over 16 million hues. A complete exposure usually takes a few minutes.

Not only do film recorders provide spectacular color, they offer tack-sharp resolution—usually in the ballpark of 4000 horizontal lines per slide. By comparison, a Mac II's screen display contains 480 horizontal lines; commercial television has 525-line resolution.

Alas, hardware with talents like these isn't cheap. Film recorder prices generally start at about \$6000. A less expensive alternative is to use a slide-service bureau. You send a disk to the bureau or transmit your visuals via modem, and your slides arrive from one to several days later, depending on the turnaround time you are willing to pay for. Service bureaus also provide other types of output, such as high-resolution overhead transparencies and color prints.

Most publishers of presentation software have cooperative arrangements with nationwide slide-service bureaus. Included with the software is a *driver* for the type of film recorder the bureau uses. You copy the driver into your System Folder, and use the Chooser desk accessory to select it prior to creating your visuals. Most publishers also include a special communications program that uses straightforward dialog boxes to automate communications with the service bureau.

PRESENTATION VARIATIONS

Most presentation programs are geared toward brainstorming and producing visuals, but some specialized ones also deserve mention. Programs such as Visual Information's Dimensions Presenter (still in development at this writing) and Dynaware's DynaPerspective allow you to create three-dimensional animated presentations. For example, architects can use these programs to take clients on simulated walk-throughs of their designs, and


(continues)

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ver. 7

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industrial designers or interior decorators can allow clients to view their proposals from literally any angle. MacroMind Director can produce animated presentations that incorporate sound effects and music. I'll be looking at these and other animation-oriented programs in a future column.

Then there's HyperCard. As a presentation program, Apple's software toolkit has serious limitations, including no color and a fixed window size. But it does provide a selection of visual effects and it can play back recorded sounds. And by combining its built-in programming language with on-screen buttons, you can create dynamic presentations that people can use and navigate through on their own. (For more details, see "Getting Started with HyperCard," *Macworld*, May 1989.)

Before I began researching this column, I was somewhat skeptical of presentation software. The entire category struck me as being one created by software companies looking for another way to sell programs that provide drawing and layout features. But once I had worked with the programs a little and had seen what they're capable of, I thought of all the meetings I've snoozed through—where monotonal voices droned on and on in conference rooms, curing insomnia. Some interesting visuals and better planning certainly would have enlivened those proceedings.

It's true that a presentation program can spawn droves of uninteresting visuals when placed in the hands of a graphics philistine. And it's true that a presentation program's brainstorming features won't help someone suffering from a mental drought. But it's also true that every day thousands of people stand up and try to sell their ideas and products to others. That's hard work, and if I were in that position, I'm sure I would want all the help I could get. **M**

See *Where to Buy* for contact information.

Jim Heid is a Macworld contributing editor who focuses each month on a different aspect of Mac fundamentals.

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How To Triple The Speed Of Your Mac For Under \$250

by Randall D. Smith, Founder of MacAcademy™

A few years ago I wanted to be a better golfer so I went out and bought the same clubs that Jack Nicklaus uses. Today we play exactly the same clubs... he's still great and I'm still terrible.

Last month I bought a Porsche 911 Turbo. I now have one of the fastest, most powerful cars in the world. As I was reading through the manual I came across a statement that suddenly made me realize the error of my thinking. The manual basically said that *the only weakness this car has is the driver*. In other words, no matter how good the equipment, the key element is still the operator!

As you read through the Mac magazines you'll realize that the same delusion exists among Mac users. People believe that to dramatically increase the productivity of the Mac they simply need to buy bigger, better, and faster hardware and software. If you don't believe me take a look at all the ads in this magazine for the newest Macs, fastest hard drives, and the latest in accelerator boards.

Usually the difference is a matter of milliseconds. Imagine the person who passes up a Mac Plus and spends an extra \$4,000 to get the fastest Motorola processor, spends another thousand on an accelerator board, two thousand on a huge hard drive, and now spends two hours trying to figure out how to do a mail merge on Microsoft Word!

If you want to save **hours** instead of **milliseconds**, invest your money in *training the user instead of upgrading the equipment*. Training is the wisest and least expensive investment you can make in your Mac.

If you have a *hardware and software surplus, but a training deficit*, I'd like to invite you to attend MacAcademy. Over 2,000 companies have found MacAcademy to be the low cost solution to their training needs. MacAcademy is a full two day Macintosh training course that costs only \$249. MacAcademy

offers both basic and advanced training on the Mac, Microsoft Excel, Works, and Word. Also included is training for Aldus PageMaker, Claris HyperCard and FileMaker II.

After spending two days with our unique, all-star, teaching staff you will dramatically increase your productivity and cut your learning curve in half. Your work will be done faster, more professionally, and you'll feel 10 times more confident with your machine. One MacAcademy graduate recently wrote us that if he had to choose between a MacAcademy trained employee on terrible equipment or a non-MacAcademy trained employee on the latest equipment he'd choose the MacAcademy trained employee any day. He'd get more work done in less time.

Here are a few comments from people who attended MacAcademy in Boston on March 20th:

"This has been the most productive two days I have ever spent. Well worth the price, very cost effective, the most knowledge per dollar I've seen. Quality instructors who understand and respond to the needs of the attendees."

K. Hemeon, Norwell, MA.

"I felt all classes contained excellent material. All the instructors maintained a level of patience and support which surpassed all of Macintosh's user friendly features."

D. Quinn, Seabrook, N.H.

"Bravo! What a fantastic learning experience! I really think that 2 days at MacAcademy should entitle every graduate a week's vacation to absorb! Thank you. Thank you."

C. Bancroft, Plymouth, MA.

"This is my second venture at MacAcademy and I again feel it was well worth the money. I have 10 of your video training tapes which I also find extremely helpful."

C. Allen, Framingham, MA.

Over the past year and a half MacAcademy has been presented in over 22

cities to over 14,000 Macintosh users. Our satisfied corporate graduates include General Electric, TRW, NASA, Citibank, Federal Express, HBO, the U.S. Army, Navy, Marines, and Air Force, nearly every branch of the U.S. government, nearly every large university in America, and thousands of corporations both large and small. Each company put their trust in our company by investing \$249 per employee and enrolling in MacAcademy. We at MacAcademy take that trust very seriously. On a scale of 1 to 5 our attendees consistently rate us a 4.6. Our goal is nothing less than 5! I invite you to plan now to attend the next MacAcademy in your area. If you want references please call us...we literally have thousands.

Like any other successful program MacAcademy has recently seen its share of "clones". There are those out there who have attempted to copy our format, our brochure, even our price. What they can not copy is our quality.

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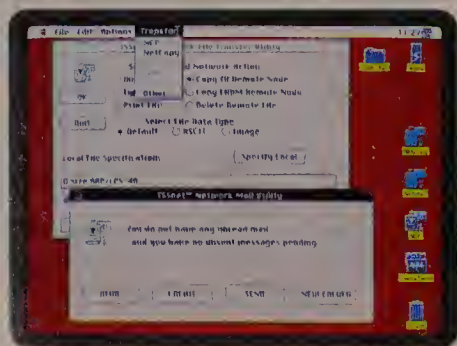
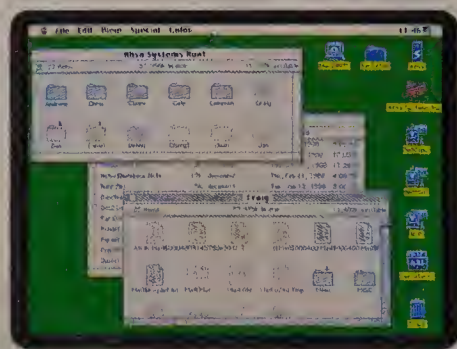
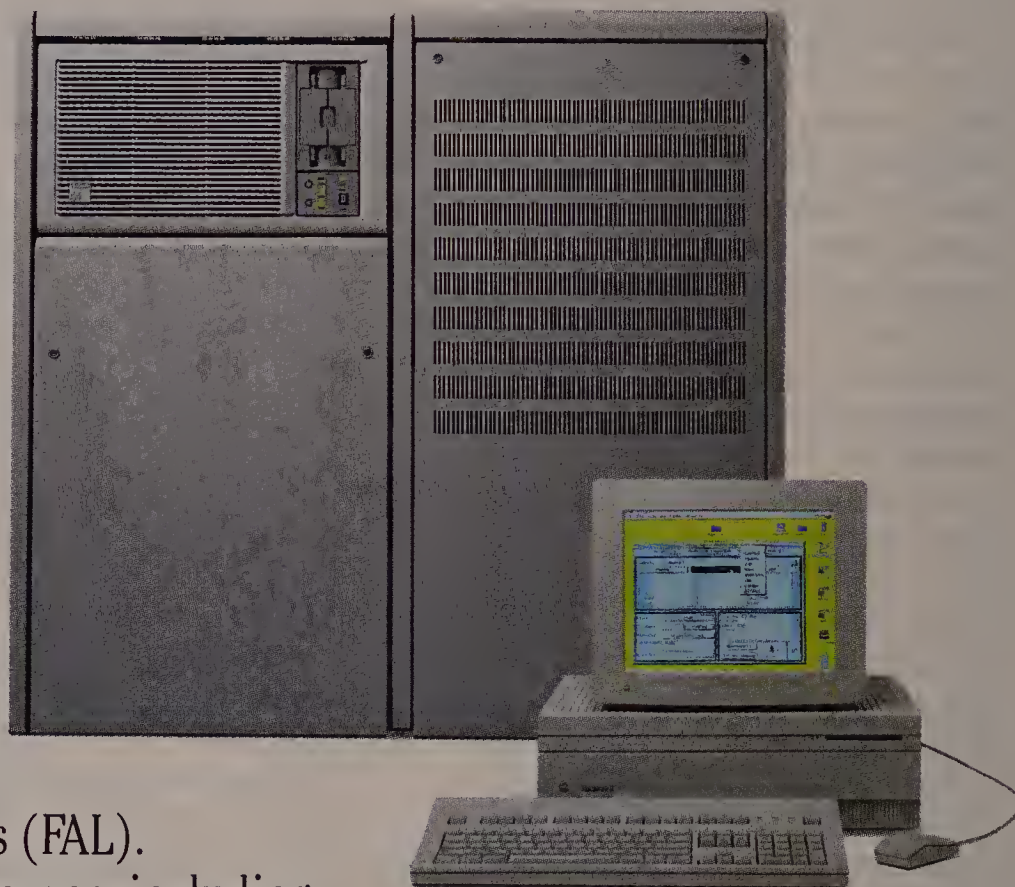
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Insights on AppleShare

Getting more
bang for the buck

by Dave Kosiur

Although it's common to use Apple's LocalTalk network to connect Macs and LaserWriters, sharing resources is not the only reason to link computers. Sharing information is another powerful incentive for establishing networks. And file servers such as AppleShare are a popular way for networked users to trade files and pass messages.

Apple's AppleShare server software is designed to be installed on a Mac with one or more hard disks. AppleShare falls in the class of what's called dedicated servers, meaning that the Mac is used mainly for file-service functions and therefore cannot be used as a regular workstation. Thanks to AppleShare's support of background tasks, however, you can use the Mac server to run another network-related program, such as a print spooler for a laser printer or an electronic mail package.

SHARING AND SECURITY

As a file server, AppleShare provides two basic functions to networked users: file sharing, which includes ways to control simultaneous use of the same files; and file security, which controls who may access what file.

AppleShare allows developers to control a user's access to files at the file

incorporate some form of record locking to prevent two users from altering the contents of a database record at the same time. In the past, many database vendors had to write their own code to deal with these problems. Now they can use the locking mechanisms provided by AppleShare, as spelled out in Apple's AppleTalk Filing Protocol (AFP). As other developers provide AFP-compliant servers on other computers, a program originally written to work on AppleShare will also work on these other AFP servers.

File security is often more important to server users than file locking. Apple takes a slightly different approach to file security than other server manufacturers because Apple bases its security on access to folders, not to the files themselves. Thus the owner of a folder on the AppleShare server determines who can see and/or change the contents.

MINIMIZING COST

Because AppleShare requires a dedicated Mac for the job of file server, the cost of an AppleShare network often seems high. Compared to other hardware/software solutions, such as 3Com's 3+ software on a 3S400 server or Novell's Netware on an Intel 80286- or 80386-based server, that's not the case. Furthermore, there are ways to maximize the bang for your buck.

First, getting maximum performance usually requires using a Mac II or similar machine with a fast hard disk as the server. You can disconnect the monitor once you've started the server, but you still need a monitor for rerunning the administrator program on the server. A better way of dealing with a Mac II server is to create a "headless" server, eliminating the keyboard and monitor entirely. You can do this by using Farallon's Timbuktu, a remote-control program that enables you to use another Mac on the network as the "monitor" for setting up the Mac II AppleShare server. Timbuktu costs much less than a monitor.

MORE SERVER OPTIONS

If you have a spare PC lying around, you can turn it into an AFP-compliant network server using DayStar Digital's FS/100 soft-
(continues)



MARK ULRICH

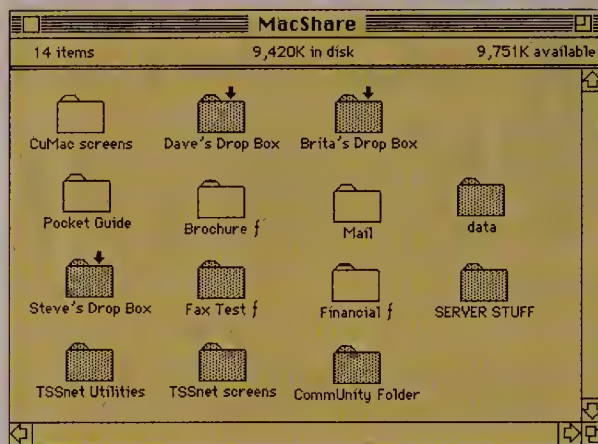
level, the record level, and the byte level. What this means to users is most evident in databases and similar programs. A multiuser database, which allows many users to work on the same file, will

ware/hardware package, which works with IBM PC ATs and clones. Or you can use either MacLAN Connect from Miramar Systems or Dayna Communications' DaynaNet to do the same thing.

Another option is Jasmine's DirectServe, basically an AFP-compliant server in a box. DirectServe includes a 68010 microprocessor (which is similar to the processor in the Mac Plus and Mac SE) and AppleShare 2.0 in ROM. You simply plug one or more SCSI-based hard disks into the box and the server's ready to go.

BACKGROUND TASKS

Another way of diluting the cost of an AppleShare server is to install a background task on the same Macintosh. Some good candidates are Apple's Laser Print Spooler, which can spool print jobs for up to three networked LaserWriters and ImageWriters on a Mac Plus or SE, or electronic mail. Programs like CE Software's QuickMail allow you to connect a modem to the server and let dial-in users send mail to or receive mail from the mail server in the background.



A View of AppleShare

This is a typical AppleShare server window as it would appear on your desktop. Plain folders are unprotected and can be opened, viewed, and modified by anyone. Plain folders with marked tabs are owned by you; you can modify the access privileges for such folders. Dimmed folders with arrows are drop folders; you cannot open these folders and view the contents, but you can add files or folders. Dimmed folders without an arrow are inaccessible to you.

MIXING IT UP WITH THE IBM PC

I've mentioned that you can turn a PC AT into an AFP-compliant server. You can also hook PCs into a LocalTalk network to use an AppleShare server. To do so re-

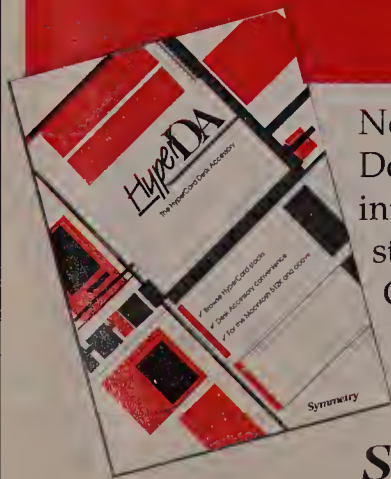
quires a LocalTalk interface card for each PC. Plenty of vendors now offer such cards, including Apple, TOPS, Tandy, Everex, and Hercules. Installing the card and its drivers just links you to the LocalTalk network. To get to the AppleShare server, you'll need to buy Apple's AppleShare PC software for your PC.

EXCHANGING FILES

All text files are not created equal. Mac text files (such as those created by MacWrite) do not include line feeds to indicate the end of a line but use only carriage returns. On the other hand, MS-DOS text files contain both carriage returns and line feeds. However, the AppleShare PC software includes conversion utilities that add line feeds when a Mac text file is copied to an MS-DOS computer, and remove line feeds when MS-DOS files are copied to Macs.

Files from some programs available for both Macs and PCs, such as Microsoft Word and Aldus PageMaker, can automatically be shared between Mac and PC (continues)

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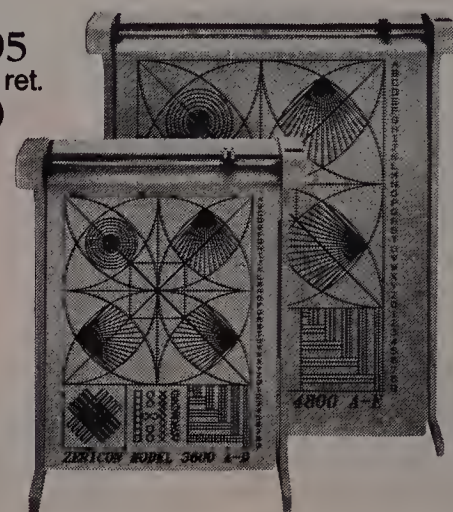
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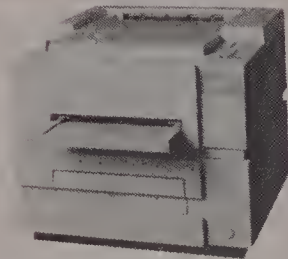
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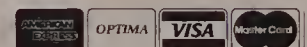
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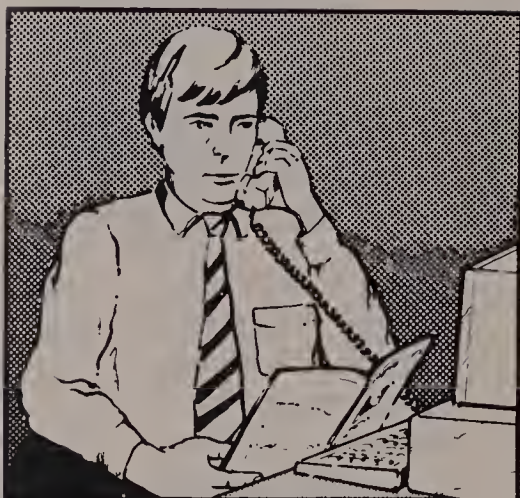
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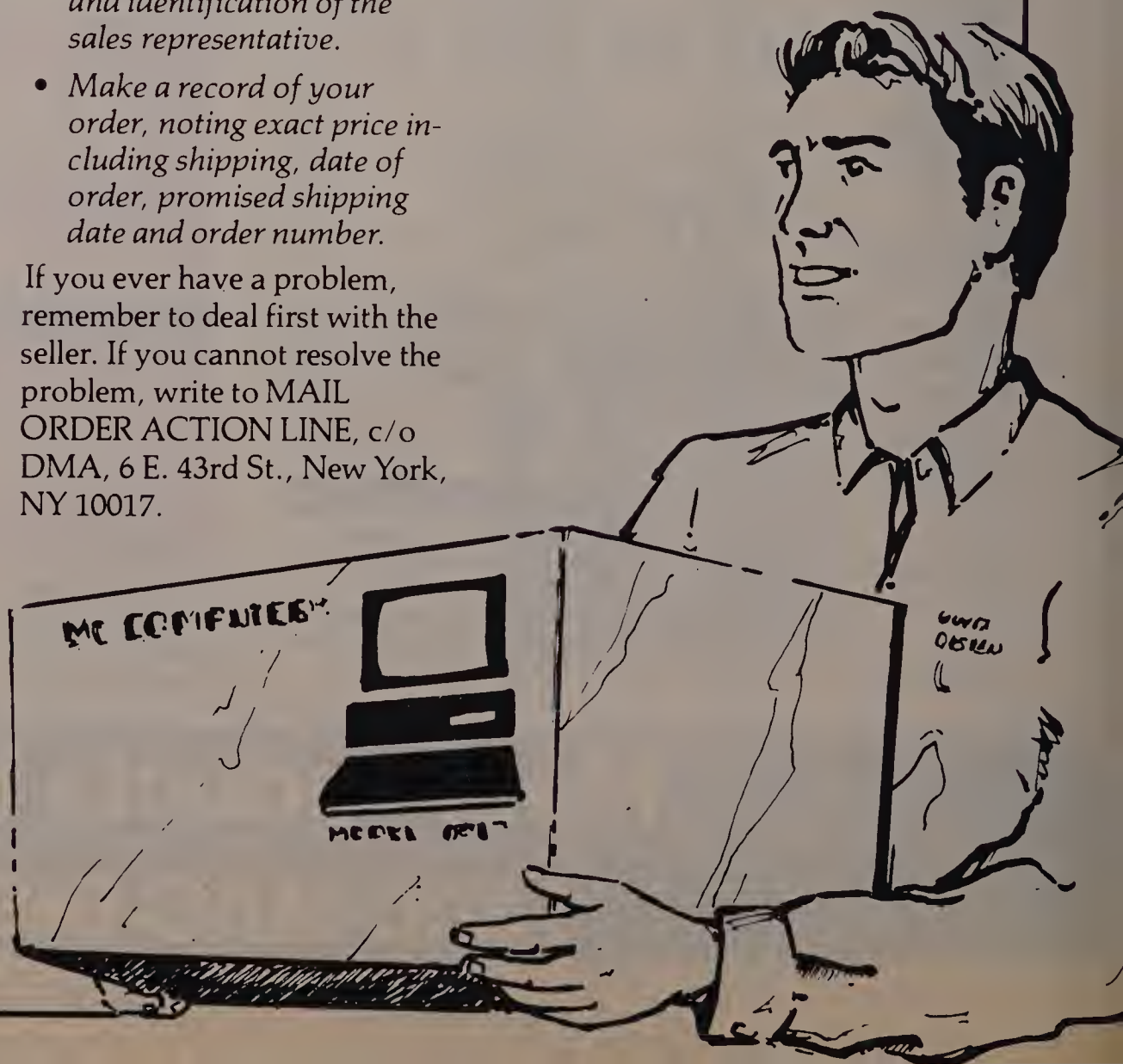
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users when the files are on an AppleShare server. If you're working with other program files, especially graphics files, you may find it necessary to run a conversion program, such as DataViz's MacLink Plus, before you can use a PC file on the Mac.

WHAT'S IN A NAME?

AppleShare was written to handle both Macintosh and MS-DOS file names. There's a significant difference between the two: Mac file names can be 32 characters long with very few limitations on the allowable characters, while MS-DOS file names can have at most 8 characters with an optional 3-character extension (MS-DOS's way of giving you a hint as to the type of file). Apple developed a particular algorithm to convert Mac file names for use by MS-DOS machines.

This conversion algorithm uses the first 8 characters of the Mac file name. This means that AppleShare users must take some care in naming Mac files that will be shared with PC users. To avoid confusion, the names of all shared Mac files must contain some differences in the first 8 characters. (For example, to PC users, files named InvoiceJune and InvoiceJuly would look identical.)

With the introduction of AppleShare 2.0, Apple added support for Apple II and Apple II O.S., its ProDOS operating system. This means an Apple II user cannot access a volume or its contents unless the volume and every folder each has a valid ProDOS name—up to 15 characters, including letters, numbers, and periods.

MINIMIZING FRAGMENTATION

If you're planning to use a hard disk that was previously attached to a workstation, reinitialize the disk before you attach it to the server for the best performance. If you need the files that were originally on the disk, back them up and restore them after the reinitialization. That will minimize file fragmentation and enable disk access to proceed more quickly.

STANDARD SERVERS

AppleShare lets you attach up to seven disks as server volumes via the SCSI port. If you use more than one server disk, try to use disks from only one manufacturer.

This frees up a bit of RAM to the server software, improving its performance—usually each vendor's disk has to load its own driver into RAM, so multiple vendors mean multiple drivers.

BACKUP SAVVY

It's always a wise move to back up the server volumes on a regular basis. With AppleShare 2.0, if you have a removable cartridge device attached to the server, you can use the Copy Volume command to copy a volume to the cartridge. You must process the cartridge with the AppleShare administrator program for the cartridge to be recognized by AppleShare. Caution: the Copy Volume command does not copy the Server folder to another volume—use your standard backup program for that operation.

As with a local hard disk, the server's disks become fragmented as files are added and deleted. This means that the disk's read-write heads have to travel around more of the disk to get all of a file. If your AppleShare volumes seem to be getting slower, back them up (making sure the backups can be read), reinitialize, and restore the disks. To save yourself headaches, be sure that the backup software you use retains each folder's access privileges—many don't. Some that do include SuperMac's Network DiskFit and Personal Computer Peripherals Corporation's HFS Backup 3.0.

CONSIDERATION

Remember, you're working with a shared desktop that looks the same to all AppleShare users. If your workstation is a Mac with a large monitor, don't move any of AppleShare's windows too far away from the upper-left corner of the screen. If you move them too far to the right and leave the server, users with Mac Pluses or SEs won't see those windows when they log on to AppleShare. **M**

See *Where to Buy* for contact information.

Dave Kosiur, a Macworld contributing editor, is the publisher of Connections, an international newsletter concerned with Macintosh networking.

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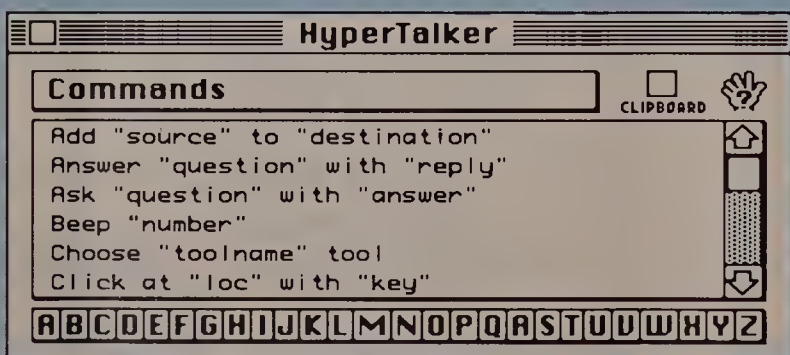
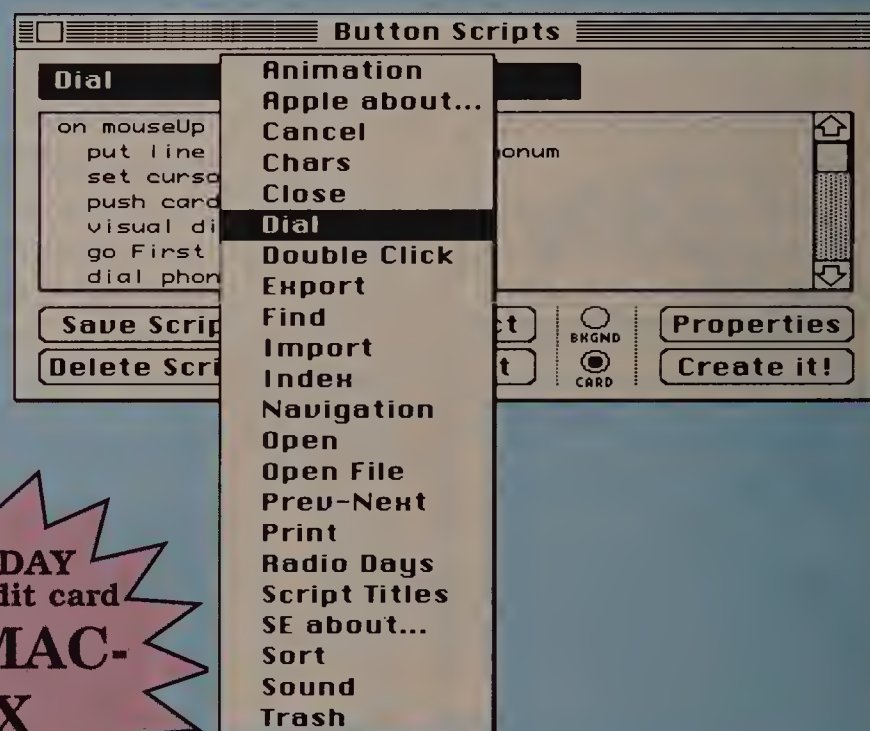
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UPDATES

This list brings you the highlights of software updates recently received but not yet tested. The first price is the upgrade cost for registered owners; the second is the current list price.

AppleFax version 1.2 upgrades the firmware and software. The ROM corrects the majority of PBX and fax incompatibilities. Apple Computer, 20525 Mariani Ave., Cupertino, CA 95014; 408/996-1010. Free (bundled with AppleFax modem).

ArchiText version 2.0 imports Microsoft Word 3.0, WordPerfect 1.0, and MacWrite 4.6 files. Lets you work with Microsoft Word, WordPerfect, or MacWrite files on disk without converting them to ArchiText format. Combines operations, imports and splits text into more manageable units, and exports through multiple open windows. BrainPower, 30497 Canwood St., #207, Agoura Hills, CA 91301; 800/345-0159, 818/707-1712 in CA. Free; \$349.95 new.

Colleague version 1.2 expands accounting features. Includes Client Fund to track expenses drawn against an advance or retainer, lets you post single payment against an entire batch of client invoices, and provides optional graphing for income and expense reports. Colleague, 10000 Research Blvd., #210, Austin, TX 78759; 512/345-9964. Free upgrades for first year, \$99 for continued support; \$495 new.

Finale version 1.2 is primarily a maintenance upgrade that improves slurs and crescendos. Coda Music Software, 1401 E. 79th St., Bloomington, MN 55425-1126; 612/854-1288. Free; \$1000 new.

Hybase version 1.1 contains toolkit that has been redesigned for easier use. Lets developers trap user errors and take action. Import and export facility lets you import from ASCII DBF (FoxBase and dBase Mac formats) and SYLK files into the database. Transfers information from all HyperCard fields to matching database records with single command. Answer Software, 20045 Stevens Creek Blvd., Cupertino, CA 95014; 408/253-7515. Free; \$149 new.

Icon-It version 1.2 supports hierarchical menus, uses a start-up icon, contains more than 100 templates. Olduvai, 7520 Red Rd., Ste. A, South Miami, FL 33143; 305/665-4665. \$15 plus s/h if originally purchased before January 31, 1989; otherwise free; \$79 new.

Imagewriter LQ Print Driver version 2.0 improves print quality in the upper and lower areas of the page. Reduces noise level, and adds a HyperCard stack and Quick Setup Guide to instruct users on how to set up the printer. Apple Computer, 20525 Mariani Ave., Cupertino, CA 95014; 408/996-1010. Free if ImageWriter LQ printer purchased between August 11, 1987, and March 7, 1989; otherwise \$1399 with ImageWriter LQ printer.

MapGrafix version 2.0 adds spatial-analysis functions such as Feature and Polygon, distance searches, polygon building, and polygon overlay. Adds support for Houston Instruments plotters and EPS. Includes MapLink, a utility program that lets users translate existing digital files to and from Map-
(continues)

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UPDATES

Grafix. Supports DLG3 (U.S. Geological Survey Digital Line Graph) and DXF (AutoCad) file formats. ComGrafix, 616 E St., Clearwater, FL 34616. 813/443-6807. Free; \$8500 new.

MaxPage version 1.2 provides all text boxes with any size or style of font. Lets you add MacPaint pictures to a background along with PICT files. Font sizes may be between 2 and 126 points. Imported PICT or MacPaint graphics can now be reduced as well as enlarged. Applied Systems and Technologies, 227 M Hallenbeck Rd., Cleveland, NY 13042; 315/675-8584. Free; \$89 new.

QuickMail version 2.0 is now a standalone application, based on store-and-forward technology. Lets you directly create new messages and replies. Performs QuickSend and QuickConference with hot-key options, has an optional large-font display in the main screen, lets you copy and paste addresses and set time and date for delayed mail. Mail log can be turned on or off by each user, messages can be retrieved after they've been sent, and additional ⌘-key equivalents have been added. Includes Quick-Remote version 2.0, which lets networked users access QuickMail by modem. CE Software, 1854 Fuller Rd., P.O. Box 65580, West Des Moines, IA 50265; 515/224-1995. Full package with manual \$75; \$35 if you have 2nd edition manual; 10-pack \$399.95; 5-pack \$269.95.

SoftPC Mac version 1.3 supports the FDHD drive on the Mac SE/30, Mac II, and Mac IICx. Runs under MultiFinder with a minimum of 2MB memory, and lets you cut and paste between the PC and Mac environments. Program runs in the background. Insignia Solutions, 787 Lucerne Dr., Sunnyvale, CA 94086; 408/446-2228. Free if

originally purchased after November 1, 1988, otherwise \$49.95; \$399 new.

Strategic Conquest Plus version 2.0 removes copy protection, adds color, optimizes for Macintosh 68030 processors. Also fixes bugs found in earlier versions. PBI Software, 1155A Chess Dr., Unit I, Foster City, CA 94404; 415/349-8765. \$15 if you have version 1.3 or later; \$25 if you have earlier versions; \$59.95 new.

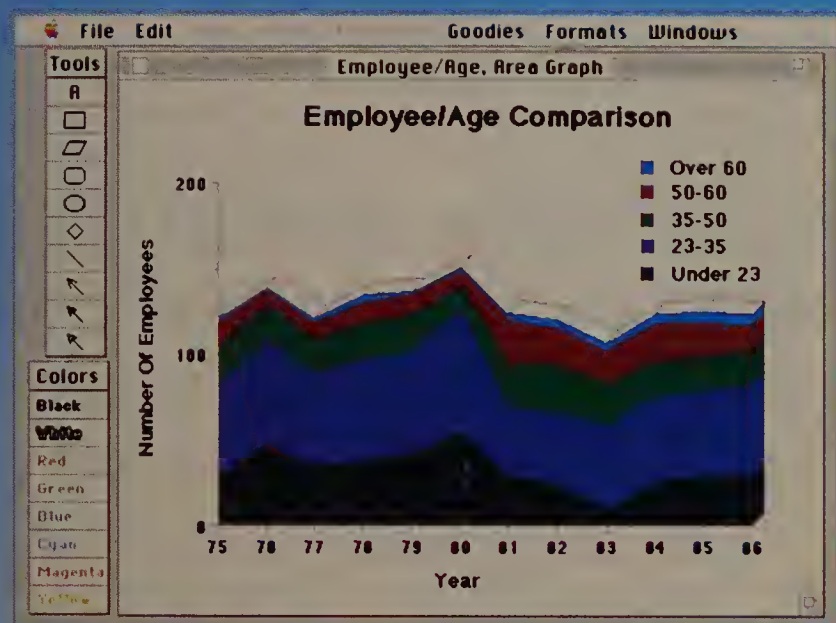
The NightWatch version 1.03 is compatible with Apple System version 6.0.2 and is designed to recognize future versions of the system/machine environment. Also works more efficiently with all hard disks. Kent Marsh Ltd., 1200 Post Oak Blvd., Ste. 210, Houston, TX 77056; 713/623-8618, 800/325-3587. Contact Kent Marsh for update policy; \$149.95 new.

WorksPlus Spell version 2.0 has Smart Spelling feature which eliminates repetition by remembering the words you've already looked up. Checks spelling as fast as 350 words per second. Checks for duplicate words; allows you to look at the words you've added to the personal dictionary; lets you check spelling as you type. Lundeen & Associates, P.O. Box 30038, Oakland, CA 94604; 415/769-7701. Free if originally purchased after August 1, 1988; automatic upgrade if purchased after December 7, 1988; \$15 if purchased prior to August 1, 1988; \$79.95 new.

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To have products listed in this section, send upgraded software, an outline of major changes since the previous release, upgrade price, suggested retail price, company name, mailing address, and phone number to Updates, Macworld, 501 Second St., San Francisco, CA 94107.

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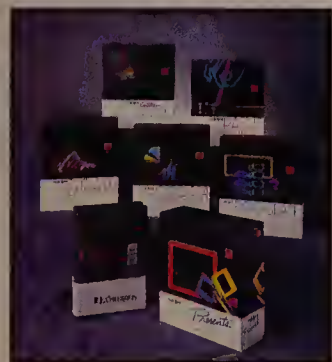
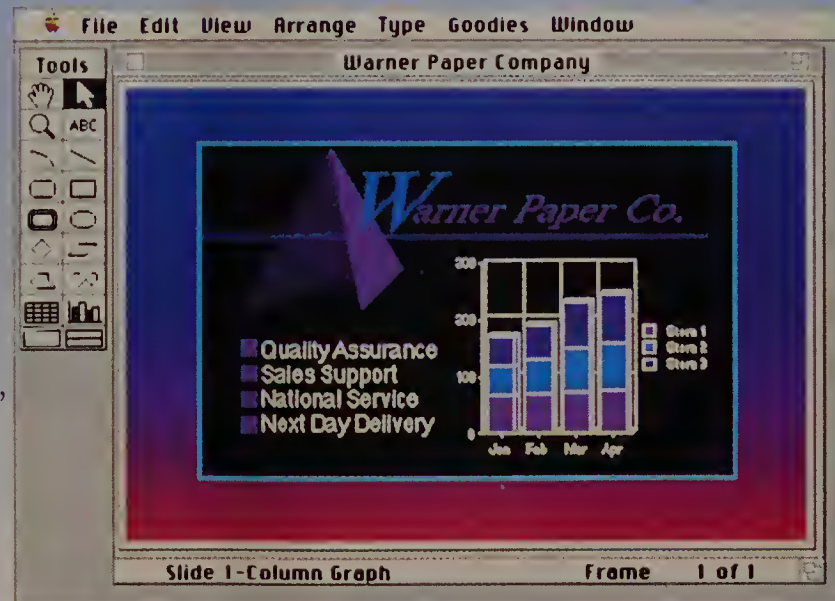
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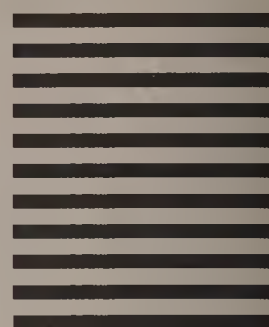
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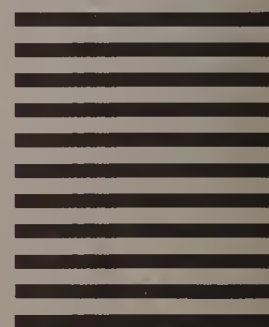
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
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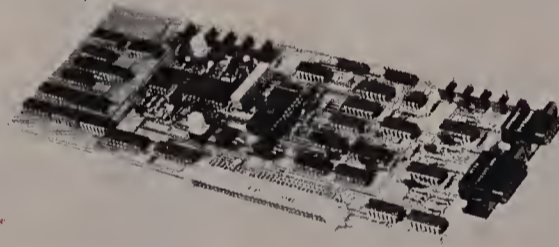
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TOP 40



TOP 40

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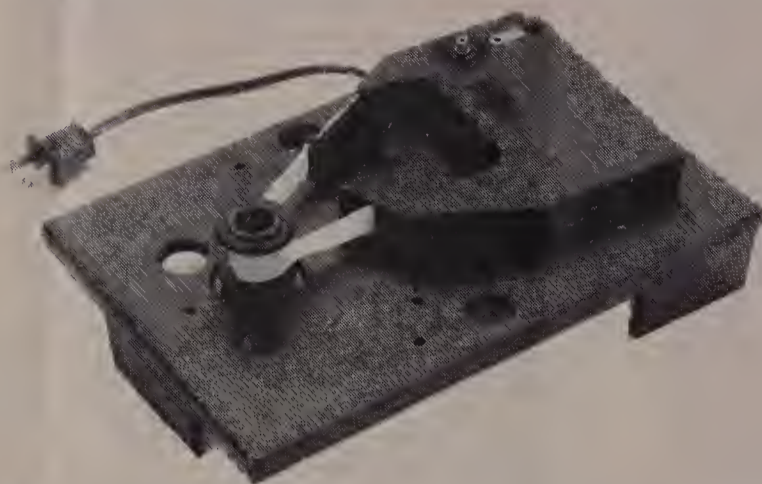
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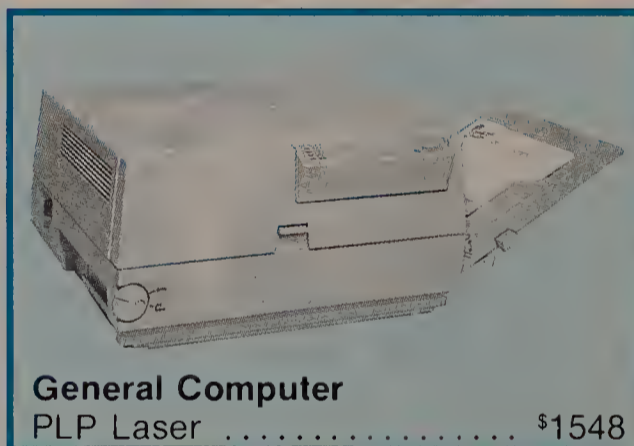
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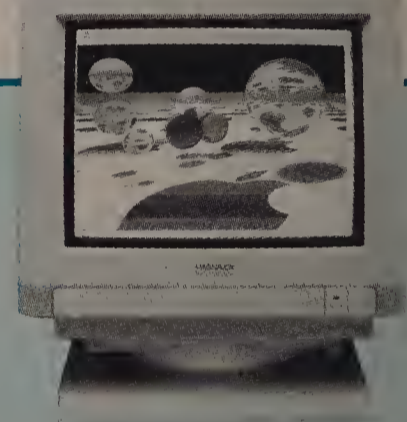
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CMS Enhancements 45 38ms	\$569.	\$499.
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CMS Enhancements 60 40ms	\$649.	\$549.
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Caché Systems 80 28ms	\$729.	\$575.
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Conner 100 25ms†	\$899.	\$829.
MacBEST 90 18ms	\$949.	\$825.
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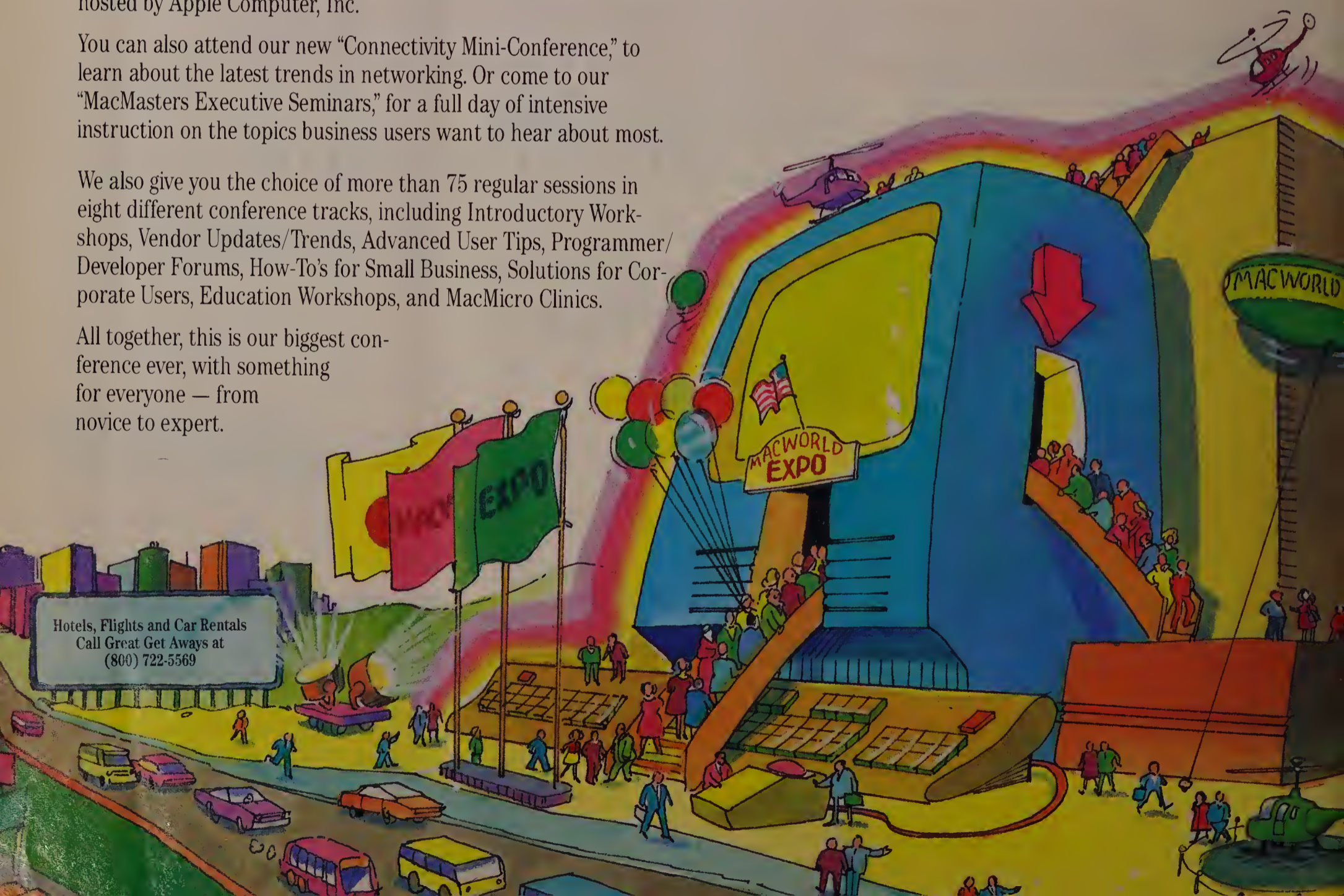
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- l. ☐ Other (specify)

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oo. <input type="checkbox"/> Evaluate/select vendor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
pp. <input type="checkbox"/> Own	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
qq. <input type="checkbox"/> Purchase or acquire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
rr. <input type="checkbox"/> Recommend to others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ss. <input type="checkbox"/> Sell	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
tt. <input type="checkbox"/> Train people to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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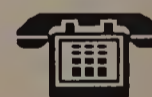
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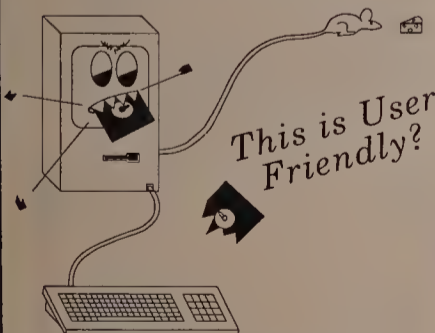
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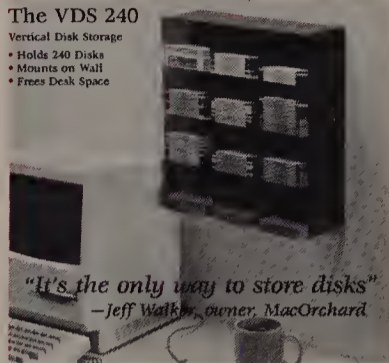
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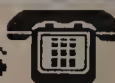


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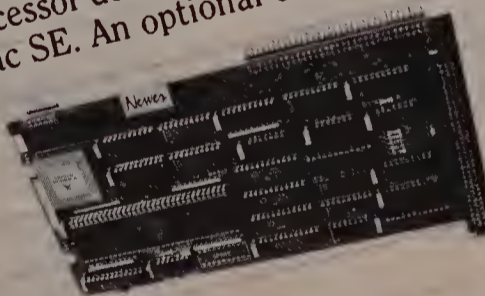
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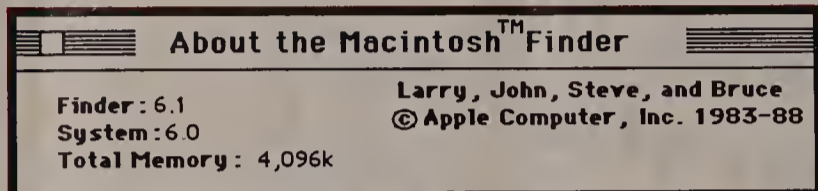


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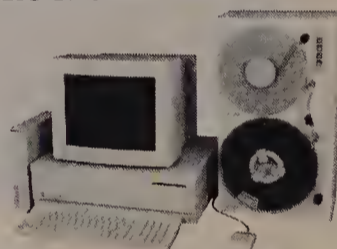
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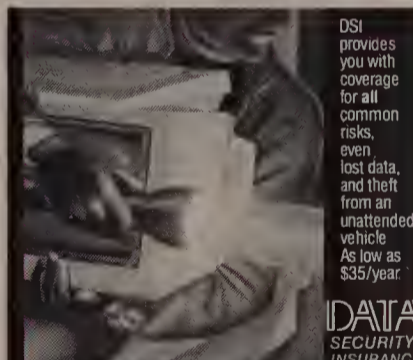
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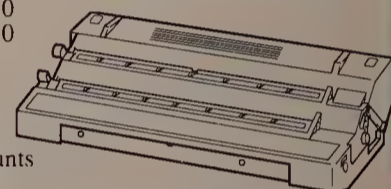
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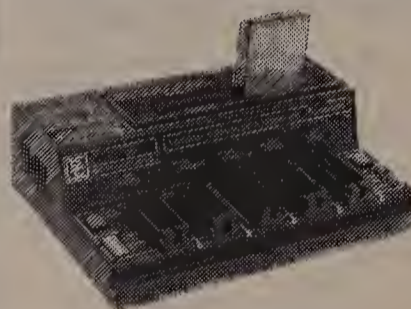
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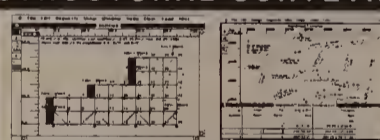
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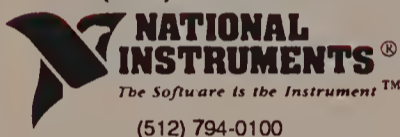
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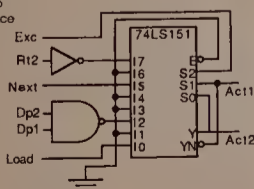
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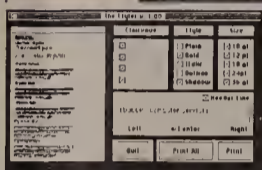


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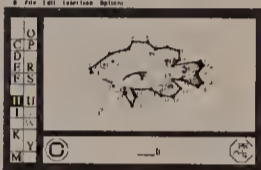
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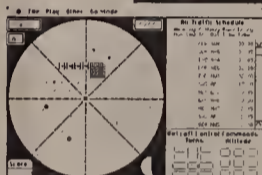


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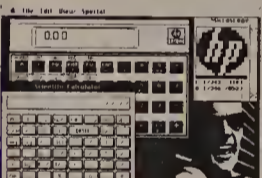


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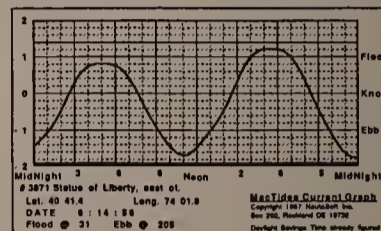
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9	Sep 01 89	Sep 01 89	1,200.00	1,200.00	89.10	1,110.90	64,600.30	0.00
10	Oct 01 89	Oct 01 89	1,200.00	1,200.00	89.10	1,110.90	63,489.40	0.00
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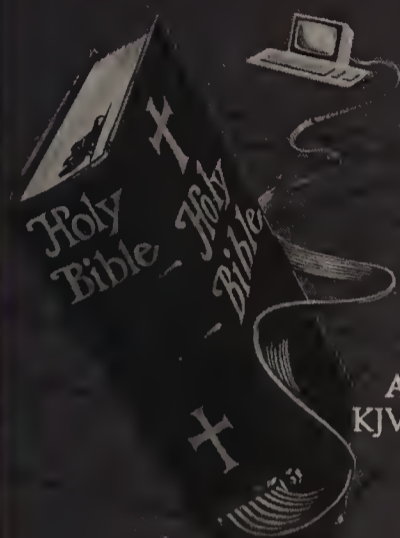
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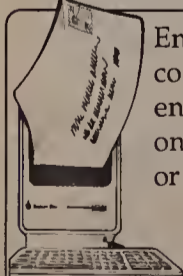
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41	2	2	Microsoft Excel <i>Microsoft</i>
50	3	3	Microsoft Word <i>Microsoft</i>
37	4	4	PageMaker <i>Aldus</i>
10	6	5	WordPerfect for the Macintosh <i>WordPerfect</i>
39	5	6	MacDraw <i>Claris</i>
26	8	7	MacWrite <i>Claris</i>
9	7	8	FileMaker I <i>Claris</i>
1	—	9	Microsoft PowerPoint <i>Microsoft</i>
4	10	10	FreeHand <i>Aldus</i>

▼	▼	▼	EDUCATION SOFTWARE
		
17	3	1	Reader Rabbit <i>The Learning Company</i>
4	1	2	Where in the World Is Carmen Sandiego? <i>Brøderbund</i>
33	2	3	Math Blaster <i>Davidson & Associates</i>
30	4	4	Typing Tutor <i>Simon & Schuster Computer Software</i>
13	—	5	Early Games <i>Springboard Software</i>

▼	▼	▼	ENTERTAINMENT SOFTWARE
		
33	3	1	MacGolf <i>PCAI</i>
2	—	2	Crystal Quest <i>Casady & Green, Inc.</i>
32	1	3	Flight Simulator <i>Microsoft</i>
29	2	4	Dark Castle <i>Silicon Beach Software</i>
13	5	5	Beyond Dark Castle <i>Silicon Beach Software</i>

▼	▼	▼	NETWORKING/DATA COMMUNICATIONS
		
29	1	1	TOPS <i>TOPS</i>
25	2	2	AppleShare <i>Apple Computer</i>
22	—	3	MacTerminal <i>Apple Computer</i>
32	3	4	LocalTalk <i>Apple Computer</i>
5	4	5	MacLink Plus <i>DataViz</i>

Months on chart	Last month	This month	
▼	▼	▼	HARD DISKS*
		
10	2	1	MacStack SD20 <i>CMS Enhancements</i>
5	—	2	DataFrame 30/XP30 <i>SuperMac Technology</i>
24	—	3	Apple Hard Disk 20SC <i>Apple Computer</i>
7	1	4	EMAC 20 External <i>Everex</i>
5	—	5	MacStack SD30 <i>CMS Enhancements</i>

▼	▼	▼	ADD-IN BOARDS
		
7	2	1	Radius Interface Display <i>Radius</i>
20	1	2	Radius Accelerator <i>Radius</i>
12	4	3	Macintosh II Video Card <i>Apple Computer</i>
19	3	4	Apple 2MB Memory Expansion Kit <i>Apple Computer</i>
18	5	5	Apple 1MB Memory Expansion Kit <i>Apple Computer</i>

PRODUCT WATCH

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Editors' choice of other recent or forthcoming products of particular interest.

ColorStudio *LetraSet* Image processing package

In the Holy Land *ABC News Interactive*
Interactive Videodisk

LapCAD for the Mac *LAPCAD Engineering*
3-D CAD program

Source: Exclusive InfoCorp survey of more than 125 Macintosh retailers and selected mail-order vendors. Covers sales during March 1989.

**Does not include hard disks installed at the factory.*

The WriteNow difference: *Ease, Performance, and...*



	WriteNow 2.0	MacWrite 5.0	MS Write	MS Word 3.01
Spelling checker size	100,000 words	100,000 words	80,000 words	80,000 words
Font size range	4-127 pts.	7-24 pts.	7-72 pts.	2-127 pts.
Maximum recommended document size (in pages)	Over 2,000	240	50	500
Number of open documents	Unlimited *	1	30	30
Mail merge	Yes	No	No	Yes
Number of editable, on-screen columns (WYSIWYG)	4	1	1	1
On-screen auto-numbering footnotes	Yes	No	No	No
Automatic repagination	Yes	Yes	No	No
Graphics in same line as text	Yes	No	Yes	Yes
Multiple headers and footers	Yes	No	No	Yes
Extensive Undo	Yes	No	No	No
Variable line spacing (in points)	Yes	No	No	Yes
Selective font, size, style, and ruler changes	Yes	No	No	Yes
MacUser Magazine's Best New Word Processor	Yes	No	No	No
Search for a word	2.4 sec	7.6 sec	9.5 sec	9.7 sec
Spell Check document	6.3 sec	2 min 34.0 sec	2 min 2.3 sec	1 min 48.0 sec
Copy & Paste large area	6.8 sec	1 min 0.9 sec	12.4 sec	12.3 sec
Change font size of document	10.7 sec	50.2 sec	17.6 sec	16.2 sec
Change font of document	10.8 sec	37.1 sec	14.1 sec	15.2 sec
'Save As' a 12-page document	3.6 sec	9.4 sec	20.3 sec	19.6 sec
Retail Price	\$195	\$125	\$175	\$395
Happy Users	Yes	?	?	?

* Number determined by Macintosh system constraints.



...Happy Users!

Our users love WriteNow—a claim our competition can't easily make for their products.

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You see, at T/Maker we feel a great word processor is more than just a stockpile of features. It's the *usability* of those features—how easy they are to learn and use, and how they *feel* under your fingertips when doing real work.

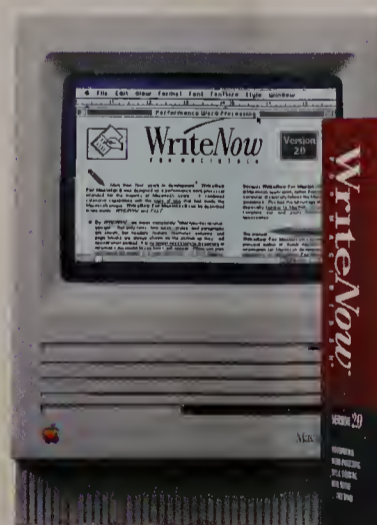
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